Nagios XI

Activating Your License



Purpose

This document describes how to activate a Nagios XI license.

Target Audience

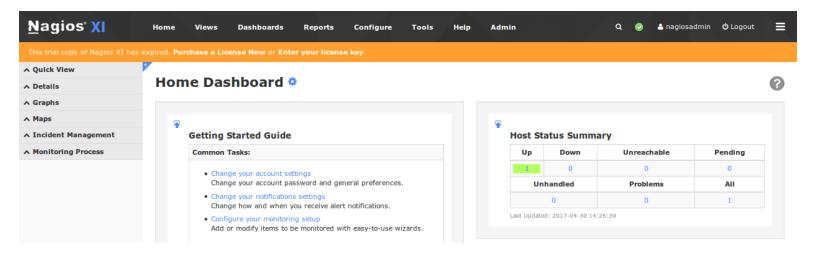
This document is intended for use by Nagios XI Administrators, Nagios Authorized Re-sellers, and implementation partners.

Activation Overview

If you are installing or upgrading Nagios XI, you are required to activate your license key before you can access certain features.

Activation is not required while you are using Nagios XI in the 30-day trial period. It is, however, required once your trial expires and you purchase a license.

You will see an alert message in the Nagios XI interface when license activation is required. An activation message will appear in the header of the page.

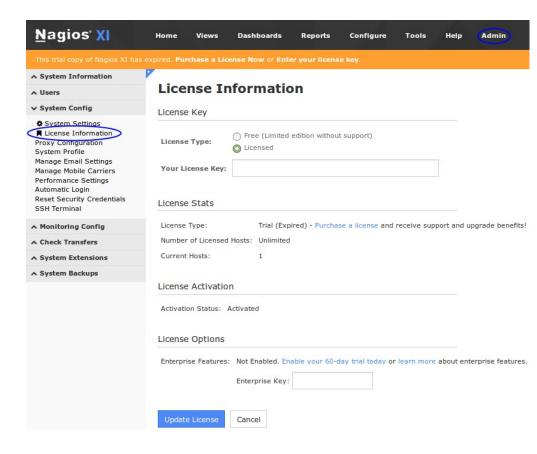


As you can see from the screenshot above the license has expired. Click the **Enter your license key** link to take you to the **License Information** page.

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The **License Information** page is also accessible by navigating to **Admin > System Config**.



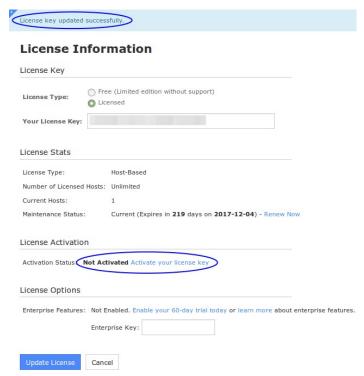
Enter License Key

After purchasing Nagios XI you will receive a license key.

On the **License Information** page populate the **Your License Key** field with the key you received and click the **Update License** button.

The page will refresh and the header will display **License key updated successfully**. You will also notice under **License Stats** the summary of your license and when it will expire.

The license still needs to be activated, which is covered in the next section.



Activating Your License

License Activation

You will be required to activate your Nagios XI license if the message is displayed in the orange bar at the top of the screen, you will also see the message on the License Information page. To activate the license, either:

Click the **Activate your license now** link the orange alert box or on the License Information page.

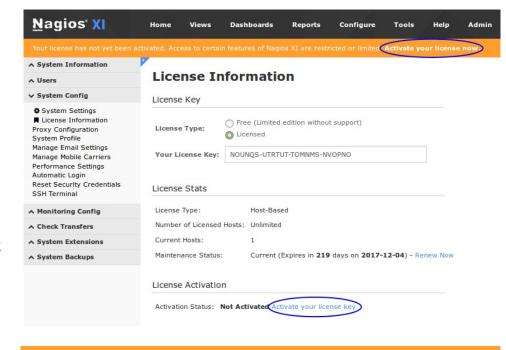
The activation screen will display your license key and the IP address of the Nagios XI server. You will need this information to obtain your activation key online.

Click the **Get an activation key** link, this will direct you to the online **Nagios**XI Activation page or visit

https://www.nagios.com/activate.

On the activation page provide your:

- Customer ID
- License key
- Nagios XI Server IP Address



Product Activation You must activate your license key in order to access certain features of Nagios XI. You car obtain an activation code at http://www.nagios.com/activate
obtain an activation code at http://www.nagios.com/activate
Activation Information
License Key: Server IP Address: 10.25.5.13
Activation Key:

License Activation	n Form
Customer ID:	
License Key:	
Nagios XI Server IP Address:	10.25.5.13
	Note: This must match the IP address of the server the license key is being used on.

If you do not know your customer number, contact the Nagios sales team by email at sales@nagios.com and provide them with your license key, name, and company name.

Activating Your License

Your activation key will be provided once you submit the required information. Copy the activation key to your clipboard as it will be used in the next step.

Request Successful!

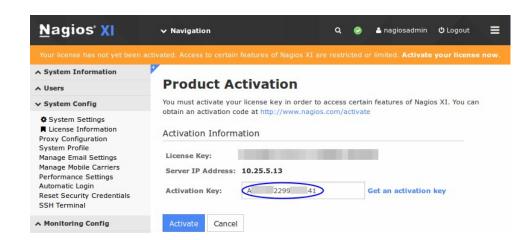
Thank you for activating your Nagios XI license. Your activation information is displayed below. Please print this page for your records.

Customer ID:	
License Key (Last 6 Digits):	
Server IP:	10.25.5.13
Activation Kev	Δ 2299 41

Enter Activation Key

Return to the screen which prompted you for the activation key.

Paste your activation key into the **Activation Key** field and click the **Activate** button.



Once your activation key has been validated, your license key will be activated and you will be able to access previously restricted features of Nagios XI.

If you return to the **License Information** page (**Admin > System Config**) you will now see it reports as being activated.

Product Activation

Activation key accepted. Thank you!

Your Nagios XI license is currently activated (or does not require activation).

License Activation

Activation Status: Activated

Activating Your License

Enable Enterprise License

If you purchased the Enterprise Edition of Nagios XI there is an additional license key you need to enter into your Nagios XI server.

Navigate to the License Information page (Admin > System Config).

Under the License Options section type your Enterprise Key and then click the Update License button.

The page will refresh with a status message of License key updated successfully.

The License Options section will now show that your Enterprise Features are enabled.

License Information

License Key	
License Type:	Free (Limited edition without support) Licensed
Your License Key:	
License Stats	
License Type:	Host-Based
Number of Licensed	Hosts: Unlimited
Current Hosts:	1
Maintenance Status:	Current (Expires in 219 days on 2017-12-04) - Renew Now
Activation Status:	
License Options	
Enterprise Features:	Not Enabled. Enable your 60-day trial today or learn more about enterprise feature Enterprise Key:
Update License	Cancel
License Optio	ns
Enternrise Feati	ires: Enabled[Remove Key]

Finishing Up

This completes the documentation on how to activate your Nagios XI license.

If you have additional questions or other support related questions, please visit us at our Nagios Support Forums:

https://support.nagios.com/forum

The Nagios Support Knowledgebase is also a great support resource:

https://support.nagios.com/kb