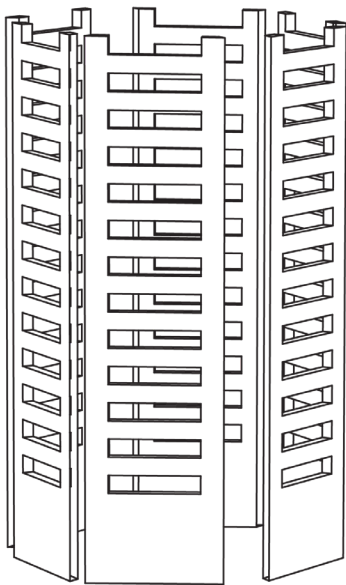


# Repairing Guide

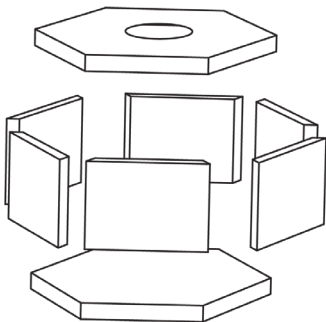
Lamp model: Golden Hour



The PLA Cap



The Wooden Body



The Wooden Base

The Bulb



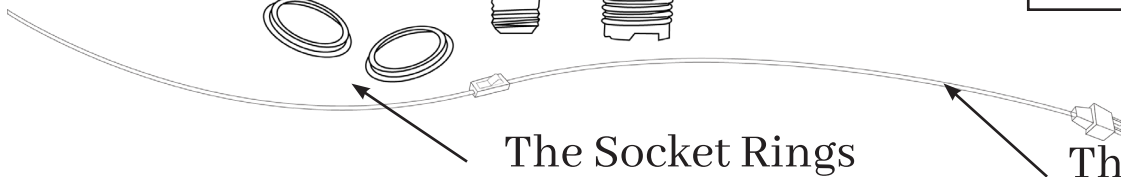
The Socket



The Electronics



The Socket Rings



The Cord

# Dear Customers

If you are subscribed to our insurance plan, bring the lamp to the nearest B.E.N. manufacturer.

If you are not subscribed to our insurance plan and/or you cannot take the lamp to one of our manufacturers, This guide will take you through each step in the repairing process.

**The following table displays each piece and how to repair it:**

A- The Wooden Body	<p><b>If the sides got detached, use wood glue and your PLA cap to reattach them:</b></p> <ol style="list-style-type: none"><li>1- Glue each piece on both sides and turn it upside down. The PLA cap serves as a mold for the pieces, ensuring proper glue adhesion.</li><li>2- After arranging the pieces inside the PLA cap, make sure to remove the excess glue from each side.</li><li>3- Allow the wood inside the cap to dry for at least one hour before removing the wooden body, which will be as good as new.</li><li>4- If any glue remains, sand them down with fine sandpaper or a nail file.</li></ol> <p><b>We sell spare parts so if the wooden body is broken, please contact us and our representatives will walk you through the process.</b></p>
B- The Wooden Base	<p><b>If the sides got detached from one another/from the top part, you can reattach them with glue and a rubber band:</b></p> <ol style="list-style-type: none"><li>1- Glue each piece from both sides and glue their top part then</li><li>2- Take a rubber band and wrap it around the sides of the base; you can also use a piece of cloth, but make sure it is tightly tied so the sides attach properly and the base can get through the wooden body part.</li><li>3- Place something heavy on top of the sides to ensure they are properly glued to the top wooden base.</li><li>4- Allow at least one hour for the pieces to dry.</li><li>5- Sand them down with fine sandpaper or a nail file if any glue remains.</li></ol> <p><b>We sell spare parts so if the wooden base is broken, please contact us and our representatives will walk you through the process.</b></p>

# Dear Customers

## C- The Electronics

**The Bulb:** you can replace the bulb with any desired bulb, as long as it is LED bulb E26 and accommodate Input line voltage of 120 Volts

**The light bulb we recommend is:** Feit Electric 7.5 Watt non-dimmable energy-efficient S11 soft white (2700k)120V lightbulb.

**The Socket:** you can replace the current socket with any socket as long as it is an E26 threaded medium-base socket, with a diameter of 1.5 inches.

**The Cord:** you can either buy a new cord or use one that already have

### **To disconnect the cord to the base of the socket:**

There are two screws at the base of the socket; unscrew them and the cord will be disconnected from the socket; make sure to do it one at a time as you don't want the screws to mix and lose their specific location.

### **If you are replacing the socket, with the current cord (with 2 strands)**

#### **A- The soft stands go with the gold screw.**

- 1- Unscrew the screw a little bit
- 2- Make a clockwise loop with the soft strand
- 3- Put the loop around the slightly unscrewed gold screw then screw it (clockwise) tightly on the strand

#### **B- The neutral/ribbed strand go with the silver screw**

- 1- Unscrew the screw a little bit
- 2- Make a clockwise loop with the ribbed strand
- 3- Put the loop around the slightly unscrewed silver screw then screw it (clockwise) tightly on the strand

### **If you are replacing the cord:**

- 1- Cut the cord to the desired length.
- 2- Carefully cut the cord vertically, then horizontally, with an Exacto knife or a cutter to remove the outer cover and access the two strands.
- 3- Use a wire stripper to strip at least three-quarters of an inch from each strand.
- 4- With the socket you have, you will see the two strands that make up a wire, one is soft and the other is ribbed.

# Dear Customers

C- The Electronics	<p><b>A- The soft stands go with the gold screw.</b></p> <ol style="list-style-type: none"><li>1- Unscrew the screw a little bit</li><li>2- Make a clockwise loop with the soft strand</li><li>3- Put the loop around the slightly unscrewed gold screw then screw it (clockwise) tightly on the strand</li></ol> <p><b>B- The neutral/ribbed strand go with the silver screw</b></p> <ol style="list-style-type: none"><li>1- Unscrew the screw a little bit</li><li>2- Make a clockwise loop with the ribbed strand</li><li>3- Put the loop around the slightly unscrewed silver screw then screw it (clockwise) tightly on the strand</li></ol> <p><b>Lastly, after connecting the cord to the socket, insert the socket into the hole in the upper wooden part of the base. Tighten one of the socket rings provided from the top of the upper wooden part around the socket, and the second one from below the wooden part around the socket, so that both rings hold the socket to the wooden base.</b></p> <p><b>Dont forget to tie a knot in the wire inside the base to prevent future tearing and disconnection from the socket!</b></p>
D- The PLA Cap	<p>If your PLA cap is broken or scratched, you can get it replaced as we sell spare parts. Contact us and our representatives will walk you through the process</p>

If you require additional help, please contact us.