Tim Liu (刘冰驰)

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Highlights

1. Experience in both English and Chinese technical content development, content strategy, and document project management.
2. Experience in user/developer community operation, and user/technical support lecturing and product evangelism.
3. Experience in recuiting, mentoring, and managing document development team.

Work Experience (2016 - ~)

Technical Writer @ [Bytedance](#) | March, 2021 - ~

1. Responsible for the document of Real-time Communication ([VolcEngine](#) and [BytePlus](#)).
2. Responsible for the document of WebRTC Transmission Network ([VolcEngine](#)).
3. Build from scratch: technical writing team, working procedures and document development toolchain.

Staff Product Manager @ [Encoo Tech](#) | April, 2020 - March, 2021

1. Provide product training to ISVs and customers.
2. Product manager of low-code product.

Senior Technical Writer @ [Ant Group](#) | September, 2018 - April, 2020

1. Responsible for the document of [data products](#), including data warehouse, business intelligence products, A/B testing, etc.

2. Responsible for the video courses for in-house data product use promoting the culture of data-based desicion making. The series got thousands of views in a quarter.

Senior Technical Writer @ [Agora.io](#) | March, 2018 - August, 2018

Responsible for the document of video communication SDK, gaming SDK, and recording SDK.

Content Developer @ [IBM](#) | July, 2016 - March, 2018

1. Responsible for the document of [IBM XL Compiler](#).
2. Tools focal of IBM technical writing team.

Education (2009 - 2016)

- Master of Optical Engineering @ Sun Yat-sen University | August, 2013 - June, 2016
- Exchange Student @ Zhejiang University | February, 2011 - August, 2011
- Bachelor of Optical Information Science and Technology @ Nanjing University of Posts and Telecommunications | September, 2009 - June, 2013

Publications: [Photonic demultiplexer for radio frequency orbital-angular-momentum signals](#)