| | To Be C | Completed By Tester | |
|--|---------------------------------|--------------------------|--------------------|
| Session Date: | Session | Time: | |
| Configuration tested: | | | |
| | | | |
| | | | |
| | | | |
| Webware version: | Server: | Browser: | Platform: |
| App version: | | OS version: | Platform: |
| Sensor HW verson: | Sensor F | W verson: | |
| User Guide version: | | | |
| Packaging version: Significant configuration d | eviations: | | |
| Significant configuration d | eviations. | | |
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| Significant prompt deviation | ons (summarise): | | |
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| Operational difficulties, us | e errors, and close | calls (summarise and lis | t JIRA ticket(s)): |
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| T | . | | |
| Time Required for Execut | | <u> </u> | |
| Test Executed By – Print I Print: | Name, Sign and Da Signature: | te: | Date: |
| FIIIIL. | Signature. | | Date. |
| | | | |
| Results Reviewed and Ap | proved By – Print N | ame, Sign and Date: | |
| Print: | Signature: | | Date: |
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| PROPELLER HEALTH Test Protocol: Usability - SM 2014-D Installation | 08/17/2015 | 2 of 4 |

1. Introduction and Purpose

1.1. The purpose of this usability test protocol is to evaluate ease of installation and removal of the SM2014-D sensor on the medication when aided by packaging and labeling.

2. Scope:

- 2.1. The scope of this test plan is to test installation and removal of the SM2014-D sensor on the medication.
- 2.2. More than one usability test may be run in a single usability session; see TST_Usability_ ParticipantInfoSheet for introcution, purpose, scope, definitions, materials, and procedure information applying to all usability tests.

3. Definitions

3.1. **SM 2014-D** - Sensor Model 2014-D (Propeller Sensor for Respimat)

4. Materials and Equipment:

- 4.1. The following materials and equipment are required for executing the test plan.
 - 4.1.1. **Data Sets:** N/A
 - 4.1.2. Equipment:
 - 4.1.2.1. Hardware
 - 4.1.2.1.1. © Sensor Model 2014-D (NOT in silent mode)
 - 4.1.2.1.2. © Empty Diskus canister
 - 4.1.2.2. Paperwork

 - 4.1.2.2.2.

 Sensor packaging
 - **4.1.3. Machine Configuration:** As listed on Page 1.
 - 4.1.4. Automated Test Scripts: N/A
 - 4.1.5. Standard Data Files: N/A

5. Procedure:

5.1. Introduction to usability testing

5.1.1. See TST_Usability_ParticipantInfoSheet

5.2. **Task**

5.2.1. Introduction to Diskus

- 5.2.1.2. Pharma companies are trying to come up with better ways to deliver the medication inside the inhaler to your lungs.
 - 5.2.1.2.1. One of the problems with this style of inhaler is that it releases medication very fast, and the medication ends up on the back of the person's throat instead of in their lungs.
 - 5.2.1.2.2. This new style of inhaler helps that problem.
- 5.2.1.4. \square It is used by
 - 5.2.1.4.1. opening, <open the Diskus>
 - 5.2.1.4.2. priming, press the priming lever>
 - 5.2.1.4.3. and breathing in through the mouthpiece. This pulls the medication into your lungs.
- 5.2.1.5.

 Take a moment to look at it and get a feel for how it works.

5.2.2. Stage Setting

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| | 5.2.2.1. | Installation | | | | |
|--------|--------------|----------------|-------------|---------------------------------------|--------------------|---------------------|
| | 5.2.2 | | he tough th | hing about this n | ew inhaler is tha | nt our product, our |
| | - | | | other style of inh | | |
| | | 5.2.2.1.1.1. | | • | | how easy it is to |
| | | | | the medication. | | , |
| | 5.2.2 | 12 🗆 7 | | to attach the sen | sor to the medic | cation |
| | 5.2.2. | _ | | re finished, oper | | |
| | 0.2.2. | 5.2.2.1.3.1. | | | | won't tell you when |
| | | 0.2.2.1.5.1. | _ | you are done, so | | |
| | 5.2.2.2. | Removal | T GIIIIK | you are done, so | De sure to let il | ne know. |
| | 5.2.2. | | When neon | le refill their pres | crintian they mu | ist transfer their |
| | 5.2.2 | | | e reilli triell pres v medication. | cription, they mit | ist transier trien |
| | <i>5</i> 2 2 | _ | | sensor from the | modication | |
| | 5.2.2. | | | sensor nom me | i medicalion. | |
| | | Reinstallation | | | | |
| | 5.2.2. | | | have refilled yo | | t |
| | | 5.2.2.3.1.1. | | ch the sensor to | | |
| | 5.2.2. | | | re finished, oper | | |
| | | 5.2.2.3.2.1. | | • | | won't tell you when |
| | | | | you are done, so | be sure to let n | ne know. |
| 5.2.3. | | cords recor | | | | |
| | | | | Denote important | points with key: | |
| | 5.2.3 | .1.1. [UE] | = | Use Error | | |
| | 5.2.3 | .1.2. [OD] |] = | Operational Dif | ficulty | |
| | 5.2.3 | .1.3. [CC] |] = | Close Call | | |
| | 5.2.3 | .1.4. [B] | = | Product Bug | | |
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5.3. **Follow up**

5.3.1. Self-identified trouble areas

5.3.1.1. Operational Difficulties: Was there anything that was difficult or confusing?

5.3.1.2. <u>Use Errors:</u> Were there any points where you did something and later thought "oh, maybe that wasn't right?"

5.3.1.3. Close calls: Did you have any "close calls" where you almost did something and caught yourself?

5.3.2. Participant mindset during trouble areas

5.3.2.1. Can you walk us through your mindset when ...

5.3.2.1.1. (Individually discuss each use error, close call, and operational difficulty not already discussed. Record notes above.)

5.4. Interview questions

5.4.1. See TST_Usability_ParticipantInfoSheet