

# Complete Core Payment Integration Reference Guide

**Analysis Date:** June 11, 2025

**Documentation Source:** Complete Core Payment hierarchy analysis

**Primary Page:** [Core Payment](#)

**Target Audience:** Developers with limited payment system experience

**Purpose:** Comprehensive integration reference and educational guide

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## Documentation Structure Overview

This guide is compiled from the **complete Core Payment documentation hierarchy** in the MultiX Engineering space. Here's what was analyzed:

### Main Documentation Tree

Core Payment (4256268865) [Main Page – Empty]

- └─ Core Payment Domain Mapping (4269969235) [Placeholder]
- └─ How to Integrate with MultiX – Core Payment Platform (4195811595) [Primary Integration Hub]
  - └─ Accessing Current Account Details Guideline (4269982671)
  - └─ Accessing Current Account Transaction Guideline (4269820136) [Empty]
  - └─ Provisioning Mambu Resources Guideline (4270533041)
  - └─ Provisioning Payment Rules/PUC Guideline (4270982093)
  - └─ Integrating Payment Flows with Core Payment Systems Guideline (4270532978)
  - └─ Integrating with Back-office System (Taliad) Guideline (4270533130) [Empty]
  - └─ Register API key for payment-platform-ingress (4415918632)
  - └─ MultiX Payment Platform Integration – FAQ (4449665180)
- └─ How to create a support ticket for the Core Payment Platform (4122642414)

Additional Technical Documentation:

- └─ [Payment Authorization] API Contract (4195713276) [Complete OpenAPI 3.1.0 Spec]
- └─ Event Contract – Payment Auth Account Event (4215675545)
- └─ Event Contract – Payment Order Event (4201809682)
- └─ [MultiX – API Contract] Current Account (4215180675)

## What This Guide Provides

This comprehensive reference will take you from zero knowledge to successful Core Payment integration, covering:

-  **Learning Foundation:** Payment concepts explained for beginners
-  **System Architecture:** Understanding all components and their interactions
-  **Setup & Configuration:** Complete provisioning and configuration guide

-  **API Integration:** Step-by-step implementation with real examples
  -  **Monitoring & Support:** Operational guidance and troubleshooting
  -  **Security & Compliance:** Authentication, authorization, and best practices
- 

## Understanding Core Payment: Foundation Knowledge

### What is Core Payment?

**Core Payment** is the central financial transaction processing engine within the TymeX MultiX ecosystem. It's a sophisticated payment platform that handles all money movement across multiple countries and banking products.

#### Think of it as:

- The "brain" that validates and processes all financial transactions
- The "gateway" that connects your application to the banking system
- The "orchestrator" that coordinates between different financial services

### Why Core Payment Exists

**Business Challenge:** In a multi-country digital banking environment, you need:

-  Consistent payment processing across countries
-  Regulatory compliance per jurisdiction
-  Secure money movement with proper authorization
-  Real-time balance management
-  Comprehensive audit trails
-  Integration with core banking systems

**Core Payment Solution:** A unified platform that provides all these capabilities through standardized APIs while handling the complexity behind the scenes.

### Core Payment vs. Traditional Banking

Traditional Banking	Core Payment Platform
Manual processes	Automated, API-driven
Country-specific systems	Unified multi-country platform
Batch processing	Real-time processing
Limited integration	Extensive API ecosystem
Rigid workflows	Flexible integration patterns

### Geographic Coverage

## GoTyme (Philippines)

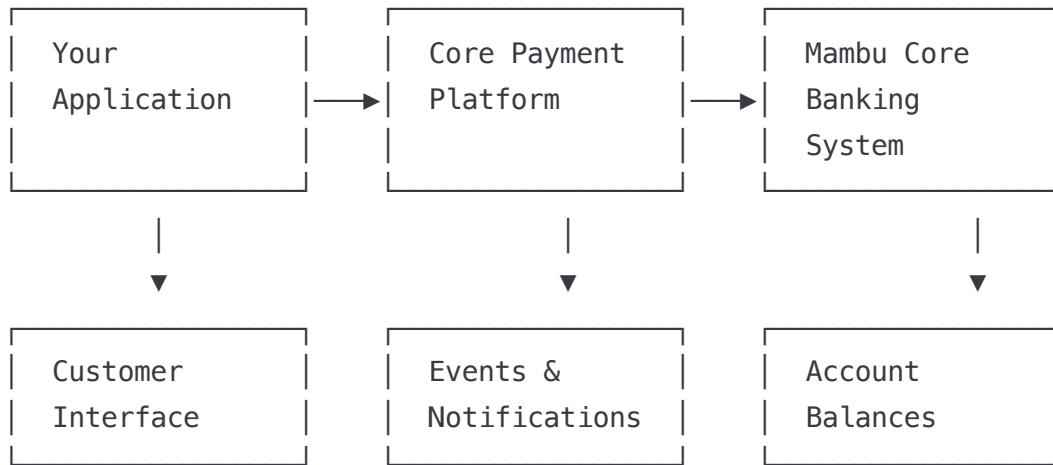
-  **Production:** Fully operational
-  **All Environments:** DEV, TST, STG, PRD available
-  **Full Feature Set:** Complete integration capabilities

## TymeBank/GoSA (South Africa)

-  **Limited Availability:** SIT & UAT environments only
-  **Testing Restrictions:** Pre-defined account lists only
-  **Production:** Coming soon

## System Architecture Deep Dive

### The Big Picture: How Money Flows



## Core Components Explained

### 1. Payment Hub Service (Entry Point)

**Role:** The "front door" that receives all payment requests

#### Responsibilities:

-  **Authentication:** Validates API keys and signatures
-  **Input Validation:** Ensures request format compliance
-  **Routing:** Directs requests to appropriate processing services
-  **Rate Limiting:** Manages request throughput per feature

**Location:** `payment-platform-ingress` endpoints

### 2. Core Payment Service (Processing Engine)

**Role:** The "brain" that orchestrates payment processing

#### **Responsibilities:**

- **Authorization:** Applies business rules and limits
- **Balance Management:** Validates account balances
- **Transaction Processing:** Executes debit/credit operations
- **Event Publishing:** Publishes results to Kafka topics
- **State Management:** Tracks payment status through lifecycle

### **3. Mambu Core Banking (System of Record)**

**Role:** The "vault" that maintains actual financial records

#### **Responsibilities:**

- **Account Storage:** Customer accounts and balances
- **Transaction Recording:** Permanent transaction history
- **Regulatory Compliance:** Banking regulation adherence
- **Reporting:** Financial reporting and statements
- **Data Integrity:** Ensures financial data consistency

### **4. Supporting Services Ecosystem**

#### **Notification Engine (Loki Team)**

- SMS notifications for transaction confirmations
- Email notifications for statements and alerts
- Push notifications for mobile applications
- Notification center for in-app messages

#### **Activity History Service (Neo Team)**

- Transaction history read models
- Customer transaction search and filtering
- Transaction enrichment and categorization
- Mobile app transaction feeds

#### **Document Engine (Dragon Team)**

- PDF generation for statements and receipts
- Bank certificate generation

-  Proof of payment documents
-  Regulatory document creation

## Profile Management (Alpha Team)

-  Customer profile data management
-  Profile search and retrieval APIs
-  Profile updates and lifecycle management
-  Customer authentication data

## Payment Processing Patterns

Core Payment supports **4 distinct integration patterns** based on two key dimensions:

### Communication Mechanisms

#### Synchronous (Sync)

- Your application sends request and waits for response
- Response time: 2-10 seconds
- Best for: Real-time user interactions
- Use when: User is waiting for immediate confirmation

#### Asynchronous (Async)

- Your application sends request and gets immediate acknowledgment
- Final result delivered via Kafka event
- Response time: Immediate acknowledgment, result in 5-30 seconds
- Best for: High-volume or batch processing
- Use when: Can handle eventual consistency

### Authorization Methods

#### SMS (Single Message System)

- Single request completes the entire payment
- Simple, straightforward processing
- Best for: Standard transactions
- Use when: No approval workflow needed

