# SOFTWARE ENGINEER MANAGER / IT PROJECT MANAGER / PROGRAMMER ANALYST / BUSINESS INTELLIGENCE / SOFTWARE DEVELOPER SUMMARY

IT Professional with many years of experience in various rolls. Skilled in analysis and problem solving. Involved in the complete life cycle in software development. Background with AS400 and iSeries development. Have 15 years working with Business Intelligence software. Experienced with Microsoft Office 360 (Outlook, Word, Excel, and Power Point). Dependable and possess a strong work ethic. I am looking for an opportunity to continue to grow in my career.

#### **LANGUAGES**

RPG SQLRPGLE
RPGIII RPGIV
RPGLE SQL
CL

#### **WORK EXPERIENCE**

Celadon Trucking Services, Inc., Indianapolis, IN 11/2000 – 01/2020

#### **Software Engineer Manager (Celadon - 4 years)**

Managed three software engineers who covered the functional areas of Accounting, Finance, Driver Payroll, Accounts Receivables and Billing. My team maintained existing software and developed new software applications. Focus was on process automation and redesigning existing programs to make applications more user friendly. Designed and developed application interfaces between the iSeries and various other software platforms. A few examples are Business Solver, Verify Direct, ADP Tax Services, ADP Garnishment Services, Coupa, Bank of America Cash Pro, and Triumph Direct Pay.

Some of my other duties included supporting a variety of software packages. I was an administrator of the following packages:

- Coupa Purchasing software Cloud based Purchasing Software
- SAP Business Objects Business Intelligence software
- Risk Master Software CSC Claims/Insurance software

#### IT Project Manager (Celadon - 9 years)

As Project Manager my job was to identify, determine feasibility, preliminary cost justification, design, and implementation of system development activities that fell in my functional area. I had to determine project resource requirements and assign task activities to the development staff. I received Lean Six Sigma Black Belt Certification from MoreSteam during this period. Examples of Lean Six Sigma projects completed are listed below. The majority of the projects were not done as Lean Six Sigma.

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#### **Driver Payroll Audit Workflow Automation (Celadon)**

Celadon had been growing to the point of having difficulty processing the driver trips in time for payroll processing. Automation of this process provided a 40% decrease in the number of trips that had to be manually processed. This prevented the need to hire additional staff and allowed the Payroll Manager to move five people into other positions.

#### **Owner Operator Escrow Process (Celadon)**

Our ERP application for Owner Operators was lacking a method for easily tracking driver escrow payments and balance. This project took a manual process that was inefficient and often inaccurate on allocating funds, and automated it making it more visible and accurate. It is estimated to have saved the company 500,000 per year by improving the ability to collect for maintenance expenses.

#### Senior Programmer Analyst (Celadon - 7 years)

As a RPGIV programmer analyst I was responsible for software maintenance and development. I was active in bringing in the ALDON change management system to control and track programming activity. I was the primary IT person for SAP Business Objects. I was the Business Objects Universe designer and most of the Universes were still being used as of 2019. Some of my responsibilities were as the Business Objects administrator and as one of the report developers.

## American Legion National Headquarters – MIS Division, Indianapolis, IN 6/1998 – 11/2000

#### **Senior Programmer Analyst**

My position was as a RPGIV programmer analyst responsible for maintenance and software development. The largest project I was responsible for was Y2K. There were an extensive amount of programs that had to be modified and changes implemented for Y2K. I implemented the Aldon Change Management software, ALDON for the AS400.

### Inland Mortgage Corp., Indianapolis 4/1996 – 6/1998

#### **Programmer Analyst**

Reporting to Taxes, Acquisitions, Record Retention and Portfolio Transfer Servicing Departments. Responsibilities included support and maintenance along with new development and process automation. All programming was in RPG400, CL, SQL, and some RPGIV.

#### **EDUCATION**

Associates Degree - Computer Sciences, Indiana Vocational Technical College BS - Business Administration, Indiana Wesleyan University Lean Six Sigma Black Belt Certification, MoreSteam University (2014)