

## Skills Summary

As a technical writer with over 25 years of experience, I have extensive expertise in writing all types of technical documentation, including SaaS and SDK user experience scenarios, video tutorials, APIs, software specifications, security requirements, and release notes. Strong working knowledge of AI, LLMs, and cloud technologies; experienced with GitHub, GitLab, and Markdown in docs-as-code workflows. I am also a news writer and editor with strong investigative and interviewing skills, having reported on breaking news, spot news, local government, town meetings, school board meetings, crime news, business stories, feature stories, and political topics.

## Technical and UX Writing Experience

### **Tubi (Fox Corporation), Technical Writer and Managing Editor | Remote, Nov 22 – Nov 24**

- Wrote the "All About Ads" series to help new engineers and other stakeholders become familiar with Tubi's proprietary ad stack technology, including how it enables demand-side platforms (DSPs) like The Trade Desk, Amobee, and Adobe Advertising Cloud to sell ad space through online bidding.
- Ghostwrote and edited blogs on how Tubi uses cloud architecture, Kubernetes, PostgreSQL, Flask APIs, and AI driven ad-serving.
- Edited machine learning and data science blogs that focus on streaming retrieval and ranking systems, and anomaly detection using tools such as Python, AWS Lambda, Grafana, and Prometheus.
- Authored the Fireside Tech Chats, a monthly blog series featuring insights from Tubi's CTO and other leaders to inspire emerging tech professionals.
- Oversaw the timely publishing of engineering blogs on Tubi's Engineering Medium page through strategic planning, assignment, and scheduling.
- Reviewed and edited AI-assisted blogs written by Beijing engineers for grammar, structure, video alignment, and brand consistency.

### **VMware, Technical Writer | Remote, Apr 21 – Oct 22**

- Wrote blogs for the Tanzu Developer Center that describe the learning curve and deployment costs of Kubernetes on Azure and AWS.
- Developed Spring-based REST API video tutorials and real-world use cases, including UX writing that provided developers with step-by-step instructions on how to build gift card and debit card systems using Spring Initializr.
- Edited technical content in GitHub Flavored Markdown (GFM) to improve readability and structure.
- Wrote SaaS documentation for Tanzu subscriptions, including content for API integrations and

Tanzu developer certifications.

### **Autodesk, Technical Writer Contract | Remote, June 20 – Apr 21**

- Created and edited online help for Autodesk Construction Cloud, BIM 360, and Assemble Systems.
- Migrated a legacy-based documentation library from MS Word to GitHub-based online help.
- Managed branching, merging, and version control in GitHub.

### **Skillsoft, UX Writer | Nashua, NH, Contract, Sep 2019 – Dec 2019**

- Authored UX documentation for Percipio in GitHub, using HTML and CSS for user-friendly, structured content.
- Wrote video captions in Captivate for Percipio topics that were translated from French to English.
- Migrated 200+ help topics from Author AI to MadCap Flare.
- Actively participated in UX interviews for new instructor-led training features.

### **Astronics, Amherst, NH, Senior Technical Writer | Jul 2015 – Apr 2019**

- Wrote detailed engineering documentation (APIs, functional specs, design guides) for avionics satellite communication systems.
- Wrote field service documentation in Simplified Technical English (AS9100 standards), ensuring global accessibility and translation clarity.

## **Technical/UX Writing Experience Before 2015**

Prior technical and UX writing experience includes roles at Dell, HP, SAP, Symantec, and Millipore EMD, where I specialized in API documentation, enterprise storage solutions, and regulatory compliance.

## **Journalism Experience**

### **Monadnock Ledger-Transcript, Peterborough, NH | Newspaper Reporter, 2007–2011**

- Covered breaking news for crime, government, business, and trends.
- Pitched story ideas resulting in breaking and trending news.
- Reported on state, town, and school elections, ballot initiatives, and policy changes.
- Developed trusted sources within law enforcement and government, leading to exclusive stories.

### **Boston Business Journal, Boston, MA | Freelance Business Reporter**

Wrote business-focused articles covering health insurance trends and investment clubs.

### **Revere Journal, Revere, MA | Freelance News Reporter**

Reported on community and lifestyle topics, including local figures and cultural events.

## **Education**

- Northeastern University, Boston, MA, Bachelor of Arts, Technical Communications

- Women's Technical Institute, Boston, MA, Technical Writing Certificate

## **Military**

United States Air Force, E-5. Staff Sergeant: Vandenberg AFB, CA, and Bitburg AB, Germany