

Louis Zhuo

Burnaby, BC • (604) 779-3161 • Ljbzhuo@gmail.com

June 30, 2019

Dear Magnitude Software Recruiter,

Magnitude Software is a leader in the Enterprise Information Management industry providing services to thousands of users on a daily basis. With more corporations aiming to gain more from their data, Magnitude Software will become more important than ever, which is why I am very excited by this opportunity. As an individual with strong knowledge of software development and proven customer service experience, I am confident to be able to combine these skills to help customers succeed in whichever industry they are using Magnitude's innovative tools.

My time as an undergraduate has helped me develop a diverse set of skills to be successful at Magnitude. I have 3+ years of experience developing applications of varying sizes in Java and C++. This has provided me ample opportunity to debug and implement software fixes whether in my own projects or large codebases created by others. Being able to successfully debug requires the ability to isolate error-prone components and to quickly understand the context of the code. These are skills that I possess and aim to improve as I write more code. I am eager to learn other creative approaches from my peers as well. As a continuous learner, I am able to quickly pick up new software technologies demonstrated by my ability to learn frameworks like React.js and Node.js. With my background and ability to learn hands-on, I am confident I can quickly learn the skills taught at Magnitude to help customers succeed.

Apart from my technical skills, my former role as a team leader at London Drugs has allowed me to develop soft skills essential in a team environment. I am an excellent verbal and written communicator from my years of experience interacting with coworkers and customers. I learned leadership skills by taking the initiative to discover more efficient workflows for my team. Above all, I cultivated a strong work ethic that can be applied to any domain. I believe these qualities to be the minimum standards of a Product Support Engineer.

I appreciate your consideration of my application. I hope to be able to contribute my enthusiasm and skills to the Magnitude team. Thank you for your time.

Sincerely,

Louis Zhuo