

# **Capstone Project I**

## **Lending Club loan status prediction**

### **Synopsis**

Lending Club is a US peer-to-peer lending company, which operates an online lending platform that enables borrowers to obtain a loan, and investors to purchase notes backed by payments made on loans. Lending Club is the world's largest peer-to-peer lending platform. The company claims that \$15.98 billion in loans had been originated through its platform up to December 31, 2015.

To find good borrowers is key for the investors in Lending Club to make profit. How to find a good borrowers? In other word, how to predict the loan status according to the information of the loan applicants? A predictive model of loan status can help the investors to make a wise decision for the loan applicants and decrease the risk of bad loans.

In this report, we attempt to predict the risk of the loan being default based on the past loan data. We obtained data from Lending Club's website. We also get external data resource for the unemployment rate in United States by zip codes from Kaggle. The assumption is if a borrowers from a zip code area with high unemployment rate he is more likely to have a bad loan. The investors can make a judgement according to the zip code of the borrowers for they correlate with Unemployment rate.

We use loan data from year 2015. The target variable in the project is loan status. There are 7 types of loan status. Among them 'Current', 'Fully Paid' and 'in grace period' are called 'good loan'. And the rest four status are called 'bad loan'.

In the project we performed data wrangling, explanatory data analysis and statistical hypothesis testing. We also split the data set into training and test data sets and apply tree based methods to build predictive models for the two loan status. We found that, among multiple machine learning algorithms that we tried, Gradient boosting method provided a reasonable trade-off performance, and a higher return than the naive loan picking strategy can be achieved.

# Data wrangling

## a. Data wrangling of unemployment rate data sets 2015

### 1. Data resources:

- a. <https://www.kaggle.com/jayrav13/unemployment-by-county-us>
- b. <https://www.gaslampmedia.com/download-zip-code-latitude-longitude-city-state-county-csv/>
- c. [https://github.com/liyepeng/Spring-Board-Data-Science-Track/blob/master/Lending%20Club%20project/Three\\_state\\_unemploy.csv](https://github.com/liyepeng/Spring-Board-Data-Science-Track/blob/master/Lending%20Club%20project/Three_state_unemploy.csv)

### 2. Data set brief introduction:

- Data 'a' is about unemployment rate in counties of 47 states in USA in 2015.
- Data 'b' is the information of counties and corresponding zip codes.
- Data 'c' includes the three states unemployment rates which are not in data 'a'.
- What we want is unemployment rate in zip codes. So we need to merge 'a' with 'c' by counties. For data 'a' only contains 47 states' unemployment rate it should concatenate with data 'c' before it merge with data 'b'.

### 3. Data 'a' cleaning job:

- Changing states name to abbreviation.
- Adding missing states unemployment information (3 states) from data 'c'.

### 4. Data 'b' cleaning job:

- This data set contains 62 states among them there are associate states, military base. Keeping 50 states information to match with data 'a'.
- Some county names are different from that in data 'a'. Making the counties' name match in both data 'a' and data 'b' are the majority part of the cleaning work.

### 5. Data set merging:

The last step is to combine data 'a' and data 'b' together. One county may has several zip code (XXX00 format) and one zip code may correspond with several county.

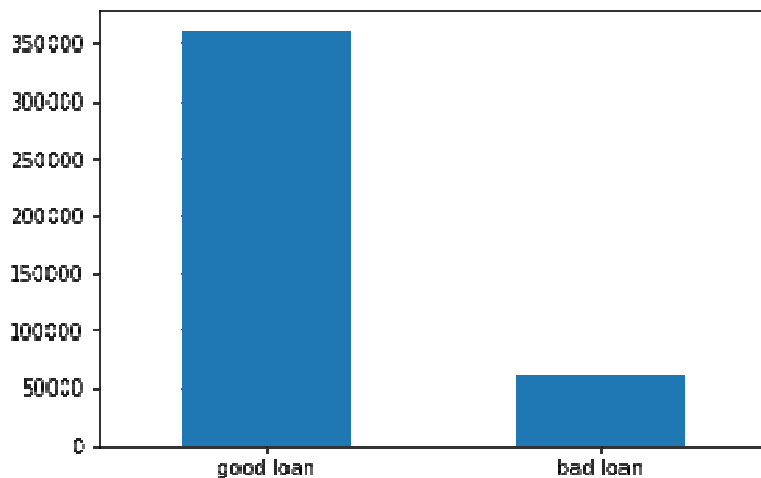
## b. Data wrangling for lending club data set

Data resources: <https://www.lendingclub.com/info/download-data.action>

1. Filling blank with 'NaN'. Because the tree based algorithm doesn't matter the missing values I keep these values in original status.
2. Deleting blank columns, deleting post loan and hard ship variables. Blank columns don't provide any information. Post loan and hard ship variables are not the factors for the investors to make a decision. So we excluded these three types of variables.
3. My target variable is loan status and try to keep the variables it help to make the decision for the loan.
4. Data format wrangling: get rid of '%', change the strings to lower case, check if there are duplicate records. There is no duplicate records in the data set.
5. Feature engineering: There are more than 100000 categories for 'emp\_title' variable. I choose top ten titles and create 10 dummy variables so it can be used in EDA and model building.
6. Concatenating unemployment rate in different zip code file with lending club data set on zip code. My aim is to check if the unemployment rate has connection with loan status.
7. There are some outliers in the part of the numerical variables. The tree based method are robust to outliers and they are kept as original in the data set.

