

**Data Management** 

Organize Data & bring value to the organization





## **Data Management**



## **What is Data Management**





#### Role

 Define policies and procedures according to the business needs and regulation (GDPR)

### **Organisational Chart**



## Activities of Data Governance

- Defining a standard of client data (currencies in €, temperature in celsius)
- Define regulations the organisation needs to follow (GDPR, ISO)
- Audit Data to check whether the standards are met



#### Role

- Implement policies and procedures from the Data Governance
- Data Quality is an important part of Data Management

### **Organisational Chart**





## Information lifecycle - POSMAD

01	PLAN	
02	OBTAIN	
03	STORE & SHARE	
04	MAINTAIN	
05	APPLY	
06	DISPOSE	

## Activities of Data Management

- Data Profiling Assess the quality of the data
  - Should be done across a specific dimension
  - i.e "Completeness" | "Accuracy" | "Consistency" | "Lineage"
- Data Remediation Cleaning the data
- Improve Data Quality

## Focus on Data Quality

#### Transactional Data

- Sales
- Order
- Receipts

#### Master Data

- Few selected customer, business data that needs to be perfect
- There needs to be one copy of this data —> One source of truth

#### Reference Data

Any data that are used as reference (List of countries, Zip codes, Currency conversion table)

#### MetaData

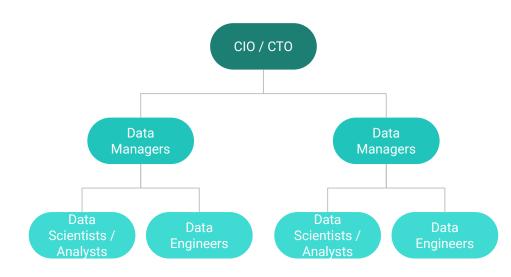
- Data that explains the data
  - Business metadata (sensitivity of the data, allowed users | teams)
  - Technical metadata (String, Integer)



#### Role

 Leverage company data to build a **Data product** (Dashboard, ML Algorithm)

### **Organisational Chart**



## Best Practices in DM & DG

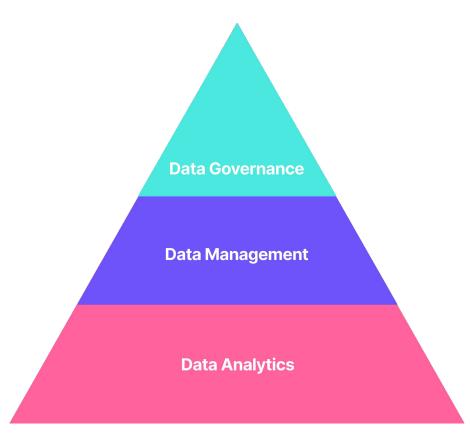
- DM & DG should be done by different people
  - o DG should audit whether DM is implementing what has been defined the right way.
  - It can be done internally or externally.
- DM & DG should start as a separate departments then melt into the other departments.
- IT & Data should be separate
  - Data is more volatile than IT (that needs to always be exact).
  - Counter-intuitively IT might be the most reluctant when dealing with Data projects



