

# MALENA LIZARRAGA VIRTUAL ASSISTANT

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#### **RELEVANT SKILLS**

- Quality Customer Service
- Excel-Word-Office 365-Outlook
- Digital Marketing
- HubSpot
- Adobe
- Managing google calendar
- Email management (email etiquette)
- Google suites
- Canva
- Trello
- Leads Generation
- Web research
- Monday.com
- ClickUp
- Asana
- Minutes of a meeting

#### **PROFILE**

Obtain a position in the company to help and be able to form part of a work team, in addition to allowing the opportunity for personal and professional development.

#### **WORK EXPERIENCE**

## Customer service in sales Eva Peron Grand Bourg Fair (2021)

Provide my Customer Suppor-Troubleshooting-Store Manager

## Moza gastronomy Gatronomia moza Nordelta

Disconnect (2022)-Gastronomic customer service-Troubleshooting-Teamwork

#### English tutor

Alliance International Academy. (2022)

Plan and correct lessons-assignments-exams-Tutor students at all levels

Wing Assistant

Complete administrative tasks-Data entry-Email management-schedule calendar

#### **EDUCATION HISTORY**

#### **Bachelor of Programmer**

Institution: De General Sarmiento



University

Year of Graduation: 2026



English Level Advanced

#### **CERTIFICATIONS**



#### **Community Manager**

Institution: Linkedin



#### Web development

Institution: Coder House 2022



### Digital Marketing

Institution: UBA