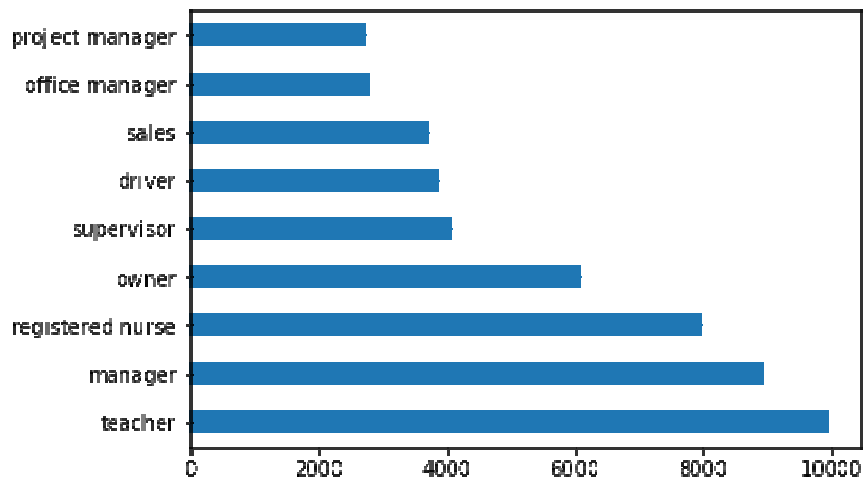
## Explanatory Data Analysis

How many good loans and bad loans are there?



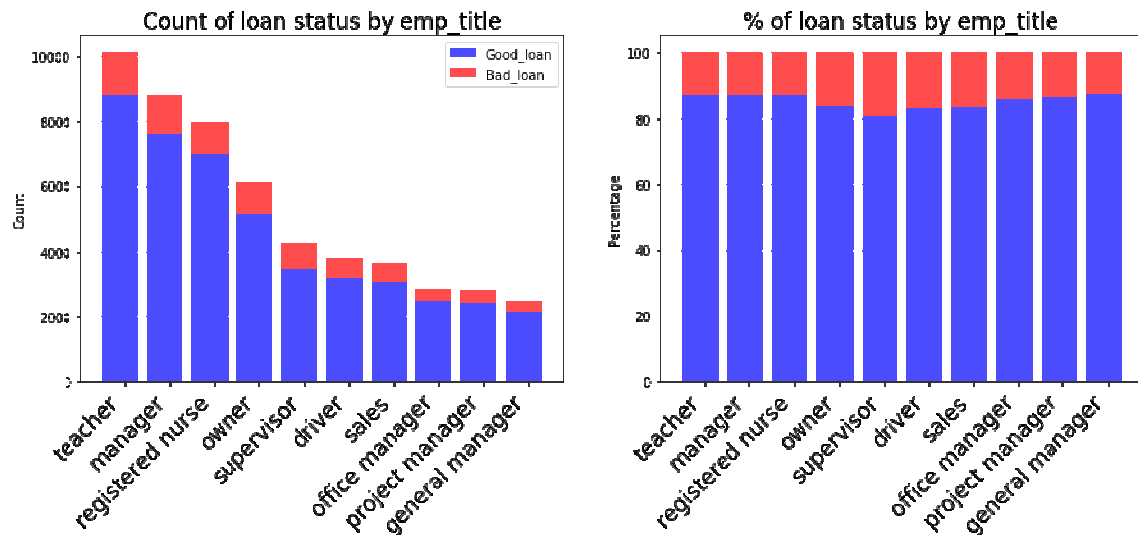
Among all the loans about 20% is bad loans and 80% is good loans.

### The loan amount and employment title



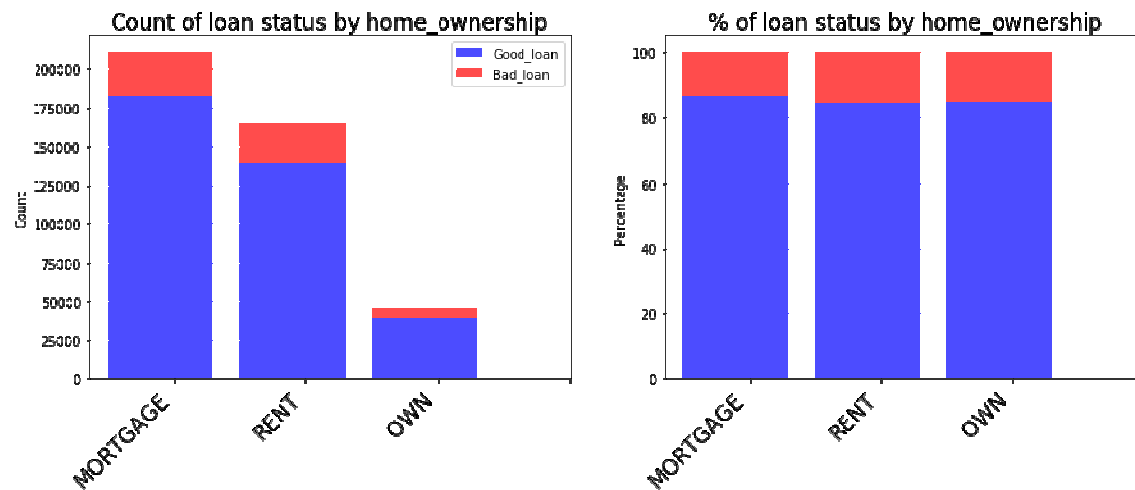
Teacher is the occupation which has the largest number of loans. Manager and registered nurse rank the second and third in the number of loans.

### The bad loan percentage for different occupations



Although teachers have largest number of loans they have relatively low bad loan percentage. And manager and registered nurse also have low bad loan ratio.