# **Data in the Organization**

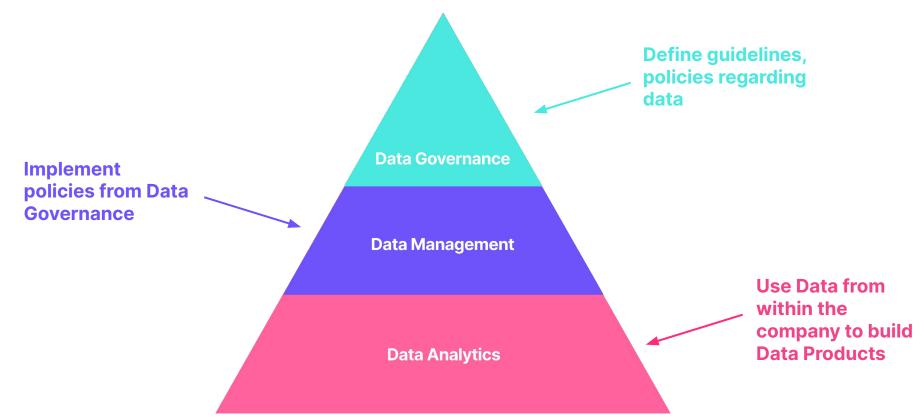


## **Organisation of Data**



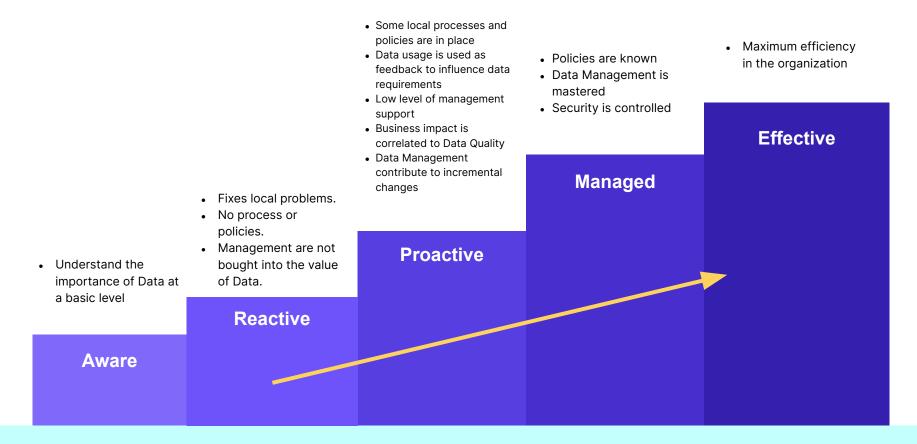


## **Organisation of Data**



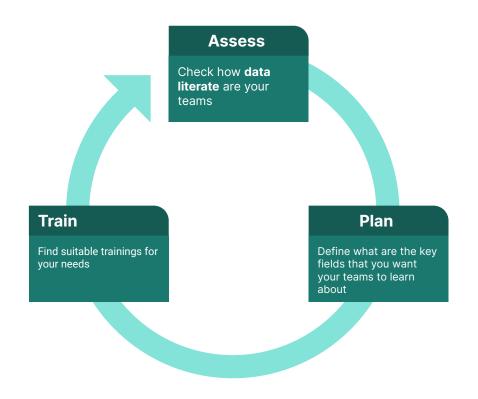


## **Data maturity stages**





# How to cultivate your organisation to become data driven?

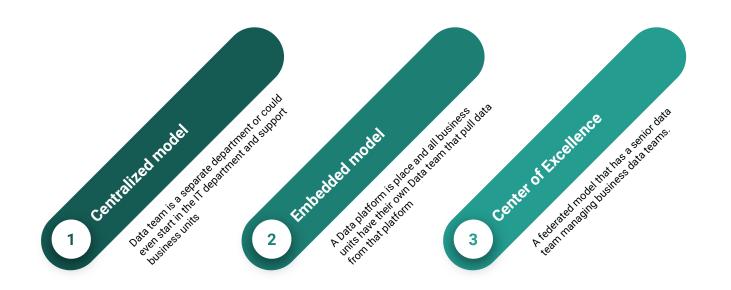




Are your teams data-literate?

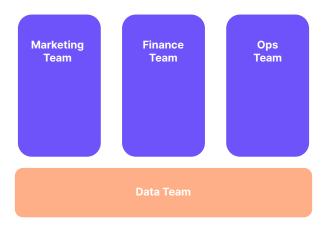
Data Literacy assessment example







#### **Centralized model**

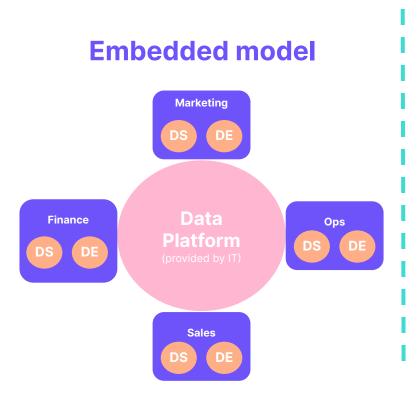


### **Advantages**

- Simple to implement
- Broader variety of projects
- Easy to prioritise projects
- Clear career growth

- Another "support" function Business function won't take ownership of the data
- Disconnection between business & Data
- Business functions data needs will become faster than what the data team can handle





