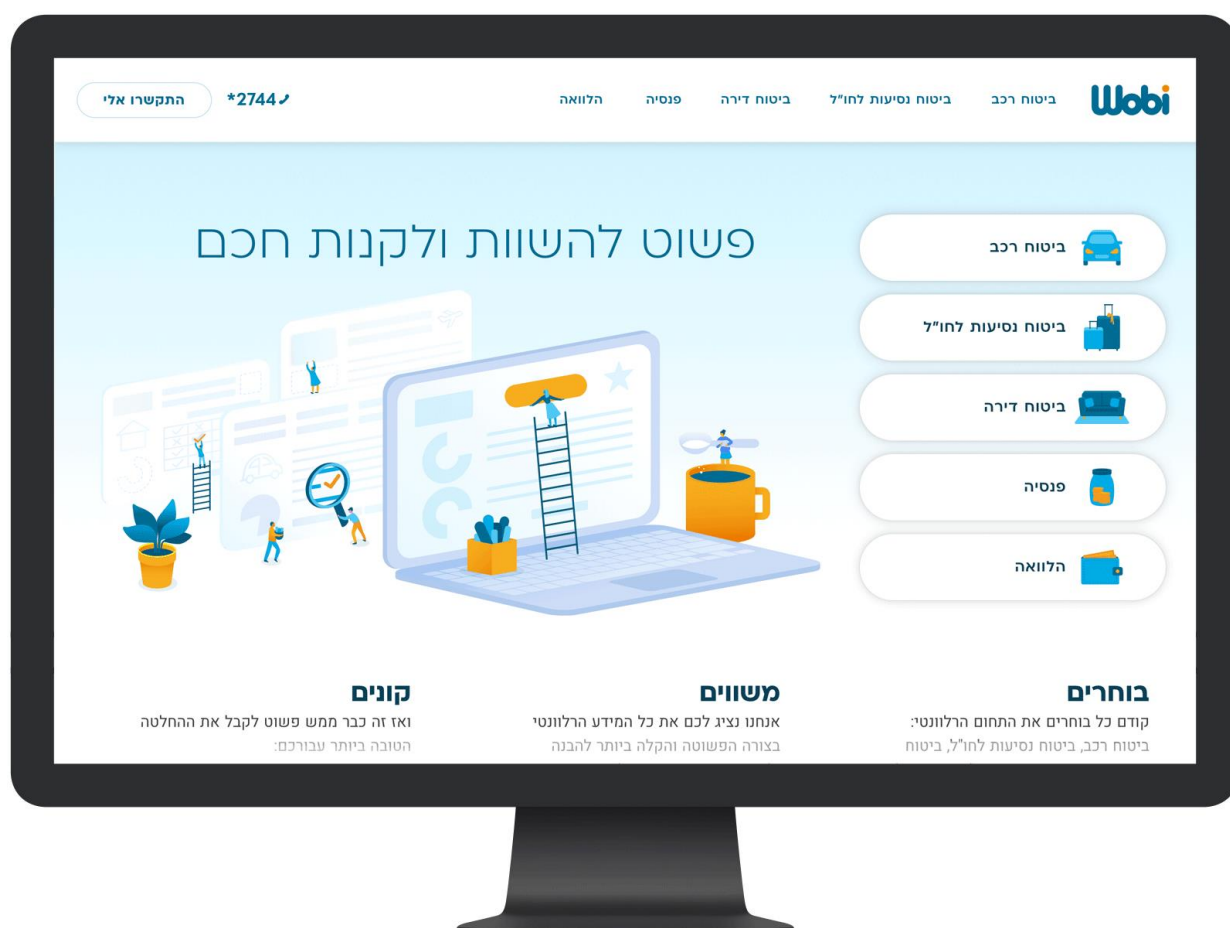


# Test Summary Report

## Wobi Website

Lital Baniel



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## 1. Purpose

This document presents findings referring to the tests done, on the website of “Wobi”. The tests were carried out on the main functions of the site, which refer to operations such as: Comparing insurance prices between different companies, purchasing insurance policy, and receiving information on various topics.

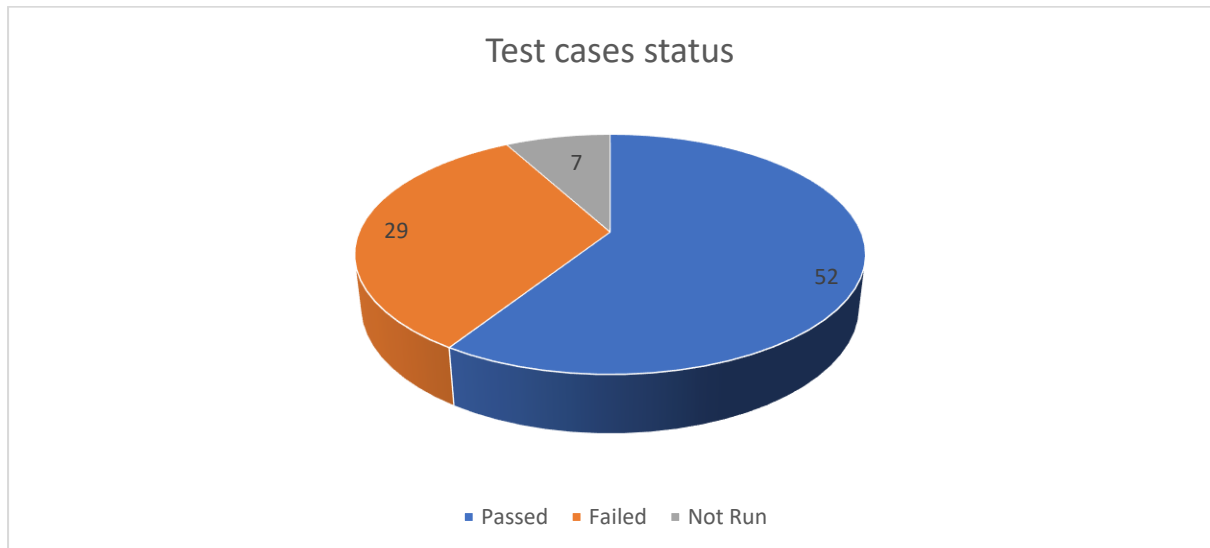
## 2. Application Overview

The website of "Wobi" is mainly used as a Web and Mobile website, And its purpose is to compare the prices of insurance companies in the following subjects: car insurance, building and apartment insurance, travel insurance mortgage insurance, and loans. The website allow customer to choose and purchase insurance according to his needs and according to the price offered to him. The site also offers information on the various topics mentioned, which should be read before purchasing an insurance policy.

