

# Test Summary Report

## Wobi Website

Lital Baniel

התקשרו אלינו \*2744

הלוואה פנסיה ביטוח דירה ביטוח נסיעות לחו"ל ביטוח רכב Wobi

### פשוט להשווות ולקנות חכם

**קונים**  
אם זה כבר ממש פשוט לקבל את ההחלפה הטובה ביותר עבורכם:

**משוואים**  
אנחנו נציג לכם את כל המיעוט הרלוונטי בזרה הפשוטה והקלה ביותר להבנה

**בוחרים**  
קדום כל בוחרים את התחום הרלוונטי:  
ביטוח רכב, ביטוח נסיעות לחו"ל, ביטוח

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## 1. Purpose

This document presents findings referring to the tests done, on the website of "Wobi". The tests were carried out on the main functions of the site, which refer to operations such as: Comparing insurance prices between different companies, purchasing insurance policy, and receiving information on various topics.

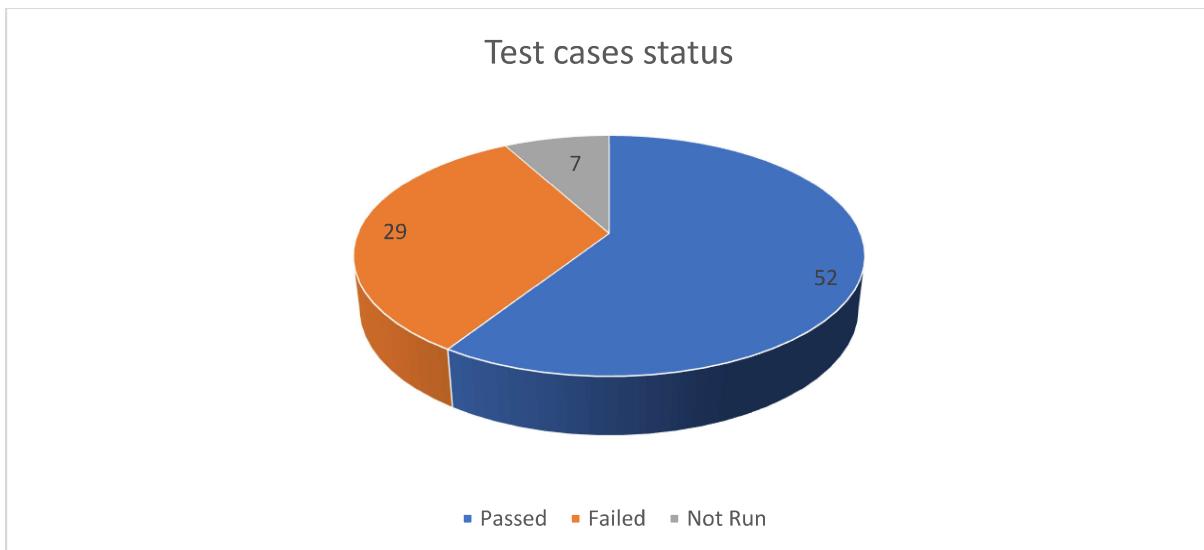
## 2. Application Overview

The website of "Wobi" is mainly used as a Web and Mobile website, And its purpose is to compare the prices of insurance companies in the following subjects: car insurance, building and apartment insurance, travel insurance mortgage insurance, and loans. The website allow customer to choose and purchase insurance according to his needs and according to the price offered to him. The site also offers information on the various topics mentioned, which should be read before purchasing an insurance policy.

### 3. Metrics

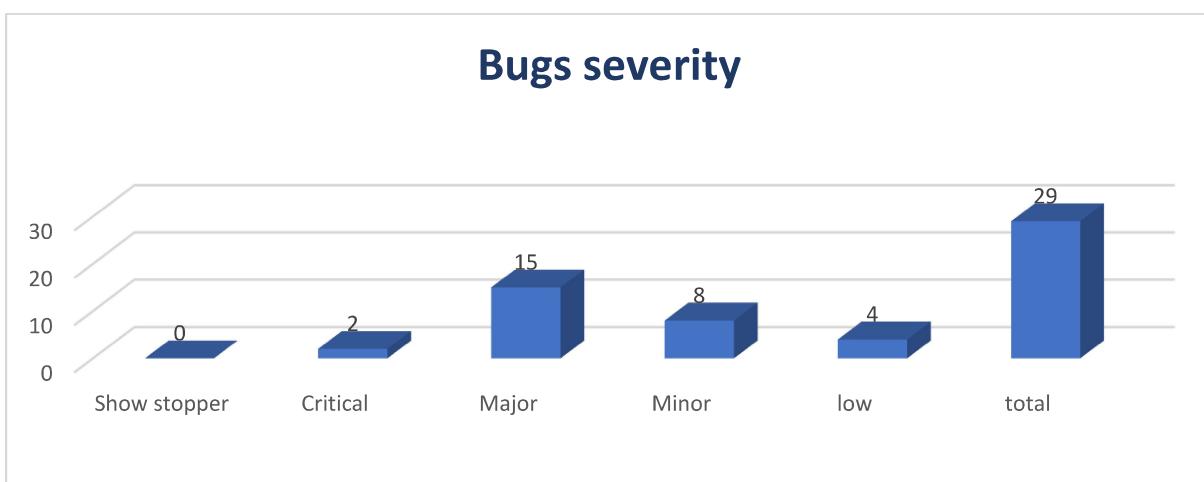
#### Test cases status

Passed	Failed	Not Run	Total
52	29	7	88



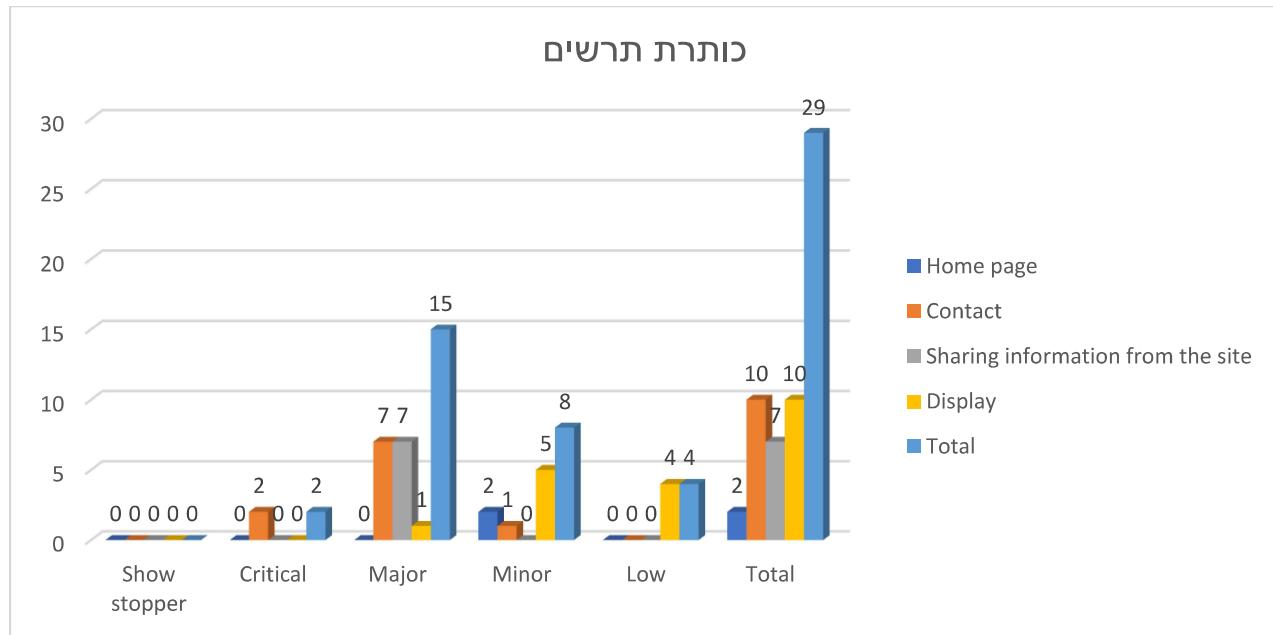
#### Severity bugs status

Show stopper	Critical	Major	Minor	low	total
0	2	15	8	4	29



## Defect Distribution - Module Wise

	<b>Home page</b>	<b>Contact</b>	<b>Sharing information from the site</b>	<b>Display</b>	<b>Total</b>
<b>Show stopper</b>	0	0	0	0	0
<b>Critical</b>	0	2	0	0	2
<b>Major</b>	0	7	7	1	15
<b>Minor</b>	2	1	0	5	8
<b>Low</b>	0	0	0	4	4
<b>Total</b>	2	10	7	10	29



#### 4. Recommendations

- you should fix display of the website in different resolutions.
- you should take care that when a customer wants to contact Wobi , the system will give an error message when he enter wrong fields.
- You should make sure that the information on the site can be shared by all means.

