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Roll No

MAM-505

**MAM/MBA (Dual Degree/Integrated Course),
V Semester**

Examination, November 2018

**Managing Interpersonal Relations and
Group Process**

Time : Three Hours

Maximum Marks : 70

Note: i) Attempt any Five questions.

ii) All questions carry equal marks.

1. Explain the different types of groups.
2. Discuss the dynamics of informal group.
3. Describe the factors involved effective team performance.
4. Explain the concepts of interpersonal trust and interpersonal conflict.
5. List out the major counseling techniques.
6. Enumerate the structure and dynamics of work groups.

7. Explain the different types of teams.

8. Discuss in detail the various skill development techniques.
