

## (Attention: Listening instruction)

Girl: Good morning, how can I help you?

Boy: Uh, yes. I am a visitor to this area, I had a sporting accident a little while ago and I am still in some pain, and I wondered if I could see a doctor here.

Girl: Certainly sir, we can take you on as a temporary patient, I'll just take down some personal details, can I start with your name?

Boy: (Example) Yes, it's Peter. Peter Smith.

Girl: Right, Peter. And where are you staying here?

Boy: (Q1) At 95 Cross Street.

Girl: And the suburb?

Boy: (Q2) Walkley. That's W-A-L-K-L-E-Y.

Girl: Hum, and can I have a contact phone number?

Boy: Uh, (Q3) it's 46895324.

Girl: Thanks. OK, if you just wait down there the doctor will see you in a minute.

(Attention: Listening instruction)

Doctor: Now, what can I do for you? It's Peter Smith, isn't it?

Boy: Yes, I had a sporting accident and was treated by a doctor at home but I'm still in pain.

Doctor: Hum, right. Uh, I just need to ask you a few questions first of all.

Boy: Fine.

Doctor: Now, uh, what sport were you doing?

Boy: I was playing tennis.

Doctor: Hum, I see. And what was the nature of your injury? Did you hurt your elbow or wrist?

Boy: Uh, no. (Q4) I had a sprained knee. That was the original problem.

Doctor: Right, and when did this happen?

Boy: Uh, it was three weeks ago now, so (Q5) that was June 18th.

Doctor: Hum, fine. And you said you had medical treatment?

Boy: Yes, the doctor said I didn't need an x-ray or anything, and (Q6) he just told me to use an ice pack.

Doctor: Hum, an ice pack. Fine.

Boy: Yes and I've been using a walking stick to help me get around.

Doctor: Right, now what problems are you experiencing at the moment? Are you having any problems walking?

Boy: Well, I can walk OK (Q7) but I still can't go upstairs, so I've been sleeping downstairs.

Doctor: Hum, now you said your knee still hurts?

Boy: Well, no. Actually it's recovering nicely. (Q8) It's my back that's hurting me now. It really aches at night and I can hardly sleep.

Doctor: Well, there are a few different things I can suggest for that.

Boy: Great.

Doctor: (Q9) First you should put your stick away as that's probably the source of the problem, it'll be making you unbalanced.

Boy: Oh, really? I wish I'd known.

Doctor: After that I can prescribe you something to relax the muscles in your back.

Boy: Oh, sorry to be difficult but I've had something like that in the past and there were lots of side effects and I had to stop taking it. Can you recommend anything else?

Doctor: Well, yes. (Q10) We do have a leaflet showing some exercises you can do to help yourself at home. If you do them everyday they'll soon be effective.

Boy: Great, I'll do that.

(Attention: Listening instruction)