#### 5. Conclusions

Following the various tests done on the "Wobi" website, quite a few bugs were found. Most of them have a degree of severity between low and major. So, despite the relatively large amount of bugs, the website still functions and performs its main functions, which are to Make a price comparison between the different insurance companies, and to purchase an offer that best suits the customer, both in terms of price, and in terms of the type of policy. As a result, I recommended releasing the site.

## 6. Bugs list

**WOBI-1.** When pressing the \*2744 button in the main menu, the button does not respond.

**WOBI-2.** The whatsapp button in the customer service menu, opens in the same window of the website

**WOBI-3.** In the online form button, when entering wrong name + last name in the fields, they are still send to wobi customer service.

**WOBI-4.** In the online form button, when entering wrong id number in the field, The details are send to wobi customer service.

**WOBI-5.** When you click on the customer service button, and scroll down to the bottom of the page, and than, click on the contact button, the service hotline number \*2744 appears, and when you click on it, it does not respond.

**WOBI-6.** When you click on the customer service button, and scroll down to the bottom of the page, and than, you click on the contact button, When you enter an incorrect data in the full name field So a referral is sent.

**WOBI-7.** When you enter the "new join" button, when you enter a wrong name in the field, the referral is still sent.

**WOBI-8.** When you enter an incorrect name in the contact window in the "car insurance" button, the request is sent.

**WOBI-9.** When you enter in the name field, an incorrect name in mortgage insurance contact information, the request is sent.

**WOBI-10.** When you Enter incorrect name in window "checking the insurance file", the request is send.

**WOBI-11.** When you Enter incorrect Id number in window "checking the insurance file", the request is send.

**WOBI-12.** When you Enter incorrect ID card issuance date in window "checking the insurance file", the request is send.

**WOBI-13.** The logos of the insurance companies on the "car insurance" page are not the same size.

**WOBI-14.** The logos of the insurance companies on the "travel insurance" page are not the same size.

**WOBI-15.** On the home page, the "new members" button is bigger than the "customer service" button.

**WOBI-16.** When you click on the "New members" button, the window that opens hide the buttons.

**WOBI-17.** At 110% screen resolution on the home page the title is cut off.

**WOBI-18.** In the online form button "the product " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.

**WOBI-19.** In the online form button "Reason for referral " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.

**WOBI-20.** On all the pages on the site, there is a button missing at the bottom of the page that brings us back to the top of the page after we have scrolled down.

**WOBI-21.** On the home insurance page there is a cut button at 100% resolution.

**WOBI-22.** There is a problem in the process Sharing via whatsapp articles from "Mortgage Insurance". The whatsapp button leads to a blank page.

**WOBI-23.** There is a problem in the process Sharing via whatsapp articles from "building insurance". The whatsapp button leads to a blank page.

**WOBI-24.** There is a problem in the process Sharing via whatsapp articles from "Pension insurance". The whatsapp button leads to a blank page.

**WOBI-25.** There is a problem in the process Sharing via whatsapp articles from "Travel Insurance". The whatsapp button leads to a blank page.

**WOBI-26.** There is a problem in the process Sharing via whatsapp articles from "car insurance". The whatsapp button leads to a blank page.

**WOBI-27.** When you enter the page where all the articles on the site are, the display is cut off (110% resolution).

**WOBI-28.** There is a problem in the process Sharing via whatsapp articles from button "Loans". The whatsapp button leads to a blank page.

**WOBI-29.** There is a problem in the process Sharing via whatsapp articles from button "General insurance". The whatsapp button leads to a blank page.

## 7. Bugs Report

### [WOBI-1] When pressing the \*2744 button on home page, the button does not respond

Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	2744.באג כפתור.png		
Severity:	Minor		

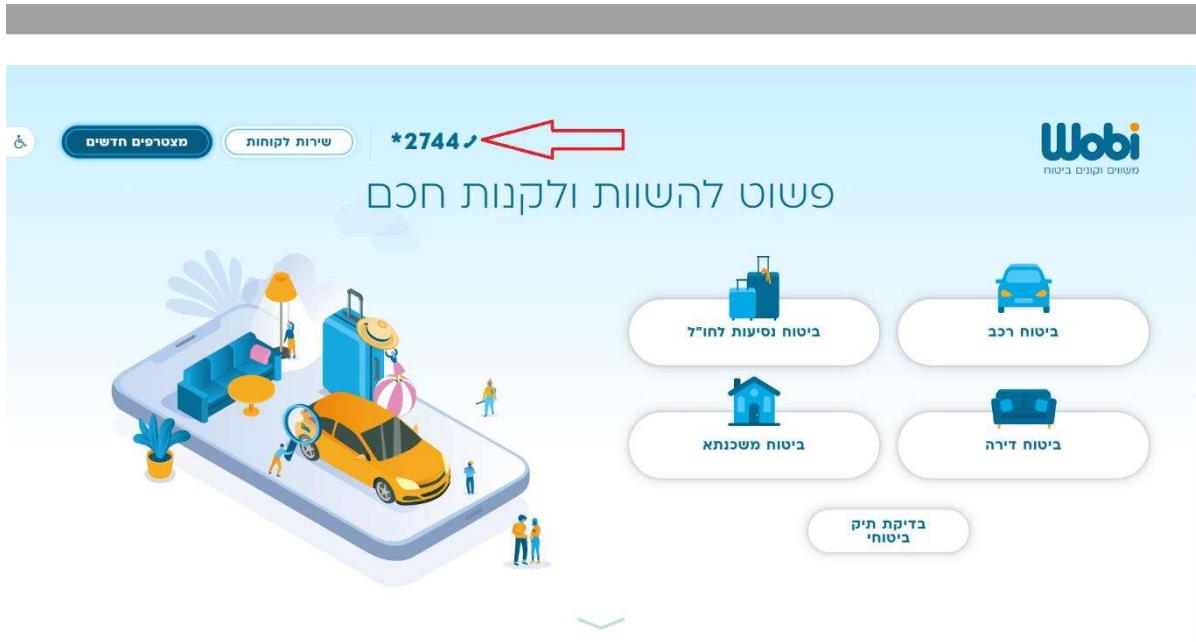
#### Description

##### Steps to Reproduce:

- You must enter the site in the browser [www.wobi.co.il](http://www.wobi.co.il).
- Press the \*2744 button on the main website on the top left.

Expected Result: The button will lead us to a contact window.

Actual Result: The button does not respond.



**[WOBI-2] The whatsapp button in the customer service menu, opens in the same window of the website** Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

<b>Original estimate:</b>	Not Specified
<b>Attachments:</b>	 whatsapp.png
<b>Severity:</b>	Minor

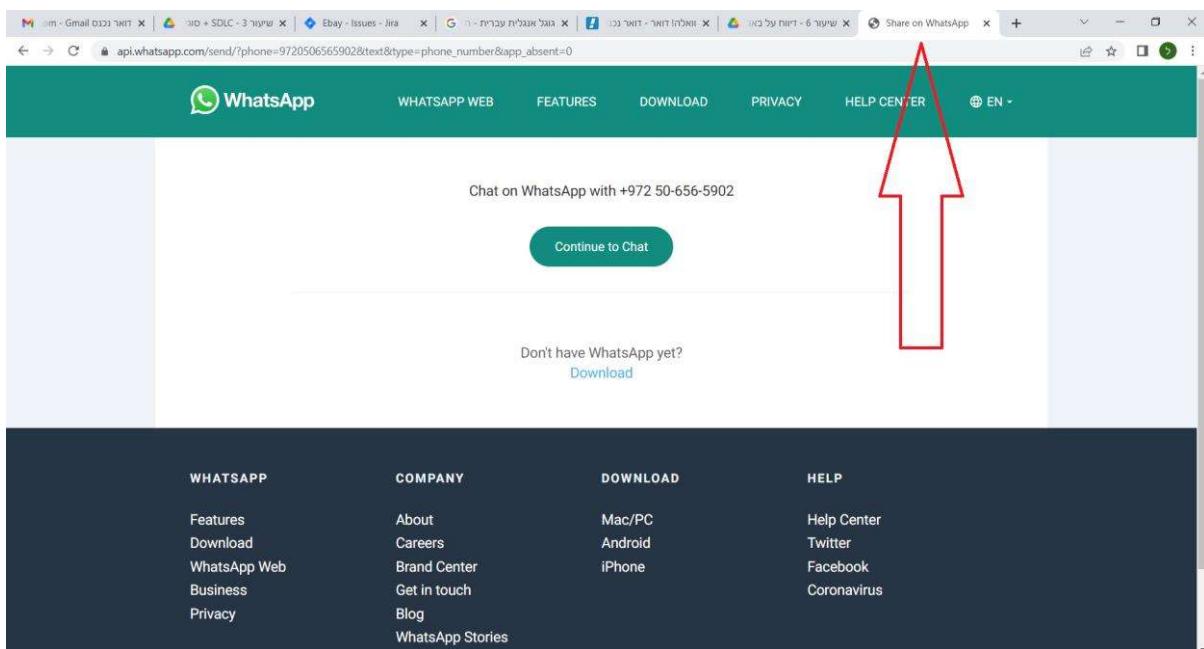
## Description

Steps to Reproduce:

- Click the Customer Service button on the home page.
- Click the whatsapp button.

