

Laura A. Lara-Amaya

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OBJECTIVE

Self-motivated Business Management Information System and Finance major seeking a development program or full-time position opportunity to jumpstart a career in technology services. Seeking a role requiring the demonstration of technology principles in web developing, attention to detail, and working in a team environment.

SKILLS

- Fluent in Spanish (read, write, and speak)
 - JavaScript, HTML, CSS, jQuery, Python
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EDUCATION

Full Stack Web Developer

Oct 2020

The Coding Bootcamp at The University of North Carolina at Charlotte, Charlotte, NC

Bachelor of Science in Business Administration: Management Information System & Finance

Dec 2020

The University of North Carolina at Charlotte, Charlotte, NC

GPA: 3.85

WORK EXPERIENCE

Retail Sales Consultant

AT&T, Charlotte, NC

Nov 2019–Current

Part-time, weekdays/weekends

- Consistently exceeded sales goals by leveraging strong customer service and relationship marketing skills.
- Implemented comprehensive needs assessment mechanism to help recognize demand for plans and services.
- Managed, maintained and established business accounts
- Executed problem-solving skills to determine solutions for clients in escalated situations.

Insurance Agent/Office Assistant

Agencia Las Americas Travel Agency and Tax Services, Hickory, NC

Aug 2014 – April 2019

Full-time, weekdays

- Helped clients obtain the right insurance coverage to meet their needs
 - Offered exceptional customer service to each individual client
 - Communicated effectively with a diverse clientele
 - Composed financial reports
 - Worked with Members Insurance Company & Universal Insurance Company
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CERTIFICATIONS

- Property and Casualty Insurance License, Charlotte, North Carolina
- Life Insurance License, Charlotte, North Carolina
- Notary Public, Hickory, North Carolina

Oct 2016

Jun 2017

Jan 2015