### 3. Metrics

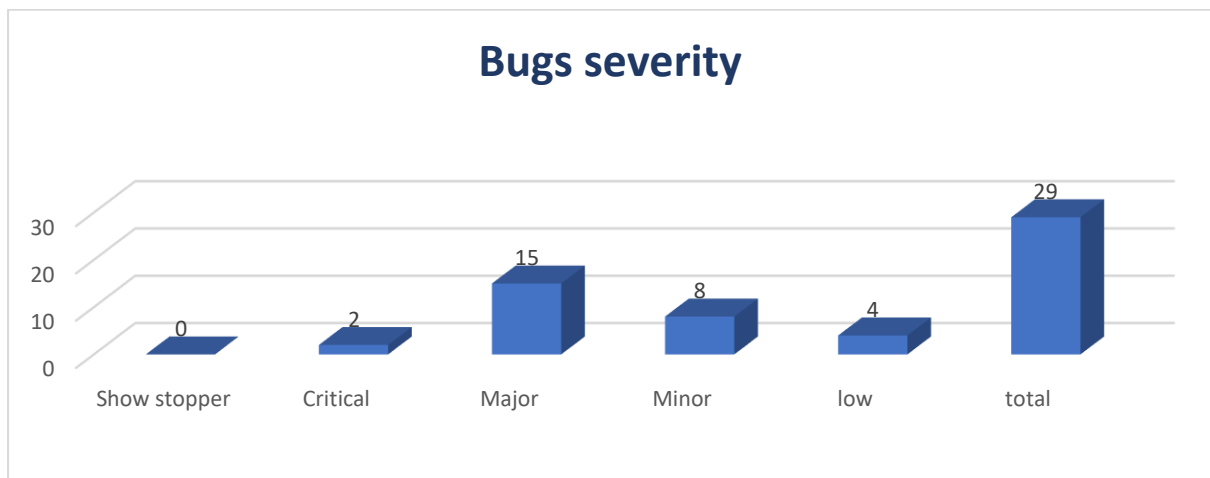
#### Test cases status

Passed	Failed	Not Run	Total
52	29	7	88



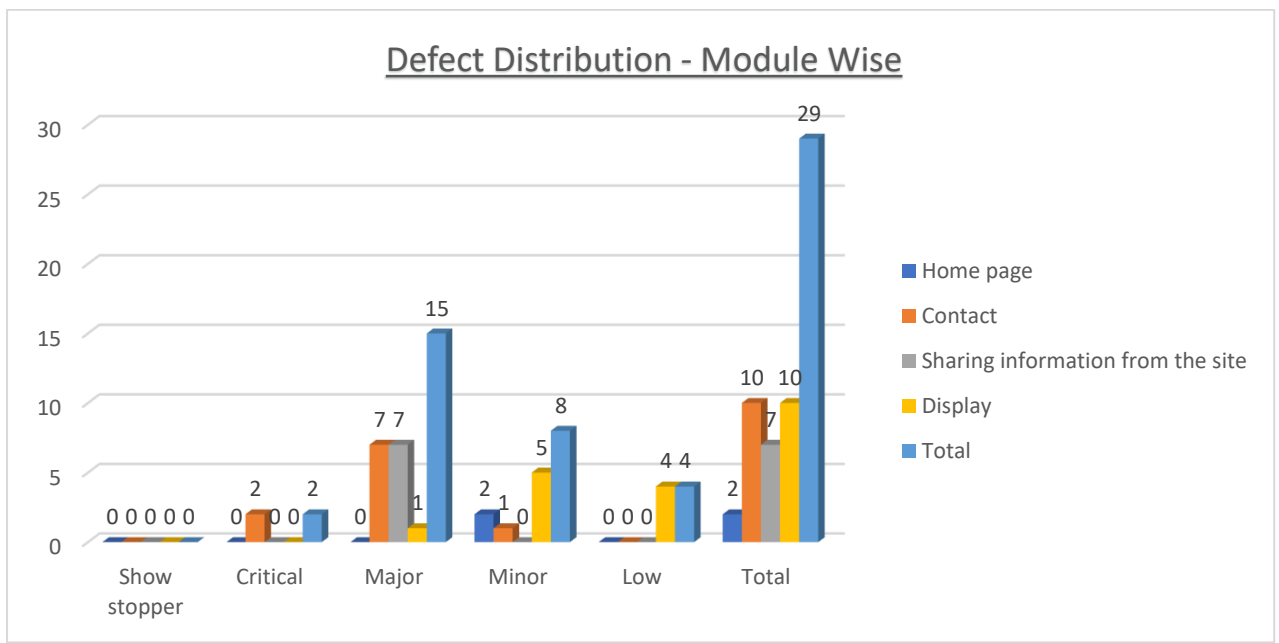
#### Severity bugs status

Show stopper	Critical	Major	Minor	low	total
0	2	15	8	4	29



### Defect Distribution - Module Wise

	Home page	Contact	Sharing information from the site	Display	Total
Show stopper	0	0	0	0	0
Critical	0	2	0	0	2
Major	0	7	7	1	15
Minor	2	1	0	5	8
Low	0	0	0	4	4
Total	2	10	7	10	29



#### 4. Recommendations

- you should fix display of the website in different resolutions.
- you should take care that when a customer wants to contact Wobi , the system will give an error message when he enter wrong fields.
- You should make sure that the information on the site can be shared by all means.

#### 5. Conclusions

Following the various tests done on the "Wobi" website, quite a few bugs were found. Most of them have a degree of severity between low and major. So, despite the relatively large amount of bugs, the website still functions and performs its main functions, which are to Make a price comparison between the different insurance companies, and to purchase an offer that best suits the customer, both in terms of price, and in terms of the type of policy. As a result, I recommended releasing the site.

## 6. Bugs list

**WOBI-1.** When pressing the \*2744 button in the main menu, the button does not respond.

**WOBI-2.** The whatsapp button in the customer service menu, opens in the same window of the website

**WOBI-3.** In the online form button, when entering wrong name + last name in the fields, they are still send to wobí customer service.

**WOBI-4.** In the online form button, when entering wrong id number in the field, The details are send to wobí customer service.

**WOBI-5.** When you click on the customer service button, and scroll down to the bottom of the page, and than, click on the contact button, the service hotline number \*2744 appears, and when you click on it, it does not respond.

**WOBI-6.** When you click on the customer service button, and scroll down to the bottom of the page, and than, you click on the contact button, When you enter an incorrect data in the full name field So a referral is sent.

**WOBI-7.** When you enter the "new join" button, when you enter a wrong name in the field, the referral is still sent.

**WOBI-8.** When you enter an incorrect name in the contact window in the "car insurance" button, the request is sent.

**WOBI-9.** When you enter in the name field, an incorrect name in mortgage insurance contact information, the request is sent.

**WOBI-10.** When you Enter incorrect name in window "checking the insurance file", the request is send.

**WOBI-11.** When you Enter incorrect Id number in window "checking the insurance file", the request is send.

**WOBI-12.** When you Enter incorrect ID card issuance date in window "checking the insurance file", the request is send.

**WOBI-13.** The logos of the insurance companies on the "car insurance" page are not the same size.

**WOBI-14.** The logos of the insurance companies on the "travel insurance" page are not the same size.

**WOBI-15.** On the home page, the "new members" button is bigger than the "customer service" button.

**WOBI-16.** When you click on the "New members" button, the window that opens hide the buttons.

**WOBI-17.** At 110% screen resolution on the home page the title is cut off.

**WOBI-18.** In the online form button "the product " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.

**WOBI-19.** In the online form button "Reason for referral " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.

**WOBI-20.** On all the pages on the site, there is a button missing at the bottom of the page that brings us back to the top of the page after we have scrolled down.

**WOBI-21.** On the home insurance page there is a cut button at 100% resolution.

**WOBI-22.** There is a problem in the process Sharing via whatsapp articles from "Mortgage Insurance". The whatsapp button leads to a blank page.

**WOBI-23.** There is a problem in the process Sharing via whatsapp articles from "building insurance". The whatsapp button leads to a blank page.

**WOBI-24.** There is a problem in the process Sharing via whatsapp articles from "Pension insurance". The whatsapp button leads to a blank page.

**WOBI-25.** There is a problem in the process Sharing via whatsapp articles from "Travel Insurance". The whatsapp button leads to a blank page.

**WOBI-26.** There is a problem in the process Sharing via whatsapp articles from "car insurance". The whatsapp button leads to a blank page.

**WOBI-27.** When you enter the page where all the articles on the site are, the display is cut off (110% resolution).

**WOBI-28.** There is a problem in the process Sharing via whatsapp articles from button "Loans". The whatsapp button leads to a blank page.


**WOBI-29.** There is a problem in the process Sharing via whatsapp articles from button "General insurance". The whatsapp button leads to a blank page.



