Landrick Jackson

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Professional Experience

Curaleaf – Sarasota, FL

Lead Store Associate (Dec 2023 – Present)

- Developed data-driven sales techniques that increased total revenue, average transaction value, and transaction efficiency.

- Automated and maintained Key Performance Indicator (KPI) tracking, leveraging data analytics for performance improvements.

- Managed daily operations, inventory audits, and compliance processes, ensuring seamless adherence to state regulations.

- Designed and implemented digital zoning charts to optimize team workflow and efficiency on high-volume sales days.

- Acted as Manager on Duty, leading teams through compliance audits and state inspections.

Sarasota Memorial Hospital – Sarasota, FL

IT Associate (Mar 2023 – Dec 2023)

- Provided front-line IT support for a major hospital, troubleshooting complex technical issues across multiple systems.

- Diagnosed and resolved software, hardware, and network issues, ensuring minimal downtime.

- Maintained detailed documentation in a HIPAA-compliant HEAT ticketing system, streamlining IT support processes.

- Assisted with Active Directory administration, user provisioning, and system security updates.

Hillsborough County School District – Tampa, FL

English Teacher (Jul 2021 – Mar 2023)

- Developed and delivered high-quality, interactive lessons focused on critical thinking and problem-solving.

- Integrated technology-based learning platforms to enhance student engagement and comprehension.

- Managed classroom technology, troubleshooting issues and providing solutions for digital learning tools.

Apple Inc. – Irvine, CA

Genius Bar Technician (Jul 2017 – Dec 2019)

- Diagnosed and repaired Apple devices while maintaining a high-resolution rate.

- Delivered customer-focused technical support, explaining complex troubleshooting steps in an accessible manner.

- Served as a technical liaison between customers and Apple Business teams, assisting with enterprise solutions.

Technical Skills

- **Cloud Computing:** AWS (Lambda, S3, DynamoDB, Amplify, EC2, IAM)
- **Web Development:** React.js, Node.js, JavaScript, HTML, CSS
- **Backend & APIs:** Python, Flask, RESTful APIs, AWS API Gateway
- **Database Management:** DynamoDB, PostgreSQL, SQL
- **DevOps & Automation:** CI/CD Pipelines, GitHub Actions, AWS Amplify
- **Data Analytics & Processing:** Pandas, NumPy, CSV Data Extraction

Projects

C8 (Consumer-based, crowdsourced price tracking app)

- **Tech Stack:** React.js, AWS Lambda, DynamoDB, S3, Python, API Gateway, Cognito
- Developed a **live price-tracking platform** for pricing, including a user-driven pricing submission system with admin approval.
- Built a **serverless architecture** on AWS using Lambda and DynamoDB for efficient and scalable data handling.
- Implemented a **leaderboard and profile system** for user engagement, integrating authentication with AWS Cognito.

Certifications

- **AWS Certified Cloud Practitioner**

Education

California State University, Long Beach

- **B.A. English Rhetoric & Composition** (May 2020)
- **M.A. Medieval Literature** (Attended)
- **AWS DevOps Bootcamp (640-hour Instructor-led Course) – Skillstorm**

Military Service

United States Marine Corps (2010–2014)

- **Combat Engineer**