

# **SOP-IMP-2025 — Impersonation & Identity Fraud**

**Purpose:** Prevent impersonation of Guardian Override staff, contributors, or governance members. **Scope:** Applies across all platforms and partner ecosystems.

## **Workflow:**

1. **Detection:**
  - Reports of impersonation (fake staff accounts, fraudulent claims of authority).
2. **Immediate Action:**
  - Suspend suspected account within 24h.
  - Escalate to Conduct Officers.
3. **Classification:**
  - Minor: parody account clearly labeled → advisory.
  - Moderate: misleading identity → restriction.
  - Critical: fraudulent staff impersonation → suspension + law enforcement referral.
4. **Documentation:**
  - Case logged in MEI Appendix E.2.
  - Transparency report includes impersonation cases.
5. **Audit:**
  - Quarterly identity verification checks.