#### DMS (Dual Message System)

- Two-step process: Authorize → Confirm/Cancel

- Allows for approval workflows
- Best for: High-value or complex transactions
- Use when: Manual approval or review required

## Pattern Combinations & Use Cases

Pattern	Use Cases	Advantages	Considerations
<b>Sync + SMS</b>	<ul style="list-style-type: none"> <li>• Airtime top-ups&lt;br&gt;</li> <li>• Simple transfers&lt;br&gt;</li> <li>• Bill payments</li> </ul>	<ul style="list-style-type: none"> <li>• Immediate response&lt;br&gt;</li> <li>• Simple implementation&lt;br&gt;</li> <li>• Real-time user feedback</li> </ul>	<ul style="list-style-type: none"> <li>• Application must wait&lt;br&gt;</li> <li>• Limited throughput</li> </ul>
<b>Sync + DMS</b>	<ul style="list-style-type: none"> <li>• Large transfers&lt;br&gt;</li> <li>• Corporate payments&lt;br&gt;</li> <li>• Manual approval workflows</li> </ul>	<ul style="list-style-type: none"> <li>• Control over finalization&lt;br&gt;</li> <li>• Approval workflows&lt;br&gt;</li> <li>• Real-time feedback</li> </ul>	<ul style="list-style-type: none"> <li>• More complex implementation&lt;br&gt;</li> <li>• Multiple API calls required</li> </ul>
<b>Async + SMS</b>	<ul style="list-style-type: none"> <li>• Bulk payments&lt;br&gt;</li> <li>• Payroll processing&lt;br&gt;</li> <li>• High-frequency trading</li> </ul>	<ul style="list-style-type: none"> <li>• High throughput&lt;br&gt;</li> <li>• Non-blocking processing&lt;br&gt;</li> <li>• Scalable</li> </ul>	<ul style="list-style-type: none"> <li>• Eventual consistency&lt;br&gt;</li> <li>• Kafka event handling required</li> </ul>
<b>Async + DMS</b>	<ul style="list-style-type: none"> <li>• Enterprise payments&lt;br&gt;</li> <li>• Multi-step approvals&lt;br&gt;</li> <li>• Complex workflows</li> </ul>	<ul style="list-style-type: none"> <li>• Maximum flexibility&lt;br&gt;</li> <li>• Scalable approval processes&lt;br&gt;</li> <li>• Event-driven architecture</li> </ul>	<ul style="list-style-type: none"> <li>• Most complex implementation&lt;br&gt;</li> <li>• Event ordering considerations</li> </ul>

## ⚙️ Complete Setup & Configuration Guide

### Phase 1: Understanding Your Payment Flow

#### Step 1: Business Analysis (CRITICAL FIRST STEP)

⚠️ **WARNING:** Never start coding before completing this step!

Work with your Business Analyst to define:

##### 1. Accounting Flow Mapping

Example: Bill Payment

Customer Account (Debit: -\$102)

↓

Utility Company (Credit: +\$100) + Fee Account (Credit: +\$2)

##### 2. Business Rules Definition

- What validations are required?
- What are the transaction limits?
- When should payments be rejected?
- What approval workflows are needed?

### 3. Regulatory Requirements

- Country-specific compliance rules
- Reporting requirements
- Audit trail specifications
- Data retention policies

## Step 2: Payment Use Case (PUC) Design

**Payment Use Cases (PUCs)** are configuration objects that define how your specific payment type should behave. You need **two types**:

### a) Payment Authorization PUC

yaml

```
# Example: BillPayment_Authorization_PUC
name: "BillPayment_Auth"
rules:
  - maxAmount: 10000
  - dailyLimit: 50000
  - requiresApproval: false
  - allowedCurrencies: ["PHP", "ZAR"]
validations:
  - accountMustBeActive: true
  - sufficientBalance: true
  - notBlockedCustomer: true
```

### b) Payment Processing PUC

yaml

```
# Example: BillPayment_Processing_PUC
name: "BillPayment_Processing"
mambuMapping:
  transactionTypes:
    - customerDebit: "BILL_PAYMENT_DEBIT"
    - utilityCredit: "BILL_PAYMENT_CREDIT"
  customFields:
    - billReference: "CUSTOM_FIELD_BILL_REF"
    - utilityProvider: "CUSTOM_FIELD.Utility"
```

## Phase 2: Infrastructure Provisioning

### Step 3: Mambu Resources Setup

**What is Mambu?** The core banking system that actually holds customer money and account information.

### Required Mambu Resources:

#### a) General Ledger (GL) Accounts

yaml

```
# Example GL Account Configuration
GLAccount_UtilityPayments:
  accountCode: "GL-UTILITY-001"
  accountName: "Utility Payments Suspense"
  accountType: "LIABILITY"
  currency: "PHP"
  country: "PH"
```

#### b) Transaction Channels

yaml

```
# Example Transaction Channel
Channel_BillPayment:
  channelId: "BILL_PAY_CHANNEL"
  channelName: "Bill Payment Channel"
  description: "Channel for utility bill payments"
  allowedTransactionTypes: ["DEBIT", "CREDIT"]
```

#### c) Internal Deposit Accounts (IDA)

yaml

```
# Example IDA for Fee Collection
IDA_BillPaymentFees:
  accountId: "IDA-BILLPAY-FEES"
  accountName: "Bill Payment Fee Collection"
  productId: "INTERNAL_ACCOUNT_PRODUCT"
  currency: "PHP"
```

#### d) Custom Fields (for additional data)

```
yaml
```

```
# Example Custom Field
CustomField_BillReference:
  fieldId: "BILL_REFERENCE_NUMBER"
  fieldName: "Bill Reference Number"
  dataType: "STRING"
  maxLength: 50
  required: true
```

## Step 4: Using the Payment Resource Blueprint

**Blueprint Repository:** <https://bitbucket.org/tymerepos/tc-payment-resource-blueprint/src/master/>

### Repository Selection by Country:

Resource Type	GoTyme (Philippines)	TymeBank (South Africa)
GL Accounts	<a href="#">ph-common-payment-rsc</a>	<a href="#">tb-income-gl-accounts-rsc</a> <a href="#">tb-liability-gl-accounts-rsc</a> <a href="#">tb-expense-gl-accounts-rsc</a> <a href="#">tb-asset-gl-accounts-rsc</a>
Transaction Channels	<a href="#">ph-common-payment-rsc</a>	<a href="#">tb-transaction-channels-rsc</a>
Internal Accounts	Feature team repositories	<a href="#">tb-internal-accounts-rsc</a>
Custom Fields	Feature team repositories	Manually created by Mambu Administrator

### Blueprint Usage Process:

1. **Clone** appropriate repository for your country/resource type
2. **Add** your resource definitions to the template
3. **Deploy** using CloudFormation
4. **Test** in lower environments first
5. **Promote** through DEV → TST → STG → PRD

## Step 5: API Access Setup

### API Key Registration Process:

1. **Determine Your Requirements**

Feature: Your application name

Expected RPS: Requests per second needed

Countries: GoTyme, TymeBank, or both

Environments: DEV, TST, STG, PRD

## 2. Request API Key

- Create support ticket using [support process](#)
- Include team name, feature description, and expected load
- Specify which environments you need access to

## 3. Available API Keys

Feature Type	Expected RPS	SSM Location	Status
Common	50 RPS	<a href="#"><u>/gotyme/integration/apigw/payment-platform-ingress/common/api-key</u></a>	Production Ready
Savings	100 RPS	<a href="#"><u>/gotyme/integration/apigw/payment-platform-ingress/savings/api-key</u></a>	Production Ready
VAS	30 TPS	<a href="#"><u>/gotyme/integration/apigw/payment-platform-ingress/vas/api-key</u></a>	Production Ready
Card Management	20 TPS	<a href="#"><u>/tp/integration/apigw/payment-platform-ingress/card-mgt/api-key</u></a>	Production Ready
Bill Payment	5 TPS	<a href="#"><u>/tp/integration/apigw/payment-platform-ingress/bill-payment/api-key</u></a>	UAT Ready

