



# Laurie Copley

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## Work experience

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### belongOnline

August 2014 — Present

#### Web Designer

Over the course of the last couple of years, I have been working freelance as a web-designer for various clients. Through this I have improved my time management and business skills. Working with many different projects varying from CMS, eCommerce and parallax scrolling sites I have familiarised myself with the most up to date web technologies.

This has also given me the opportunity to manage customers requirements and relations independently.

### The Retail Data Partnership

December 2013 — December 2014

#### Technical Support

I worked for the Retail Data Partnership for a year. The Retail Data Partnership is a leading software development company, selling advanced EPOS systems to independent retailers. From my experience with the company, not only did I expand my existing computing knowledge with Linux operating systems and MySQL databases, I had also learnt to work together as a strong team, dealing with hundreds of clients a day in a fast paced customer support environment.

My duties were to provide superior customer support over phone, resolving the issues efficiently, politely and effectively. What I enjoyed most about my experience with the role was the satisfaction received after resolving complicated issue for a customer.

### DHL Intergamma

Sept 2016 — Present

#### Heftruckchauffeur (Forklift Driver)

I was trained by DHL Eindhoven to use a Forklift truck and an Electronic Pallet Truck during my employment there. My duties included: Managing and reporting damaged products, picking and sorting pallets to correct destinations with EPT, correctly inbound scanning and identifying pallets, loading trucks in a nightshift from the back with EPT and from the side with fork lift truck.

The most enjoyable part of this job was loading the trucks in the night shift. Imagining the truck as a giant tetras game makes it very enjoyable. Although challenging at times, with the different shape products and time restraints, I thoroughly enjoyed working in a close team through the night.

### NCR

Feb 2015 — May 2015

#### Warehouse Operative

Before moving to the Netherlands I needed to work extra hours to save money. I found a job working as a warehouse operative in a large industrial manufacturing plant in Peterborough, UK. This was through a recruitment agency so I was kept on my toes with new responsibilities each day. My responsibilities included packaging, goods in and data analysis.

This job taught me to work long hard hours with a large range of colleagues.

# Qualifications

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I studied GCSEs at Bourne Grammar School in Lincolnshire, UK. These are the results that I obtained:

Maths - **A\***  
Chemistry - **A\***  
Biology - **A\***  
Physics - **A**  
English Literature - **A**  
English Language - **A**  
Religious Education - **A**  
Product Design - **A**

I then followed on at Bourne Grammar School to study A-Levels. I studied A-Level computing during my GCSEs, a year early.

A- Level Computing - **A**

After this I moved to Utrecht and completed VWOs at Boswell Beta.

VWO Wiskunde B (Mathematics B) - **7**  
VWO Natuurkunde (Physics) - **6**

# Interests

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I have many different interests but most lie around technology and media.

- Computing - I love web development, finding efficient solutions and algorithms to problems.
- Car Mechanics - Also a big passion. I enjoy tinkering with my classic car. Like computing, this focuses on identifying a problem and creating an appropriate solution.
- Music/Media - I am a self confessed audiophile. I enjoy going to different musical events, normally on my own and meeting new people.
- Kayaking & Hiking - I also love the outdoors, saving throughout the year to hopefully go somewhere with more mountains than Netherlands!

# References

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## David Smith

*The Retail Data Partnership*  
david.smith@retaildata.co.uk  
07734 388936

## Adrian Tyler

*West Street Garage*

"I found Laurie to be very punctual, polite and capable, his understanding of verbal instruction was good, he has an excellent work ethic and carried out given tasks to the best of his ability, even some of the more mundane jobs where undertaken with the same effort as the more enjoyable tasks. He has after minimal instruction achieved a competent level of MIG welding, one of the quickest lads we have seen pick this up. I suspect his ambitions are somewhat higher than a vehicle technician, as they should be for him. If we had an opening for a technical apprentice I would seriously consider him for a position, so the answer to any given question, would you employ this lad, yes we would."

## Steve Handley

*Stamford Living Magazine*

"A quick learner - Laurie worked amazingly well with 'In-Design' and created some incredible page designs. Very professional, polite and worked hard. Best work experience student we've ever had."