Expected Result: The button will lead us to connect in a separate window.

Actual Result: The button does lead us to connect, but in the same window.



**[WOBI-3] In the online form button, when entering wrong name + last name in the fields, they are still send to wobi customer service.** Created: 06/Jan/23 Updated:

14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	ועדי.באג צפטור טופו מקוין שדה שם+שם משפחה.png		
Severity:	Major		

**Description**

**Steps to Reproduce:**

- In the main menu, click on the customer service button, located on the top left.
- Click on the online form button.
- You must fill in the name: \*\*\*  
and last name: %%%
- Correct details must be entered in the other fields.
- Click the send button.

Expected Result: You will receive an error message.

Actual Result: No error message is received and the form is submitted.

**[WOBI-4] In the online form button, when entering wrong id number in the field, The details are send to wobi customer service.** Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

<b>Original estimate:</b>	Not Specified
<b>Attachments:</b>	 PNG.באג שדה ת.ז כפטור טופו מקיים
<b>Severity:</b>	Major

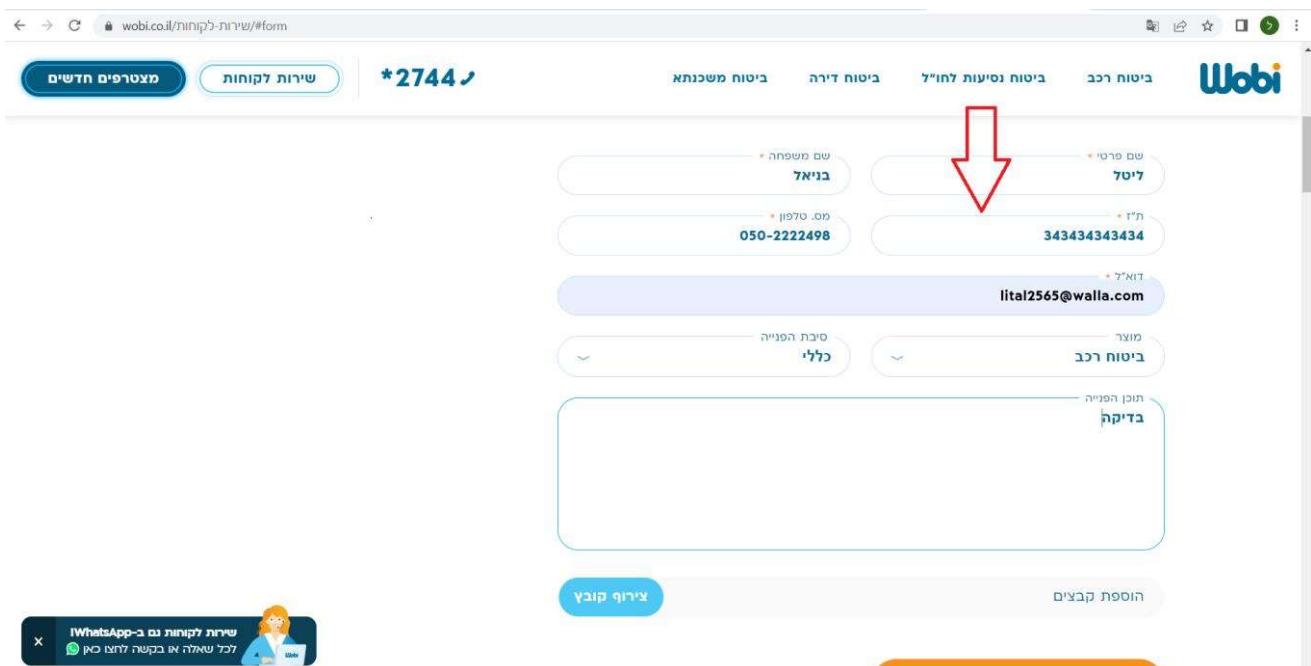
### Description

Steps to Reproduce:

- Click on the customer service button, which is in the main menu on the top left.
- Click on the online form button.
- Enter ID number 343434343434
- Enter Correct details in the other fields.
- Click the send button.

Expected Result: You will receive an error message.

Actual Result: No error message was received and the form was submitted.



The screenshot shows a web browser window for [wobi.co.il/#/form](http://wobi.co.il/#/form). The page displays a contact form with several input fields and buttons. A large red arrow points to the 'ת.ז' (ID number) field, which contains the value '343434343434'. Other visible fields include 'שם פרטי' (First Name) with 'בניאל', 'טלפון' (Phone) with '050-2222498', 'דואיל' (Email) with 'lital2565@walla.com', and a 'סוכת הפניה' (Referrer) dropdown set to 'כללי'. There are two main buttons at the bottom: a blue 'נשלח ברכה' (Send Blessing) button and an orange 'הוסףת קבצים' (Add files) button. A small sidebar at the bottom left offers WhatsApp support.

**[WOBI-5] When you click on the customer service button, and scroll down to the bottom of the page, and than, click on the contact button, the service hotline number \*2744 appears, and when you click on it, it does not respond.**

Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	באג בcptor 2744 בטור cptor צור קשור בטור שירות לקוחות		
Severity:	Minor		

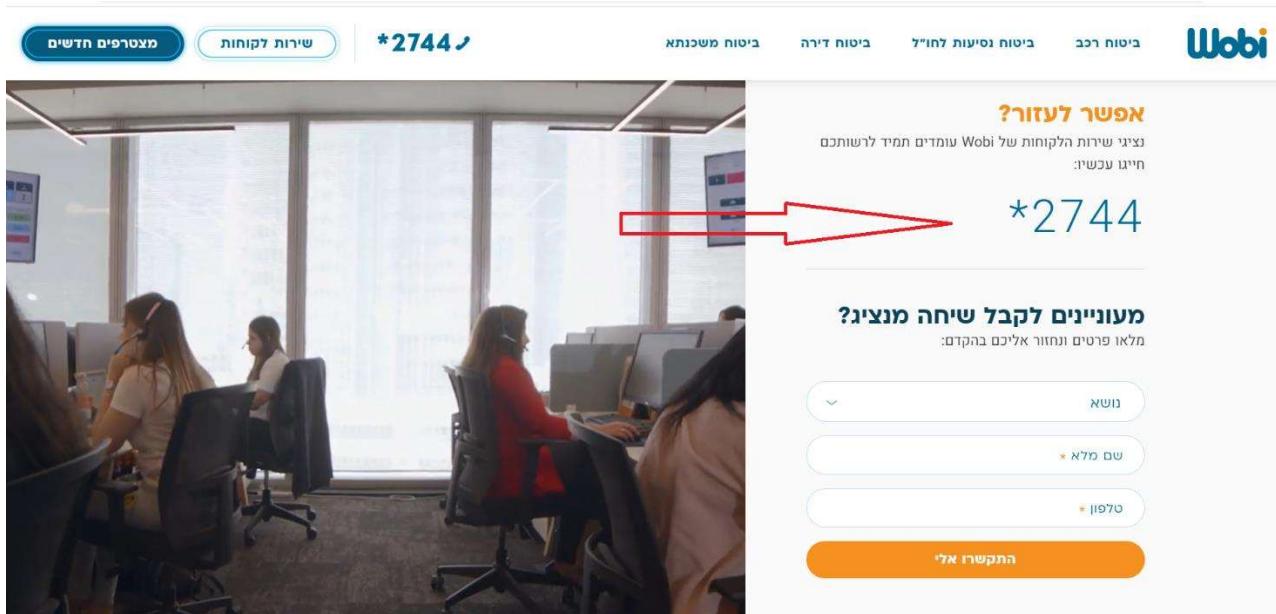
### Description

#### Steps to Reproduce:

- Click on the customer service button, located on the home page on the top left.
- Scroll all the way down to the bottom of the page.
- Click on the orange Contact button.
- Press the number that appears \*2744.

