**Onshore OnCall Number Update:**

The onshore oncall number is: 214-865-5470

To update which number to point that to, you simply login to the cisco phone portal and change the forwarding number

Primary on call should update his profile in ServiceNow to reflect that number and change the call type from SMS to Voice.

Cisco Portal: <https://10.7.221.6/ucmuser/main>

username= oracle

password= 12345

\*Note that you must be on the Baylor network or VPN to access this webpage

* \*Special Note: Add a 9 and a 1 in front of your number.