# Intro to Machine Learning for Qualitative Research

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### **GOALS**

- Understand Machine Learning Basics
- Understand how Machine Learning can aid qualitative researchers
- Familiarize with software tools

## Funding, Acknowledgements, Team

#### **Partners**

## **Acknowledgements**



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DISCLAIMER: Opinions are ours and not those of funders, partners or collaborators.

### **Outline**

- I. Overview: Machine Learning and Qualitative Methods
- II. Orientation to python (using colab notebook)
- III. Hybrid Workflows
- IV. Practical Exercises
  - Importing Data
  - Extending human coding
  - Exporting results
  - Visualizing
  - Other: as time allows

## **PART I: Core Concepts**

#### **Definitions (1)**

## Qualitative Analysis

- Umbrella term for various data types
  - includes almost anything that is not closed ended survey
  - E.g. interviews, participant observation, focus groups, historical records, digital media
- Range of epistemic perspectives even within a method, like participant observation (<u>Abramson and Gong 2020</u>)
- Definitions are a point of confusion, contestation, and gatekeeping

SIMPLIFIED HERE: An examination of data that includes text and is not fully reduced to numbers.

#### **Definitions (2)**

## Coding

Lots of jargon

SIMPLIFIED HERE: <u>Qualitative "coding"</u> is the process where we tag (or ask a computer to tag) 'qualitative data." ...

Coding is akin to the application of researcher #hastags to or keywords to bits of text. Often done through a computer.

#### **Definitions (3)**

#### Machine Learning

- AI makes predictions, by using algorithms to 'learn' from data you provide
- Lots of uses: Organize text, identify patterns, visualize information (alongside misuses)

PURPOSE HERE: Accurately #tag paragraphs of text by <u>learning from human coders</u> familiar with the data.

## But Why?

- Accurately index text with less effort, improve accuracy and save time for higher level analyses (Li, Abramson, Dohan 2021, <u>summary</u>)
  - Can maintain iterative qualitative approach and conventions (e.g. Deterding and Waters 2021)
- Emerging possibilities for generating inductive insights (Nelson 2021)
- Repurposing existing data and opening new possibilities (Abramson et. 2018)

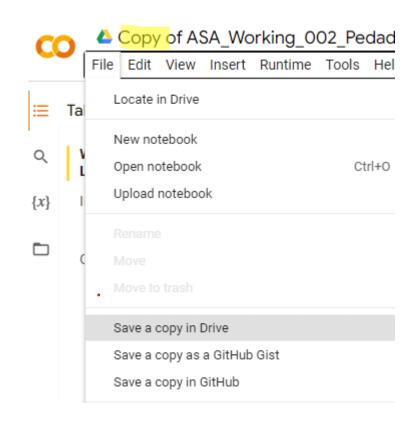
## **PART II: Using Google Colab**

## Step 1: Open Colab

- Go to: <a href="https://tinyurl.com/4v3mvrvt">https://tinyurl.com/4v3mvrvt</a>
- This will require you log in with a google account (sorry)
- All downloads to local machines are disabled in our code.

#### **Step 2: Making a Working Copy**

- Save a copy in drive
- Close first browser window
  - You should be working on a version that says "copy of..."
- Now, to walk through basics...



#### **PART IV: Workflow**

#### **Definitions (4)**

#### Workflow

- Steps to go from start to finish for a task
- Narrower than a process or methodological approach

#### Workflows

#### Examples:

- 1. Text mining
- 2. Formal modeling
- 3. Scale qualitative coding

#3 provides some tools for various qualitative traditions, and is our focus here



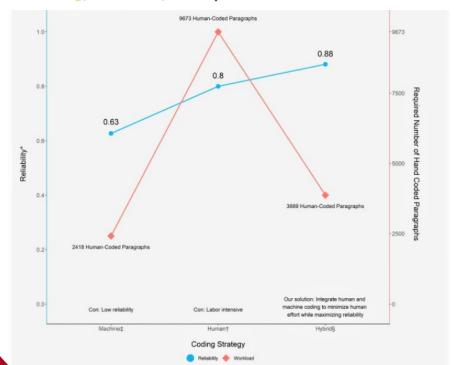
Socius: Sociological Research for a Dynamic World Volume 7: 1-4 @ The Author(s) 2021

Qualitative Coding in the Computational Era: A Hybrid Approach to Improve Reliability and Reduce Effort for Coding **Ethnographic Interviews** 

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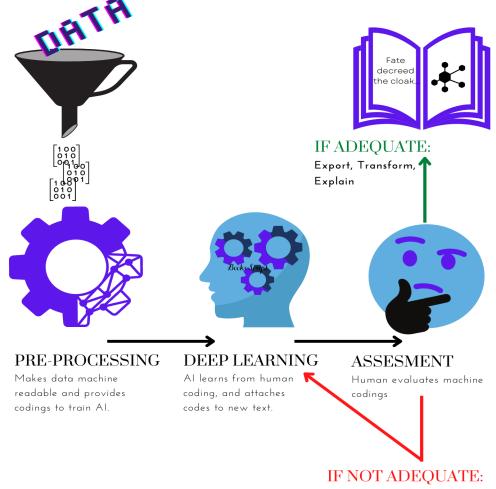


#### SAMPLE QUAL+MACHINE LEARNING WORKFLOW

Assumes researcher(s) have data and some initial codes that can be applied consistently.

- Code training data
- Preprocess (make python readable):
  - Export from QDA
  - Or match this spreadsheet (p.15)
- Scale coding
  - AI learns from human codings
  - AI applies to new text
- Output/ Export
- Analyze and explain

InterviewID	Paragraph ID	Quotation Content	Codes
518	133	Respondent: [text here]	[Code 1] [Patient Information] [Code 3] 
518	134	Respondent: [text here]	[Code 1] [Code 2] [Code 3]
518	135	Respondent: [text here]	[Code 1]
518	136	Respondent: [text here]	[Code 1]
518	137	Respondent: [text here]	[Patient Information]
518	138	Respondent: [text here]	[Patient Information] [Code 3]
518	139	Respondent: [text here]	[Code 1] [Patient Information]



Tune: Provide more info