

Tim Liu (刘冰驰)

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Work Experience

Senior Technical Writer @ Ant Financial | 2018.9 - ~

1. Big data products:
 - Develop UI embedded assistance to increase usability;
 - Develop **technical document** and **video demos**;
 - Provide training and support for internal / external users;
 - Lead a group of three writers to deliver results within schedule.
2. API platform: Develop **technical document for API platform**.

Senior Technical Writer @ Agora.io | 2018.3 - 2018.8

1. Develop technical document for Agora SDKs:
 - Agora RTC SDK for Linux;
 - **Agora Gaming SDK**;
 - **Agora Recording SDK**.
2. Improve the design of the document center and the document structure based on user behavior.

Content Designer @ IBM(Shanghai) | 2016.7 - 2018.3

1. Develop **technical document** for IBM XL Compiler:
 - Develop document for built-in functions, GPU support options and other features;
 - Reform **Installation Guide** with workflow diagram.
2. Develop web crawler to extract error messages from documents for **IBM Doc Buddy** mobile application.
3. Provide tech support for IBM China content design team.

Education

Master degree in optical engineering @ Sun Yat-sen University | 2013.8 - 2016.6

Exchange student @ Zhejiang University | 2011.02 - 2011.08

Bachelor degree in optical engineering @ Nanjing University of Post and Telecommunications | 2009.9 - 2013.6

Skills

- CET6: 619 / 710
- Familiar with IBM Style Guide and content strategy;
- Experience with DITA, ReST, Markdown and the corresponding development tools;
- Experience with API document tools and Python.