

## Statement of Result

Md. Shahidur Rahman

Akij House, 3th Floor. 198 Bir  
 Uttam, Mir Shawkat Sarak. Gul  
 shan Link Road, Tejgaon, Dhaka  
 -1208., BANGLADESH

Exam Date : 05 Oct 2017      Issue Date : 09 Oct 2017      Candidate Number: 9980035202167909

Candidate : Md. Shahidur Rahman

Exam Level: ITIL FOUNDATION (2011)

Module : ITIL® Foundation Examination

Overall Result : PASS

Maximum Score : 40.00      Candidate Score: 32.00      Percentage Score : 80.00%

### Result Breakdown

Topic Description	Number of marks awarded	Number of possible marks	Success Rate
FND.01-Service management as a practice	2.00	4.00	50.00%
FND.02-The ITIL service life cycle	1.00	3.00	33.33%
FND.03-Generic concepts and definitions	5.00	6.00	83.33%
FND.04-Key principles and models	5.00	5.00	100.00%
FND.05-Processes	14.00	17.00	82.35%
FND.06-Functions	2.00	2.00	100.00%
FND.07-Roles	2.00	2.00	100.00%
FND.08-Technology and architecture	1.00	1.00	100.00%
	<b>32.00</b>	<b>40.00</b>	<b>80.00%</b>

Notes :

### THIS IS NOT A CERTIFICATE

PEOPLECERT reserves the right to amend the information given before the issue of certificates to successful candidates  
 ITIL® is a registered trade mark of AXELOS Limited. The Swirl logo™ is a trademark of AXELOS Limited.

For more information please contact PEOPLECERT at [info@peoplecert.org](mailto:info@peoplecert.org)