## Phase 3: Development Environment Setup

### Step 6: Environment Configuration

#### Available Environments:

##### GoTyme (Philippines)

bash

DEV: payment-platform-ingress.dev.tymeph.net

TST: payment-platform-ingress.tst.tymeph.net

STG: payment-platform-ingress.stg.tymeph.net

PRD: payment-platform-ingressprd.tymeph.net

##### TymeBank (South Africa)

bash

```
TST: payment-platform-ingress.tst.tymesa.net
STG: payment-platform-ingress.stg.tymesa.net
PRD: payment-platform-ingressprd.tymesa.net
```

## Step 7: Security Implementation

### Authentication Requirements:

**a) AWS IAM Signature Version 4** All requests must be signed using AWS Signature V4.

### Java Implementation Example:

```
java

// Use this library for Java applications
// https://github.com/DarkAtra/feign-aws-sigv4

@Configuration
public class PaymentPlatformConfig {

    @Bean
    public PaymentPlatformClient paymentPlatformClient() {
        return Feign.builder()
            .requestInterceptor(new AWSSignatureV4Interceptor())
            .requestInterceptor(new ApiKeyInterceptor())
            .target(PaymentPlatformClient.class, baseUrl);
    }
}
```

### b) Required Headers

```
http

Content-Type: application/json
Authorization: AWS4-HMAC-SHA256 Credential=...
x-api-key: YOUR_API_KEY_FROM_SSM
idempotency-key: UNIQUE_REQUEST_IDENTIFIER
caller-id: YOUR_APPLICATION_NAME
```

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## ► Complete API Integration Guide

### API Contract Overview

The Core Payment Platform provides **OpenAPI 3.1.0** specification with the following endpoints:

## Synchronous Payment APIs

```
POST /internal/payment/auth      # Authorize payment  
POST /internal/payment/finalize # Finalize reserved payment (DMS only)  
POST /internal/payment/cancel   # Cancel reserved payment (DMS only)
```

## Asynchronous Payment APIs

```
POST /internal/async-payment/auth      # Authorize payment (async)  
POST /internal/async-payment/finalize # Finalize reserved payment (async)  
POST /internal/async-payment/cancel   # Cancel reserved payment (async)
```

## Current Account APIs

```
GET /internal/account           # Get account by account number  
GET /internal/accounts        # Get accounts by profile ID  
POST /internal/account        # Create new account  
PATCH /internal/account/status # Update account status
```

## Step-by-Step Integration Implementation

### Step 8: Request Structure Deep Dive

#### Core Payment Request Template:

```

json

{
  "paymentUseCase": "YourFeature_PaymentType",
  "paymentUseCaseVersion": "1.0.0",
  "paymentDefinition": "YourSpecific_Operation",
  "requestType": "SMS",
  "timestamp": "1718123456789",
  "source": "YourApplicationName",
  "transactions": [
    {
      "transactionDefinition": "CustomerDebit",
      "accountNo": "1234567890",
      "amount": 100.00,
      "currency": "PHP",
      "narrative": "Bill Payment – Electric Company",
      "tags": {
        "BILL_REFERENCE": "INV-2025-001",
        "CUSTOMER_ID": "CUST123"
      }
    }
  ],
  "journalEntries": [
    {
      "journalEntryDefinition": "UtilityPayment",
      "accountNo": "GL-UTILITY-001",
      "amount": 100.00,
      "currency": "PHP"
    }
  ],
  "tags": {
    "PAYMENT_CATEGORY": "UTILITIES",
    "FEATURE_NAME": "BillPay"
  }
}

```

### **Field Explanations with Examples:**

Field	Purpose	Example	Notes
<code>paymentUseCase</code>	Links to your configured PUC	<code>"BillPayment_Utilsities"</code>	Must match exactly
<code>paymentDefinition</code>	Specific operation type	<code>"ElectricBill_Payment"</code>	Defined in PUC
<code>requestType</code>	Processing pattern	<code>"SMS"</code> or <code>"DMS"</code>	Choose based on needs
<code>timestamp</code>	Request creation time	<code>"1718123456789"</code>	Unix milliseconds
<code>transactions</code>	Account movements	See detailed breakdown below	Array of debits/credits
<code>journalEntries</code>	GL account postings	See detailed breakdown below	For accounting
<code>tags</code>	Additional metadata	<code>{"FEATURE": "BillPay"}</code>	For reporting/tracking

## Transaction Object Deep Dive:

json

```
{
  "transactionDefinition": "CustomerDebit",
  "accountNo": "1234567890",
  "amount": 100.00,
  "currency": "PHP",
  "narrative": "Bill Payment - Electric Company",
  "tags": {
    "BILL_REFERENCE": "INV-2025-001",
    "CUSTOMER_ID": "CUST123"
  }
}
```

Field	Purpose	Validation	Example
<code>transactionDefinition</code>	Links to transaction type in PUC	Must match PUC configuration	"BillPayment_CustomerDebit"
<code>accountNo</code>	Customer account to debit/credit	5-15 alphanumeric characters	"51000378543"
<code>amount</code>	Transaction amount	Must be > 0	100.50
<code>currency</code>	Currency code	3-letter ISO code	"PHP", "ZAR"
<code>narrative</code>	Description for customer statement	Max 200 characters	"Electric Bill Payment"
<code>tags</code>	Transaction-specific metadata	Key-value pairs	Additional tracking data

## Step 9: Response Handling

**Synchronous Success Response (200 OK):**

```

json

{
    "orderId": "d4bacd57-a083-4cd2-8c60-7a48a0987842",
    "status": "APPROVED",
    "reason": "",
    "authorizedDate": 1734688207253,
    "balances": {
        "51000378543": {
            "accountNo": "51000378543",
            "actualBalance": 862.50,
            "availableBalance": 862.50,
            "reservedDebitBalance": 0,
            "reservedCreditBalance": 0,
            "version": 11
        }
    },
    "transactions": [
        {
            "transactionId": 1831,
            "accountNo": "51000378543",
            "amount": 100,
            "currency": "PHP",
            "transactionDefinition": "BillPayment_CustomerDebit",
            "narrative": "Electric Bill Payment",
            "type": "DEBIT",
            "tags": {
                "BILL_REFERENCE": "INV-2025-001"
            }
        }
    ]
}

```

### Asynchronous Acknowledgment Response (202 Accepted):

```

json

{
    "asyncMessageId": "async-msg-12345"
}

```

### Status Values:

- **APPROVED**: Payment successful (SMS) or reserved (DMS)
- **RESERVED**: Payment authorized, awaiting finalization (DMS only)
- **DECLINED**: Payment rejected

- **DECLINED\_RESERVATION**: Authorization failed
- **CANCELLED**: Payment cancelled (DMS only)

## Step 10: Error Handling

### Error Response Format:

```
json
{
  "errors": [
    {
      "errorCode": "4001001",
      "errorMessage": "Insufficient account balance"
    }
  ]
}
```

### Common Error Codes & Solutions:

<b>HTTP Status</b>	<b>Error Code</b>	<b>Error Message</b>	<b>Cause</b>	<b>Solution</b>
400	<b>4001001</b>	Insufficient account balance	Not enough money	Check balance before payment
400	<b>4001002</b>	Invalid account number	Account doesn't exist	Validate account exists
400	<b>4001003</b>	Account is blocked	Account restrictions	Check account status
401	<b>4010001</b>	Invalid API key	Wrong or expired key	Verify API key in SSM
401	<b>4010002</b>	Invalid signature	AWS signing error	Check signature implementation
404	<b>4040001</b>	Payment use case not found	PUC not configured	Verify PUC provisioning
409	<b>4090001</b>	Duplicate idempotency key	Key reused	Generate new key for new payments
500	<b>5000001</b>	Internal server error	System issue	Contact support via Slack

## Step 11: Idempotency Implementation

### Critical for Payment Safety:

```

javascript

// Correct idempotency key generation
function generateIdempotencyKey(customerId, feature, operation, timestamp) {
  return `${customerId}-${feature}-${operation}-${timestamp}`;
}

// Example usage
const idempotencyKey = generateIdempotencyKey(
  "CUST123",
  "BillPay",
  "ElectricBill",
  Date.now()
);

// Result: "CUST123-BillPay-ElectricBill-1718123456789"