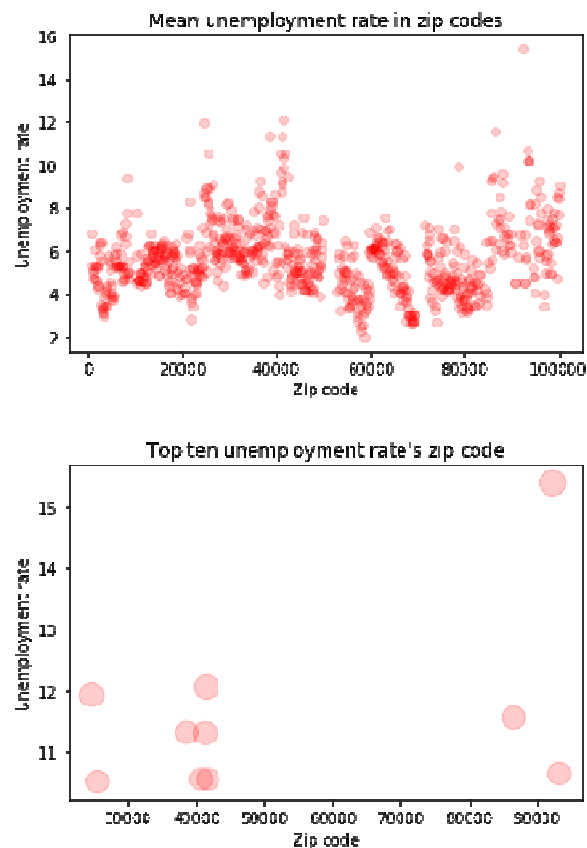
## The relationship between loan status and home ownership



The people who have mortgage have largest number of loans while their bad loan percentage relatively low compare to the renters/home owners.

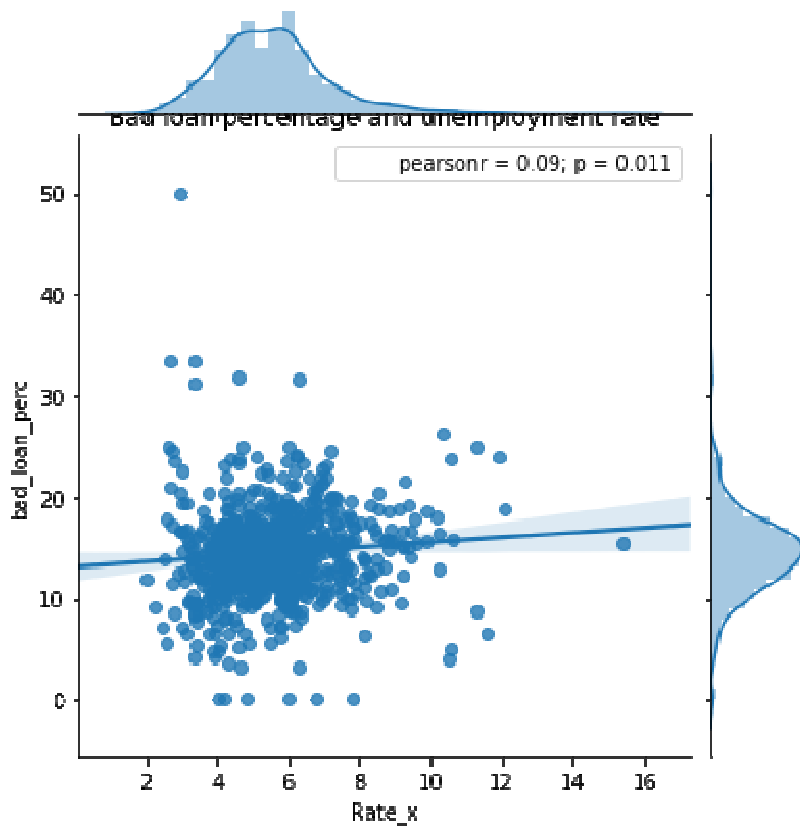
## The relationship of zip code, unemployment rate and bad loan percentage

What is the mean unemployment rate in zip codes for bad/good loans?



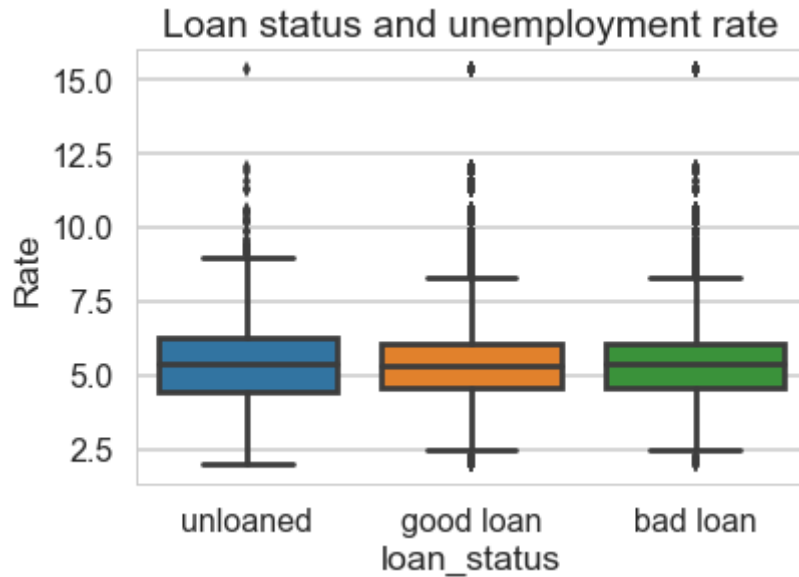
The top ten unemployment rates locate in three zip codes area (20000, 40000, 90000). States CA and AZ's zip codes are around 90000, KY is around 40000, WV and MS are around 20000.

**The top ten unemployment rates locate in the zip code areas which are in this five states: CA, AZ, KY, WV and MS. Will the loan lenders from the five states also have high bad loan percentage?**



From the above plot we can see that the higher the unemployment rate is the higher the bad loan percentage. So we should pay attention to (not restrict to) the loan applicants from the five states (CA, AZ, KY, WV and MS) which have high unemployment rates. Higher unemployment rates may mean higher bad loan ratio. High bad loan ratio will decrease the profit of the investors.

