

Roll No

HU-220

B.E., III Semester

Examination, December 2016

Choice Based Credit System (CBCS)

(Common to All Branches)

Communication Skills

Time : Three Hours

Maximum Marks : 60

- Note:* i) Attempt any five questions.
ii) All questions carry equal marks.

1. Explain the role of eye contact in communication.
2. What is the process of communication?
3. Explain the following terms with reference to communication barriers:
 - i) Emotional outburst
 - ii) Physical barrier
4. Differentiate between Interpersonal and Intrapersonal communication.
5. What are the four different space zones according to Hall?
6. What are the five important aspects to be considered while planning for your presentation?

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7. 'Voice quality impacts your business presentation'. Discuss this statement with suitable examples.
8. "Technical Knowledge, even without communication skills, can make you a successful manager". State whether the above statement is true or false. Justify your answer.

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