```

### Idempotency Rules:

- **Same key + Same caller = Same result** (safe to retry)
- **Never reuse keys** across different payments
- **Include customer ID** to prevent cross-customer issues
- **Include operation type** to prevent cross-operation issues
- **Use timestamp** to ensure uniqueness

## Step 12: Event-Driven Architecture (Async Patterns)

### For Asynchronous Integration, consume events from Kafka:

#### Payment Order Event Contract:

```

json

{
  "eventType": "PAYMENT_COMPLETED",
  "orderId": "d4bacd57-a083-4cd2-8c60-7a48a0987842",
  "status": "APPROVED",
  "paymentUseCase": "BillPayment_Utils",
  "authorizedDate": 1734688207253,
  "transactions": [...],
  "balances": {...}
}

```

#### Event Topics:

- **payment-order-events**: Payment completion results

- `(payment-auth-account-events)`: Account balance changes
- `(bank-account-events)`: Account lifecycle events

## Event Consumer Implementation:

```
java

@KafkaListener(topics = "payment-order-events")
public void handlePaymentOrderEvent(PaymentOrderEvent event) {
    if ("APPROVED".equals(event.getStatus())) {
        // Handle successful payment
        sendConfirmationToCustomer(event.getOrderId());
        updateApplicationState(event);
    } else {
        // Handle failed payment
        notifyCustomerOfFailure(event.getOrderId(), event.getReason());
    }
}
```

---

## Real-World Integration Examples

### Example 1: Complete Bill Payment Integration

#### Business Scenario:

- Customer pays utility bill through mobile app
- \$2 convenience fee charged
- SMS confirmation sent
- Transaction recorded in activity history

#### Step-by-Step Implementation

##### 1. Business Flow Definition:

Customer Account: -\$102 (bill amount + fee)  
 Utility GL Account: +\$100 (bill payment)  
 Fee Collection Account: +\$2 (convenience fee)

##### 2. PUC Configuration:

```
yaml

# Authorization PUC
PaymentAuthPUC:
  name: "BillPayment.Utility.Auth"
  limits:
    maxAmount: 50000
    dailyLimit: 200000
  validations:
    - sufficientBalance: true
    - accountActive: true
    - notBlockedCustomer: true

# Processing PUC
PaymentProcessingPUC:
  name: "BillPayment.Utility.Processing"
  transactions:
    - customerDebit: "BILL_PAYMENT_CUSTOMER_DEBIT"
    - utilityCredit: "BILL_PAYMENT.Utility.CREDIT"
  customFields:
    - billReference: "BILL_REF_NUMBER"
    - utilityProvider: "UTILITY_PROVIDER_CODE"
```

### 3. API Implementation:

javascript

```
class BillPaymentService {

    async processBillPayment(customerId, billAmount, utilityAccount, billReference) {
        const totalAmount = billAmount + 2.00; // Add convenience fee

        const paymentRequest = {
            paymentUseCase: "BillPayment_Utility",
            paymentUseCaseVersion: "1.0.0",
            paymentDefinition: "UtilityBillPayment",
            requestType: "SMS",
            timestamp: Date.now().toString(),
            source: "MobileBillPayApp",
            transactions: [
                {
                    transactionDefinition: "CustomerDebit",
                    accountNo: customerId,
                    amount: totalAmount,
                    currency: "PHP",
                    narrative: `Utility Bill Payment - ${utilityAccount}`,
                    tags: {
                        BILL_REFERENCE: billReference,
                        BILL_AMOUNT: billAmount.toString(),
                        CONVENIENCE_FEE: "2.00"
                    }
                }
            ],
            journalEntries: [
                {
                    journalEntryDefinition: "UtilityPayment",
                    accountNo: "GL-UTILITY-PAYMENTS",
                    amount: billAmount,
                    currency: "PHP"
                },
                {
                    journalEntryDefinition: "FeeCollection",
                    accountNo: "GL-CONVENIENCE-FEES",
                    amount: 2.00,
                    currency: "PHP"
                }
            ],
            tags: {
                BILL_TYPE: "UTILITY",
                CUSTOMER_ID: customerId,
                UTILITY_PROVIDER: utilityAccount
            }
        };
    }
}
```

```

try {
  const response = await this.callCorePaymentAPI(paymentRequest);

  if (response.status === 'APPROVED') {
    await this.sendSMSConfirmation(customerId, response.orderId, totalAmount);
    await this.recordActivityHistory(customerId, response);
    return { success: true, orderId: response.orderId };
  } else {
    return { success: false, error: response.reason };
  }
}

} catch (error) {
  console.error('Payment failed:', error);
  return { success: false, error: 'System error occurred' };
}
}

async callCorePaymentAPI(paymentRequest) {
  const idempotencyKey = this.generateIdempotencyKey(
    paymentRequest.tags.CUSTOMER_ID,
    'BillPay',
    paymentRequest.tags.BILL_REFERENCE
  );

  const response = await fetch(
    'https://payment-platform-ingress.prd.tymeph.net/internal/payment/auth',
    {
      method: 'POST',
      headers: {
        'Content-Type': 'application/json',
        'x-api-key': process.env.CORE_PAYMENT_API_KEY,
        'idempotency-key': idempotencyKey,
        'caller-id': 'BillPaymentService',
        'Authorization': this.generateAWSSignature(paymentRequest)
      },
      body: JSON.stringify(paymentRequest)
    }
  );

  return await response.json();
}

generateIdempotencyKey(customerId, feature, billReference) {
  return `${customerId}-${feature}-${billReference}-${Date.now()}`;
}

```

```
 }  
 }
```

## **Example 2: High-Volume Async Processing**

### **Business Scenario:**

- Payroll disbursement to 10,000 employees
- Batch processing with eventual consistency
- Progress tracking via events

### **Implementation:**

javascript

```
class PayrollService {

    async processPayrollBatch(employees) {
        const batchId = `PAYROLL-${Date.now()}`;
        const results = [];

        for (const employee of employees) {
            const paymentRequest = {
                paymentUseCase: "Payroll_Disbursement",
                paymentUseCaseVersion: "1.0.0",
                paymentDefinition: "SalaryPayment",
                requestType: "SMS",
                timestamp: Date.now().toString(),
                source: "PayrollSystem",
                transactions: [
                    {
                        transactionDefinition: "EmployeeCredit",
                        accountNo: employee.accountNo,
                        amount: employee.salary,
                        currency: "PHP",
                        narrative: `Salary Payment - ${employee.employeeId}`,
                        tags: {
                            EMPLOYEE_ID: employee.employeeId,
                            PAYROLL_BATCH: batchId,
                            SALARY_PERIOD: "2025-06"
                        }
                    }
                ],
                journalEntries: [
                    {
                        journalEntryDefinition: "PayrollExpense",
                        accountNo: "GL-PAYROLL-EXPENSE",
                        amount: employee.salary,
                        currency: "PHP"
                    }
                ],
                tags: {
                    BATCH_ID: batchId,
                    EMPLOYEE_COUNT: employees.length.toString(),
                    TOTAL_AMOUNT: this.calculateTotalAmount(employees).toString()
                }
            };
            try {
                // Use async endpoint for high volume
                const response = await this.callAsyncPaymentAPI(paymentRequest);
            }
        }
    }
}
```

```

        results.push({
            employeeId: employee.employeeId,
            asyncMessageId: response.asyncMessageId,
            status: 'SUBMITTED'
        });
    } catch (error) {
        results.push({
            employeeId: employee.employeeId,
            status: 'FAILED',
            error: error.message
        });
    }
}

return {
    batchId,
    totalSubmitted: results.filter(r => r.status === 'SUBMITTED').length,
    totalFailed: results.filter(r => r.status === 'FAILED').length,
    results
};
}

async callAsyncPaymentAPI(paymentRequest) {
    const response = await fetch(
        'https://payment-platform-ingress.prd.tymeph.net/internal/async-payment/auth?pri
    {
        method: 'POST',
        headers: {
            'Content-Type': 'application/json',
            'x-api-key': process.env.CORE_PAYMENT_API_KEY,
            'idempotency-key': this.generateIdempotencyKey(paymentRequest),
            'caller-id': 'PayrollService',
            'Authorization': this.generateAWSSignature(paymentRequest)
        },
        body: JSON.stringify(paymentRequest)
    }
);

    return await response.json();
}

// Event consumer for async results
@KafkaListener(topics = "payment-order-events")
handlePayrollResult(event) {
    if (event.tags && event.tags.BATCH_ID) {
        this.updatePayrollStatus(
            event.tags.BATCH_ID,