**What are the relationships of the mean unemployment rate for people without loan, in good loan status and in bad loan status in the same zip code area?**



Unloaded population' mean unemployment rate: 5.523099415204683

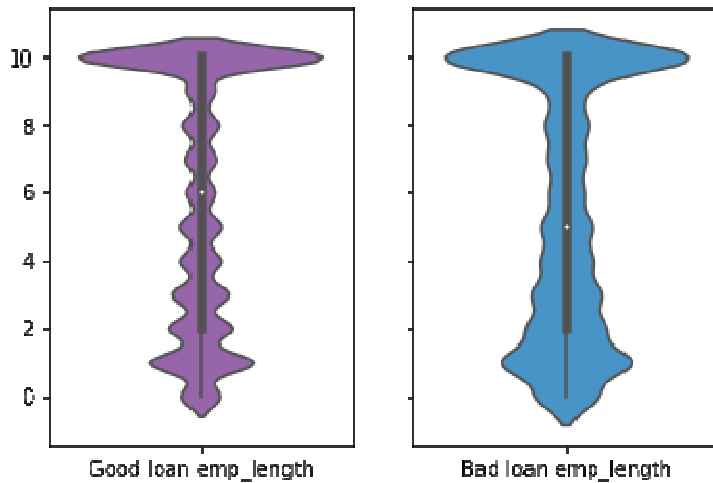
Good loan lenders' mean unemployment rate: 5.4941326246224715

Bad loan lenders' mean unemployment rate: 5.554777603913014

From the above figure we can see the mean unemployment rate for good loan lenders is lower than that of unloaded population and bad loan lenders. The mean calculation shows the mean unemployment rate for unloaded population is lower than that of bad loan lenders.

In other words, people that are accepted for a loan and pay back a loan on time typically more easily employed than the rest of the population. While people that are accepted for a loan and don't pay back a loan typically more likely to be unemployed than the rest of the population.

## The relationship of employment length and bad loan percentage



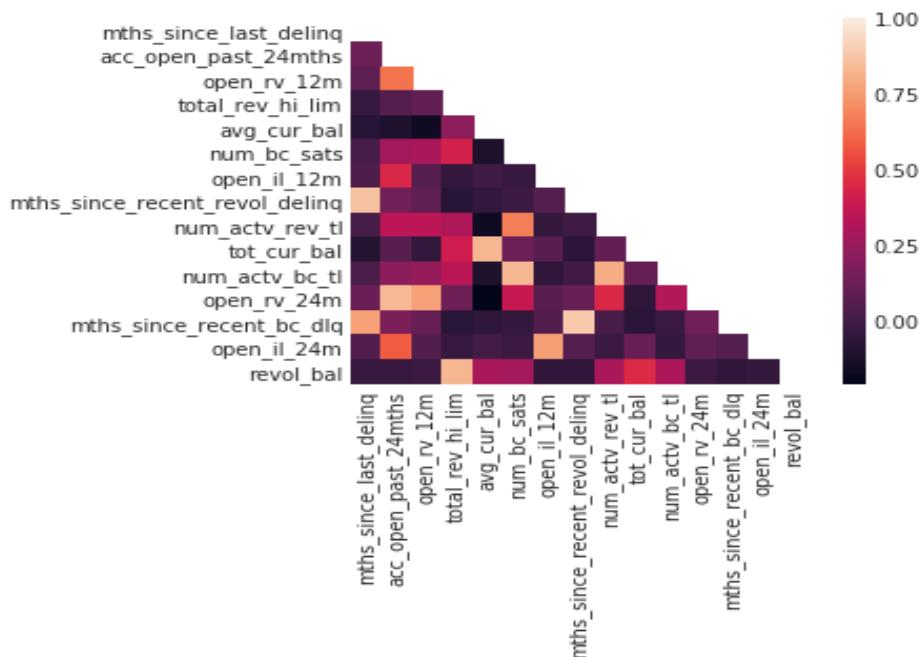
The median employment length of good loan lenders is higher than that of the bad loan lenders. Longer employment length means better financial condition and also the ability for paying the debt on time.

## Statistical Analysis report

### 1. Correlation analysis

There are more than 30 pairs of numeric variables highly correlate and the correlation coefficient are over 0.75.

Correlation hot map for the selected variables:





2. Whether people with different employment titles have a different bad loan rate?

Chi square test hypothesis

H<sub>0</sub>: In the population, variable 'loan\_status' and variable 'emp\_title' are independent.

H<sub>1</sub>: In the population, variable 'loan\_status' and variable 'emp\_title' are dependent.

Frequency table

	teacher	manager	registered nurse	owner	supervisor	driver	sales	office manager	project manager	general manager
<b>good</b>	817	403	1319	379	987	313	1044	610	642	1162
<b>bad</b>	3046	2159	7639	2447	5114	2421	6944	3149	3438	8794
<b>bad ratio</b>	0.79	0.84	0.85	0.87	0.84	0.89	0.87	0.84	0.84	0.88

Test statistics

chi\_squared\_stat: 269.3

Critical value: 21.0260698175

P value: 0.0

Conclusion

We reject H<sub>0</sub> and consider variable 'loan\_status' and variable 'emp\_title' are dependent.

Teacher have lowest bad loan percentage than that of other top ten occupations.

3. If people with different home ownership have a different bad loan rate?

Chi square test hypothesis

H<sub>0</sub>: In the population, variable 'loan\_status' and variable 'home\_ownership' are independent.

H<sub>1</sub>: In the population, variable 'loan\_status' and variable 'home\_ownership' are dependent.

