

Hardworking and driven BSc Biomedical Science graduate at London Metropolitan University with a 2:1. An ambitious socialite with excellent communication and customer service skills and eager to contribute to team success through hard work, attention to detail, and excellent organisational skills. A clear understanding of Python, HTML, CSS, and JavaScript. I am motivated to learn, grow and excel in Full-Stack Development.

Education

2020-09 - 20220	BSc: Biomedical Science <i>London Metropolitan University</i> Graduated with an Upper Second Class Honours - 2:1
2017-09 - 2020-04	BSc: Biomedical Science <i>University of Greenwich</i>
2015-09 - 2017-07	BTEC: Applied Science <i>St Francis Xavier College</i> Awarded DDM
2010-09 - 2015-07	GCSEs <i>Notre Dame RC Girls School</i> 10 A*-C GCSE's including Maths and English Lit and Language

Work History

2018-02 - 2019-01	Project Management Intern <i>Debenhams, London, UK</i> <ul style="list-style-type: none">Directed team members with all customer complaints and queries in a professional and courteous mannerUsed process improvement tools to separate and combine tasks into efficient workflow, improving efficiency 25%.Evaluated cash, card transactions, and returns procedures in accordance with company policy.Identified project scopes, constraints, risks and deadlines.Obtained needed resources by strategically negotiating with stakeholders and outside suppliers.Used Microsoft Word and other software tools to create documents and other communications.
2017-07 - 2021-05	Hospitality Cashier <i>Delaware North, London, UK</i> <ul style="list-style-type: none">Completed paperwork, recognizing discrepancies and promptly addressing for resolution.Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.Received and processed stock into inventory management system.Exceeded goals through effective task prioritization and great work ethic.
2021-07 - 2021-09	NHS Test and Trace Customer Advisor <i>SITEL</i> <ul style="list-style-type: none">Simultaneously facilitated patients while documenting sensitive data in a timely and comprehensible mannerOperated efficiently with multitasking and navigating through multiple systemsOffered friendly and efficient service to customers, handled challenging situations with ease.Participated in continuous improvement by generating suggestions, engaging in problem-solving activities to support teamwork.

Technical Skills

Ramgiatu Elizabeth Turay

Contact

Phone
07447849621

E-mail
elizabethturay@hotmail.com

WWW
<https://github.com/lizturay>

Skills

Customer Service

Agile Project Management

Interpersonal Skills

Creativity & Problem Solving

Leadership and Teamwork

Computer Programming

Data Analysis

Programming Languages: **JavaScript**
Coding Languages: **Python, HTML, CSS**
DevOps Technologies: **Git, GitHub, API**
Operating Systems: **Bootstrap, Visual Studio, Microsoft Windows**

Software Projects

Travel Website

Code First Girls Final Web Development Project

- Interactive travel website built using **HTML, CSS** and **JavaScript**.
- Includes a search engine and contacts page. Users can search for various locations and attractions on the site and send their details to be later contacted.
- Adjusted sizing for mobile users with **HTML, CSS** and **JavaScript**.

Pokémon Trump Card Game

Code First Girls Final Python Project

- This is a small game I created where players can compare stats with **Python**.
- Integrated **Pokémon API** where players would choose a variable which would trigger a random selection and be compared to their opponents selection.
- Once selected, the winner and loser would be announced.

Code First Girls JavaScript MOOC Project

- Learned advanced **JavaScript** to create an invitation page for users to sign up.
- Further learned how to implement **JavaScript** with **HTML** and **CSS** so that the sight looked and ran optimally.

(These projects are open source code that can be found on my **GitHub**)

Certifications

2022-06	Technology Academy: Practical Uses of Python (2022)
2022-06	Technology Academy: Starting to code in Python (2022)
2022-07	Internship Experience UK 2022: On Demand - Technology (2022)
2022-07	Internship Experience UK 2022: On Demand – Business, Operations & Marketing
20220	Code First Girls: Introduction to Web Development
20220	Code First Girls: Introduction to Python and Apps

Hobbies

My hobbies include playing the piano, Art, Gaming, Fashion, Cycling, Yoga, Literature, Activism and Travelling.