```

```
    event.tags.EMPLOYEE_ID,  
    event.status  
);  
  
    if (event.status === 'APPROVED') {  
        this.notifyEmployee(event.tags.EMPLOYEE_ID, event.orderId);  
    }  
}  
}  
}
```

---

## Account Management Integration

### Current Account APIs

The Core Payment platform also provides comprehensive account management capabilities:

#### Get Account Information

**API:** `GET /internal/account?accountNo={accountNumber}`

#### Use Cases:

- Validate account exists before payment
- Check account status and balances
- Retrieve account details for customer service

#### Request Example:

bash

```
curl -X GET \  
  "https://payment-platform-ingressprd.tymeph.net/internal/account?accountNo=51000378"  
  -H "x-api-key: YOUR_API_KEY" \  
  -H "Authorization: AWS4-HMAC-SHA256..."
```

#### Response Example:

```
json

{
    "accountNo": "51000378543",
    "profileId": "PROF-123456",
    "productId": "EVERYDAY_DEPOSIT",
    "accountName": "John Doe – Current Account",
    "currency": "PHP",
    "status": "ACTIVE",
    "balance": {
        "actualBalance": 1250.75,
        "availableBalance": 1250.75,
        "reservedDebitBalance": 0.00,
        "reservedCreditBalance": 0.00
    },
    "createdDate": "2025-01-15T10:30:00Z",
    "lastModifiedDate": "2025-06-11T14:45:00Z"
}
```

## Create New Account

API: `POST /internal/account`

### Use Cases:

- Onboarding new customers
- Opening additional accounts for existing customers
- Creating specialized accounts (savings, etc.)

### Request Example:

```
json

{
    "profileId": "PROF-123456",
    "productId": "EVERYDAY_DEPOSIT",
    "accountName": "John Doe – Savings Account",
    "currency": "PHP",
    "initialDeposit": 1000.00,
    "accountHolders": [
        {
            "profileId": "PROF-123456",
            "role": "PRIMARY HOLDER"
        }
    ]
}
```

## Update Account Status

API: `PATCH /internal/account/status`

### Use Cases:

- Block/unblock accounts for security
- Apply regulatory holds
- Manage account lifecycle

### Request Example:

```
json
{
  "accountNo": "51000378543",
  "status": "BLOCKED",
  "reasonCode": "SUSPECTED_FRAUD",
  "comment": "Unusual transaction pattern detected",
  "holdCodes": ["FRAUD_HOLD"]
}
```

## Account Events Integration

Subscribe to account-related events for real-time updates:

### Bank Account Event Example:

```
json
{
  "eventType": "ACCOUNT_STATUS_CHANGED",
  "accountNo": "51000378543",
  "profileId": "PROF-123456",
  "oldStatus": "ACTIVE",
  "newStatus": "BLOCKED",
  "timestamp": "2025-06-11T14:45:00Z",
  "reasonCode": "SUSPECTED_FRAUD"
}
```

### Payment Auth Account Event Example:

```
json
{
  "eventType": "ACCOUNT_BALANCE_CHANGED",
  "accountNo": "51000378543",
  "previousBalance": 1250.75,
  "currentBalance": 1150.75,
  "changeAmount": -100.00,
  "changeType": "PAYMENT_DEBIT",
  "orderId": "d4bacd57-a083-4cd2-8c60-7a48a0987842",
  "timestamp": "2025-06-11T14:45:00Z"
}
```

---

## Troubleshooting & Common Issues

### Authentication & Authorization Issues

#### Problem: 401 Unauthorized - Invalid API Key

##### Symptoms:

- HTTP 401 responses
- Error message: "Invalid API key"

##### Solutions:

###### 1. Verify API Key Source:

bash

```
# Check SSM parameter
aws ssm get-parameter --name "/gotyme/integration/apigw/payment-platform-ingress/co
```

###### 2. Validate Header Format:

http

```
x-api-key: YOUR_ACTUAL_API_KEY_HERE
# NOT: x-api-key: "YOUR_API_KEY" (no quotes)
# NOT: X-API-Key: YOUR_API_KEY (wrong case)
```

###### 3. Check Environment:

- DEV environment key won't work in PROD
- Ensure you're using the correct environment

#### Problem: 401 Unauthorized - Invalid AWS Signature

##### Symptoms:

- HTTP 401 responses
- Error message: "The request signature we calculated does not match the signature you provided"

## Solutions:

### 1. Verify System Clock:

bash

```
# AWS requires accurate time (within 5 minutes)
sudo ntpdate -s time.nist.gov
```

### 2. Check Signature Implementation:

java

```
// Correct Java implementation
@Bean
public RequestInterceptor awsSignatureInterceptor() {
    return new AWSV4SignerInterceptor(
        "execute-api", // Service name
        awsRegion, // Region
        awsCredentials // Credentials
    );
}
```

### 3. Validate Request Canonicalization:

- Ensure headers are lowercase
- Include required headers in signature
- URL encode path parameters correctly

## Payment Processing Issues

### Problem: 400 Bad Request - Insufficient Funds

#### Symptoms:

- HTTP 400 response
- Error code: "4001001"
- Error message: "Insufficient account balance"

#### Solutions:

### 1. Check Account Balance:

```
javascript

// Pre-validate balance before payment
async function validateBalance(accountNo, amount) {
  const account = await getAccountDetails(accountNo);
  return account.balance.availableBalance >= amount;
}
```

## 2. Consider Reserved Amounts:

- Account might have pending transactions
- Check `reservedDebitBalance` in account response
- Available balance = actual balance - reserved amounts

## 3. Handle Gracefully:

```
javascript

if (error.errorCode === '4001001') {
  return {
    success: false,
    errorType: 'INSUFFICIENT_FUNDS',
    message: 'Please ensure sufficient balance and try again',
    availableBalance: account.balance.availableBalance
  };
}
```

## Problem: 404 Not Found - Payment Use Case Not Found

### Symptoms:

- HTTP 404 response
- Error code: "4040001"
- Error message: "Payment use case not found"

### Solutions:

#### 1. Verify PUC Deployment:

```
bash

# Check if PUC exists in target environment
# Contact Core Payment team to verify deployment status
```

#### 2. Check PUC Name Accuracy:

```
javascript

// Ensure exact match with deployed PUC
const paymentUseCase = "BillPayment_Utility"; // Must match exactly
```

### 3. Validate Environment:

- PUC might be deployed in PROD but not TST
- Check with Core Payment team for environment status

## Problem: 409 Conflict - Duplicate Idempotency Key

### Symptoms:

- HTTP 409 response
- Error code: "4090001"
- Error message: "Duplicate idempotency key"

### Solutions:

#### 1. Check Key Generation Logic:

```
javascript

// WRONG: Reusing the same key
const key = `${customerId}-payment`;

// CORRECT: Include unique elements
const key = `${customerId}-${operation}-${timestamp}-${uuid()}`;
```

#### 2. Understand Idempotency Scope:

- Same key + same caller-id = same result
- Different caller-id can use same key
- Keys are scoped per API endpoint

#### 3. Handle Duplicate Gracefully:

```
javascript

if (error.errorCode === '4090001') {
    // This might be a legitimate retry
    // Return the cached result if available
    return await getCachedPaymentResult(idempotencyKey);
}
```

## Network & Performance Issues

## Problem: Timeouts and Slow Responses

## Symptoms:

- Requests taking > 30 seconds
- Connection timeout errors
- HTTP 504 Gateway Timeout