Frequency table

	MORTGAGE	RENT	OWN
<b>good</b>	25314	6778	28354
<b>bad</b>	182369	38988	139290
<b>bad ratio</b>	0.88	0.85	0.83

Test Statistics

chi\_squared\_stat: 1692.8

Critical value: 11.0704976935

P value: 0.0

Conclusion

We reject H<sub>0</sub> and consider variable 'loan\_status' and variable 'home\_ownership' are dependent. It means people who are owing a home have lower bad loan rate than the people who have mortgage or rent a home.

4. Are the medians of employment length of different loan status same?

The Kruskal-Wallis H-test tests the null hypothesis that the population median of all of the groups are equal. It is a non-parametric version of ANOVA. The test works on 2 or more independent samples, which may have different sizes. Note that rejecting the null hypothesis does not indicate which of the groups differs. Post-hoc comparisons between groups are required to determine which groups are different.

Hypothesis

$H_0$ : The population median of employment length in good loan borrowers and bad loan borrowers are equal.

$H_1$ : The population median of employment length in good loan borrowers and bad loan borrowers are not equal.

Test statistics

H-statistic: 189435635.4

P-Value: 0.0

Conclusion

We reject  $H_0$  and consider the population median of employment length in good loan borrowers and bad loan borrowers are equal. The median of good loan lenders' employment length is higher than that of bad loan lenders'.

5. What is the relationship for the mean of unemployment rate in good loan lenders and bad loan lenders?

Two sample t-test hypothesis

$H_0$ : The population mean of unemployment rate of good loan borrowers and bad loan borrowers are equal.

$H_1$ : The population mean of unemployment rate of good loan borrowers and bad loan borrowers are not equal.

Test statistics

$t = -9.58285$

$p = 9.71499e-22$

Conclusions:

We reject  $H_0$  and consider the mean of unemployment rate of good loan lenders is lower than that of the bad loan lenders.

# Model building

## I. Decision Tree

Decision tree learning uses a decision tree (as a predictive model) to go from observations about an item (represented in the branches) to conclusions about the item's target value (represented in the leaves). Tree models where the target variable can take a discrete set of values are called classification trees.

Decision tree is a method **Easy to Understand, Useful in Data exploration** and **Less data cleaning required**. But it can easily overfit. What are the key parameters of tree modeling and how can we avoid over-fitting in decision trees? Setting constraints on tree size and Tree pruning are two ways to avoid the over-fitting of decision trees.

In this project using cross validation we tuned **Maximum depth of tree (vertical depth)** which is used to control over-fitting as higher depth will allow model to learn relations very specific to a particular sample.

For the hyper parameter **Minimum samples leaves** which defines the minimum samples (or observations) required in a terminal node or leaf. Used to control over-fitting similar to `min_samples_split`. Generally lower values should be chosen for imbalanced class problems because the regions in which the minority class will be in majority will be very small. In this project we choose 50 as the value of **Minimum samples leaves**.

### Hyper parameter tuning for max depth

```
[(3, 0.85669108733167099), (4, 0.85671483517706548), (5, 0.85673066729330494), (6, 0.85673066729330494), (7, 0.85663567777590433), (8, 0.85623987914651389), (9, 0.85583221575084278)]
```

From the scores we obtained from the tuning process `max_depth` equaling 5 or 6 is the best choice.

### Model score using 'gini index' and 'entropy'

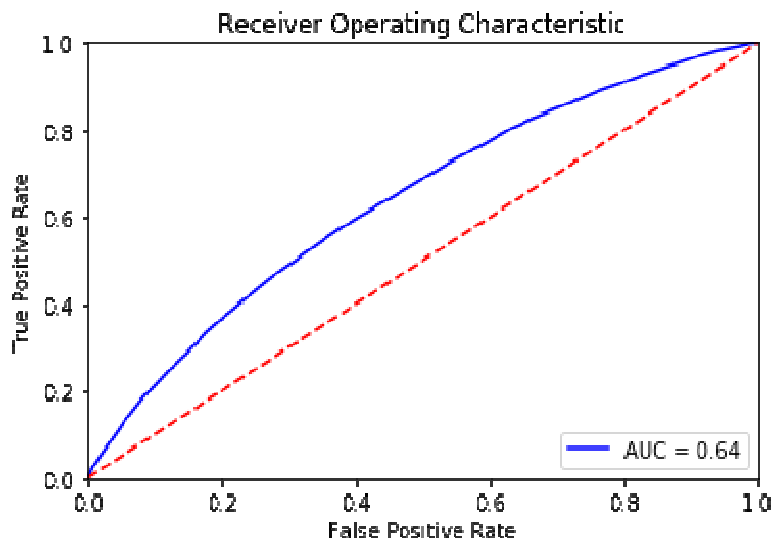
```
DecisionTreeClassifier(class_weight=None, criterion='gini', max_depth=6, max_features=None, max_leaf_nodes=None, min_impurity_decrease=0.0, min_impurity_split=None, min_samples_leaf=50, min_samples_split=2, min_weight_fraction_leaf=0.0, presort=False, random_state=0, splitter='best')
```

AUC - ROC gini : 0.636

AUC - ROC entropy : 0.637

The score of the model using 'entropy' is a little bit higher than that using 'gini index'.

## ROC\_AUC Curve of Decision tree model



## II. Random Forest

Random forest is an ensemble tool which takes a subset of observations and a subset of variables to build a decision trees. It builds multiple such decision tree and amalgamate them together to get a more accurate and stable prediction.

There are primarily 3 features which can be tuned to improve the predictive power of the model:

### 1. max\_features:

These are the maximum number of features Random Forest is allowed to try in individual tree. Increasing max\_features generally improves the performance of the model as at each node now we have a higher number of options to be considered. However, this is not necessarily true as this decreases the diversity of individual tree which is the USP of random forest. But, for sure, you decrease the speed of algorithm by increasing the max\_features.