#### **Advantages**

- Each data team is agile
- Business & Data is closely related
- Each data team is more specialized

- Lack of one source of truth
- Creation of silos
- Hard for business people to manage them as they might not have the technical background



# **Center of Excellence** Marketing COE **Finance** Ops Sales

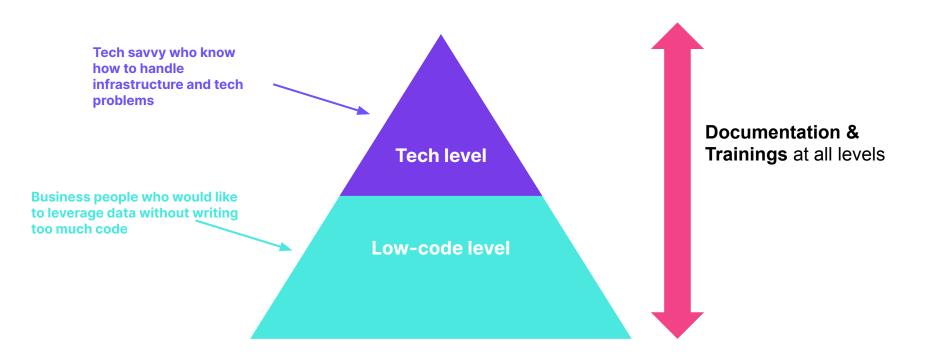
#### **Advantages**

All the advantages of Centralized + Embedded

- Not suited for small to mid-sized businesses
- Need an additional layer of coordination



## Best practices when building your Data platform





## No-code / Low-code tools VS Full-code tools

Purpose	No-code	Full-code
Machine Learning	Dataiku, Preligens	Python (sklearn, tensorflow)
Storage	Airtable	SQL, NoSQL
Analytics	Tableau, PowerBl	Python (pandas)
Automation	Zapier, Make	Python (API)
Documentation	Notion	Github Page



## **Data Monetization**



- Database selling (leads)
- Data Sharing

### **Advantages**

• Simple to implement

- Hard to create new data
- Not necessarily compliant to regulations

## Indirect selling

- APIs
- Tiers
- Online Dashboards

### **Advantages**

- Very valuable
- Reliable revenu stream

#### **Flaws**

Hard to implement



# **Data Regulation**



Anonymize datasets

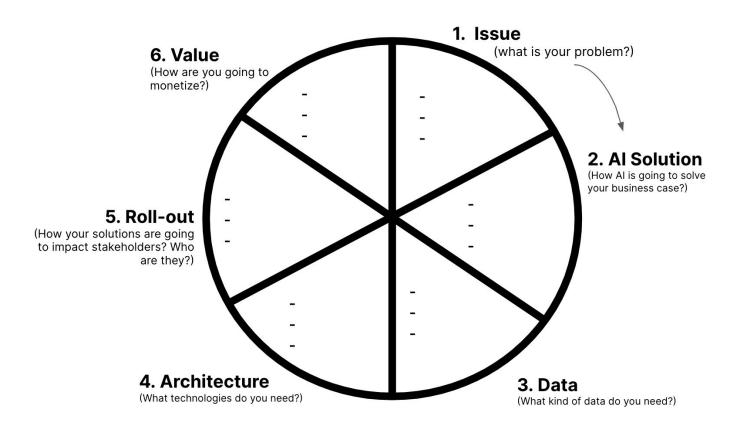




## **Practice**



## What do you want to accomplish?





## **Data Ethics**

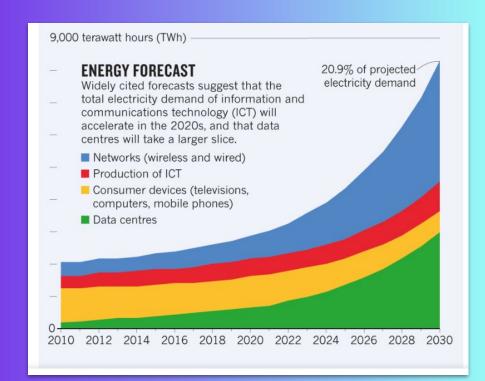


- Carefully choose train sets
- Make sure your teams are diverse!



# Sustainable Big Data

Don't be fooled Data
Centers are expensive
for the planet





# Thanks!

See you in the next course