## Solutions:

### 1. Implement Proper Timeouts:

```
javascript

const controller = new AbortController();
const timeoutId = setTimeout(() => controller.abort(), 15000); // 15 second timeout

try {
  const response = await fetch(url, {
    signal: controller.signal,
    ...options
  });
} catch (error) {
  if (error.name === 'AbortError') {
    // Handle timeout
  }
} finally {
  clearTimeout(timeoutId);
}
```

### 2. Use Async APIs for High Volume:

```
javascript

// For high-volume or batch processing
// Use async endpoints instead of sync
const asyncResponse = await fetch('/internal/async-payment/auth');
```

### 3. Implement Exponential Backoff:

```

javascript

async function retryWithBackoff(fn, maxRetries = 3) {
  for (let i = 0; i < maxRetries; i++) {
    try {
      return await fn();
    } catch (error) {
      if (i === maxRetries - 1) throw error;

      const delay = Math.pow(2, i) * 1000; // 1s, 2s, 4s
      await new Promise(resolve => setTimeout(resolve, delay));
    }
  }
}

```

## Problem: Rate Limiting (HTTP 429)

### Symptoms:

- HTTP 429 Too Many Requests
- Error message: "Rate limit exceeded"

### Solutions:

#### 1. Check Your API Key Limits:

```

javascript

// Review your registered RPS/TPS limits
// Contact Core Payment team to increase if needed

```

#### 2. Implement Rate Limiting:

```

javascript

const RateLimiter = require('limiter').RateLimiter;
const limiter = new RateLimiter(50, 'second'); // 50 requests per second

function makeRequest() {
  return new Promise((resolve, reject) => {
    limiter.removeTokens(1, (err, remainingRequests) => {
      if (err) reject(err);
      else resolve(callPaymentAPI());
    });
  });
}

```

#### 3. Use Async Processing:

```
javascript
// For high-volume scenarios
// Batch requests using async endpoints
// Process results via Kafka events
```

## Event Processing Issues

### Problem: Missing Kafka Events

#### Symptoms:

- Async payments submitted but no completion events received
- Event consumer not receiving messages

#### Solutions:

##### 1. Verify Topic Subscription:

```
java
@KafkaListener(
    topics = "payment-order-events",
    groupId = "your-service-consumer-group"
)
public void handlePaymentEvent(PaymentOrderEvent event) {
    // Process event
}
```

##### 2. Check Consumer Group Configuration:

```
properties
# application.properties
spring.kafka.consumer.group-id=your-unique-group-id
spring.kafka.consumer.auto-offset-reset=earliest
spring.kafka.consumer.enable-auto-commit=true
```

##### 3. Handle Event Ordering:

```

java

// Events might arrive out of order
// Use orderId to correlate events
// Store state and handle retries

if (event.getOrderId().equals(expectedOrderId)) {
    processEvent(event);
} else {
    // Handle out-of-order event
    storeForLaterProcessing(event);
}

```

## Environment-Specific Issues

### Problem: TymeBank Testing Limitations

#### Symptoms:

- Payments fail in TymeBank environments
- Account not found errors

#### Solutions:

##### 1. Use Pre-defined Test Accounts:

```

javascript

// TymeBank has limited test accounts
// Contact Core Payment team for account list
const testAccounts = [
    "TB-TEST-001",
    "TB-TEST-002"
    // Get complete list from Core Payment team
];

```

##### 2. Check Environment Availability:

```

javascript

// TymeBank only available in:
// - SIT (System Integration Testing)
// - UAT (User Acceptance Testing)
// Production not yet available

```

##### 3. Validate Account Existence:

```
javascript

// Always check if account exists before payment
const account = await getAccountDetails(accountNo);
if (!account) {
  throw new Error('Account not available in this environment');
}
```

---

## Support & Resources

### Getting Help

#### Slack Support Channels (Real-time Help)

##### Primary Support Channel:

- **#tx-core-payment-hub:** Main support channel for Core Payment issues
  - Tag: @corepayment-team for urgent issues
  - Response time: 1-4 hours during business hours
  - Escalation available for production issues

##### Related Support Channels:

- **#notification-engine-forum:** SMS/email notification issues
- **#multix-profile-management-forum:** Customer profile questions
- **#multix-current-account-forum:** Account management issues
- **#step-up-forum:** Authentication and security questions

### Creating Support Tickets

#### When to Create Tickets:

- API key requests
- PUC provisioning help
- Production issues
- Feature requests
- Environment access requests

#### Required Information:

markdown

**\*\*Title:\*\*** [Portfolio Name] – [Country] – [Issue Description]  
**\*\*Portfolio:\*\*** Your application/feature name  
**\*\*Countries:\*\*** GoTyme, TymeBank, or both  
**\*\*Environment:\*\*** DEV, TST, STG, PRD  
**\*\*Issue Type:\*\*** [Integration Help, Production Issue, Feature Request]  
**\*\*Description:\*\***

- What you were trying to do
- What actually happened
- Error messages (if any)
- Steps to reproduce

**\*\*Expected Outcome:\*\*** What should happen  
**\*\*Business Impact:\*\*** Why this needs to be resolved  
**\*\*Due Date:\*\*** When you need this resolved

## Support Process:

1. **Create Jira Ticket** under Epic: CPP-130
2. **Post to Slack** #tx-core-payment-hub with ticket link
3. **Tag Relevant People:**
  - Core Payment Team: @corepayment-team
  - Product Owner: @Luke Lanterme
  - Engineering Manager: @Phuoc (Alex) Nguyen

## Emergency Escalation

### For Production Issues Affecting Customers:

#### Immediate Actions (< 5 minutes):

1. Post in #tx-core-payment-hub with "⚠ PRODUCTION ISSUE" tag
2. Include error details and customer impact
3. Tag @corepayment-team immediately

#### If No Response (< 30 minutes):

1. Escalate through your team lead
2. Tag Product Owner @Luke Lanterme
3. Consider paging on-call if critical

#### If Still No Response (< 1 hour):

1. Contact Engineering Manager @Phuoc (Alex) Nguyen

2. Initiate formal incident response process
3. Document business impact

## Documentation Resources

### Official Integration Documents

#### 1. **How to Integrate with MultiX - Core Payment Platform**

- Primary integration guide
- Step-by-step instructions
- Common questions and answers

#### 2. **Payment Authorization API Contract**

- Complete OpenAPI 3.1.0 specification
- Request/response schemas
- Error codes and messages

#### 3. **Integrating Payment Flows with Core Payment Systems**

- Communication patterns explained
- Sequence diagrams for all integration types
- Payload examples and templates

#### 4. **Provisioning Mambu Resources Guideline**

- Banking system setup requirements
- Resource provisioning instructions
- CloudFormation templates

#### 5. **Provisioning Payment Rules/PUC Guideline**

- Payment Use Case configuration
- Business rules setup
- Limit configuration

## Code Repositories & Tools

### 1. **Payment Resource Blueprint**

- Infrastructure as Code templates
- PUC configuration examples
- Deployment scripts

### 2. **AWS Signature V4 Library (Java)**

- Authentication implementation
- Request signing examples

- Integration with Spring Boot

### **3. Example Integration Repository**

- Real implementation examples
- Configuration samples
- Best practices demonstrated

## **Event Contracts & Schemas**

### **1. Event Contract - Payment Order Event**

- Async payment result events
- Event schema definitions
- Consumer implementation examples

### **2. Event Contract - Payment Auth Account Event**

- Account balance change events
- Real-time balance updates
- Account lifecycle events

### **3. MultiX - API Contract - Current Account**

- Account management APIs
- Account creation and updates
- Status management operations

## **Team Contacts & Ownership**

### **Core Payment Team (Cypher + Thunder)**

- **Engineering Contact:** @Hieu Pham
- **Product Contact:** @Luke Lanterme
- **Team Responsibility:** Core payment processing, authorization, and platform management