### 2. n\_estimators:

This is the number of trees you want to build before taking the maximum voting or averages of predictions. Higher number of trees give you better performance but makes your code slower. You should choose as high value as your processor can handle because this makes your predictions stronger and more stable.

### 3. min\_sample\_leaf:

If you have built a decision tree before, you can appreciate the importance of minimum sample leaf size. Leaf is the end node of a decision tree. A smaller leaf makes the model more prone to capturing noise in train data. Generally I prefer a minimum leaf size of more than 50.

Features which will make the model training easier:

1. `n_jobs`:

This parameter tells the engine how many processors are allowed to use. A value of “-1” means there is no restriction whereas a value of “1” means it can only use one processor.

2. `oob_score`:

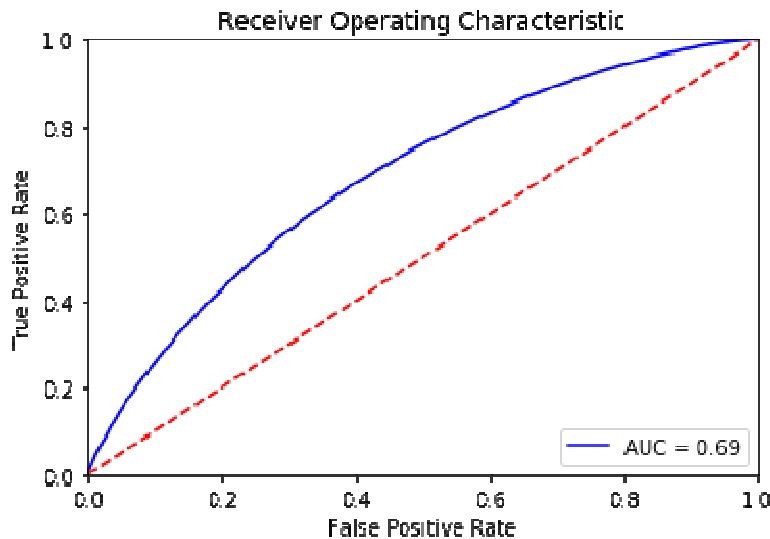
This is a random forest cross validation method. It is very similar to leave one out validation technique, however, this is so much faster. This method simply tags every observation used in different trees. And then it finds out a maximum vote score for every observation based on only trees which did not use this particular observation to train itself.

**From the above rules we choose the following Random forest model:**

```
Forest = RandomForestClassifier (n_estimators=1000, oob_score = True, random_state=0,  
                                n_jobs=-1, max_features = "auto", min_samples_leaf = 50)
```

### Score the random forest model and plot roc curve

AUC - ROC: 0.685



Decision tree model's auc\_roc score is 0.637 and random forest model get the score 0.685.

### III. Gradient Boosting Method

Gradient boosting is a machine learning technique for regression and classification problems, which produces a prediction model in the form of an ensemble of weak prediction models, typically decision trees. It builds the model in a stage-wise fashion like other boosting methods do, and it generalizes them by allowing optimization of an arbitrary differentiable loss function.

Let's consider the important GBM parameters used to improve model performance in Python:

#### 1. learning\_rate

This determines the impact of each tree on the final outcome. GBM works by starting with an initial estimate which is updated using the output of each tree. The learning parameter controls the magnitude of this change in the estimates.

Lower values are generally preferred as they make the model robust to the specific characteristics of tree and thus allowing it to generalize well. Lower values would require higher number of trees to model all the relations and will be computationally expensive.

#### 2. n\_estimators

The number of sequential trees to be modeled. Though GBM is fairly robust at higher number of trees but it can still over fit at a point. Hence, this should be tuned using CV for a particular learning rate.

#### 3. subsample

The fraction of observations to be selected for each tree. Selection is done by random sampling. Values slightly less than 1 make the model robust by reducing the variance. Typical values ~0.8 generally work fine but can be fine-tuned further.

### Tuning the learning rate

```
learning rate 0.0001 mean scores: 0.8567
learning rate 0.001 mean scores: 0.8567
learning rate 0.005 mean scores: 0.8567
learning rate 0.01 mean scores: 0.8567
learning rate 0.05 mean scores: 0.8569
learning rate 0.1 mean scores: 0.8571
```

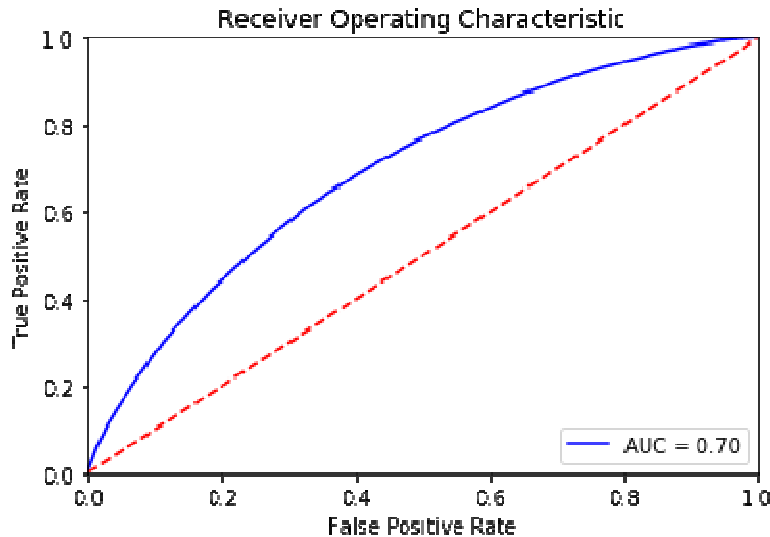
Learning rate decides the number of trees. The lower the learning rate the more of trees needed. Learning rate 0.1 performs better than other smaller rates.

