



HIGHLAND TECHNOLOGY

Made in USA & Quality Commitment

Highland manufactures its own products in its San Francisco, CA facility employing state of the art SMT technology and highly trained personnel. A select few products are partially manufactured by carefully vetted, domestic contract manufacturers. All products are 100% tested and inspected prior to delivery.

Whenever possible, Highland Technology sources local/US-made materials, components, and services to ensure high quality. Highland sources resistor/IC level components from qualified distributors based in the United States. Materials such as circuit boards and metal housing are sourced from suppliers fabricating in the greater Bay Area and United States as much as possible. Highland believes that high quality in the supply chain ultimately reduces indirect costs, savings which far exceed small marginal cost increases upfront.

Highland procures materials from US Original Component Manufacturers, Original Equipment Manufacturers, and Authorized Distributors, and requests compliance documentation from its top tier suppliers to ensure ethical and responsible corporate social responsibility practices and compliance with local, state, and federal laws.

Highland has a Supplier Selection and Management Policy and Procedure, Counterfeit Part Avoidance Procedure, and Material Control Receiving Procedure that detail management and inspection processes to ensure that unauthorized, reclaimed, or counterfeit parts are not used.

When parts are no longer in production, Highland purchases obsolete or EOL parts only from traceable suppliers. Highland's End Of Life Policy & Procedure outlines strategic sourcing and careful tracking of critical components in order to avoid product discontinuation and preserve high ethical and quality standards.

All policies are available upon request.