

Laura Liu

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"Laura has always demonstrated outstanding leadership & collaboration skills in the form of continuous support & guidance both personally and professionally" - Xianjun Han (Regional IT Manager)

EXECUTIVE SUMMARY

- ❖ 4+ years experience as Software Engineer and Project Manager delivering continuous solution improvement by collaboration across multiple lines of business and IT Service teams.
- ❖ On-site led platform launch and maintenance, completed State Grid Marketing Business Management Platform (SG186) deployment, solved all technical problems during the first phase of operation in a timely manner, and wrote 'SG186 instruction manual of common Problems & Solutions'
- ❖ Strong soft skills, building rapport and integrations with client operation teams. collaborated with 3rd party vendors on upgrading automated data reporting capabilities of web applications, reducing weekly report time by 20% after streamlining impact data collection with client support teams.

SKILLS

- Experience in JavaScript, HTML, CSS/SCSS, ReactJS, Angular, JSX, XML, AJAX, JSON, jQuery, Material-UI, Bootstrap, Node.js, SQL, MySQL, Oracle SQL, Git, GitHub
- Extensive experience with teamwork, strong organization and problem-solving skills.
- Proficient in Microsoft Office Suites

PROFESSIONAL EXPERIENCE

Software Engineer & Project Manager | Jiangsu Smart Software Engineering Co. **Sep 2013– Aug 2017**

Web platform development and project management related to software application platform of the State Grid Corporation, beginning at the Architecture Design phase for a new project to final platform launch, and support nationwide.

- Co-authored high-quality deliverables based on user requirements, including requirements analysis, outline design, detailed design documents
- Assumed sole responsibility for on-site operation and maintenance of the SG186 platform. Supported the smoothness of users' workflow, solved platform operation problems in time and improved the web platform to meet all user requirements.
- Attended project and team meetings, collaborated with team members and other 3rd party vendors to resolve platform issues and meet client requirements
- Contributed to successful project delivery in 2017

SQL Server DBA | Nanjing Panneng Electric Power Technology Co.,Ltd **May 2013- Aug 2013**

Responsible for performing data quality reviews and update data directly with SQL systems. Worked with back-office personnel to resolve issues and provide enhancements.

- Designed, wrote, tested and implemented SQL solutions for reporting needs
- Provided data support on an on-going basis
- Worked with 3rd party vendors to resolve problems and implement new software solutions

EDUCATION

Diploma in Computer Programming, Seneca College. **Jan 2018- Oct 2019**

- President's Honour List for Academic Accomplishments, 2019

Bachelor's Degree in Electrical Engineering and Automation, Nanjing Institute of Technology **Sep 2009- Aug 2017**

- National Computer Rank Examination Certificate
- Two National Inspirational Scholarships
- Three Outstanding Student Leader Nominations