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| **项目名称：** | **InWise 8.0** |
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| **文档名称：** | **Bug跟踪计划** |
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| **文档编号：** | **CX09-01** |

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| **拟制：** | 刘华先 | **日期：** | 2020/08/01 |
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| **审核：** | 董金彩 | **日期：** | 2020/08/01 |
|  |  |  |  |
| **批准：** | 刘瑀赜 | **日期：** | 2020/08/01 |

修订记录

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| **序号** | **版本** | **修订说明** | **修订者** | **修订日期** |
| 1 | 1.0 | 创建此文件 | 刘华先 | 2020/8/1 |
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# 文档说明(Purpose)

描述执行本项目bug跟踪活动所必须的基本信息，如使用什么工具来报告和跟踪bug等。本文档将交给bugzilla维护人员在bug报告系统上添加本项目，项目组测试成员使用该系统跟踪bug。（This plan describes basic information for tracking bug of this project, including Project name, role, person, tracking tools, process.）

# Bug跟踪工具(Bug Tracking system)

使用公司Bug报告系统来跟踪，报告系统可以通过下列地址访问：<http://192.168.80.68> (Use Bug Tracking System by visiting : <http://192.168.80.68> )

# Bug报告系统中建立的本项目信息（Project info in the Bug Tracking System）

名称：InWise 8.0

平台：ARM

测试版本：BETA,RTM

# Bug严重等级和响应时间(Definition of bug severity and response time)

* Blocker（1级): Blocks development and/or testing work;
* Critical（2级):crashes, loss of data, severe memory leak；
* Major（3级）: major loss of function;
* Normal（4级）:normal
* Minor（5级）: minor loss of function, or other problem where easy workaround is present.
* Trivial（6级）: cosmetic problem like misspelled words or misaligned text.
* Enhancement（7级）:Request for enhancement.

响应时间：除了5、6、7级以外的所有Bug 都应该在Bug Review Meeting前被检查和置态。

# Bug优先级定义(Bug priority and it's deadline to fix it)

* Hightest 1: Can't continue testing. Must fix right away. Can't install, boot, start Xwindow, OS crash, Destroy OS；
* High 2: Must fix in next release. Otherwise, can't release the next release.OS's basic function, key feature can't work;Impact OS's base such as library.Destroy customer's data or system. Instability of OS.；
* Normal3: Must fix as early as possible before the last beta.Legal issue, product issue, New GUI, market issue, fatal failure of application. Conformance with standard, compatibility with SW, bug of key function.un-important application crash.；
* Low 4
* Lowest 5

# 角色(Role)

Bug的默认抄送列表包含：变更控制委员会成员、项目的产品经理、项目的研发组Leader、项目的测试组Leader。

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Role | Name |  | Email | IM |
| 变更控制委员会 | 刘偊赜 |  | liuyuze@chinaredflag.com |  |
| 顾旭 |  | guxu@chinaredflag.com |  |
| 董金彩 |  | dongjincai@chinaredflag.com |  |
| 项目的产品经理 | 顾旭 |  | guxu@chinaredflag.com |  |
| 项目的研发组Leader | 刘偊赜 |  | liuyuze@chinaredflag.com |  |
| 项目的测试组Leader | 董金彩 |  | dongjincai@chinaredflag.com |  |
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| Partner | 董金彩 |  | dongjincai@chinaredflag.com |  |
| End user | 杨硕 |  | yangshuo@chinaredflag.com |  |

# 子模块划分(Component)

本项目划分的子模块，以及每个子模块对应的研发人员：(Components and corresponding developer of this project:)

|  |  |  |
| --- | --- | --- |
| Component | Developers' email address | Developer leader's email address |
| Install | [yanshuo@chinaredflag.com](mailto:yanshuo@chinaredflag.com)  [liuhuaxian@chinaredflag.com](mailto:liuhuaxian@chinaredflag.com)  [dongjincai@chinaredflag.com](mailto:dongjincai@chinaredflag.com) | [liuyuze@chinaredflag.com](mailto:liuyuze@chinaredflag.com)  [dongjincai@chinaredflag.com](mailto:dongjincai@chinaredflag.com) |
| Compatible |
| Basesystem |
| ISV |
| Performance |
| Video |
| YUM |
| Others |

# 如何跟踪(How to track bug)

使用邮件账号登录bug报告系统，并执行跟踪活动。

使用“Bug跟踪规程”来跟踪本项目的bug。(We use "Bug tracking process" to track bug for this project.)