



## Certified System Administrator

# Vijaya Lakshmi

successfully completed certification requirements

Issued December 25, 2014

Certification 01003030

A handwritten signature in black ink, appearing to read "Kim Williams".

**Kim Williams**

VP, Global Professional Services  
ServiceNow

A handwritten signature in black ink, appearing to read "Jon Lloyd".

**Jon Lloyd**

Sr Director, Education Services  
ServiceNow