Liz Tarantola

Software Engineer in St. Louis, MO

Interested in transitioning from an extensive career in Project Management and Customer Experience Management. Results driven leader, dedicated to the customer experience, employee development and brand success. I build constructive and effective relationships with all levels of an organization and have the ability to influence based on building trust and leading with integrity. A skilled multitasker, problem solver who possesses great attention to detail. Excited to apply and evolve these skills into a new career in technology.

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GITHUB liztarantola | **LINKEDIN** Elizabeth Tarantola

PROJECT EXPERIENCE

FizzyBubbly — Seltzer water review website

- Participated in a group project where we designed and built a product review site ("FizzyBubbly") dedicated to non-alcoholic seltzers and sparkling waters. The heart of this web app is a database of 50+ such products. Users are able to find and create product reviews, rate products, and log in to curate a personal list of favorites.
- Worked together in an AGILE environment.

WORK EXPERIENCE

Project Manager — Independents Graphic and Display, St. Louis

October 2019- September 2020

- Exhibited superior project management skills, with demonstrated proficiency in establishing and driving complex projects from inception through to completion, including marshaling appropriate resources from across the organization, defining project milestones, establishing roles and responsibilities, tracking and reporting project progress, and communicating progress to stakeholders and business partners.
- Recognized for my effective interpersonal skills, proficiency at prioritization, the ability to simultaneously manage multiple tasks, and the ability to operate under tight deadlines.

Customer Experience Manager — Athleta, St. Louis

April 2015 - October 2019

- Directed sales team to achieve financial goal, as established by organization leadership and metrics while creating a selling based environment focused on building a genuine connection with our clients on their terms.
- Resolved customer issues regarding service, product, and personnel representing a world class brand.
- Consistently achieved above target scores on Customer Experience Surveys and Employee Opinion Surveys and maintained "Top 30" status in the company..

SKILLS

PROGRAMMING LANGUAGES

- Java
- JavaScript
- HTML/CSS

FRAMEWORKS

- Spring Boot
- AngularJS

DATABASES

- MySQL

TOOLS

- bootstrap
- thymeleaf

INTERPERSONAL

- Attention to detail
- Planning and organization
- Communication
- Client focused
- Flexible
- Results driven
- Leadership

Brand Logistics Manager — Gap, St. Louis

Mayr 2008 -April 2015

- Supervised and directed the recruiting, training, and evaluation process of personnel maintaining company standardized protocol.
- Cultivated an environment in which the team is able to do their best work and has a drive to succeed, increasing sales year over year.
- Tracked productivity to ensure efficiency, managed controllable expenses such as supply orders, work orders, and other operational issues.
- Implemented new work life balance culture strategies to best inspire our team both personally and professionally, increasing our teams Performance over 6% from previous year

EDUCATION

LaunchCode, LC101 Programming Course — 2021

College Name, St. Louis Community College — 2001