### Final models of GBM:

```
GradientBoostingClassifier(criterion='friedman_mse', init=None,
learning_rate=0.2, loss='deviance', max_depth=2, max_features=None,
max_leaf_nodes=None, min_impurity_decrease=0.0,
min_impurity_split=None, min_samples_leaf=1, min_samples_split=2,
min_weight_fraction_leaf=0.0, n_estimators=200, presort='auto',
random_state=None, subsample=1.0, verbose=0, warm_start=False)
```

## Scoring the GBM model

AUC - ROC: 0.695

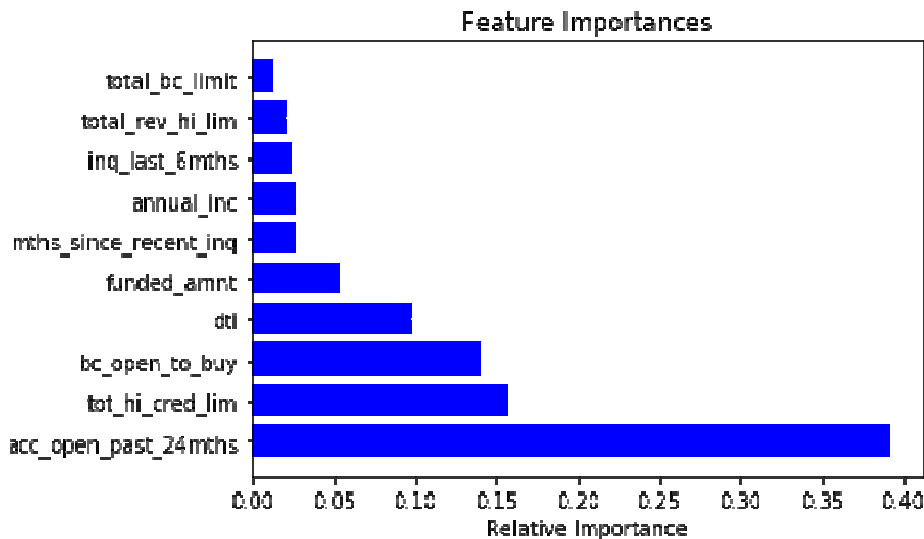


GBM model gets a score of 0.695 and a little bit improvement than Random Forest 0.685.

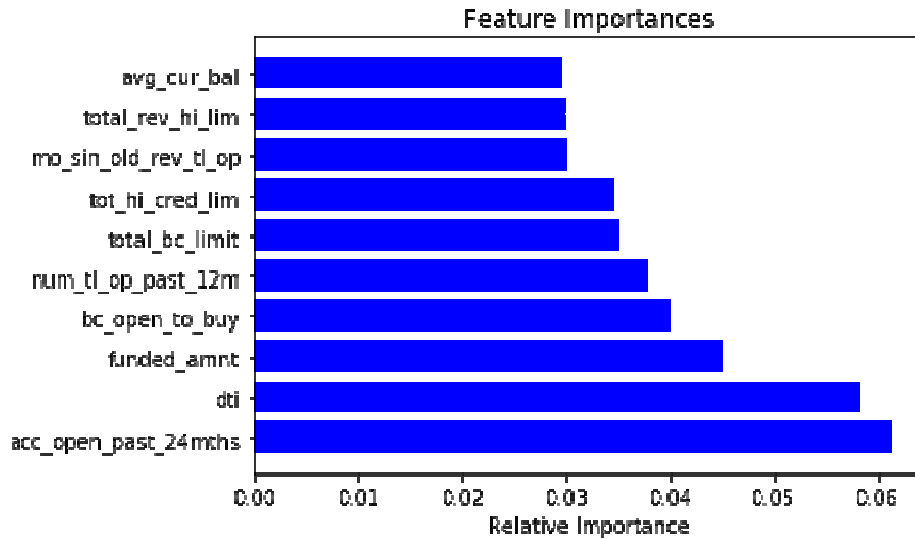
To predict the loan status we tried Decision Tree, Random Forest and Gradient Boost method. We tuned hyper parameters and used cross validation. Finally we increase the ROC\_AUC score from 0.637 to 0.695. Gradient Boost method proved to be the best method for the predictive model.

## IV. Comparing feature importance in the tree based methods

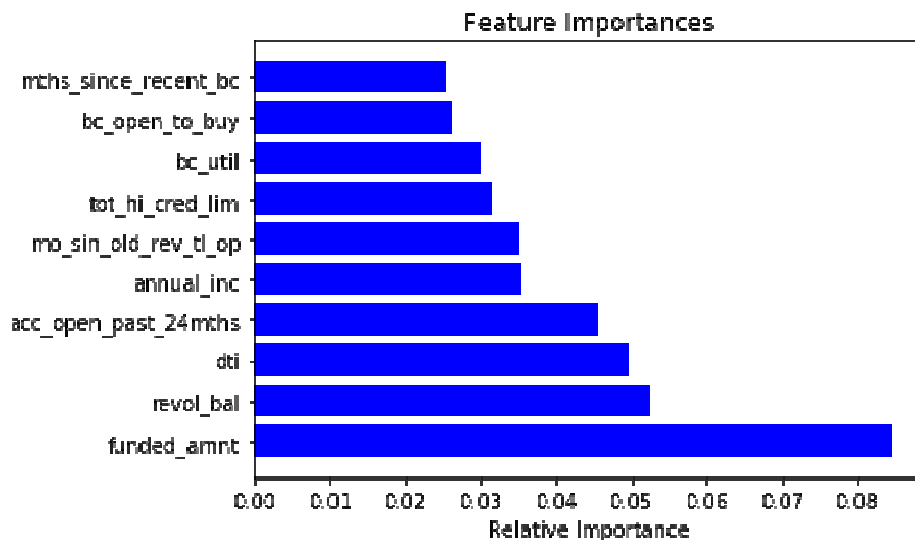
### Top 10 important features from Decision tree model