### **Related Team Contacts**

<b>Service</b>	<b>Team</b>	<b>Engineering Contact</b>	<b>Product Contact</b>
<b>Notification Engine</b>	Loki	@Nam Le	@Riskho Wardiat
<b>Document Engine</b>	Dragon	@Loc Huynh	@An Phan
<b>Activity History</b>	Neo	@Son Nguyen [Neo]	@Luke Lanterme
<b>Profile Management</b>	Alpha	@Kiet To @Long Tran [EM]	@Anthony Blackie
<b>Step-up Authentication</b>	Bhutan/Hawkeye	@Trang Le	@Riskho Wardiat
<b>Dashboard</b>	Zoro	@Son Pham	@Riskho Wardiat

# Monitoring & Observability

## DataDog Dashboards

### GoTyme (Philippines) - Production:

- **Payment Hub Service:** [DataDog Dashboard](#)
- **Core Payment Service:** [DataDog Dashboard](#)
- **API Gateway Metrics:** Monitor rate limiting and response times

### TymeBank (South Africa) - Production:

- **Payment Hub Service:** [DataDog Dashboard](#)
- **Core Payment Service:** [DataDog Dashboard](#)

## Key Metrics to Monitor

### Application Health:

- Request success rate (target: >99.5%)
- Response time P95 (target: <5 seconds for sync, <1 second for async ack)
- Error rate by error code
- Rate limiting violations

### Business Metrics:

- Payment volume and trends
- Transaction amounts and patterns
- Success rate by payment type
- Customer impact metrics

### Infrastructure Metrics:

- API gateway performance
- Kafka event processing lag
- Database connection health
- AWS service availability

## Alerting Best Practices

### Critical Alerts (Immediate Response):

```
json
{
  "alert": "Payment Success Rate Below 95%",
  "condition": "success_rate < 95% for 5 minutes",
  "severity": "CRITICAL",
  "notification": ["slack", "pagerduty"]
}
```

### Warning Alerts (Monitor Closely):

```
json
{
  "alert": "Payment Response Time High",
  "condition": "p95_response_time > 10 seconds for 10 minutes",
  "severity": "WARNING",
  "notification": ["slack"]
}
```

### Business Alerts (Track Trends):

```
json
{
  "alert": "Payment Volume Anomaly",
  "condition": "hourly_volume deviates >50% from baseline",
  "severity": "INFO",
  "notification": ["slack"]
}
```

---

## Pre-Production Checklist

### Integration Readiness Checklist

#### Phase 1: Planning & Design

- Business flow defined** with Business Analyst
- Accounting flow documented** (which accounts debited/credited)
- Payment Use Cases (PUCs) designed** and reviewed
- Integration pattern selected** (Sync/Async + SMS/DMS)
- Error handling strategy** defined
- Rate limiting requirements** estimated

#### Phase 2: Infrastructure Setup

- Mambu resources provisioned** (GL accounts, transaction channels)
- Payment Use Cases deployed** in all environments
- API key obtained** with appropriate rate limits
- Environment access validated** (DEV, TST, STG)
- Security implementation completed** (AWS Signature V4)
- Network connectivity verified** to all endpoints

### **Phase 3: Development**

- Authentication implemented** with proper header handling
- Idempotency mechanism built** with unique key generation
- Request/response handling** implemented for all scenarios
- Error handling** for all documented error codes
- Retry logic** implemented with exponential backoff
- Event consumers** implemented (for async patterns)
- Logging and monitoring** instrumentation added

### **Phase 4: Testing**

- Happy path testing** completed successfully
- Error scenario testing** (insufficient funds, invalid accounts)
- Network failure testing** (timeouts, retries)
- Rate limiting testing** verified
- Idempotency testing** (duplicate key handling)
- Load testing** completed for expected volume
- End-to-end testing** in UAT environment
- Event processing testing** (for async patterns)

### **Phase 5: Production Readiness**

- Security review** completed and approved
- Performance testing** results acceptable
- Monitoring and alerting** configured
- Runbook created** for support team
- Documentation updated** with production details
- Rollback plan** documented and tested
- Support team training** completed
- Go-live communication** plan ready

## **Production Deployment Checklist**

### **Pre-Deployment (T-1 Week)**

- Production API key** obtained and validated

- Production PUCs** deployed and tested
- Production Mambu resources** provisioned
- DataDog dashboards** configured for monitoring
- Alerting rules** configured and tested
- Support team** briefed on new integration

## **Deployment Day**

- Health checks** passing in production
- Test transactions** executed successfully
- Monitoring** actively watching key metrics
- Support team** on standby for issues
- Rollback procedure** ready if needed

## **Post-Deployment (T+1 Week)**

- Success metrics** meeting targets
  - Error rates** within acceptable thresholds
  - Customer feedback** positive or issues addressed
  - Performance** meeting SLA requirements
  - Documentation** updated with lessons learned
- 

# **Best Practices & Guidelines**

## **Security Best Practices**

### **Authentication & Authorization**

javascript

```
// ✅ CORRECT: Secure credential management
const apiKey = process.env.CORE_PAYMENT_API_KEY; // From environment
const credentials = new AWS.EnvironmentCredentials(); // From IAM role

// ❌ WRONG: Hardcoded credentials
const apiKey = "SadeFPS5j0mM06C2VKUkwS241cDYRMYGjti6i91q"; // Never do this
```

### **Request Signing**

```
javascript

// ✅ CORRECT: Proper AWS signature implementation
const signature = aws4.sign({
  method: 'POST',
  path: '/internal/payment/auth',
  host: 'payment-platform-ingress.prd.tymeph.net',
  body: JSON.stringify(requestBody),
  headers: {
    'Content-Type': 'application/json',
    'x-api-key': apiKey
  }
}, credentials);

// ❌ WRONG: Skip signature validation
// Never send requests without proper AWS signatures
```

## Input Validation

```
javascript

// ✅ CORRECT: Validate all inputs
function validatePaymentRequest(request) {
  if (!request.paymentUseCase) {
    throw new Error('Payment use case is required');
  }
  if (!request.transactions || request.transactions.length === 0) {
    throw new Error('At least one transaction is required');
  }
  for (const txn of request.transactions) {
    if (txn.amount <= 0) {
      throw new Error('Transaction amount must be positive');
    }
    if (!txn.accountNo || !/^[a-zA-Z0-9]{5,15}$/.test(txn.accountNo)) {
      throw new Error('Invalid account number format');
    }
  }
}
```

## Performance Best Practices

### Connection Management

```
javascript

// ✅ CORRECT: Reuse HTTP connections
const https = require('https');
const agent = new https.Agent({
  keepAlive: true,
  keepAliveMsecs: 30000,
  maxSockets: 50
});

const fetch = require('node-fetch');
const response = await fetch(url, {
  agent: agent,
  timeout: 15000
});
```

## Async Processing

```
javascript

// ✅ CORRECT: Use async for high volume
async function processPayments(payments) {
  const results = await Promise.allSettled(
    payments.map(payment => processAsyncPayment(payment))
  );

  // Handle results with proper error handling
  return results.map((result, index) => ({
    payment: payments[index],
    success: result.status === 'fulfilled',
    result: result.value || result.reason
  }));
}

// ❌ WRONG: Sequential processing for high volume
for (const payment of payments) {
  await processPayment(payment); // Slow for large batches
}
```

## Caching Strategy

```
javascript
// ✅ CORRECT: Cache account information
const accountCache = new Map();

async function getAccountWithCache(accountNo) {
  if (accountCache.has(accountNo)) {
    const cached = accountCache.get(accountNo);
    if (Date.now() - cached.timestamp < 300000) { // 5 minute TTL
      return cached.data;
    }
  }

  const account = await getAccountDetails(accountNo);
  accountCache.set(accountNo, {
    data: account,
    timestamp: Date.now()
  });

  return account;
}
```

## Error Handling Best Practices

### Comprehensive Error Classification

```
javascript

class PaymentError extends Error {
  constructor(errorCode, message, retryable = false, customerMessage = null) {
    super(message);
    this.errorCode = errorCode;
    this.retryable = retryable;
    this.customerMessage = customerMessage || message;
  }
}

function classifyError(errorResponse) {
  const errorCode = errorResponse.errors[0] ?.errorCode;

  switch (errorCode) {
    case '4001001': // Insufficient funds
      return new PaymentError(
        errorCode,
        'Insufficient account balance',
        false, // Not retryable
        'Please ensure sufficient balance and try again'
      );

    case '5000001': // Internal server error
      return new PaymentError(
        errorCode,
        'Internal server error',
        true, // Retryable
        'Temporary system issue, please try again'
      );
  }

  default:
    return new PaymentError(
      errorCode || 'UNKNOWN',
      errorResponse.errors[0] ?.errorMessage || 'Unknown error',
      false
    );
}
}
```