## 7. Bugs Report

**[WOBI-1] When pressing the \*2744 button on home page, the button does not respond** Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניהל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 2744 באג כפתור.png		
Severity:	Minor		

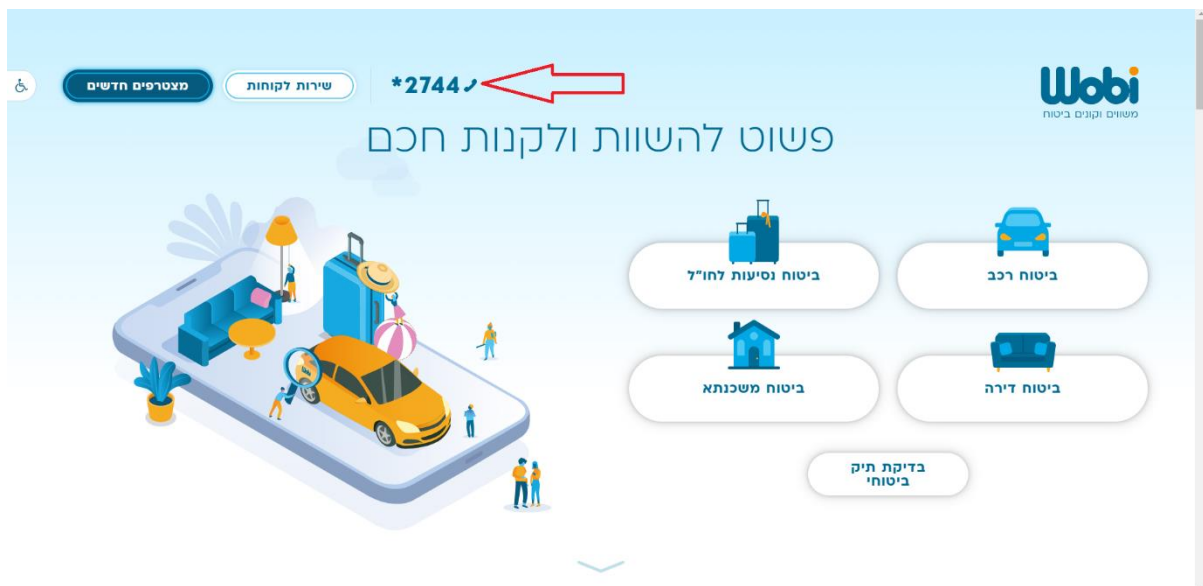
### Description

Steps to Reproduce:

- You must enter the site in the browser [www.wobi.co.il](http://www.wobi.co.il).
- Press the \*2744 button on the main website on the top left.

Expected Result: The button will lead us to a contact window.


Actual Result: The button does not respond.



**[WOBI-2] The whatsapp button in the customer service menu, opens in the same window of the website** Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

<b>Original estimate:</b>	Not Specified
<b>Attachments:</b>	 whatsapp כפתור באג.png
<b>Severity:</b>	Minor

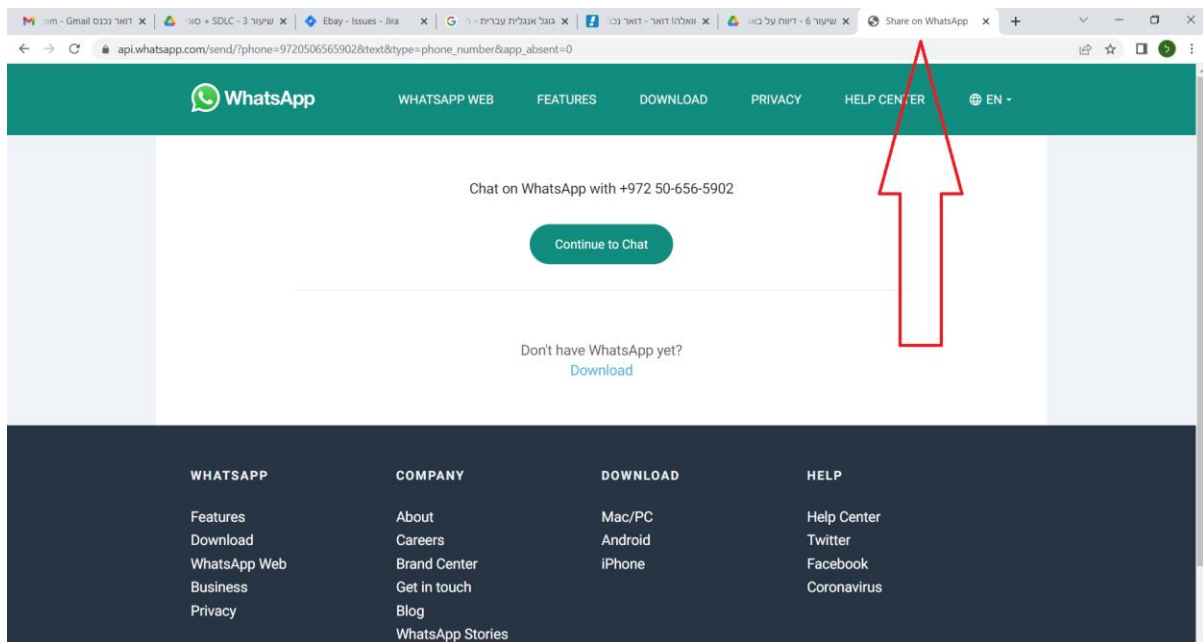
## Description

### Steps to Reproduce:

- Click the Customer Service button on the home page.
- Click the whatsapp button.

**Expected Result:** The button will lead us to connect in a separate window.


**Actual Result:** The button does lead us to connect, but in the same window.



**[WOBI-3] In the online form button, when entering wrong name + last name in the fields, they are still send to wobi customer service.** Created: 06/Jan/23 Updated:

14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור טופס מקוון שדה שם+שם משפחה.png		
<b>Severity:</b>	Major		

### Description

#### Steps to Reproduce:

- In the main menu, click on the customer service button, located on the top left.
- Click on the online form button.
- You must fill in the name: \*\*\*  
and last name: %%%
- Correct details must be entered in the other fields.
- Click the send button.

**Expected Result:** You will receive an error message.

**Actual Result:** No error message is received and the form is submitted.

מטריפים חדשים

שירות לקוחות

\*2744

ביטוח משכנתא

ביטוח דירה

ביטוח נסיעות לחו"ל

ביטוח רכב

Wobi

↓

שם משפחה

%%%

↓

שם פרטי

\*\*\*

מס. טלפון

050-2222498

ת"ז

301442489

דוא"ל

lital2565@walla.com

סיבת הפנייה

כללי

מוצר


ביטוח רכב

תוכן הפנייה

בדיקה

<b>[WOBI-4] <u>In the online form button, when entering wrong id number in the field, The details are send to wobi customer service.</u></b> Created: 06/Jan/23 Updated: 14/Jan/23	
Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Original estimate:	Not Specified
Attachments:	 באג שדה ת.ז כפתור טופס מקוון.PNG
Severity:	Major