Expected Result: That the button will lead us somewhere.

Actual Result: The button does not respond.



**[WOBI-6] When you click on the customer service button, and scroll down to the bottom of the page, and than, you click on the contact button, When you enter an incorrect data in the full name field So a referral is sent.** Created: 06/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 בוך.באג כפטור שם בתוך צור קשור ( בתוך שירות לקוחות)
<b>Severity:</b>	Major

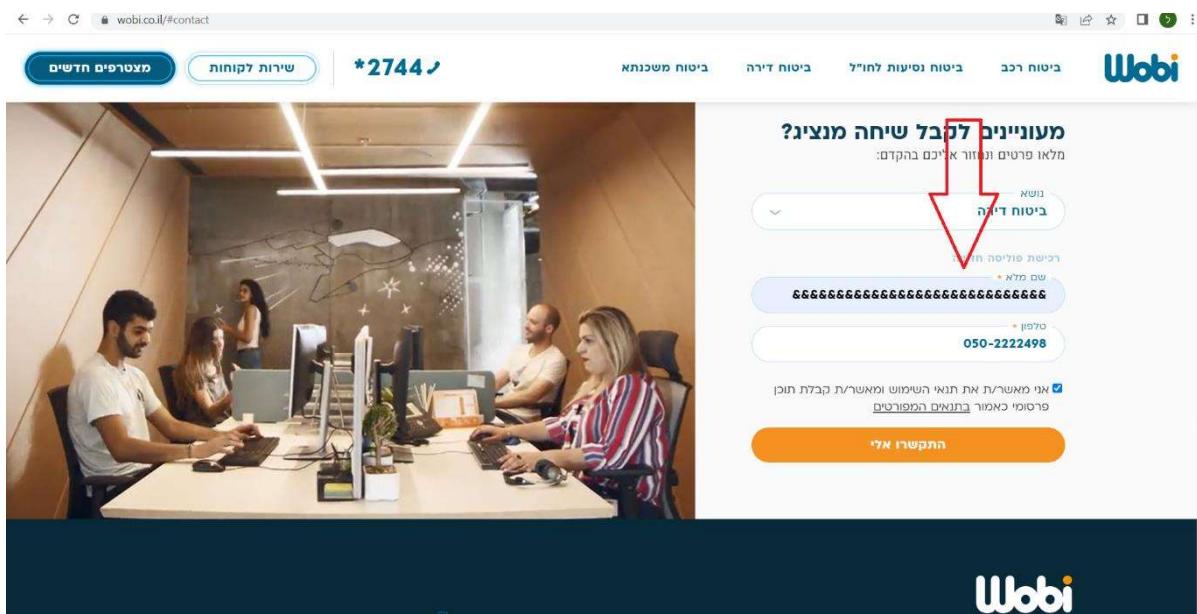
### Description

Steps to Reproduce:

- Click on the customer service button, on the home page at the top left.
- Scroll to the bottom of the page.
- Click on the orange Contact button.
- An option must be selected in the first subject field.
- Click in the full name field :&&&&&&&&&&&&&&&&&&&&
- Enter a valid phone number: 050-2222498.
- You must click on the button that confirms the terms of use.
- Click on the call me button

Expected Result: You will receive an error message.

Actual Result: No error message was received.



הערות ללקוחות \*2744

מזהה נספח ונווט או יופיע בהקדם:

בשא **ביטוח דירה**

רכישת סוליטה מה **שם מלא**

טלפון **050-2222498**

אני מאשר/ת את תנאי השימוש ומאשר/ת לקבל תוכן פרסומי כאמור [בהתנאים המפורטים](#)

**תתקשרו אלי**

**[WOBI-7] When you enter the "new join" button, when you enter a wrong name in the field, the referral is still sent.** Created: 07/Jan/23 Updated: 13/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 באג שדה שם בכפתור מצטרפים חדשים.png		
Severity:	Major		

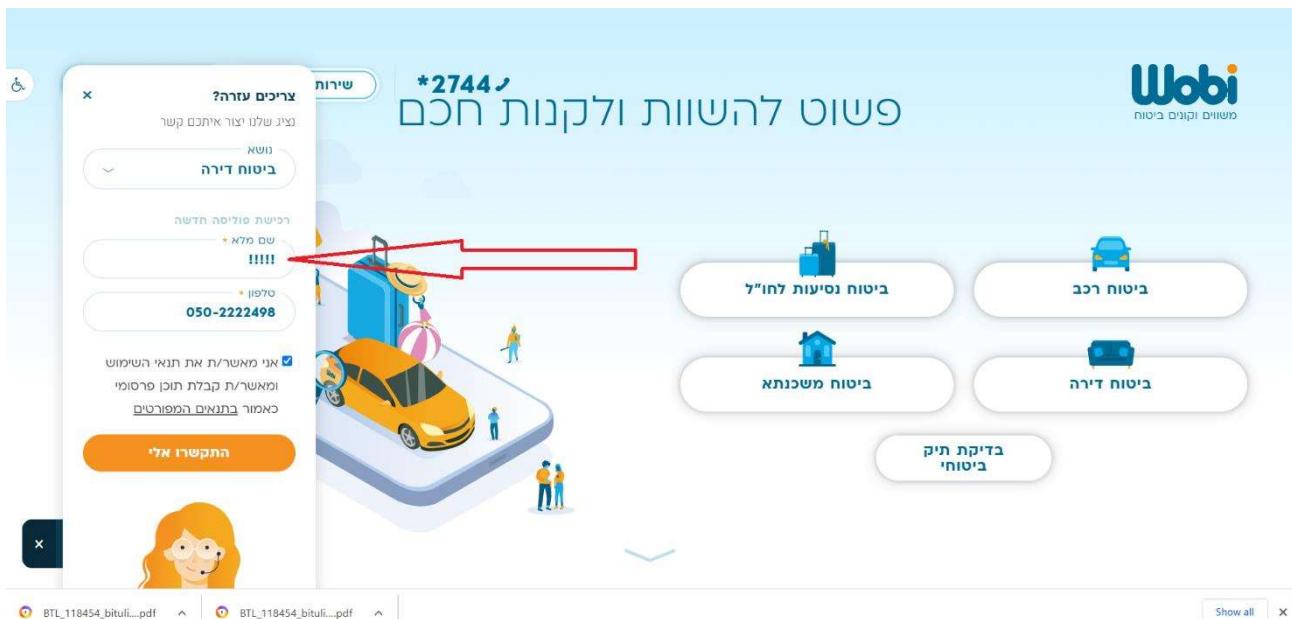
**Description**

Steps to Reproduce:

- On the home page, click on the new members button on the top left.
- Select an option in the subject field.
- Click in the name field: !!!!!
- Enter a correct number in the phone field: 0502222498.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



**[WOBI-8] When you enter an incorrect name in the contact window in the "car insurance" button, the request is sent.** Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בניין</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 png.באג בחלון צור קשר בביטחון רכב
<b>Severity:</b>	Major

