LISA A. JEFFERS

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Software Developer

SUMMARY

IT Professional with many years of experience in various roles. Skilled in analysis and problem solving. Involved in the complete life cycle in software development. Background of supporting and developing for Accounting, Finance, and HR functional areas. Fifteen years working with Business Intelligence software. Extremely focused and detail oriented. Dependable and possess a strong work ethic. Looking for an opportunity to continue my career as a .Net C# developer.

Core Competencies and Achievements

- **Management** – Led a team of three software engineers in the systems and software support of the functional areas of Accounting, Finance, Driver Payroll, Accounts Receivables and Billing.
- **IT Project Management** – Using waterfall SDLC designed, developed and implemented software solutions for process improvement and process automation. Some of the projects were system integrations between the IBM AS400 / IBM iSeries and other systems. Earned Lean Six Sigma Black Belt Certification in 2014.
- **Process Automation** - Driver Payroll Trip Audit Workflow Automation (Celadon): Redesigned a process that was 100% manual and labor intensive. By automating the majority of the process it reduced the manual portion to 40% which eliminated five positions.
- **Process Improvement** - Owner Operator Escrow Process (Celadon): Took a manual process that was inefficient and often inaccurate and developed a software solution to replace it. It was estimated to save the company $500,000 per year by improving accuracy and visibility.
- **Technology** – IBM AS400, IBM iSeries, Git, GitHub, Microsoft Office 365 (Word, Excel, Power Point, Outlook), SAP Business Objects, Webi, Deski, Salesforce Administrator (working towards certification), FTP, SFTP, SDA, AS400 DB2, DDS, DBU, IFS, Hawkeye, ALDON Change management, Coupa Software, Risk Master, Navigator for iSeries, Microsoft OS, .Net
- **Software Development Languages** – C#, RPG, RPGIII, RPGIV, RPG-ILE, SQLRPGLE, SQL, CL, HTML, CSS, Stored Procedure
- **Programmer Analyst** - experienced in application development
- **System Integrations** – Developed the following integrations along with others: ADP, DPS Financials, TMT, Comdata, Coupa, Risk Master, Verify Direct, Triumph Direct Pay, Bank of America Cash Pro

WORK EXPERIENCE

Celadon Trucking Services, Inc., Indianapolis, IN
11/2000 – 01/2020

Software Engineer Manager (Celadon - 4 years)

My team maintained existing software and developed new software applications. Focus was on process automation and redesigning existing programs to make applications more user friendly. Designed and developed application interfaces between the iSeries and various other software platforms. A few examples are Business Solver, Verify Direct, ADP Tax Services, ADP Garnishment Services, Coupa, Bank

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of America Cash Pro, and Triumph Direct Pay. Other duties included supporting a variety of software packages. I was an administrator of the following packages:

> Coupa Purchasing software – Cloud based Purchasing Software
- SAP Business Objects – Business Intelligence software
- Risk Master Software – CSC Claims/Insurance software

IT Project Manager (Celadon - 9 years)
Identified, determined feasibility, cost justification, design, and implementation of System Development activities covered by my functional area. Determined project resource requirements and assigned task activities to the development staff.   Received Lean Six Sigma Black Belt Certification from MoreSteam.

Senior RPG Programmer Analyst (Celadon - 7 years)
Responsible for software maintenance and development. Active in bringing in the ALDON change management system to control and track programming activity. Primary IT person for SAP Business Objects. Business Objects Universe designer. Responsibilities included Business Objects administrator and Report Developer.

American Legion National Headquarters – MIS Division, Indianapolis, IN
6/1998 – 11/2000
Senior Programmer Analyst
RPGIV programmer analyst responsible for maintenance and software development. Responsible for Y2K Project in which an extensive number of programs had to be modified for Y2K. Implemented the Aldon Change Management software, ALDON for the AS400.

Inland Mortgage Corp., Indianapolis
4/1996 – 6/1998
Programmer Analyst
Reported to Taxes, Acquisitions, Record Retention and Portfolio Transfer Servicing Departments. Responsibilities included support and maintenance along with new development and process automation. All programming was in RPG400, CL, SQL, and some RPGIV.

EDUCATION
> Associates Degree - Computer Sciences, Indiana Vocational Technical College
> BS - Business Administration, Indiana Wesleyan University
> Lean Six Sigma Black Belt Certification, MoreSteam University
> Completed Salesforce Trailhead Admin Advanced
> Eleven Fifty Academy – Software Development Bootcamp 9/2020