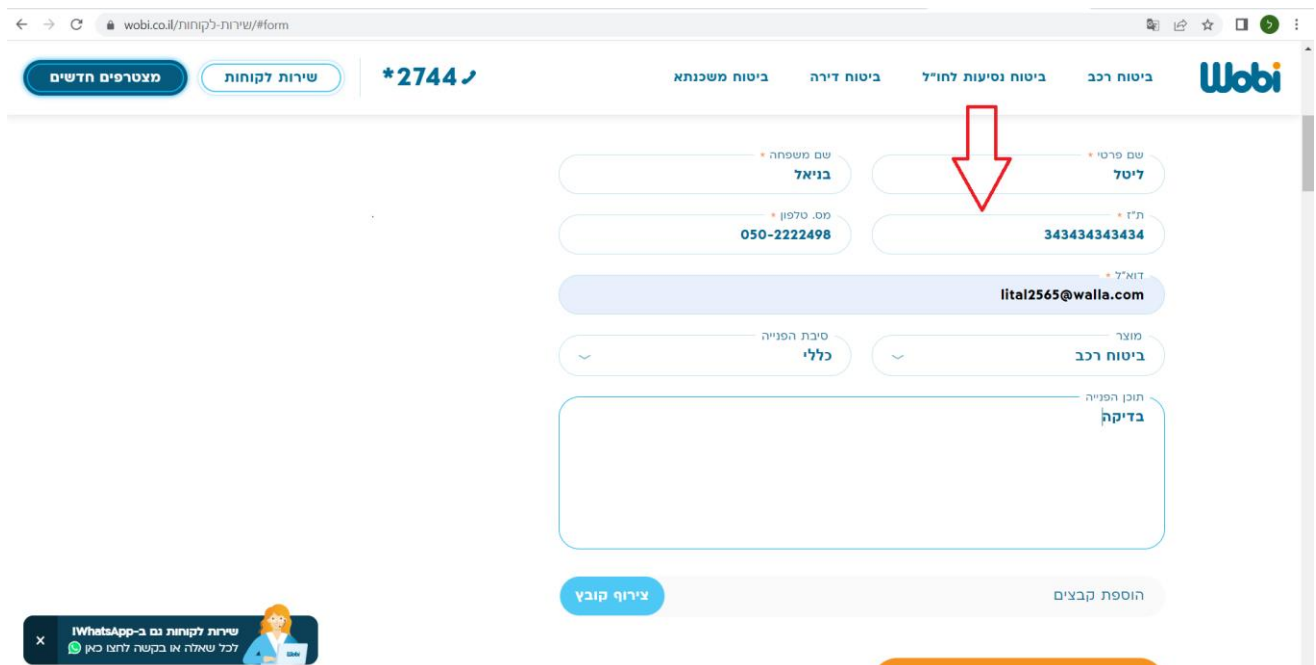
## Description

### Steps to Reproduce:

- Click on the customer service button, which is in the main menu on the top left.
- Click on the online form button.
- Enter ID number 343434343434
- Enter Correct details in the other fields.
- Click the send button.

Expected Result: You will receive an error message.


Actual Result: No error message was received and the form was submitted.



**[WOBI-5] When you click on the customer service button, and scroll down to the bottom of the page, and then, click on the contact button, the service hotline number \*2744 appears, and when you click on it, it does not respond.**

Created: 06/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג בכפתור 2744 בתוך כפתור צור קשר בתוך שירות לקוחות.png		
<b>Severity:</b>	Minor		

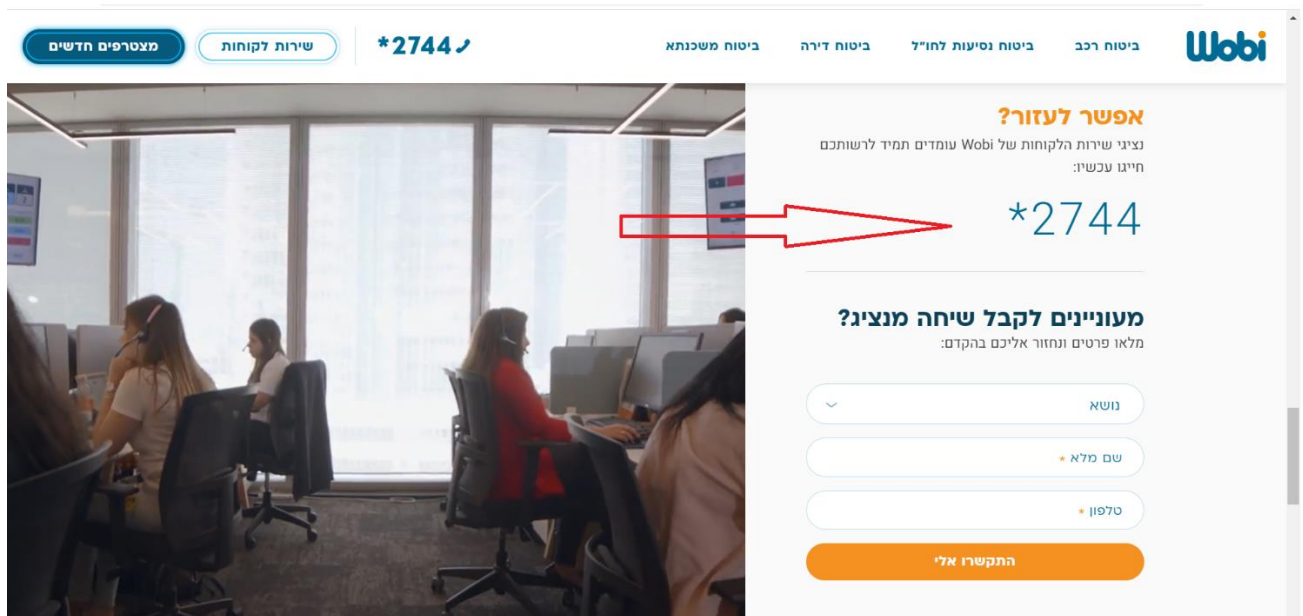
#### Description

##### Steps to Reproduce:

- Click on the customer service button, located on the home page on the top left.
- Scroll all the way down to the bottom of the page.
- Click on the orange Contact button.
- Press the number that appears \*2744.

**Expected Result:** That the button will lead us somewhere.

**Actual Result:** The button does not respond.



**[WOBI-6] When you click on the customer service button, and scroll down to the bottom of the page, and then, you click on the contact button, When you enter an incorrect data in the full name field So a referral is sent.** Created:

06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None


Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		





**[WOBI-7] When you enter the "new join" button, when you enter a wrong name in the field, the referral is still sent.** Created: 07/Jan/23 Updated: 13/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג שדה שם בכפתור מצטרפים חדשים.png		
<b>Severity:</b>	Major		

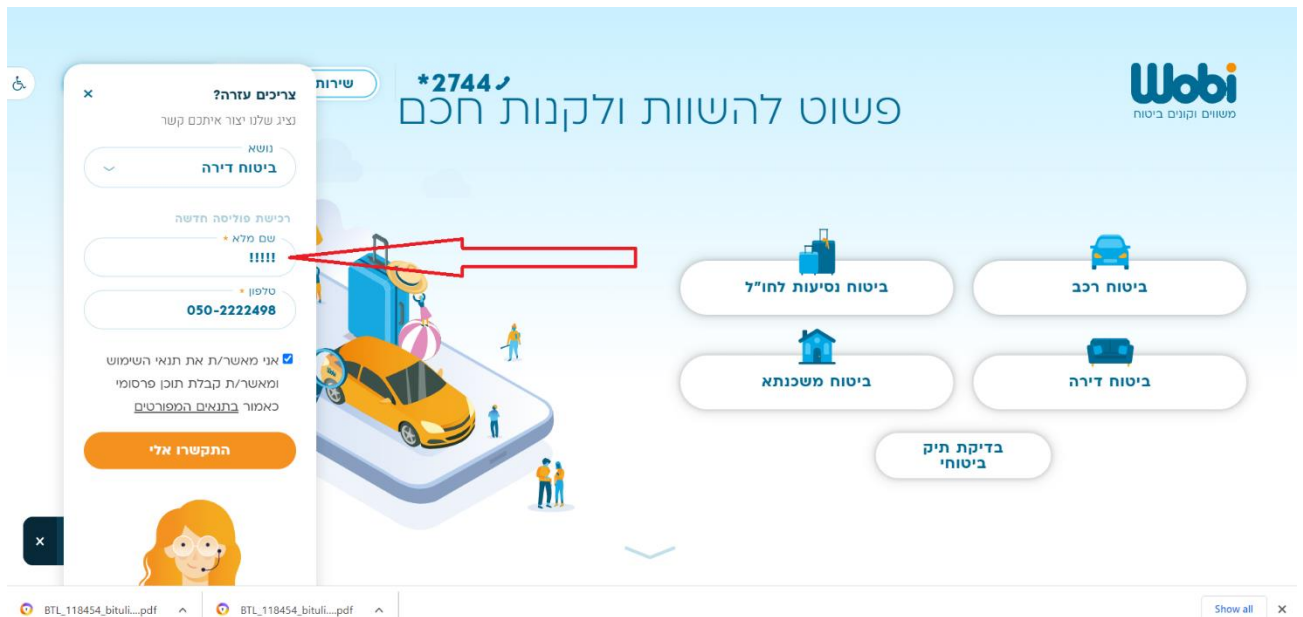
#### Description

##### Steps to Reproduce:

- On the home page, click on the new members button on the top left.
- Select an option in the subject field.
- Click in the name field: !!!!!
- Enter a correct number in the phone field: 0502222498.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



**[WOBI-8] When you enter an incorrect name in the contact window in the "car insurance" button, the request is sent.** Created: 07/Jan/23 Updated: 14/Jan/23


Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאי</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		



**[WOBI-9] When you enter in the name field, an incorrect name in mortgage insurance contact information, the request is send.** Created: 07/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג שדה צור קשר ביטוח משכנתא.png		
<b>Severity:</b>	Major		

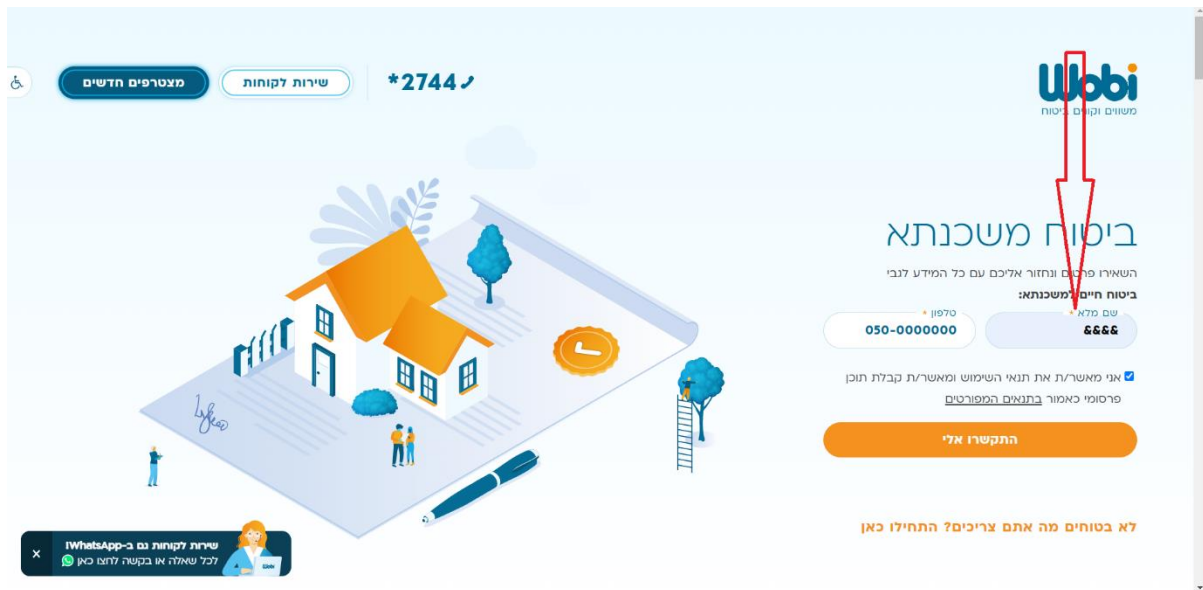
#### Description

##### Steps to Reproduce:

- Click on the mortgage insurance button on the home page.
- Click in the name field: &&&&.
- Click in the phone field: 0500000000.
- Click on the Terms of Use button.
- Click on the call me button.

**Expected Result:** You will receive an error message.

**Actual Result:** No error message was received



[WOBI-10] [When you Enter incorrect name in window "checking the insurance file", the request is send.](#) Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	שגיאות בחלון פרטי התקשרות בבדיקת התיק הביטוחי.png
Severity:	Major

## Description

### Steps to Reproduce:

- On the home page, click on the "check the insurance file" button.
- Click on the button "to leave details"
- Write in the name field: %%%.
- Enter in the phone field: 0502222498.
- Enter in the ID field: 301442489.
- Enter in the ID card issuance date field: 02/02/2020.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.

Wobi

בדיקת תיק ביטוחי

שם מלא: %%%

טלפון: 050-2222498

ת.ז.: 301442489

תאריך הנפקת ת.ז.: 02/02/2020

התקשרו אלי

כמה טיפים לפני שהונים

**[WOBI-11] When you Enter incorrect Id number in window "checking the insurance file", the request is send.** Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 שגיאות בחלון פרטי התקשרות בבדיקת התיק הביטוחי.png
Severity:	Critical

#### Description

##### Steps to Reproduce:

- On the home page, click on the "check the insurance file" button.
- Click on the button "to leave details"
- Write in the name field: ליטל.
- Enter in the phone field: 0502222498.
- Enter in the ID field: 0000000000.
- Enter in the ID card issuance date field: 02/02/2020.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.



Actual Result: No error message was received.

Wobi

בדיקת תיק ביטוחי

שם מלא

ליטל

טלפון

050-222498

ת.ז.

000000000

תאריך הפקת ת.ז.

02/02/2020

אני מאשר/ת את תנאי השימוש ומאשר/ת קבלת תוכן פרסומי כאמור בתנאים המפורטים

התקשרו אלי

שירות לקוחות גם ב-WhatsApp

לכל שאלה או בקשה לחצו כאן

רמה חופפות לפני שיהווה

[WOBI-12] [When you Enter incorrect ID card issuance date in window "checking the insurance file", the request is send.](#) Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do		
Project:	<a href="#">Wobi</a>		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 שגיאות בחלון פרטי התקשרות בבדיקת התיק הביטוחי.png
Severity:	Critical

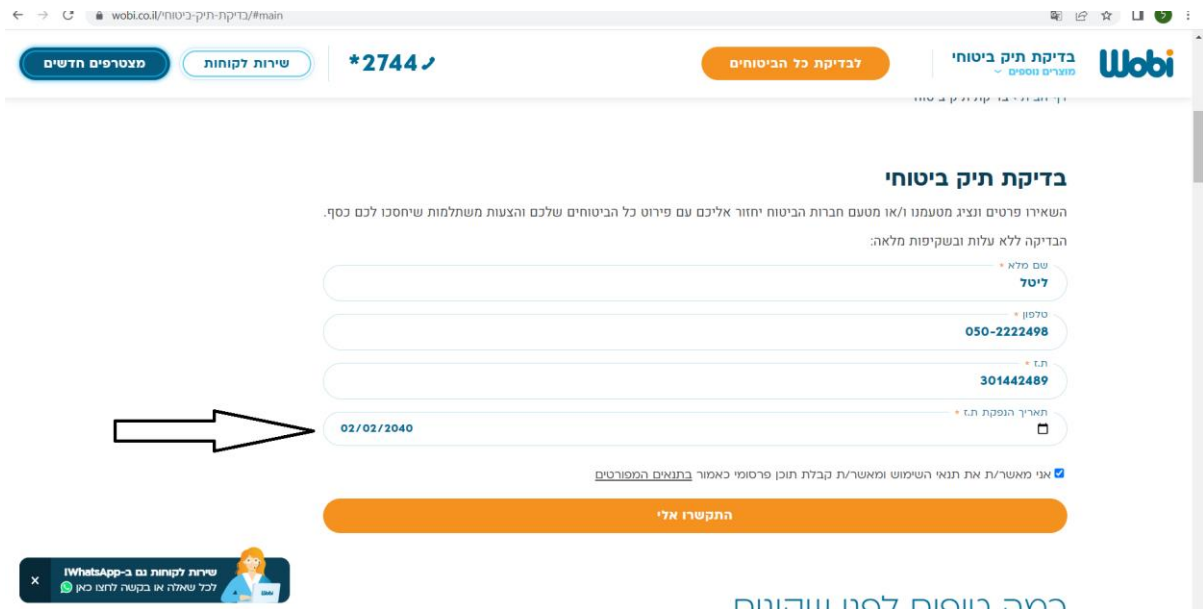
## Description

### Steps to Reproduce:

- On the home page, click on the "check the insurance file" button.
- Click on the button "to leave details"
- Write in the name field: ליטל.
- Enter in the phone field: 0502222498.
- Enter in the ID field: 301442489.
- Enter in the ID card issuance date field: 02/02/2040.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



← → ↻ wobi.co.il/בדיקת-תיק-ביטוחי/#main

מצטרפים חדשים שירות לקוחות \*2744 לבדיקת כל הביטוחים בדיקת תיק ביטוחי מוצרים נוספים Wobi

### בדיקת תיק ביטוחי

השאירו פרטים ונציג מטעמנו ו/או מטעם חברות הביטוח יחזור אליכם עם פירוט כל הביטוחים שלכם והצעות משתלמות שיחסכו לכם כסף. הבדיקה ללא עלות ובשקיפות מלאה:

שם מלא **ליטל**

טלפון **050-2222498**

ת.ז. **301442489**

תאריך הנפקת ת.ז. **02/02/2040**

☒ אני מאשר/ת את תנאי השימוש ומאשר/ת קבלת תוכן פרסומי כאמור בתנאים המפורטים

**התקשרו אלי**

שירות לקוחות גם ב-WhatsApp! לכל שאלה או בקשה לחצו כאן

רמה חסות לפי ניהול

**[WOBI-13] The logos of the insurance companies on the "car insurance" page are not the same size.** Created: 08/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	image-20230108-180752.png          באג לוגו חברות הביטוח - 2.png          באג לוגו חברות הביטוח.png
Severity:	low

#### Description

##### Steps to Reproduce:

- Go to the "car insurance" button on the home page.
- Scroll down to the middle of the page until you see the companies logos.

