Practice this only in Service-Now Demo instance

**Assignment:**

**We will use “IPhone” catalog for this assignment.**

* **Create a script include called “IPhoneFunction”.**
* **In that create a function called “checkOpenedBy” which check whether the “Opened By” user belongs to “America” or not.**
* **Create a function called “getManager” which accepts “sys\_id” of a user and returns “Managers” sys\_id in an array.**
* **Create a function called “UpdateStage” that accepts the stage to update as input.**
* **Create a function “getSysId” that returns the sys\_id of the user given as input.**

**Create a workflow called “IPhone Order”.**

**In the workflow,**

* **Place an, “If” condition “Check opened by”. In that, call the above “checkOpenedBy” function.**
* **In the “Yes” side of “Check opened by”, place a run script “Waiting for Approval” and call the function “UpdateStage” to update the stage to “Waiting for Approval”.**
* **Connect the above to “Manager Approval”(Approval-User type) and call the script “getManager”.**
* **Connect the “No” side of “Check opened by” and “Manager Approval” approved to a run script called “Delivery”. In that call the “UpdateStage” function to update the stage to “Delivery”.**
* **Connect this to a catalog task called “Place Order” and add its assignment group as “Hardware”.**
* **Add a wait for condition “Check Place Order” and only after its close complete create a new catalog task called “Delivery”.**
* **Add another wait for condition “Check Delivery” and after its close complete add “User Approval” and call the script “getSysId”.**
* **Assign the approved of “User Approval” to a run script called “Completed” and call the function “UpdateStage” to update the stage to “Completed”**