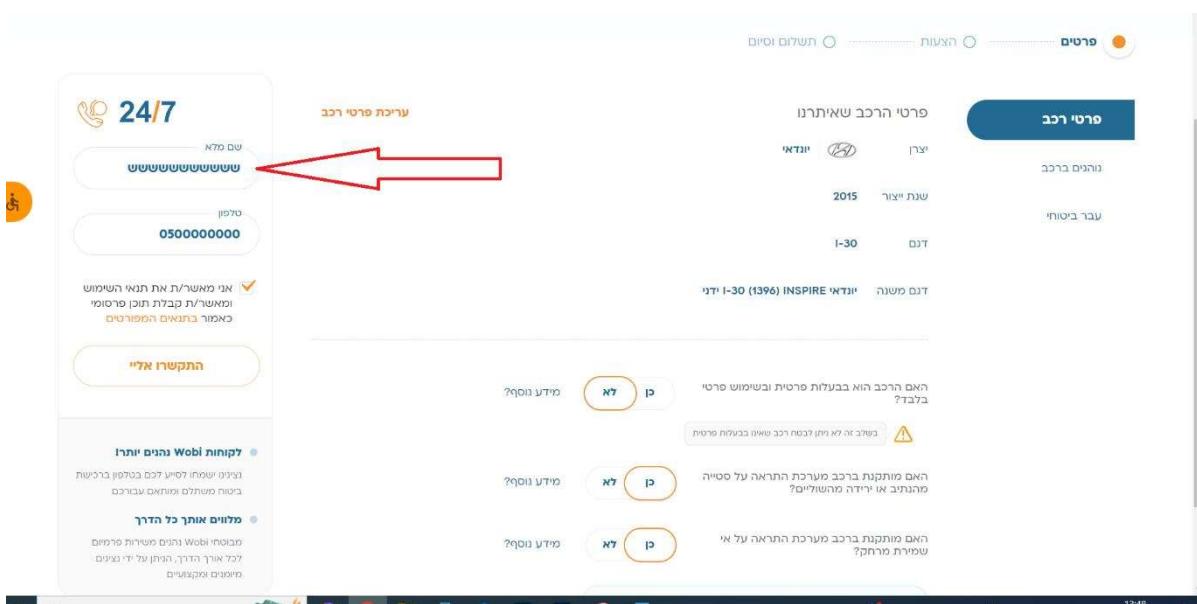
## Description

### Steps to Reproduce:

- Go to the car insurance button on the home page.
  - Click on the button "comprehensive + compulsory insurance"
  - Click in the name field: שמשמשמשמשמש .
  - Phone field must be filled
  - Click on the terms of use confirmation.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



**[WOBI-9] When you enter in the name field, an incorrect name in mortgage insurance contact information, the request is send.** Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	<a href="#">פודCAST שדה צור קשור בפיתוח משכנתא</a>		
Severity:	Major		

**Description**

Steps to Reproduce:

- Click on the mortgage insurance button on the home page.
- Click in the name field: &&&.
- Click in the phone field: 0500000000.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received



## [WOBI-10] When you Enter incorrect name in window "checking the insurance file", the request is send.

Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בינוי</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 שגיאות בחילון פרטי התקשרות בבדיקה התיק הביטוח
<b>Severity:</b>	Major

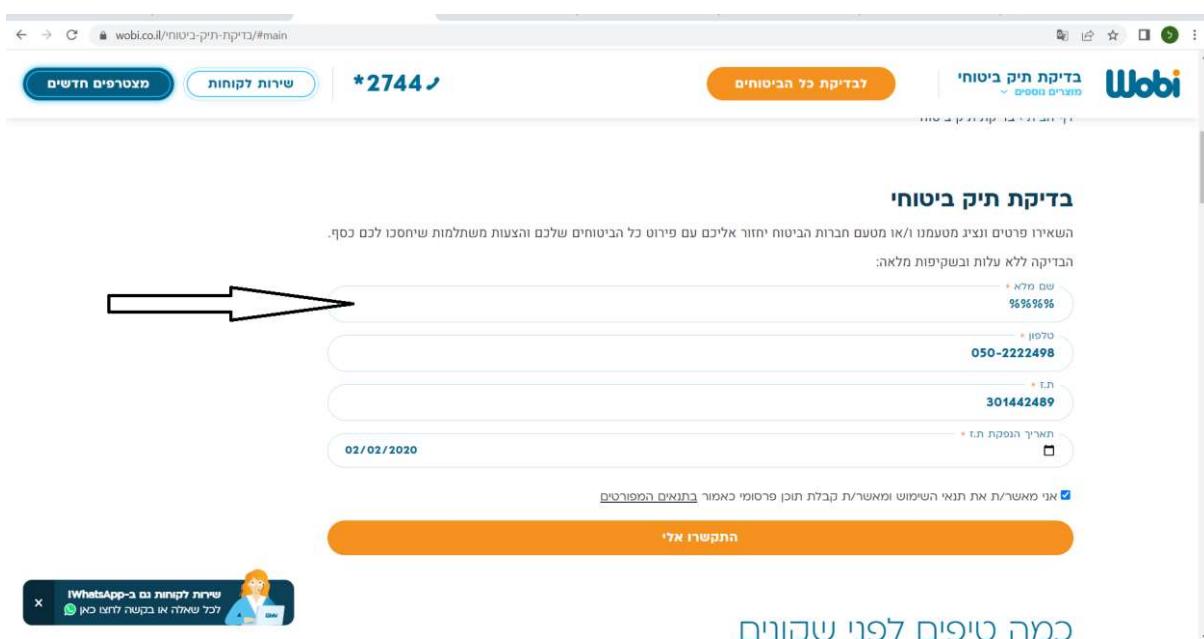
### Description

Steps to Reproduce:

- On the home page, click on the "check the insurance file" button.
- Click on the button "to leave details"
- Write in the name field: %%%%.
- Enter in the phone field: 0502222498.
- Enter in the ID field: 301442489.
- Enter in the ID card issuance date field: 02/02/2020.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



The screenshot shows the Wobi website's 'Check Household' page. At the top, there are several buttons: 'Attachments' (with an attachment icon), 'New Requests' (with a blue background), 'Services' (with a green background), 'Leave Details' (with a light blue background), and 'Check Household' (highlighted with an orange background). To the right of these is a large number '2744'. Below the buttons, the page title 'Check Household' is displayed. The main form area has several input fields: 'Name' (containing '%%%%.'), 'Phone' (containing '050-2222498'), 'ID' (containing '301442489'), and 'ID Card Issuance Date' (containing '02/02/2020'). To the right of the 'Name' field, there is a small red circle with a white exclamation mark. At the bottom of the form, there is a checkbox labeled 'I agree to the terms and conditions and have read and accepted the privacy policy' followed by a link 'View Privacy Policy'. Below the form is a large orange button labeled 'Check Household'.

כמה טיפים לפני שיכונים

**[WOBI-11] When you Enter incorrect Id number in window "checking the insurance file", the request is send.** Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	 <a href="#">png.שגיאות בחילון פרטי התקשרות בבדיקה התיק הביטוח</a>
Severity:	Critical

Description	
Steps to Reproduce:	
<ul style="list-style-type: none"> <li>On the home page, click on the "check the insurance file" button.</li> <li>Click on the button "to leave details"</li> <li>Write in the name field: <b>לייטל</b>.</li> <li>Enter in the phone field: 0502222498.</li> <li>Enter in the ID field: 0000000000.</li> <li>Enter in the ID card issuance date field: 02/02/2020.</li> <li>Click on the Terms of Use button.</li> <li>Click on the call me button.</li> </ul>	
Expected Result: You will receive an error message.	

Actual Result: No error message was received.

The screenshot shows a web browser displaying the Wobi platform. At the top, there are navigation links and a search bar. Below the header, there's a banner with the text 'בדיקת תיק ביטוח' (Home Visit Check). The main content area contains several input fields: a date field set to '02/02/2020', a phone number field containing '050-2222498', and a note field with the text 'הנחייר הטענת תן.' To the right of these fields, a status indicator shows 'תוקף' (Valid) with a green checkmark. A large black arrow points to this 'Valid' status. At the bottom of the form, there's a button labeled 'תתקשרו אליו' (Contact them) and a WhatsApp integration icon.

## [WOBI-12] When you Enter incorrect ID card issuance date in window "checking the insurance file", the request is send.

