

Skills Summary

With 25+ years of experience as both an award-winning journalist and a technical writer, I have covered everything from breaking news and investigative reporting to UX and SaaS content strategy. My passion lies in crafting compelling stories—whether reporting on crime and politics or translating complex engineering concepts into clear, engaging content. Currently exploring opportunities in both journalism and technical writing where I can leverage my expertise in storytelling, research, and content strategy.

Journalism Experience

Monadnock Ledger-Transcript, Peterborough, NH | Newspaper Reporter (2007–2011)

- Covered breaking news, crime, government, and business in New Ipswich, Temple, Mason, and Greenville, delivering timely and in-depth reporting.
- Attended weekly selectmen meetings, school board meetings, town meetings, and court sentences, producing detailed coverage that informed local residents.
- Built trusted sources within law enforcement, government, and the community, leading to exclusive investigative stories.
- Reported on elections, ballot initiatives, and policy changes, breaking down complex issues for readers.
- Increased newspaper circulation in my coverage area by 13% through compelling storytelling and audience engagement.
- Awarded First Place in Spot News and Second Place in Photography at the New Hampshire Better Newspaper Awards.
- Part of the reporting team honored with the Dennis Joos Memorial Award for exceptional coverage of the 2008 New Hampshire ice storm.

Boston Business Journal, Boston, MA | Freelance Business Reporter

- Wrote business-focused articles covering health insurance trends and investment clubs.

Revere Journal, Revere, MA | Freelance News Reporter

- Reported on community and lifestyle topics, including local figures, cultural events, and wedding industry trends.

Technical and UX Writing Experience

Tubi (Fox Corporation), Technical Writer and Managing Editor | Remote, Nov 22 – Nov 24

- Led editorial strategy as the managing editor for Tubi Engineering's Medium.com social publishing platform.
- Edited engineering drafts, including AI-generated drafts for technical accuracy, ensuring alignment with Tubi Engineering's voice and style.

- Ghostwrote technical blogs under Tubi Beijing engineers' names explaining the shift from a two-player system to a data-driven single-player using Azure/AWS, Kubernetes, PostgreSQL, and Flask APIs to enable an MVP architecture for seamless playback.
- Authored the "All About Ads" blog series, breaking down Tubi's proprietary ad-serving technology and its integration with DSPs like The Trade Desk, Amobee, Adelphic, and Adobe Advertising Cloud.
- Edited and revised machine learning and data science blogs, covering topics such as Tubi's retrieval and ranking systems that personalize user experiences on Azure/AWS, and an alerting system leveraging Python, AWS Lambda, and ML models with Grafana and Prometheus to detect anomalies in Key Performance Indicators.
- Wrote and edited Tubi's Fireside Tech Chats series, featuring conversations where the CTO talked with other CTOs and CEOs about their experiences and shared advice to help future leaders succeed. Published the series on LinkedIn and Medium.
- Wrote security policies for safeguarding user data, including requirements for determining VPN user profiles.

VMware, Technical Writer | Remote, Apr 21 – Oct 22

- Created developer-focused content for Tanzu Developer Center, explaining how to deploy Kubernetes on Azure/AWS to build, scale, and manage containerized applications.
- Developed a learning path on building a REST API for a family cash card app using Spring Initializr, integrating real-world deployment examples.
- Edited technical blogs and learning paths in GitHub Flavored Markdown (GFM), ensuring readability, accuracy, and structural improvements.
- Wrote and edited SaaS marketing documentation for Tanzu subscriptions, including developer certifications and API integrations.

Autodesk, Technical Writer Contract | Remote, June 20 – Apr 21

- Created and edited online help topics using Visual Studio Code for Autodesk Construction Cloud, BIM 360, and Assemble Systems.
- Migrated and modernized legacy documentation from MS Word to GitHub-based online help.
- Managed branching, merging, and version control for online documentation using GitHub.

Skillsoft, Technical Writer | Nashua, NH, Contract, Sep 2019 – Dec 2019

- Authored and edited user experience documentation for Skillsoft Percipio, incorporating HTML and CSS for structured content.
- Migrated and reformatted 200+ online help topics from Author AI to MadCap Flare, optimizing navigation with TOCs, drop-down menus, and interactive elements.
- Participated in user experience studies for new Instructor-Led Training features.

Astronics, Amherst, NH, Senior Technical Writer | Jul 2015 – Apr 2019

- Wrote detailed engineering documentation (APIs, functional specs, design guides) for avionics satellite communication systems.
- Developed field service documentation in Simplified Technical English (AS9100 standards), ensuring global accessibility and translation clarity.

Additional Technical Writing Experience (Prior to 2015)

- **Dell** – Created DITA-based documentation for Host Integration Tools (HIT) for Microsoft Windows, including user guides and release notes.
- **Hewlett Packard** – Wrote and managed 24 documentation projects for HP Storage Essential enterprise virtual arrays and host bus adapters across Windows, Linux, VMware, and UNIX platforms.
- **Symantec** – Wrote the Common Criteria Certification requirements for Symantec's Livestate Delivery System.
- **Millipore** – Created SAP Tempo migration SOPs and quality control release documents.

Education

- Northeastern University, Boston, MA, Bachelor of Arts, Technical Communications
- Women's Technical Institute, Boston, MA, Technical Writing Certificate

Military Experience

- United States Air Force, Vandenberg Air Base, Bitburg Air Base, Germany, E5, Staff Sergeant