

JESS, YAN TUNG LAM

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EDUCATION

- 2022-2024** ***Cardiff University, MSc Computing with Placement (Distinction)***
Related modules: Software Engineering, Algorithms, Data Structures and Programming, Distributed and Cloud Computing
- 2017-2021** ***The Chinese University of Hong Kong, Bachelor of Social Science***
Major in Sociology, Minor in Journalism and Communication
- 2017** ***Hong Kong Diploma of Secondary Education***

CERTIFICATION

- Microsoft Certified: Azure Fundamentals*** *May 2023*
- ◆ Demonstrates foundational knowledge of cloud concepts, core Azure services, and security features.

SKILLS

Programming: HTML, CSS, Python, JavaScript, Flask, React.js
QA Automation Tools: Robot Framework, Playwright, Postman, Neoload
Technologies: SQL, Git, Docker, AWS, Agile/Scrum Methodologies, Jira

EMPLOYMENT HISTORY

- Software Tester Placement, IDBS*** *Aug 2023-July 2024*
- ◆ Designed and implemented automated test scripts in Robot Framework to ensure product quality.
 - ◆ Created and managed test environments on AWS, leveraging services like EC2 and CloudFormation for provisioning scalable and cost-effective environments.
 - ◆ Monitored and validated CI/CD pipelines using tools like GitHub and Jenkins to ensure smooth integration and deployment workflows.
 - ◆ Identified, tracked, and reported defects in detailed testing reports, facilitating resolution by developers.
 - ◆ Collaborated in an Agile environment, contributing to sprint planning, retrospectives, and daily stand-ups to enhance team performance.
- Secretary II, The Duty Lawyer Service*** *Sep 2021-June 2022*
- ◆ Managed and organised critical case data with keen attention to detail, ensuring accuracy and compliance with internal systems.
 - ◆ Liaised with multidisciplinary stakeholders such as police, prosecution and court clerks, demonstrating effective communication and coordination skills.

EXTRA-CURRICULUM ACTIVITIES

- Hack The Diff 2023, CU CyberSoc (Partnered with BAE and Mind Neath Port Talbot)***
Best Innovative Group *Feb 2023*
- ◆ Awarded 'Best Innovative Group' for designing an integrated donation platform, streamlining donation processes during a 2-day hackathon.
 - ◆ Made a pitch and demonstrated our solution to deliver our ideas to the judges.
- The 29th Executive Committee of Student Union of Shaw College, CUHK***
General Officer *Mar 2018-Feb 2019*
- ◆ Summarised student opinions and negotiated with college staff representatives on various student affairs.
 - ◆ Organised activities for students with other committee members as a team.
 - ◆ Coordinated a 4-day orientation camp for 400 participants, demonstrating strong organisational and leadership skills in a high-pressure environment.