Created: 07/Jan/23 Updated: 14/Jan/23

Status:	To Do		
Project:	<a href="#">Wobi</a>		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 png.שגיאות בחילון פרטי התקשרות בבדיקה התקיק הביטוח
<b>Severity:</b>	Critical

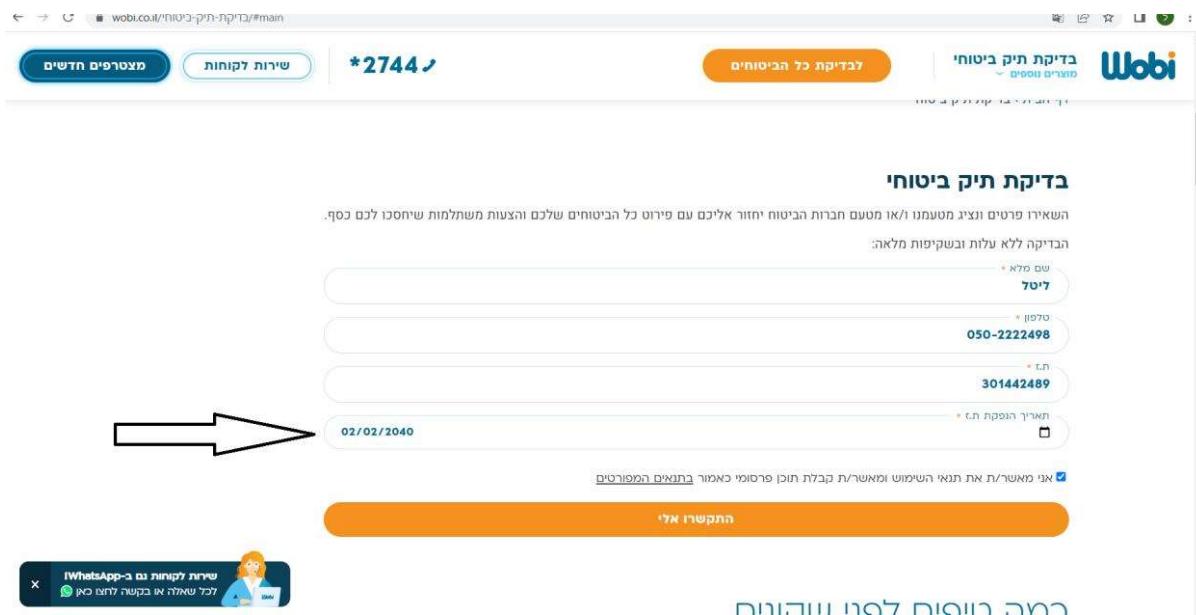
## Description

### Steps to Reproduce:

- On the home page, click on the "check the insurance file" button.
- Click on the button "to leave details"
- Write in the name field: **לייטל**.
- Enter in the phone field: 0502222498.
- Enter in the ID field: 301442489.
- Enter in the ID card issuance date field: 02/02/2040.
- Click on the Terms of Use button.
- Click on the call me button.

Expected Result: You will receive an error message.

Actual Result: No error message was received.



השאירו פרטיים ומציגו מטעמו / או מטעם חברה הביטוח יחוור אליהם עם פירוט כל הביטוחים שלכם והצעות משתלמות שייחסנו לכם בסוף.

הבריחה ללא עלות ובשיקיות מלאה:

שם פרטי: **לייטל**

טלפון: **050-2222498**

ת.ז.: **301442489**

תאריך היציקת ת.ד: **02/02/2040**

אני מאשר/ת את תנאי השימוש ומאשר/ת קבלת תוכן פרסומי כאמור בתנאים המופיעים

**תתקשרו אלי**

רשות לקוחות ללקוח ויזהוותם

**[WOBI-13] The logos of the insurance companies on the "car insurance" page are not the same size.** Created: 08/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	<a href="#">image-20230108-180752.png</a> <a href="#">2. לוגו חברות הביטוח.png</a>
Severity:	low

Description
Steps to Reproduce:
<ul style="list-style-type: none"> <li>• Go to the "car insurance" button on the home page.</li> <li>• Scroll down to the middle of the page until you see the companies logos.</li> </ul>
Expected Result: The companies logos will be the same size.
Actual Result: The logo of the הפניקס" "כללי" "מנורה" "הראל" "שומרה" companies is smaller than the other companies.

מזהמים לכם **ביזיון מוביל** כדי לדעת טיפים מומחים מගרים נסונים

## אילו ביטוחי רכב קיימים?

ב-Wobi משווים וקוננים את כל סוג ביוטוח הרכוב בנסיבות ובקלות, אנחנו CAN לעזר לך לקבל את החלטת הנכונה והמתאימה ביותר:



 **שִׁירְבִּיט**  
שירותי חינוך ותרבות בזירה  
בנטוב קלאי  
כגון ימי עתיקים

 **שְׁמָה בֵּטֹות**

 **מַדָּא**

 **הכֶּשֶׁרָה**  
תגרות כבישות בע"מ



## אילו ביטוחי רכב קיימים?

ב-Wobi משווים וקונים את כל סוג ביוטוי הרכב במהירות ובקלות. אנחנו CAN לעזר לך

**[WOBI-14] The logos of the insurance companies on the "travel insurance" page are not the same size.** Created: 08/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 3 png. באג כפטור לוגו חברות הביטוח		
Severity:	low		

**Description**

Steps to Reproduce:

- Click on the travel insurance button on the home page.
- Scroll down to the middle of the page until you see the companies logos.

Expected Result: The companies logos will be the same size.

Actual Result: The logo of the “**שירות**” company is bigger than the other companies.

מצטרפים חדשים

שירות לקוחות

\* 2744

סוטו דהסור

טייפים סמי יסייעים

ביטוח נסיעות לחו"ל

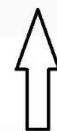
מונדיאל ג'טסיטים

Wobi

בוחרים את ההצעה  
הכי משתלמת

מקבלים הצעות

בוחרים יעד  
ותאריך נסעה



רק ב-Wobi משווים וקונים ביטוח נסיעות לחו"ל

השוואת ביטוח נסיעות לחו"ל ב-Wobi, מקבלים עד 6 הצעות מחברות הביטוח המובילות בשוק, רוכשים את הpolloisa המתאימה ביותר עבורכם بكلות ובהירות, היכנסו עכשו ותחסכו



**[WOBI-15] On the home page, the "new members" button is bigger than the "customer service" button.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 <a href="#">פוד.באג כפתורים בדף הבית</a>		
Severity:	Low		

#### Description

Steps to Reproduce:

- Go to the home page.
- The buttons are on the top left.

Expected Result: The buttons will be the same size.

Actual Result: The buttons are not the same size.



**[WOBI-16] When you click on the "New members" button, the window that opens hide the buttons.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	עוק. באג חלון מצטרפים חדשים בעמוד דף הבית- מכסה את החלונות
<b>Severity:</b>	Minor

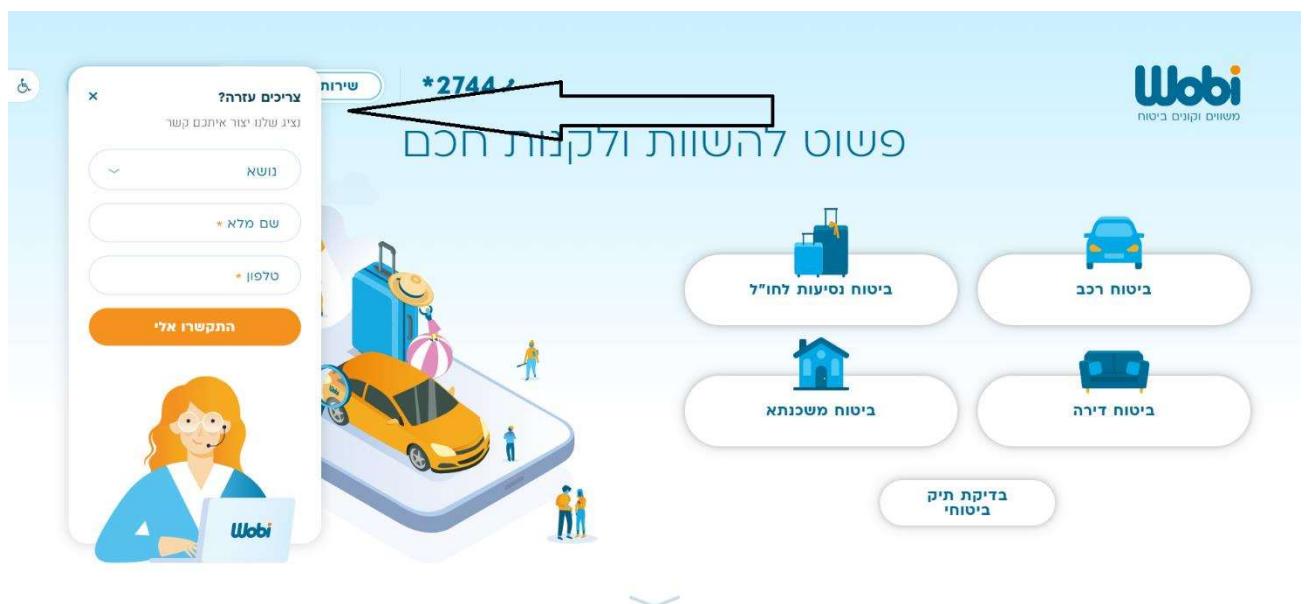
### Description

Steps to Reproduce:

- Go to the homepage of the website.
- Click on the "New entrants" button on the top left. .