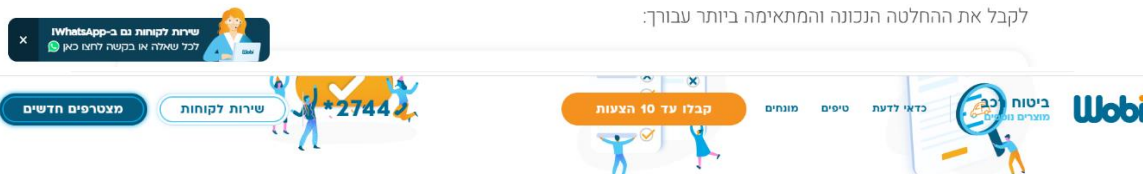
Expected Result: The companies logos will be the same size.

Actual Result: The logo of the "הפניקס" "כלל" "מנורה" "הראל" "שומרה" companies is smaller than the other companies.



## אילו ביטוחי רכב קיימים?

ב-Wobi משווים וקונים את כל סוגי ביטוחי הרכב במהירות ובקלות. אנחנו כאן לעזור לך לקבל את ההחלטה הנכונה והמתאימה ביותר עבורך:



בוחרים את ההצעה הכי משתלמת וחוסכים כסף

מקבלים ב 2 דקות מגוון הצעות

מבינים איזה ביטוח רכב מתאים לכם




## אילו ביטוחי רכב קיימים?

ב-Wobi משווים וקונים את כל סוגי ביטוחי הרכב במהירות ובקלות. אנחנו כאן לעזור לך

**[WOBI-14] The logos of the insurance companies on the "travel insurance" page are not the same size.** Created: 08/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 3 באג כפתור לוגו חברות הביטוח.png		
<b>Severity:</b>	low		

#### Description

##### Steps to Reproduce:

- Click on the travel insurance button on the home page.
- Scroll down to the middle of the page until you see the companies logos.

Expected Result: The companies logos will be the same size.

Actual Result: The logo of the “שירביט” company is bigger than the other companies.

בחרים את ההצעה  
הכי משתלמת

מקבלים הצעות

בחרים יעד  
ותאריך נסיעה




## רק ב-Wobi משווים וקונים ביטוח נסיעות לחו"ל

השוואת ביטוח נסיעות לחו"ל ב-Wobi, מקבלים עד 6 הצעות מחברות הביטוח המובילות בשוק, רוכשים את הפוליסה המתאימה ביותר עבורכם בקלות ובמהירות, היכנסו עכשיו ותחסכו



**[WOBI-15] On the home page, the "new members" button is bigger than the "customer service" button.** Created: 11/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתורים בדף הבית.png		
<b>Severity:</b>	Low		

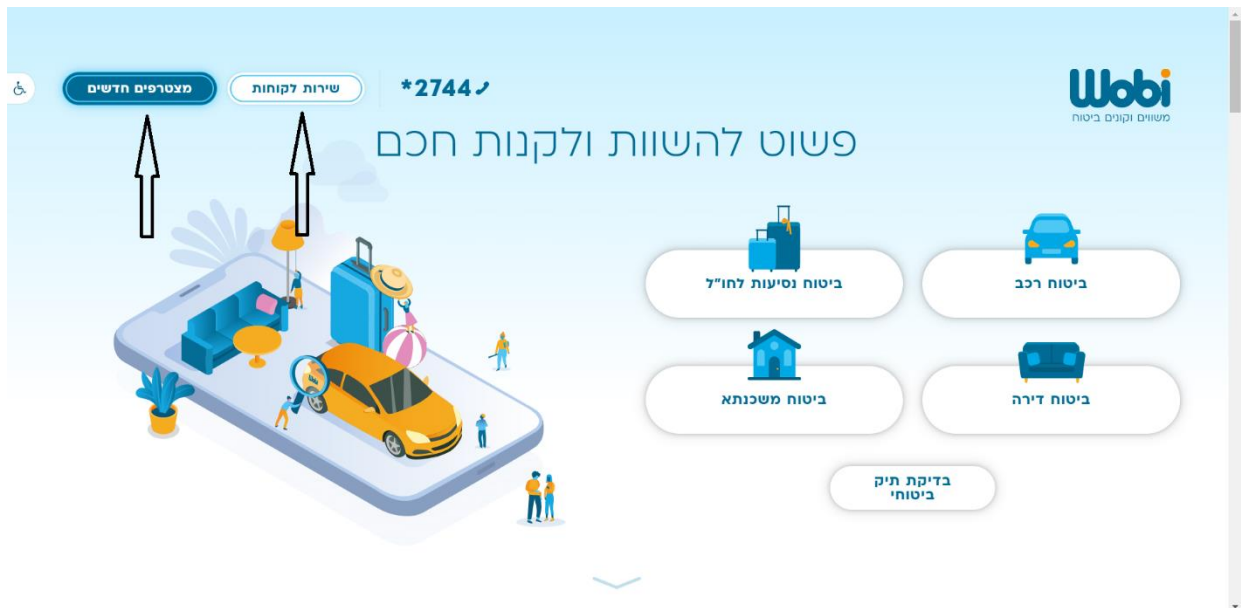
#### Description

Steps to Reproduce:

- Go to the home page.
- The buttons are on the top left.

Expected Result: The buttons will be the same size.

Actual Result: The buttons are not the same size.



[WOBI-16] When you click on the "New members" button, the window that opens hide the buttons. Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		



<b>Attachments:</b>	 באג חלון מצטרפים חדשים בעמוד דף הבית- מכסה את החלונות.png
<b>Severity:</b>	Minor

