



Justin Ngo &lt;ngojustintwz1@gmail.com&gt;

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**Re: [lib-contacts] Citationchaser**

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**Library Koerner HSS** <hssd.library@ubc.ca>  
To: "ngojustintwz1@gmail.com" <ngojustintwz1@gmail.com>  
Cc: "Grguric, Ekatarina" <eka.grguric@ubc.ca>

15 August 2024 at 14:11

Hi Justin

Citationchaser explicitly uses the [lens.org](https://www.lens.org) API to search, so yes, anything not found in Lens will not be found using Citationchaser, or the API plan you are using has limitations on the number of records. If the former is the problem, one potential option may be to use something like GScraper (<https://www.eshackathon.org/software/GSscraper.html>). If it's the latter, you could potentially break your search into separate chunks or purchase a more comprehensive API plan.

You may also want to book an appointment with Siobhan Schenk in the Research Commons, as she may be able to help you with alternate methods of automating your search in R. ([https://libcal.library.ubc.ca/appointments/research\\_commons](https://libcal.library.ubc.ca/appointments/research_commons))

I've also copied Eka Grguric, our Digital Scholarship librarian, on this as she may know of a practical solution to your problem.

Sincerely,

Paul Lesack

Koerner Library Information & Circulation  
[hssd.library@ubc.ca](mailto:hssd.library@ubc.ca)  
604-822-2406

In person research help:  
Monday - Friday | 10:00am - 4:00pm

Other ways to get research help  
<https://koerner.library.ubc.ca/research-help-2/>

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**From:** lib-contacts <LIB-CONTACTS@LISTS.UBC.CA> **On Behalf Of** ngojustintwz1@gmail.com  
**Sent:** Monday, August 12, 2024 1:06 PM  
**To:** LIB-CONTACTS@LISTS.UBC.CA  
**Subject:** [lib-contacts] Contact Us/Reference Questions

Name

Justin Ngo

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**Campus**

Vancouver

**UBC Affiliation**

Student

**Details**

Hello,

I am part of the Temporal Ecology Lab here at UBC and would like to know how to obtain the references from a list of papers through citation chaser that are not available for export. I am trying to generate a citation network and submitted a form like this a while ago and was given great advice to use citation chaser (which was definitely much better than any other method I tried), but from around 32,000 references I was only given the option to export around 4,000 of these. I submitted my list of DOIs to citation chaser and was given this list of 32,000, but I think maybe 28,000 of those references fall outside of Lens.org and therefore can't be collated in that export file?

Would you be able to help me in figuring out how to get those remaining 28,000 references easily?

Thank you very much!

**Your Computer IP**

128.189.240.198

IP Address: 10.19.170.31

User Agent: Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/127.0.0.0 Safari/537.36

Source: <https://about.library.ubc.ca/contact-us/reference-assistance/>

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