Expected Result: The window that will open will not hide the buttons.

Actual Result: The window that opens hides the buttons. And it's not pleasing to the eye.



## [WOBI-17] At 110% screen resolution on the home page the title is cut off.

Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 110%.png		
Severity:	Minor		

### Description

#### Steps to Reproduce:

- Go to the home page
- Change the screen resolution to 110% .

Expected Result: The screen will be fine

Actual Result: the title is cut off.



**[WOBI-18] In the online form button "the product " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

<b>Attachments:</b>	 screenshot.באג חלון טופס מקוון סעיף מוצלח
<b>Severity:</b>	Minor

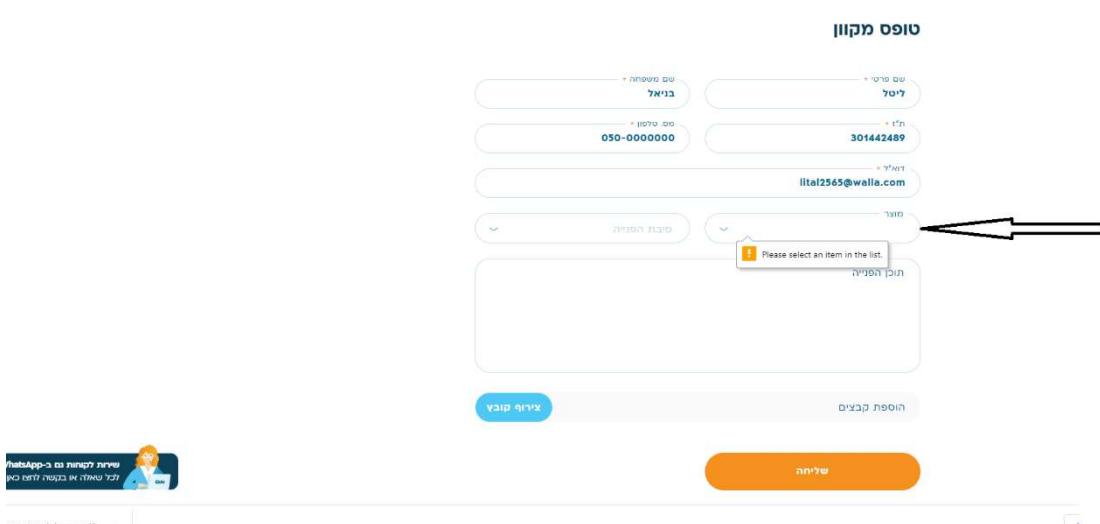
### Description

Steps to Reproduce:

- Go to the home page on the site.
- Click any "Customer Service" button on the top left.
- Each "online form" button must be clicked
- Correct details must be entered in the Mandatory fields (with \* ): name +surname, phone number, email and ID number.
- Click send

Expected Result: The form will be send

Actual Result: an error message was received.



טופס מקוון

שם פרטי \*

ליאת

שם משפחה \*

דריאל

טלפון \*

050-XXXXXX

טלפון \*

301442489

דואיל \*

lital2565@walla.com

דוחת הלקוח

Please select an item in the list.

הוסף לקוחות

ארוחה דיבח

שליחה

הוסף לקוחות

לכט טעינה

**[WOBI-19] In the online form button "Reason for referral " is a mandatory section to send the request, but it is not marked with an asterisk like the other mandatory sections.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	png.באג טופו מקוון סעיף סיבת הפניה		
Severity:	Minor		

#### Description

##### Steps to Reproduce:

- Go to the home page on the site.
- Click any "Customer Service" button on the top left.
- Each "online form" button must be clicked
- Correct details must be entered in the Mandatory fields: name +surname, phone number, email and ID number.
- Select the product type
- Click send

Expected Result: The form will be send.

Actual Result: an error message was received.

Actual Result: an error message was received.

The screenshot shows a web page with a header for 'wobi.co.il' and various service links. The main content area is titled 'טפס מקורי' (Original Stamp). It contains several input fields: 'שם פרטי' (First Name) with value 'cvvghg', 'שם משפחה' (Last Name) with value 'hggfhf', 'טלפון' (Phone) with value '050-0000000', 'כתובת อีเมล' (Email Address) with value 'lital256555555555@gmail.com', and a dropdown menu for 'טיפוס' (Stamp Type) which has an error message: 'Please select an item in the list.' Below the form is a blue button labeled 'הוסף קבצים' (Add files) and an orange 'שליחה' (Send) button. A large black arrow points from the left towards the dropdown menu.

**[WOBI-20] On all the pages on the site, there is a button missing at the bottom of the page that brings us back to the top of the page after we have scrolled down.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">ליטל בניאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Severity:	Major		

Description
Steps to Reproduce:
<ul style="list-style-type: none"> <li>• Enter the home page.</li> <li>• Click on one of the product buttons</li> <li>• Scroll down the page.</li> </ul>
Expected Result: There will be a button back to the top of the page.
Actual Result: There is no button back to the top of the page.

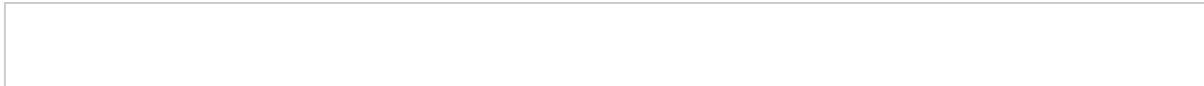
**[WOBI-21] On the home insurance page there is a cut button at 100% resolution.** Created: 11/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	Medium
Reporter:	<a href="#">לייטל בינוי</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		

Attachments:	<a href="#">עמוד ביטוח מבנה נחתך ברזולוציה 100%.png</a>
Severity:	Minor

Description
Steps to Reproduce:
<ul style="list-style-type: none"> <li>• Go to the home page</li> <li>• Click on the "home insurance" button</li> <li>• Screen resolution must be updated to 100%</li> </ul>
Expected Result: The page will be displayed correctly
Actual Result: The page is not displayed correctly-
The "Not sure what you need? Click here" button is cut off.



מוצרים חדשים | שירות לקוחות | ₪2744 \*

Wobi  
פתרונות ופתרונות ביטוח

ביטוח דירה  
ב-Wobi, לא כוונים  
לפni שימושים

כוסו עכשווי להשוויה:

- ביטוח מבנה + תוכלה
- ביטוח מבנה
- ביטוח תוכלה

לא גנובים מה אונט זייניג התחלנו צרן

שירות לקוחות מ-WhatsApp!  
לכל שאלה או בעיטה לhotline 03-5400000

**[WOBI-22] There is a problem in the process Sharing via whatsapp articles from "Mortgage Insurance" . The whatsapp button leads to a blank page.**

Created: 12/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 עמוד ביתוח משכנתא שגיאת כפתור וatsuפ png		
Severity:	Major		

**Description**

**Steps to Reproduce:**

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Mortgage Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

← → C [wobi.co.il/city-planning/neighborhoods/neighborhood-planning/](https://wobi.co.il/city-planning/neighborhoods/neighborhood-planning/)

שירות לקוחות \*2744 מיטרפים חדשים

ביטוח דירה ביטוח שכנותה ביטוח רכב ביטוח נסיעות בחו"ל **wobi**

אמי מאשר/ת את תנאי השיכון  
ווארה/ת קבלת תוכן פרטוני  
כאכזר בתנאים המפורטם

התקשרו אלינו!

**מאמרין נוספים בנושא ביטוח שכנותה**  
ייעוץ שכנותה – התייעצות עם ייעוץ שכנותאות מומחה  
שכנותה – בוחנות ועובדות  
ביטוח שכנותה: החובה לצד שלishi  
מאמרי ביטוח שכנותה

שתף!

**חויה חדשה וקלה שחוסכת לך זמן וכסף.**

שירות לקוחות מ-WhatsApp!  
לכל שאלה או בקשה ניתן>Contact us via WhatsApp!