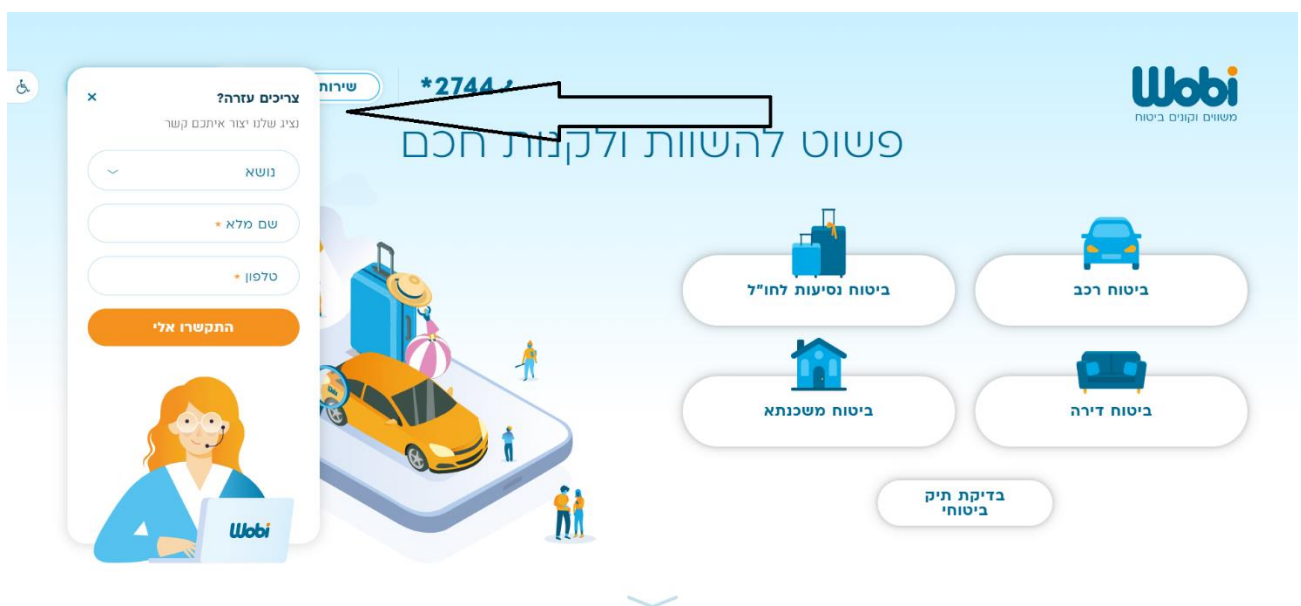
## Description

### Steps to Reproduce:

- Go to the homepage of the website.
- Click on the "New entrants" button on the top left. .

**Expected Result:** The window that will open will not hide the buttons.


**Actual Result:** The window that opens hides the buttons. And it's not pleasing to the eye.



**[WOBI-17] [At 110% screen resolution on the home page the title is cut off.](#)**

Created: 11/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 110% באז רזולוציית מסך.png		
<b>Severity:</b>	Minor		

**Description****Steps to Reproduce:**

- Go to the home page
- Change the screen resolution to 110% .

**Expected Result:** The screen will be fine**Actual Result:** the title is cut off.



**[WOBI-18] In the online form button "the product " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בנאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 באג חלון טופס מקוון סעיף מוצר.png
<b>Severity:</b>	Minor

## Description

### Steps to Reproduce:

- Go to the home page on the site.
- Click any "Customer Service" button on the top left.
- Each "online form" button must be clicked
- Correct details must be entered in the Mandatory fields (with \* ): name +surname, phone number, email and ID number.
- Click send

Expected Result: The form will be send

Actual Result: an error message was received.

**טופס מקוון**

שם משפחה \*

שם פרטי \*

בניאל

ליטל

שם טלפון \*

ת"ז \*

050-0000000

301442489

דוא"ל \*

lital2565@walla.com

מספר \*

סיבת הפנייה

Please select an item in the list.

תוכן הפנייה


צירוף טוב

הוספת קבצים

שלח

**[WOBI-19] In the online form button "Reason for referral " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.** Created: 11/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג טופס מקוון סעיף סיבת הפניה.png		
<b>Severity:</b>	Minor		

#### Description

##### Steps to Reproduce:

- Go to the home page on the site.
- Click any "Customer Service" button on the top left.
- Each "online form" button must be clicked
- Correct details must be entered in the Mandatory fields: name +surname, phone number, email and ID number.
- Select the product type
- Click send

Expected Result: The form will be send.

Actual Result: an error message was received.

The screenshot shows the Wobi.co.il website with a form titled "טופס מקוון" (Online Form). The form contains several input fields with the following values:

- שם פרטי (First Name): cvcghg
- שם משפחה (Last Name): hggfhh
- מס. טלפון (Phone Number): 050-0000000
- ת"ז (ID Number): 3011111111
- דוא"ל (Email): lital25655555555@gmail.com
- מספר רכב (Vehicle Number): [empty]
- סוכן הפנייה (Referral Agent): [empty]

A large black arrow points to the "סוכן הפנייה" field, which has a dropdown menu. A tooltip message is displayed over the dropdown, stating: "Please select an item in the list." Below the form, there is a "שליחה" (Submit) button and a "צירוף מובץ" (Join Queue) button. At the bottom left, there is a WhatsApp chat widget.

**[WOBI-20] On all the pages on the site, there is a button missing at the bottom of the page that brings us back to the top of the page after we have scrolled down.** Created: 11/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניהל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Severity:</b>	Major		

#### Description

Steps to Reproduce:

- Enter the home page.
- Click on one of the product buttons
- Scroll down the page.

Expected Result: There will be a button back to the top of the page.

Actual Result: There is no button back to the top of the page.

**[WOBI-21] On the home insurance page there is a cut button at 100% resolution.** Created: 11/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	Medium
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	0
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		

<b>Attachments:</b>	 100% עמוד ביטוח מבנה נחתך ברזולוציה .png
<b>Severity:</b>	Minor

#### Description

##### Steps to Reproduce:

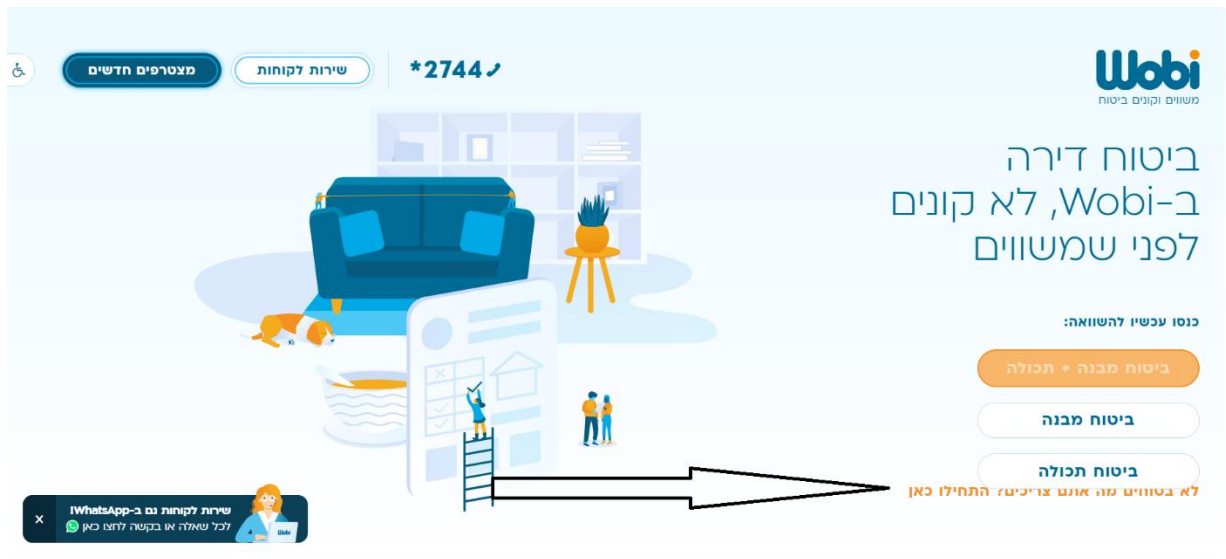
- Go to the home page
- Click on the "home insurance" button
- Screen resolution must be updated to 100%

Expected Result: The page will be displayed correctly

Actual Result: The page is not displayed correctly-

The "Not sure what you need? Click here" button is cut off.






