

# Thomas Brun

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Motivated and dependable student entering a Graduate Certificate program in Full Stack Application Development at NSCC in September 2025. Seeking a part-time position in retail or customer service to support my education. Brings strong communication skills, attention to detail, and the ability to adapt quickly in fast-paced environments. Fully bilingual in **English** and **French**.

## Experience

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### Lawtons (Bayers Road), Halifax, NS

Postal Clerk

Jul 2025 – Present

- Provided exceptional customer service by addressing inquiries, resolving issues, and assisting customers with their needs.
- Managed all customer transactions, including payments, customer proofing, money orders and MoneyGram, ensuring accuracy and efficiency.
- Maintained and balanced a cash drawer, adhering to all company cash handling procedures and financial policies.
- Exceeded expectations and received positive feedback by completing the 4-week training program in just three weeks, leading to an early transition to independent work.

### AXIS Capital, Halifax, NS

Developer / Senior Developer

Aug 2020 – Jul 2024

- Collaborated with teams to deliver quality results under pressure and meet tight deadlines.
- Led and participated in regular meetings with technical and non-technical staff, improving communication and workflow.
- Developed strong documentation, organization, and reporting skills useful in any customer-facing role.

### The Mauritius Commercial Bank, Quatre Bornes, Mauritius

IT Trainee

Apr 2019 – Jul 2019

- Responded promptly to internal staff requests and followed up in person or by phone to ensure satisfaction.
- Presented data clearly using tools like Microsoft Excel, meeting all deadlines.
- Trained new team members on tools and best practices in a helpful and patient manner.

### Service-Learning Project – Northwood Care Retirement Home App

Sept 2018 – Dec 2018

Met directly with residents of the Northwood Care retirement home in Halifax to gather real-world requirements for a custom app as part of a group.

- Translated client feedback into improvements through several demo and revision cycles.
- Considered the specific needs of elderly users (e.g. high-contrast visuals and larger fonts), to ensure accessibility and ease of use.
- Built rapport with clients in a professional setting.
- Strengthened communication, empathy, and teamwork skills.

## Education

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### Graduate Certificate – Full Stack Application Development

NSCC – Institute of Technology Campus, Halifax, NS

Sept 2025 – May 2026

### BSc. Computer Science and Business Administration

Saint Mary's University, Halifax, NS

Sept 2016 – May 2020