

Liz Hughes

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Professional Summary

Motivated IT enthusiast currently studying Computer Science at the University of Dundee. Proven ability to troubleshoot and resolve technical issues in high-pressure environments. Strong background in customer service and teamwork, with hands-on experience in inventory management systems.

Employment History

Ramp Agent

Swissport

2022 - 2024

- Collaborated with team members to ensure timely loading of baggage onto aircraft, adhering to strict deadlines.
- Developed strong communication skills while resolving delays and working closely with team members to keep operations running smoothly.

Home Delivery Driver

Morrisons

2019 - 2022

- Independently delivered goods to customers while providing excellent customer service and assisting with any issues that arose.
 - Gained experience in inventory management while assisting on the shop floor and warehouse.
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Technical Skills

- **Programming Languages:** Completed various educational projects using C, VB6 and MATLAB.
- **Problem Solving:** Experience troubleshooting technical issues with inventory management software in the workplace while under strict time pressure.
- **Hardware Skills:** Experience assembling computers, configuring hardware components and troubleshooting issues that arise.

Education

Student in Computer Science

University of Dundee

2024 – Present

- Coursework includes programming and understanding some of the vital functions performed by operating systems.

HNC in Mechanical Engineering

University of Strathclyde

2014 - 2016

- Completed teamwork-based projects and technical reports using MATLAB.
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Certifications

- Red Cross First Aid Certificate
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References

Available on request.