**[WOBI-22] There is a problem in the process Sharing via whatsapp articles from "Mortgage Insurance" . The whatsapp button leads to a blank page.**

Created: 12/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בנאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 עמוד ביטוח משכנתא שגיאה כפתור ואטצפ.png		
<b>Severity:</b>	Major		

### Description

#### Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Mortgage Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

← → ↻ wobi.co.il/החזור-החודשי/ביטוח-משכנתא/כתבות/חשוב-יכולת-ההחזר-החודשי/

מבטאים חדשים | שירות לקוחות | \*2744 | ביטוח משכנתא | ביטוח דירה | ביטוח נסיעות לחו"ל | ביטוח רכב | Wobi





אני מאשר/ת את תנאי השימוש ומאשר/ת קבלת תוכן פרסומי כאמור בתנאים המפורטים


**התקשרו אלי**

**מאמרים נוספים בנושא ביטוח משכנתא**

ייעוץ משכנתא – התייעצות עם יועץ משכנתאות מומחה  
משכנתא – בטחונות וערבויות  
ביטוח משכנתא: הרחבה לצד שלישי  
מאמרי ביטוח משכנתא

שתפו




**חוייה חדשנית וקלה שחוסכת לכם זמן וכסף.**

שירות לקוחות גם ב-WhatsApp! לכל שאלה או בקשה לחצו כאן

**[WOBI-23] [There is a problem in the process Sharing via whatsapp articles from "building insurance" . The whatsapp button leads to a blank page.](#)** Created:

12/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור וואטצאפ ביטוח דירה.png		
<b>Severity:</b>	Major		

#### Description

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "building insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

מספרים חדשים

שירות לקוחות

\*2744

ביטוח רכב

ביטוח נסיעות לחו"ל

ביטוח דירה

ביטוח משכנתא

Wobi

מעוניינים לקבל שיחה מנציג? מלאו פרטים ונחזור אליכם בהקדם:

שם מלא

טלפון

☐ אני מאשרת את תנאי השימוש ומאשרת קבלת תוכן פרסומי כאמור בתנאים המפורטים

התקשרו אלי

עם יוקר הרכוש עולה גם מפלס הדאגות, כולנו רוצים לשמור על רכושנו אבל לעיתים אין הדבר נתון בשליטתנו ונזקים חיצוניים כמו שריפות לא עלינו, הצפות ואפילו פריצה יכולים לגרום נזקים חמורים אשר יפחיתו את שווי הרכוש שלנו ויגרמו לנו לאבד כסף רב. הרחבת ביטוח תכולה ורכישת ביטוח דירה יכולה לתת מענה לחששות אלו. רכישת ביטוח תכולה אשר כולל ביטוח דירה ואת תכולת הדירה ומבטיח החזר הערך של התכולה במקרים של נזקים חמורים הוא הפתרון לשקט נפשי, שנת לילה טובה יותר והבטחה לשמירה על כספינו ורכושנו על כל מקרה שלא יהיה.

מאמרים נוספים בנושא ביטוח דירה





ביטוח כנגד נזקי טבע - על רעידת אדמה וצורות אחרות


לפני ההצפה הבאה: כך תצטיידו בביטוח דירה מתאים

תהיו בטוחים שיש לכם ביטוח תכולה!

ביטוח דירה


שתפו



שירות לקוחות גם ב-WhatsApp

לכל שאלה או בקשה לדעת כן




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**[WOBI-24] There is a problem in the process Sharing via whatsapp articles from "Pension insurance" . The whatsapp button leads to a blank page.** Created:

12/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור וואטצאפ ביטוח פנסיה.png		
<b>Severity:</b>	Major		

### Description

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Pension".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

מטריפים חדשים
שירות לקוחות
\*2744

ביטוח משכנתא
ביטוח דירה
ביטוח נסיעות לחו"ל
ביטוח רכב
Wobi

מאמרים נוספים בנושא פנסיה

דמי ניהול פנסיה - משווים וחוסכים ב-2022

איתור כספי הפנסיה - ב-2022

הזדקת דמי ניהול לפנסיה ב-2022

פנסיה

שתפו

חוייה חדשנית וקלה שחוסכת לכם זמן וכסף.


שירות לקוחות גם ב-WhatsApp

לכל שאילה או בקשה לחצו כאן

**[WOBI-25] [There is a problem in the process Sharing via whatsapp articles from "Travel Insurance" . The whatsapp button leads to a blank page.](#)** Created:

12/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניהל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור וואטסאפ ביטוח נסיעות לחול.png		
<b>Severity:</b>	Major		

## Description

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Travel Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.



**מאמרים נוספים בנושא ביטוח נסיעות לחול**

תפסה אתכם שפעת באמצע החופש לחול? כל הדרכים להתמודד בהצלחה!

למה אסור לטוס לחול? בלי ביטוח נסיעות

כיסוי בביטוח הנסיעות לביטול נסיעה עקב צו 8

**ביטוח נסיעות לחול!**




## התקשרו אלי

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**[WOBI-26] [There is a problem in the process Sharing via whatsapp articles from "car insurance" . The whatsapp button leads to a blank page.](#)** Created:

12/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניהל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור וואטסאפ בביטוח רכב.png		
<b>Severity:</b>	Major		

### Description

#### Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "car Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.



**Expected Result:** A share via whatsapp window will open.

**Actual Result:** A blank window opens.



**[WOBI-27] [When you enter the page where all the articles on the site are, the display is cut off \( 110% resolution\).](#)** Created: 13/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 20230113-084330-תצוגה חתוכה-כל הכתבות.png  כל הכתבות, תצוגה חתוכה.png		
Severity:	Low		

#### Description

Steps to Reproduce:

- go to home page
- scroll down to the bottom of the page
- Click on the "all articles" button, at the bottom of the page on the right

Expected Result: The page will be correct.

Actual Result: The display of the "Pension" button is cut off, and the drawing of the "Loans" button is missing.

← → ↻ wobi.co.il/כתבות/

מצטרפים חדשים שירות לקוחות \*2744 ביטוח משכנתא ביטוח דירה ביטוח נסיעות לחו"ל ביטוח רכב Wobi

דף הבית > כל הכתבות ב-Wobi

## כל הכתבות ב-Wobi


פנסיה	←	ביטוח רכב
ביטוח משכנתא		ביטוח נסיעות לחו"ל
ביטוח הלוואות	←	ביטוח דירה
ביטוח כללי		→

שירות לקוחות גם ב-WhatsApp! לכל שאלה או בקשה לחצו כאן

**[WOBI-28] [There is a problem in the process Sharing via whatsapp articles from button "Loans" . The whatsapp button leads to a blank page.](#)** Created:

13/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניהל</a>	<b>Assignee:</b>	Unassigned
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כתבות כפתור הלוואות.png		
<b>Severity:</b>	Major		

### Description

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- Click on the button "for all articles" on the right at the bottom of the page
- Click on the "loans" button
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.


Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.



**[WOBI-29] There is a problem in the process Sharing via whatsapp articles from button "General insurance" . The whatsapp button leads to a blank page.** Created: 13/Jan/23 Updated: 14/Jan/23

<b>Status:</b>	To Do
<b>Project:</b>	<a href="#">Wobi</a>
<b>Components:</b>	None
<b>Affects versions:</b>	None
<b>Fix versions:</b>	None

<b>Type:</b>	Bug	<b>Priority:</b>	
<b>Reporter:</b>	<a href="#">ליטל בניאל</a>	<b>Assignee:</b>	<a href="#">ליטל בניאל</a>
<b>Resolution:</b>	Unresolved	<b>Votes:</b>	
<b>Labels:</b>	None		
<b>Remaining Estimate:</b>	Not Specified		
<b>Time Spent:</b>	Not Specified		
<b>Original estimate:</b>	Not Specified		
<b>Attachments:</b>	 באג כפתור וואטצאפ כתבות ביטוח כללי.png		
<b>Severity:</b>	Major		

#### Description

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- Click on the button "for all articles" on the right at the bottom of the page
- Click on the "General insurance" button
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.



← → wobi.co.il/כתבות/הצהרת-נגישות/ביטוח-כללי/

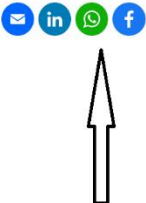
מצטרפים חדשים שירות לקוחות \*2744 ביטוח רכב ביטוח נסיעות לחו"ל ביטוח דירה ביטוח משכנתא Wobi

ניתן לפנות אלינו באמצעות הטלפון לכל שאלה, בקשה או קבלת הצעת מחיר ב-2744\*, או באמצעות דואר אלקטרוני: [accessibility@wobi.co.il](mailto:accessibility@wobi.co.il)  
הצהרת נגישות זו עודכנה לאחרונה בתאריך 12/9/2021

מאמרים נוספים בנושא ביטוח כללי

- אמנות שירות
- מדיניות פרטיות
- תנאי שימוש
- כתבות ביטוח כלליות

שתפו



שירות לקוחות גם ב-WhatsApp  
לכל שאלה או בקשה נחמד כאן