

SOP-IMP-2025 — Impersonation & Identity Fraud

Purpose: Prevent impersonation of Guardian Override staff, contributors, or governance members. **Scope:** Applies across all platforms and partner ecosystems.

Workflow:

1. **Detection:**
 - Reports of impersonation (fake staff accounts, fraudulent claims of authority).
2. **Immediate Action:**
 - Suspend suspected account within 24h.
 - Escalate to Conduct Officers.
3. **Classification:**
 - Minor: parody account clearly labeled → advisory.
 - Moderate: misleading identity → restriction.
 - Critical: fraudulent staff impersonation → suspension + law enforcement referral.
4. **Documentation:**
 - Case logged in MEI Appendix E.2.
 - Transparency report includes impersonation cases.
5. **Audit:**
 - Quarterly identity verification checks.