

LISA A. JEFFERS

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Software Developer

SUMMARY

IT Professional with many years of experience in various roles. Skilled in analysis and problem solving. Involved in the complete life cycle in software development. Background of supporting and developing for Accounting, Finance, and HR functional areas. Fifteen years working with Business Intelligence software. Extremely focused and detail oriented. Dependable and possess a strong work ethic. Recently completed a C# .NET software development boot camp with Eleven Fifty Academy. A 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training.

EDUCATION

Eleven Fifty Academy – Software Development Bootcamp 9/2020

Technical Skills:

- HTML, CSS, C#, Git, console applications, Async programming, HTTP methods, ASP.NET API development, MVC, ASP.NET MVC, relational databases, full-stack development, web application development, pair programming, unit testing

Functional Skills:

- Addressing and resolving business challenges, portfolio development, Agile team development and methodology, multiple project presentations (individual and team), daily stand-ups

Projects:

- Developed a full-stack web application using C#, Visual Studio, and Razor Pages
 - Completed a functional Web API in an Agile environment
 - Created a responsive portfolio webpage
- Produced 3 business console applications, including unit testing and a user interface

Completed Salesforce Trailhead Admin Advanced 2/2020

Lean Six Sigma Black Belt Certification, MoreSteam University 7/2014

BS - Business Administration, Indiana Wesleyan University

Associates Degree - Computer Sciences, Indiana Vocational Technical College

Core Competencies and Achievements

- Management – Led a team of three software engineers in the systems and software support of the functional areas of Accounting, Finance, Driver Payroll, Accounts Receivables and Billing.
- IT Project Management – Using waterfall SDLC designed, developed and implemented software solutions for process improvement and process automation. Some of the projects were system integrations between the IBM AS400 / IBM iSeries and other systems. Earned Lean Six Sigma Black Belt Certification in 2014.
- Process Automation - Driver Payroll Trip Audit Workflow Automation (Celadon): Redesigned a process that was 100% manual and labor intensive. By automating the majority of the process it reduced the manual portion to 40% which eliminated five positions.
- Process Improvement - Owner Operator Escrow Process (Celadon): Took a manual process that was inefficient and often inaccurate and developed a software solution to replace it. It was estimated to save the company \$500,000 per year by improving accuracy and visibility.

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- Technology – IBM AS400, IBM iSeries, Git, GitHub, Microsoft Office 365 (Word, Excel, Power Point, Outlook), SAP Business Objects, Webi, Deski, Salesforce Administrator (working towards certification), FTP, SFTP, SDA, AS400 DB2, DDS, DBU, IFS, Hawkeye, ALDON Change management, Coupa Software, Risk Master, Navigator for iSeries, Microsoft OS, .Net, Visual Studio, Visual Studio Code, Postman
- Software Development Languages – C#, RPG, RPGIII, RPGIV, RPG-ILE, SQLRPGLE, SQL, CL, HTML, CSS, Stored Procedure
- Programmer Analyst - experienced in application development
- System Integrations – Developed the following integrations along with others: ADP, DPS Financials, TMT, Comdata, Coupa, Risk Master, Verify Direct, Triumph Direct Pay, Bank of America Cash Pro

WORK EXPERIENCE

Celadon Trucking Services, Inc., Indianapolis, IN
11/2000 – 01/2020

Software Engineer Manager (Celadon - 4 years)

My team maintained existing software and developed new software applications. Focus was on process automation and redesigning existing programs to make applications more user friendly. Designed and developed application interfaces between the iSeries and various other software platforms. A few examples are Business Solver, Verify Direct, ADP Tax Services, ADP Garnishment Services, Coupa, Bank of America Cash Pro, and Triumph Direct Pay. Other duties included supporting a variety of software packages. I was an administrator of the following packages:

- Coupa Purchasing software – Cloud based Purchasing Software
- SAP Business Objects – Business Intelligence software
- Risk Master Software – CSC Claims/Insurance software

IT Project Manager (Celadon - 9 years)

Identified, determined feasibility, cost justification, design, and implementation of System Development activities covered by my functional area. Determined project resource requirements and assigned task activities to the development staff. Received Lean Six Sigma Black Belt Certification from MoreSteam.

Senior RPG Programmer Analyst (Celadon - 7 years)

Responsible for software maintenance and development. Active in bringing in the ALDON change management system to control and track programming activity. Primary IT person for SAP Business Objects. Business Objects Universe designer. Responsibilities included Business Objects administrator and Report Developer.