



Charmaine Calsas <chaw.calsas@fortis.ph>

FW: For Inquiry

Charmaine Calsas <chaw.calsas@fortis.ph>
To: Marvyn Genson Litan <marvyn_litan22@yahoo.com>

Tue, Mar 14, 2017 at 3:58 PM

This is fixed. Application is in pending evaluation status.

Thanks,
Chaw

On Tue, Mar 14, 2017 at 3:44 PM, Marvyn Genson Litan <marvyn_litan22@yahoo.com> wrote:
Good day!

Ma'am,

Yes it is already paid in the cashier as batch payment of Mr. Brad, Ms. Bergado and Ms. Rimando. Unfortunately, The account of Ms. Rimando is still on the cashier unlike Mr. Bradd and Ms. Bergado. According to Mr. Narciso there is a problem in processing transaction.

Thank you

Marvyn Genson D. Litan**Marketing Assistant - General Agency**

Country Bankers Insurance Corporation

648 T.M. Kalaw Avenue, Ermita Manila 1000 Philippines

Tel. (+632) 524-0621 to 23, 524-1886 loc 131,

Telefax (+632) 524-0460

Mobile 09978961561; Email: Marvyn_litan22@yahoo.com

On Tuesday, March 14, 2017 3:16 PM, Charmaine Calsas <chaw.calsas@fortis.ph> wrote:

Hi,

Your transaction is already Paid on Cashier: please see screenshot

The screenshot displays the 'eLicensing System' interface for the Insurance Commission. The top navigation bar includes links for 'ELS Local', 'Local Console', 'ELS Prod Console', 'ELS Prod', 'OBIEE Prod', 'CSTA Alumni Portal', and 'Login'. The main header shows the date '14 Mar 2017 03:14:09 PM' and the user 'Welcome IC_SystemAdmin' with a 'Log Out' option. The left sidebar contains a 'User Options' menu with categories like 'System Administration', 'License Approval', 'Assignment', 'License Issuance', 'Order Of Payment', and 'Cashier'. The 'Cashier' category is expanded, showing a list of options including 'Application', 'Company', 'Branches', 'Agency', 'Agent License', 'Underwriter License', 'Actuary License', 'Adjuster License', 'Counselor License', and 'Solicitor License'. The main content area is titled 'Agent License Application Cashier' and features a table with transaction details. The table has columns for 'Transaction End', 'Payment Transaction ID', 'Cashier', 'Company Name', 'OOP Number', 'Official Receipt Number', 'Details Count', 'Total', and 'Commands'. A single transaction is listed with the following details: Transaction End: 13 Dec 2016 02:15:24 PM, Payment Transaction ID: 1134841, Cashier: IC_JohnNarciso, Company Name: Country Bankers Insurance C, OOP Number: LIC-2016-12-11037D, Official Receipt Number: 5525882 Q, Details Count: 3, Total: 4,545.00. The table is paginated to show 1 of 1 records.

Transaction End	Payment Transaction ID	Cashier	Company Name	OOP Number	Official Receipt Number	Details Count	Total	Commands
13 Dec 2016 02:15:24 PM	1134841	IC_JohnNarciso	Country Bankers Insurance C	LIC-2016-12-11037D	5525882 Q	3	4,545.00	

▼ Renewal
Company
Agency
Agent License
Underwriter License

Thanks,
Chaw

On Tue, Mar 14, 2017 at 1:34 PM, Marvyn Genson Litan <marvyn_litan22@yahoo.com> wrote:
Good day!

Ma'am,

1134841 is the transaction no. of Ms.Rimando's payment together with Mr. Brad and Bergado.

Thank you

Marvyn Genson D. Litan
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On Friday, March 10, 2017 3:33 PM, Charmaine Calsas <chaw.calsas@fortis.ph> wrote:

Hi,

Id appreciate if you can send me a screenshot or a transaction ID.

Thanks,
Chaw

On Fri, Mar 10, 2017 at 3:23 PM, Andre Dominic A. Esmero <ada.esmero@insurance.gov.ph> wrote:
Chaw,

Please attend concerns below.

Thank you.



Andre Dominic A. Esmero
Legal Staff
Licensing Division

This message contains information from Insurance Commission, that may be confidential and privileged. If you are not an intended recipient, please refrain from any disclosure, copying, distribution or use of the information and note that such actions are prohibited. If you have received this transmission in error, please notify the sender immediately by telephone or by replying to this transmission

From: Marvyn Genson Litan [mailto:marvyn_litan22@yahoo.com]
Sent: Friday, 10 March 2017 10:37 AM
To: Andre Dominic A. Esmero
Subject: For Inquiry

Good day!

Sir Andre,

Sir? can you please help me regarding with the account of Ms. Lydia Rimando? Her account is still on Cashier and as per Mr. JJ Narciso the problem might be we skip to click the pay button. Unfortunately i can't find that pay button in the payment section and agent's license section. Since it is a batch payment is it possible that the pay button for the Three(3) Application is in the first transaction BEcause Mr. Bradd And Ms. Bergado's application is processed in the cashier and able to forward to Licensing Dept.

Hoping for your immediate response for this question.

Here is the attached copy of Official Receipt of those applicant. Kindly see attached file

Thank you

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