**[WOBI-23] There is a problem in the process Sharing via whatsapp articles from "building insurance" . The whatsapp button leads to a blank page.** Created: 12/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בניין</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	png.באג כפטור וואטצאפ ביטוח דירה		
Severity:	Major		

**Description**

Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "building insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

מצורפים חדשים | שירות לקוחות \*2744 | ביטוח נסיעות לחו"ל | ביטוח רכב | ביטוח דירה | ביטוח משכנתא | Wobi

**משננים לקבל שיחה מנייג? מלא!**  
פרטם ונוח יותר אליכם בהקדם:

שם מלא \*

טלפון \*

אמי מאשררת את תנאי השימוש  
ומאשרת/קיבלת תוקן פרוטוקול  
כאפורה [בנתמם המפורטם](#)

**התקשר אליו**

**חיצוניים כמו שירותי לא עליין, ציפוי ואפלוי פריזה היוצרים סקיטס מודרניים אשר יפחיתו את שווי הרכוש שלנו וורומו לנו לאחד בסף בד הוחנה בטיחות מוגלה ורכישת ביטוח דירה יוליה למת עונה להזששות אל. ורכישת בטיחות תכילה אש כל ביטוח דירה ואת תכלה הדירה ובכדיי הוז הערך של ההכלה מודרני והוא הפתרון לשיקום נפשי, שנות לילה טובה יותר וכוכנו על כל מקרה שלא יהיה.**

**מאמרין נוספים בנושא ביטוח דירה**  
ביטוח בניין מקי טבע – על רעדית אדמה וזרות אחרות לפי האגאה והאזהה: כך תחסידי בביטוח דירה מתאים מהו בטוחים שיש לכם ביטוח תכנולגיה ביטוח דירה

**שתף**

שירות לקוחות נסיעות לחו"ל WhatsApp ללקוחות נסיעות לחו"ל

**[WOBI-24] There is a problem in the process Sharing via whatsapp articles from "Pension insurance" . The whatsapp button leads to a blank page.** Created:

12/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	png.באג כפטור ואטצאפ בפיתוח פנסיה		
Severity:	Major		

**Description**

**Steps to Reproduce:**

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Pension".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

מ苍רפים חדשים

שירות לקוחות

\*2744

ביטוח מוכנתא

ביטוח דירה

ביטוח נסיעות בחו"ל

ביטוח רכב

**Wobi**

מאמראים נוספים בנושא פנסיה

דמי ניהול פנסיה – משווים וחוצים ב-2022

איוור נספַי פנסיה – 2023

הוולט דמי ניהול לפנסיה ב-2022

פנסיה

שתף

חויה חדשה וקלה שחווסכת  
לכם זמן וכסף.

שירות לקוחות בפייסבוק WhatsApp

לכל שאלה, או בקשר לדמי כואן

**[WOBI-25] There is a problem in the process Sharing via whatsapp articles from "Travel Insurance" . The whatsapp button leads to a blank page.** Created:

12/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 png.באג כפטור וואטצאפ ביטוח נסיעות לחול		
Severity:	Major		

#### Description

##### Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "Travel Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

ביטוח-נסיעות-לחול/כטבוי/מתק-החלפת-של-מצבי-מלחמה-על-מחירות-כט-2.wobi.co.il/

**מארגנים חדשים** **שירות לקוחות** **\*2744** **ביטוח מושגנתא** **ביטוח רכב** **ביטוח נסיעות לחול** **ביטוח דירה**

**התחלו כאן**

**טשו לחשוך**

מעוניינים לקבל שירות מנכיג? מלאו פרטים ונהוו אליכם בהקדם:

שם מלא \*

טלפון \*

**תתקשרו אלינו**

**מאמר נספחים בקשר לBITUCHO\_NSIUTOT\_LCHOL**

מפהה תחכם שפעת באמצעות החופש לחול? כל הדריכים להמתמודד בהצלחה!

למה אסור לטוס לחול ב- ביטוח נסיעותCSIYI ביטוח נסיעות לטיול נסעה עקב צו 8 ביטוח נסיעות לחול

**שתף**

**שירות לקוחות נסיעות לחול WhatsApp!**  
לכל שאלה או בקשה לחוץ כאן

**[WOBI-26] There is a problem in the process Sharing via whatsapp articles from "car insurance" . The whatsapp button leads to a blank page.** Created:

12/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 png.באג כפתור וואטצאפ בבייחו רכב		
Severity:	Major		

#### Description

##### Steps to Reproduce:

- Enter the home page.
- Scroll down to the bottom of the page.
- You must click any "More Articles" button under the heading "car Insurance".
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

לכון-רככ/כתובת/כתובת-רככ-יקירה/[wobi.co.il/](http://wobi.co.il/)

**2744\***

**שירות לקוחות** **מצורפים חדשים**

**2744\***

**מעמיך, פורניטיר וכסייר על זקנים שברור שלא יקרו (אפילו לוכבי יוקרה) הם בבחינת בזבוז כספיים משוער, בעוד שפוליסה שאינה כוללת בתוכה מוצבים נזקים וביסס תקופה לא עילית.**

**יש לבדוק, טרם חתימה על כל חוזה ביטוח ורככ, את המאפיינים והpecificים של העסקה: הכספיי שניתן, גובה התהעפותות העצמית, זורת ההשלומים וכן לא. אין לתרה על זה: נגינה ריבכ קווקרי לאל ביטוח מואט תלווה לא רק בחששות כבדים, אלא תפעל, במעט מהרי, כנבוואה שמנגנינה את עצמה, והגשמה זו מבוטאת בסכומי סף עצומים.**

**מאמראים נוספים בנושא ביטוח רכב**

ביטוח רכבי יוקרה – איך לבחור נכון ב-2022?  
החותמת דעת בזמן הנהיגה – כל הדריכים להחמדות עם התוועעה  
טעויות נפוצות בבחירת ביטוח ורככ לניג חדש

**שתף**

**התקשרו אלינו**

שירות לקוחות נסיעות לחו"ל

ביטוח דירה

ביטוח משכנתא

ביטוח רכב

wobi

**[WOBI-27] When you enter the page where all the articles on the site are, the display is cut off ( 110% resolution).** Created: 13/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לישל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments :	 20230113-084330.png  כל הכתובות, תצוגה חתוכה-png.  חתוכה.png		
Severity:	Low		

**Description**

Steps to Reproduce:

- go to home page
- scroll down to the bottom of the page
- Click on the "all articles" button, at the bottom of the page on the right

Expected Result: The page will be correct.

Actual Result: The display of the "Pension" button is cut off, and the drawing of the "Loans" button is missing.

דף הבית > כל הכתובות ב-Wobi

## כל הכתובות ב-Wobi

פנסיה

ביטוח רכב

ביטוח משכנתא

ביטוח נסיעות לחול

ביטוח דירה

ביטוח הלוואות

ביטוח כללי

שירות לקוחות ב-Wobi!  
לכל שאלה או בקשה לertzan כאן!

**[WOBI-28] There is a problem in the process Sharing via whatsapp articles from button "Loans" . The whatsapp button leads to a blank page.** Created:

13/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	.bag כתבות כפטור להלוואות.png		
Severity:	Major		

**Description**

**Steps to Reproduce:**

- Enter the home page.
- Scroll down to the bottom of the page.
- Click on the button "for all articles" on the right at the bottom of the page
- Click on the "loans" button
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.



**[WOBI-29] There is a problem in the process Sharing via whatsapp articles from button "General insurance" . The whatsapp button leads to a blank page.** Created: 13/Jan/23 Updated: 14/Jan/23

Status:	To Do
Project:	<a href="#">Wobi</a>
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	Priority:	
Reporter:	<a href="#">לייטל בנייאל</a>	Assignee:	<a href="#">לייטל בנייאל</a>
Resolution:	Unresolved	Votes:	
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 png.באג כפטור וואוטצאפ כתבות ביטוח כללי		
Severity:	Major		

**Description**

**Steps to Reproduce:**

- Enter the home page.
- Scroll down to the bottom of the page.
- Click on the button "for all articles" on the right at the bottom of the page
- Click on the "General insurance" button
- Click on one of the article titles.
- Scroll to the middle of the page.
- Click on share button via whatsapp.

Expected Result: A share via whatsapp window will open.

Actual Result: A blank window opens.

← → ⌂ wobi.co.il/כיסוי-כלי/כטבוח/חזרות-גמישות/  
/כיסוי-כלי/כטבוח/חזרות-גמישות/  
שירות לקוחות \* 2744 מטרפים חדשים

בינוי דירה בינוי משכנתא בינוי רכב בינוי נסיעות לחו"ל

נימן לפונת אלינו באמצעות הטלפון לכל שאלתך, בקשה או לקבלת הענתה מהיר ב-2744\*, או באמצעות דואר אלקטרוני: accessibility@wobi.co.il  
12/9/2021

מארמים נוספים בנושא בינוי כללי:  
אמנות שירות מדיניות פרטיות תנאי שימוש  
כתובות בוטח כלויות

שתף    

אנו מודים לך על הביקור! 