# JESS, YAN TUNG LAM

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## **EDUCATION**

2022-2024 Cardiff University, MSc Computing with Placement

Related modules: Fundamentals of Programming, Software Engineering,

Algorithms, Data Structures and Programming, Distributed and Cloud Computing

2017-2021 The Chinese University of Hong Kong, Bachelor of Social Science

Major in Sociology, Minor in Journalism and Communication

2017 Hong Kong Diploma of Secondary Education (equivalent to UCAS)

Chinese 5 (48), English 4 (32), Mathematics 5 (24), Liberal Studies 5\* (52), Economics 4

(32), Business and Financial Studies 4 (32)

## **CERTIFICATION**

Microsoft Certified: Azure Fundamentals

May 2023

• Demonstrates foundational knowledge of cloud concepts, core Azure services, and security features.

### **SKILLS**

Programming: HTML, CSS, Python, JavaScript, Flask, React.js

QA Automation Tools: Robot Framework, Playwright, Postman, Neoload

Technologies: SQL, Git, Docker, Agile/Scrum Methodologies, Jira

## **EMPLOYMENT HISTORY**

Software Tester Placement, IDBS

Aug 2023-July 2024

- Designed and implemented automated test scripts in Python, leveraging frameworks like Robot Framework and Playwright to ensure product quality.
- Maintained performance tests using NeoLoad.
- Identified, tracked, and reported defects in detailed testing reports, facilitating resolution by developers.
- Collaborated in an Agile environment, contributing to sprint planning, retrospectives, and daily standups to enhance team performance.

## Secretary II, The Duty Lawyer Service

Sep 2021-June 2022

- Managed and organised critical case data with keen attention to detail, ensuring accuracy and compliance with internal systems.
- Liaised with multidisciplinary stakeholders such as police, prosecution and court clerks, demonstrating effective communication and coordination skills.

#### **EXTRA-CURRICULUM ACTIVITIES**

Hack The Diff 2023, CU CyberSoc (Partnered with BAE and Mind Neath Port Talbot)

Best Innovative Group

Feb 2023

- Awarded 'Best Innovative Group' for designing an integrated donation platform, streamlining donation processes during a 2-day hackathon.
- Made a pitch and demonstrated our solution to deliver our ideas to the judges.

The 29th Executive Committee of Student Union of Shaw College, CUHK

General Officer

Mar 2018-Feb 2019

- Summarised student opinions and negotiated with college staff representatives on various student affairs.
- Organised activities for students with other committee members as a team.
- Coordinated a 4-day orientation camp for 400 participants, demonstrating strong organisational and leadership skills in a high-pressure environment.