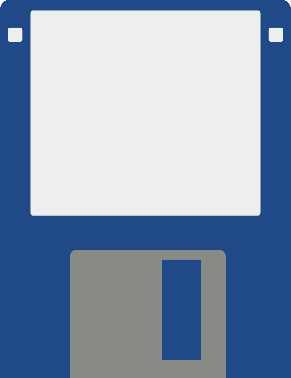
PERIPHEALS PLUS



7186510278

9426 34THRoad, Jackson Heights, NY 11372

September 29, 2016

Mr. Fred Jones

ABC Products

234-15 56 Avenue

Bayside, NY 11364

Dear Mr. Jones,

We sincerely apologize for the faulty order of floppy disks that your company recently received. We can fully refund your purchase or send you another order.

We truly apologize for any inconvenience and hope that you remain a costumer here at Peripheral Plus. We hope to hear from you soon.

Sincerely,

Elizabeth Perez