

MAM - 505

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**Master of Applied Management (Dual Degree),
V Semester**

Examination, June 2016

**Managing Interpersonal Relations and Group
Process**

Time : Three Hours

Maximum Marks : 70

Note : Attempt any five questions.

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1. Explain five stages of lifecycle in Group Dynamics.
2. What is group structure and how does it influence group effectiveness?
3. a) Distinguish between Team and Groups.
b) Explain dynamics of informal group.
4. What are the five major barriers to team success? How they can be minimized?
5. Explain how Johari window is helpful in self awareness and team management? Give an illustrative example.
6. Discuss steps to resolve inter personal conflict.
7. "Sensitivity training increases the retention rate of the employee", explain how?
8. "Group synergy is myth or reality", discuss and justify with reasons.

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