

Jun				
Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Book a ticket for you and a friend, and split the bill evenly	First movie poster -> Buy the ticket -> Split the bill button	<ul style="list-style-type: none"> - Cannot add more than one ticket - Split the bill button is hard to find, and it doesn't lead to any subsequent screens - How do I search for a specific movie? 	"I really like the UI on the payments page, it allows me to review my order before purchasing" "It is really confusing how split the bill works, I haven't used any app with this feature before, maybe a more detailed prototype will help"	2
Prompt 1: Book a ticket for you and a friend, and split the bill evenly	First movie poster -> Buy the ticket -> ?? Going back -> Second tab -> Third tab -> fourth tab -> Add food button -> ??	<ul style="list-style-type: none"> - Cannot order food after purchasing a ticket - Hard to find food ordering tab at the bottom - Unable to go back to cart 	"It is really confusing, how do I order food after I have chosen a movie?"	3
Additional Notes: The participant really liked the UI, but more graphical icons on the prototype might help identify some elements.				

Evian				
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Prompt 1: Book a ticket for you and a friend, and split the bill evenly	Movie banner on the top -> Buy the ticket -> Split the bill	<ul style="list-style-type: none"> - The user found that it is hard to spot the split the bill button - User made assumptions that split the bill button is clickable (it doesn't seem so) 	"I would have not clicked the split the bill button if this is a real app, it looks like a logo to me"	1
Prompt 2: Purchase a movie ticket along with some food	Movie banner on the top -> Buy the ticket -> Checkout	<ul style="list-style-type: none"> - User was confused how to purchase food - Maybe a button on the checkout page to add food? 	"I really like how I have the ability to purchase food along with my movie ticket"	2
Additional Notes: I like the app overall, but I think some visual elements needs borders or indicators to indicate that they are clickable.				

Olivia				
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Prompt 1: Book a ticket for you and a friend, and split the bill evenly	First movie poster -> Buy the ticket -> Split the bill	- User confused as of what to click at the beginning, have to cue the user that everything on home page are posters.	"I am confused, where do I see the movies?"	2
Prompt 2: Purchase a movie ticket along with some food	First movie poster -> Buy the ticket -> ?	- User was very confused about which button to click to get to food ordering page	"It would be nice if we can have a button on movie details page to order food"	3
Additional Notes: I am a bit confused as when I can order food. Maybe on both movie details page and checkout page?				

John				
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Prompt 1: Book a ticket for you and a friend, and split the bill evenly	First movie poster -> Buy the ticket -> Split the bill	<ul style="list-style-type: none"> - User is wondering how to search for movies? - It is a bit unclear how to filter movies based on categories. 	"How do I search for movies? Or filter by categories?"	1
Prompt 2: Purchase a movie ticket along with some food	First movie poster -> Buy the ticket -> Checkout	<ul style="list-style-type: none"> - User cannot modify food selections - The seperate page for food ordering doesn't make sense 	"Why food ordering is on a seperate page? just put it on checkout"	2
Additional Notes: Need capability to modify food selections.				

George				
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Prompt 1: Book a ticket for you and a friend, and split the bill evenly	Movie banner -> Buy the ticket -> Split the bill	- The user needed some hints to realize that "split the bill" button is clickable	"Split the bill button just seems like a label, doesn't look like it is clickable"	2
Prompt 2: Purchase a movie ticket along with some food	Movie banner -> Buy the ticket -> ??	- User is very confused about which button to click to get to food ordering page - How do user modify food selections on checkout page?	"I should be able to modify my food selections before I checkout"	3
Additional Notes: Food ordering seems to be confusing, need to rethink the user flow.				