**Business Use Case Name:** ScheduleCustomerTraining

# Short Description: This use case enables schedule the training courses for customers who want to be trained to know how to use the various tools properly and safely, gain the knowledge and effectively complete the project by themselves.

# Actors: CustomerServiceStaff, Customers

**Trigger:** A customer would like to reserve training course

**Results:** Course schedule and schedule confirmation

Contact Info

Group 6

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