Liz Piedra

Computer Scientist

A highly motivated, skilled and knowledgeable computer science student, looking for an opportunity in the field of information technology as computer programmer in a renowned organization.

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WORK EXPERIENCE

Support Analyst
Ryder Logistics

11/2017 – Present   Miami, Florida

Achievements

– Built reports using Data Reporting Tools to identify root cause analysis of data inaccuracies and drive necessary action plans for possible solutions.
– Provided front-line primary technical support to end users on various technical issues and problems relating to the Ariba P2P software solution (BuySmart).
– Responded, documented and resolved service tickets in a timely manner.
– Performed level I system administration functions.
– Promoted from Supplier Enablement Support to BuySmart User Support Analyst within 4 months.

Rental Sales Agent
SIXT Rent a Car

11/2016 – 11/2017   Miami Beach, Florida

Achievements

– Optimized the rental experience by selling extras, based on the customer's needs, drafting rental agreements, and providing exceptional customer service.
– Collaborated with Branch Manager by developing a system to manage the percentage of sales from the branch and each agent.
– Developed and presented weekly and monthly financial report with a focus on sales goals per employee.

Clerical Associate
Student Life Department - Miami Dade College

02/2015 – 11/2016   Miami, Florida

Achievements

– Designed posters to promote events for MDC.
– Collaborated with the IT Department to provide technical support to MDC employees.
– Organized and developed presentations for the New Student Orientation Sessions.
– Organized and managed MDC special events and extracurricular activities.

EDUCATION

Bachelor's degree in Computer Science
Florida International University

05/2017 – Present   Expected graduation 2020

Associate in Art degree with High Honors in Computer Science
Miami Dade College

01/2015 – 05/2017   GPA: 3.98

Honors:

– Phi Theta Kappa Honor Society.
– Roberto Dominguez Scholarship Award (2016).
– Mirta Penelas Scholarship Award (2016).
– MDC Hialeah S.C.H.O.L.A.R.S mentor.

TECHNICAL SKILLS

Programming Languages: Java, C, C++, F#, SQL, HTML5, CSS, JavaScript, JQuery

IDE: Eclipse, NetBeans, Visual Studio, IntelliJ

Database systems: MySQL, PostgreSQL, MongoDB

Software: Microsoft Office, Adobe Photoshop, Adobe Illustrator

Operating Systems: Windows, MacOS

Portfolio (Poster designs): https://liztpm30.wixsite.com/mysite

Frameworks: NodeJS, Express, Spring Boot, Bootstrap

LANGUAGES

English
Full Professional Proficiency

Spanish
Native or Bilingual Proficiency

SOFT SKILLS

Communication   Teamwork

Problem solving   Motivation

Time management   Logical thinking