

Project Title - Electricity Bill Management System

Team information - Group 11

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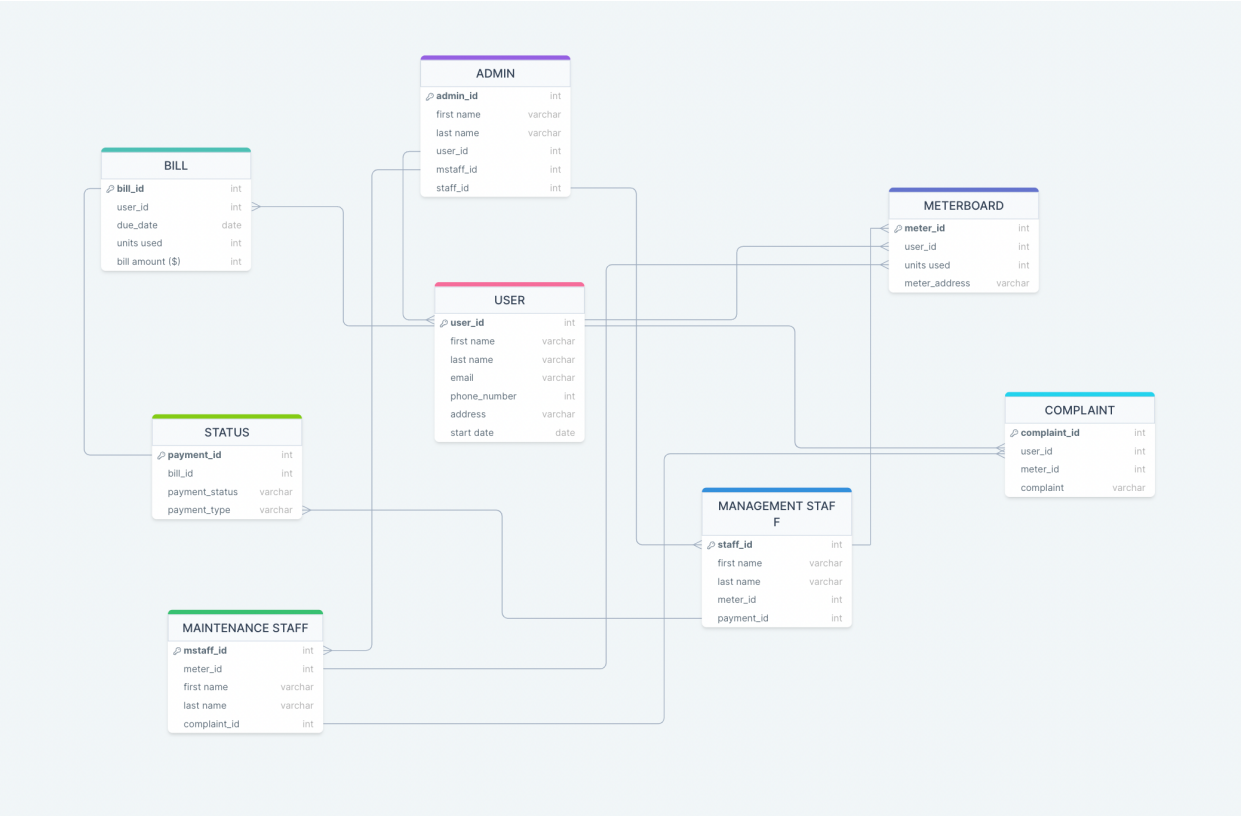
Problem statement:

The "Electricity Bill Management System" aids in keeping track of bills and payments while resolving issues with the already in use manual system. Additionally, this system is created to meet the demands of the company for efficient and successful operation.

Objective:

The admin Create, Update, Read, Delete users and staff. The user can view their bills and make payment. The management staff can READ meters and payment details of users. The maintenance staff can READ and UPDATE complaints and READ meter.

Entity Relationship Diagram:



Business Rules:**Admin:**

- Admin can create multiple users
- Admin can create multiple management staff
- Admin can create multiple maintenance staff

User:

- One user can have multiple meter
- One user can raise many complaints
- One user can make many payments
- One user can access many bill

Maintenance:

- Maintenance staff can access complaints
- Maintenance staff can access meter

Management:

- Management staff can access payment
- Management staff can access meter

All the entities with its attributes and data types.

Entity	Attributes	Data type
USER	user_id	int
	first_name	varchar
	last_name	varchar
	user_email	varchar
	phone_number	int
	address	varchar
	start_date	date

Entity	Attributes	Data type
BILL	bill_id	int
	user_id	int
	due_date	date
	units_used	int
	bill_amount	int

Entity	Attributes	Data type
STATUS	payment_id	int
	bill_id	int
	paymen_status	varchar
	payment_type	varchar

Entity	Attributes	Data type
MAINTANANCE STAFF	mstaff_id	int
	meter_id	int
	first_name	varchar
	last_name	varchar
	complaint_id	int

Entity	Attributes	Data type
ADMIN	admin_id	int
	first_name	varchar
	last_name	varchar
	user_id	int
	mstaff_id	int
	staff_id	int

Entity	Attributes	Data type
MANAGEMENT STAFF	staff_id	int
	first_name	varchar
	last_name	varchar
	meter_id	int
	payment_id	int
Entity	Attributes	Data type
METERBOARD	meter_id	int
	user_id	int
	units_used	int
	meter_address	varchar
Entity	Attributes	Data type
COMPLAINT	complaint_id	int
	user_id	int
	meter_id	int
	complaint	varchar