## Retry Logic Implementation

```
javascript

async function retryPayment(paymentFn, maxRetries = 3) {
  for (let attempt = 1; attempt <= maxRetries; attempt++) {
    try {
      return await paymentFn();
    } catch (error) {
      const paymentError = classifyError(error);

      if (!paymentError.retryable || attempt === maxRetries) {
        throw paymentError;
      }

      // Exponential backoff with jitter
      const delay = Math.min(1000 * Math.pow(2, attempt - 1), 30000);
      const jitter = Math.random() * 1000;
      await new Promise(resolve => setTimeout(resolve, delay + jitter));

      console.log(`Payment attempt ${attempt} failed, retrying in ${delay + jitter}ms`)
    }
  }
}
```

## Monitoring & Observability Best Practices

### Structured Logging

```
javascript

const logger = require('winston');

function logPaymentAttempt(paymentRequest, orderId, status, duration) {
  logger.info('Payment processed', {
    orderId: orderId,
    paymentUseCase: paymentRequest.paymentUseCase,
    amount: paymentRequest.transactions.reduce((sum, txn) => sum + txn.amount, 0),
    currency: paymentRequest.transactions[0]?.currency,
    status: status,
    duration: duration,
    customerId: paymentRequest.tags?.CUSTOMER_ID,
    feature: paymentRequest.source,
    timestamp: new Date().toISOString()
  });
}
```

### Custom Metrics

```
javascript

const StatsD = require('node-statsd');
const metrics = new StatsD();

function recordPaymentMetrics(paymentRequest, result) {
  // Record payment volume
  metrics.increment('payments.total', 1, {
    payment_use_case: paymentRequest.paymentUseCase,
    status: result.status,
    currency: paymentRequest.transactions[0]?.currency
  });

  // Record payment amounts
  const totalAmount = paymentRequest.transactions.reduce((sum, txn) => sum + txn.amount);
  metrics.histogram('payments.amount', totalAmount, {
    payment_use_case: paymentRequest.paymentUseCase,
    currency: paymentRequest.transactions[0]?.currency
  });

  // Record response times
  metrics.timing('payments.response_time', result.duration);
}


```

## Testing Best Practices

### Unit Testing

```
javascript

describe('Payment Service', () => {
  test('should generate unique idempotency keys', () => {
    const service = new PaymentService();
    const key1 = service.generateIdempotencyKey('CUST123', 'BillPay', 'REF001');
    const key2 = service.generateIdempotencyKey('CUST123', 'BillPay', 'REF002');

    expect(key1).not.toBe(key2);
    expect(key1).toContain('CUST123');
    expect(key1).toContain('BillPay');
  });

  test('should handle insufficient funds error', async () => {
    const mockResponse = {
      status: 400,
      errors: [{ errorCode: '4001001', errorMessage: 'Insufficient funds' }]
    };

    jest.spyOn(global, 'fetch').mockResolvedValue({
      ok: false,
      status: 400,
      json: () => Promise.resolve(mockResponse)
    });

    const service = new PaymentService();
    const result = await service.processPayment(mockPaymentRequest);

    expect(result.success).toBe(false);
    expect(result.errorCode).toBe('4001001');
  });
});
```

## Integration Testing

```

javascript

describe('Core Payment Integration', () => {
  test('should successfully process payment in test environment', async () => {
    const paymentRequest = {
      paymentUseCase: 'TEST_PaymentUseCase',
      paymentUseCaseVersion: '1.0.0',
      paymentDefinition: 'TEST_Payment',
      requestType: 'SMS',
      timestamp: Date.now().toString(),
      source: 'IntegrationTest',
      transactions: [
        {
          transactionDefinition: 'TEST_Debit',
          accountNo: process.env.TEST_ACCOUNT_NO,
          amount: 10.00,
          currency: 'PHP',
          narrative: 'Integration test payment'
        }
      ],
      journalEntries: [],
      tags: { TEST_FLAG: 'true' }
    };

    const service = new PaymentService({
      environment: 'TST',
      apiKey: process.env.TEST_API_KEY
    });

    const result = await service.processPayment(paymentRequest);

    expect(result.status).toBe('APPROVED');
    expect(result.orderId).toBeDefined();
    expect(result.transactions).toHaveLength(1);
  });
});

```

## 🏁 Conclusion

You now have a **complete understanding** of the Core Payment system and everything needed for successful integration. This guide has taken you through:

### 📚 What You've Learned

- **Foundation Knowledge:** Understanding what Core Payment is and why it exists
- **Architecture Mastery:** Deep knowledge of all system components and interactions

- **Integration Patterns:** All 4 communication patterns and when to use each
- **Setup & Configuration:** Complete provisioning and configuration process
- **API Implementation:** Step-by-step coding with real examples
- **Production Readiness:** Monitoring, troubleshooting, and best practices

## **Key Takeaways for Success**

### **1. Always Start with Business Analysis**

- Never code before understanding the accounting flow
- Work closely with your Business Analyst
- Document all business rules and validations

### **2. Follow the Integration Sequence**

- Provision Mambu resources first
- Create and test PUCs in lower environments
- Implement security correctly from the start
- Test thoroughly before production

### **3. Implement Defensive Programming**

- Validate all inputs and outputs
- Handle all documented error scenarios
- Implement proper retry logic
- Use idempotency correctly

### **4. Monitor Everything**

- Set up comprehensive monitoring and alerting
- Log structured data for debugging
- Track business metrics and technical performance
- Prepare for production support

### **5. Leverage Support Resources**

- Use Slack channels for real-time help
- Create detailed support tickets when needed
- Follow escalation procedures for production issues
- Maintain good relationships with the Core Payment team

## **Your Next Steps**

1. **Start Small:** Begin with a simple payment type (like airtime top-up)
2. **Test Thoroughly:** Use the provided checklists and testing guidelines

3. **Get Help Early:** Don't hesitate to reach out to support channels
4. **Scale Gradually:** Add complexity and volume incrementally
5. **Share Knowledge:** Document your learnings for your team

## Success Metrics

Your integration is successful when you achieve:

- **>99.5% payment success rate** in production
- **<5 second response times** for synchronous calls
- **Zero security vulnerabilities** in security review
- **Complete error handling** for all scenarios
- **Comprehensive monitoring** and alerting
- **Happy customers** using your payment features

Remember: **Every payment integration is unique**, but following this guide ensures you cover all essential requirements for a secure, reliable, and scalable integration with Core Payment.

**Good luck with your integration!** 

The Core Payment team and community are here to help you succeed. Don't hesitate to reach out whenever you need assistance.

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## Complete Source Documentation

**Primary Documentation Analyzed:**

- [Core Payment \(Main Page\)](#) - *Empty placeholder*
- [How to Integrate with MultiX - Core Payment Platform](#) - *Primary integration hub*
- [Integrating Payment Flows with Core Payment Systems](#) - *Integration patterns*
- [Payment Authorization API Contract](#) - *Complete OpenAPI spec*
- [Provisioning Mambu Resources Guideline](#) - *Banking setup*
- [Provisioning Payment Rules/PUC Guideline](#) - *Payment use cases*
- [Accessing Current Account Details Guideline](#) - *Account APIs*
- [Register API key for payment-platform-ingress](#) - *API management*
- [How to create a support ticket for Core Payment Platform](#) - *Support process*
- [Event Contract - Payment Auth Account Event](#) - *Account events*
- [Event Contract - Payment Order Event](#) - *Payment events*
- [MultiX - API Contract - Current Account](#) - *Account management*

**Additional Resources:**

- [Payment Resource Blueprint Repository](#)
- [AWS Signature V4 Implementation](#)
- [Example Integration Code](#)

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