### Top 10 important features from Random Forest model



### Top 10 important features from Gradient Boost model



## V. Discussion of three models' top ten important features

### Common part :

1. The common important features in the three models are '**acc\_open\_past\_24mths**', '**bc\_open\_to\_buy**', '**dti**', '**funded\_amnt**', and '**tot\_hi\_cred\_lim**'.
2. Among the five common important features of the three models '**acc\_open\_past\_24mths**', '**bc\_open\_to\_buy**' and '**dti**' are variables reflect the bank account information of the lenders.
3. '**tot\_hi\_cred\_lim**' shows the credit information and '**funded\_amnt**' is the total amount committed to that loan at that point in time. Another common important feature is '**annual\_inc**' which is in both decision tree model and GBM. And it ranks 11 in random forest model.



### Different part:

#### Decision tree:

4 bank variables: acc\_open\_past\_24mths, bc\_open\_to\_buy, dti, inq\_last\_6mths

4 credit variables: tot\_hi\_cred\_lim mths\_since\_recent\_inq total\_rev\_hi\_lim total\_bc\_limit

1: funded\_amnt

1: annual\_inc

#### Random Forest:

6 bank variables: acc\_open\_past\_24mths, bc\_open\_to\_buy, dti, num\_tl\_op\_past\_12m, mo\_sin\_old\_rev\_tl\_op, avg\_cur\_bal

3 credit variables: tot\_hi\_cred\_lim total\_bc\_limit total\_rev\_hi\_lim

1: funded\_amnt

#### Gradient boost method:

6 bank variables: acc\_open\_past\_24mths, bc\_open\_to\_buy, dti, mo\_sin\_old\_rev\_tl\_op, mths\_sincerecent, bc\_util

2 credit variables: revol\_bal, tot\_hi\_cred\_lim

1: funded\_amnt

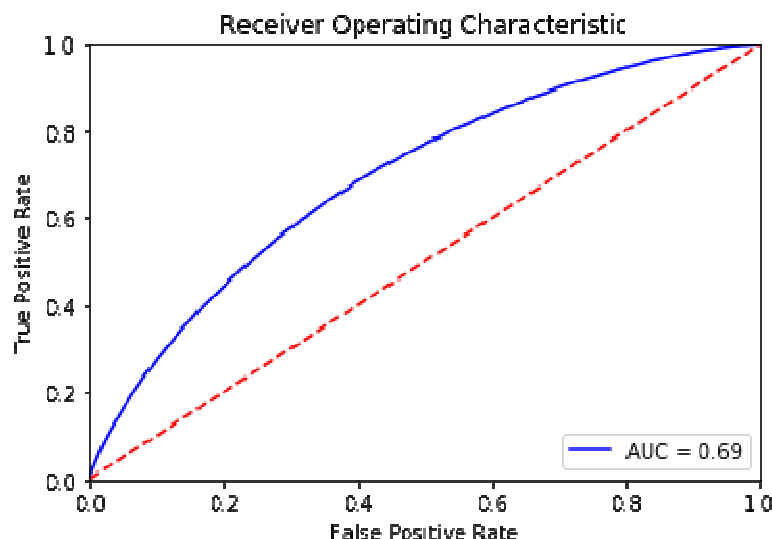
1: annual\_inc

Except the order of common important features are different, the most interesting thing is that Random Forest and GBM are focus more on bank account information than the Decision tree (0.6 vs 0.4). It shows bank account is a very import factor for the investors to make decision no matter the account is for saving money or spending money.

## VI. Build a model without 'Rate' variable

The accuracy of GBM model without 'Rate' Variable is 0.6949 and that of model with 'Rate' is 0.6952. There is a little change for the model accuracy with or without 'Rate' variable. The reason may be that original unemployment rate we get is by counties not zip codes. One county has several corresponding zip codes. If we use census data in U.S and recalculate the unemployment rate by zip code the 'Rate' variable may have more weight in the model.

**AUC - ROC: 0.6949**



There is still room for the improvement of model performance, however. In the EDA and statistical part we analyzed four features which are employment length, unemployment rate, employment title and home ownership. They all have impacts on the bad loan ratio and statistical testing shows the impacts have statistical significance. But from the feather importance analysis none of them is among the top ten important features. The employment title's importance is zero. It is worth to dig deeper for the feature "employment title". For example we can explore more than 10 employment titles and see if it will increase the importance of the feature. Or we can connect employment title with employment length and create a new variable, because the income for a teacher working for ten years will have great difference with a manager working for ten years.

## **VII. Evaluate the model by precision/recall/F1 score**

f1\_score: 0.471  
precision\_score: 0.702  
recall\_score: 0.504

This data set has 80% good loan and 20% bad loan. It is imbalanced data set. In the model building part we use ROC\_AUC score get the 0.695 for GBM model. Here we got 0.702 precision score for the same GBM model. There is not much difference between ROC\_AUC score and precision score.

If the model needs to perform equally well on the positive class as the negative class, for example in our model, for classifying loan status between the good and the bad, I would like the model to perform well on the good loan as well as on the bad loan. So AUC ROC is a good choice.

On the other hand, if you're not really interested in how the model performs on the negative class, but just want to make sure every positive prediction is correct (precision), and that you get as many of the positives predicted as positives as possible (recall), then you should choose PR AUC(precision AUC). For example, for detecting cancer, you don't care how many of the negative predictions are correct, you want to make sure all the positive predictions are correct, and that you don't miss any. In fact, in this case missing a cancer would be worse a false positive so you'd want to put more weight towards recall.