
UNITED NEIGHBOURHOODS

Backend Review 14/01/16

Welcome Page

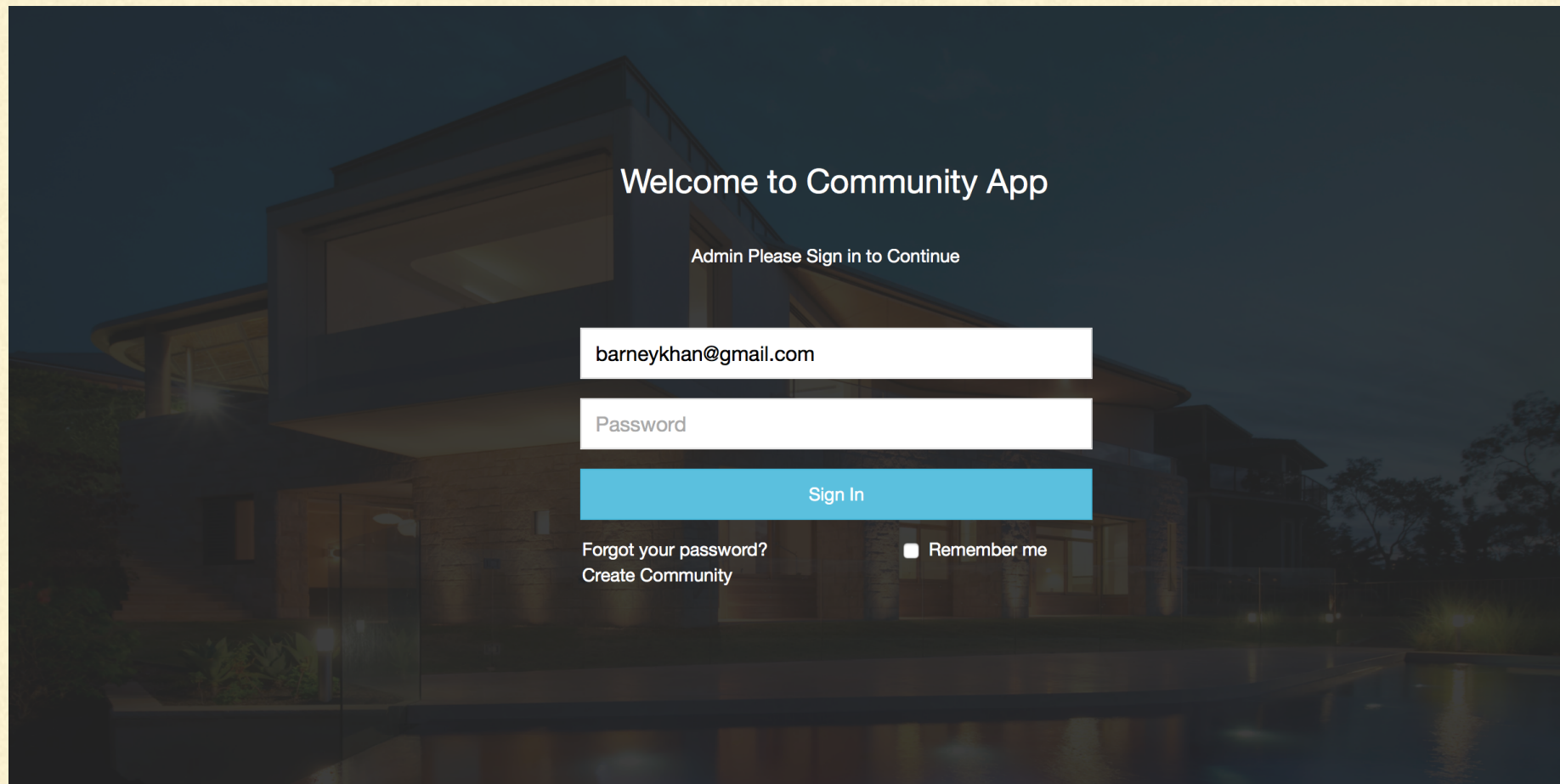
Functions : 1. Community Admin to Sign In

1.As we sign up communities, we will require an e-mail ID from Admin and provide a password.

2.Once logged in, they will be prompted to change their password.

3.We must provide a Password Recovery function associated with their EMAIL ID and change password function in Settings

4. OI to provide BG Image



Welcome to United Neighborhoods!

Please Sign In

Replace EMAIL FIELD with Select Community
Password Field

Sign In

Forgot your password? Remember Me

Remove : Create Community

Dashboard

Sidebar : Dashboard/Notices/iReports/Messages/Directory/Alert
Log/Users/Reports

Notices : Post new notices to your community

iReports : View all reported incidents from your community

Messages : View & Respond to all your Messages

Directory : Update your community Directory

Alert Log: View a record of all Alerts sent out

Users : Manage your community Users

User Image

Barney

Dashboard >

Announcements >

Complaints >

Messages >

Directory >

Alert Log >

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Reports >

Dashboard

Announcement

Broadcast message to resident of community.

3 New

Complaints

View reported incidents in your community.

2 New

Messages

View Enquiries,FeedBack and suggestions from residents.

Directory

View directory

Alert Log

View Alerts

Users

View/Edit Users

Notices

1. Admin to post new Notices with/without media attached
AND view history of old notices.
2. Include Subject and Message field (Currently only Header field). Message length will vary for different communities.
3. Remove Start/End Date. Replace with Message Timestamp.
4. Admin must be able to edit/delete messages.

Profile Image

Barney

Dashboard

Announcements

Complaints

Messages

Directory

Alert Log

Users

Reports

Announcements

Add New

Elevator Maintenance

1/12/2016 - 1/12/2016

Posted

restaurant hardware module	-	1/13/2016 - 1/20/2016	View Attachment	Posted
Trip	-	1/9/2016 - 1/9/2016	View Attachment	Posted

Profile Image

Barney

Dashboard

Announcements

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Announcements

Add New

Announcement Name

Date From

-

To Date

Post

Elevator Maintainance	-	1/12/2016 - 1/12/2016	View Attachment	Posted
restaurant hardware module	-	1/13/2016 - 1/20/2016	View Attachment	Posted
Trip	-	1/9/2016 - 1/9/2016	View Attachment	Posted

No field for message. Must type whole message in Announcement Name field.

As noted above: remove start/end date : Apply a timestamp automatically.

iReports

1. Admin to view all iReports received.
 2. Update status to Received so USER gets confirmation their iReport has been viewed.
 3. Sort by subcategories of iReports.
 4. How is media displayed?
 5. Sort by most recent by default.
 6. Admin will receive the following info : Subcategory of iReport, Message, Media and Location.
 7. Fields : User ID/Complaint Type/Media/Sent/Update
 8. When expanded : View Message, Media? and Location?
 9. Export to Print, Mail etc for
-

User Image

Barney

Dashboard >

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Complaints

All TypesAll CatagorieSort

Users#	User ID	Complaints	Complaints Type	Change Status	Media	Date	Update
8	Ali	Electricity Problem	Road Works	Recieved	2	1/11/2016 1:07:03 PM	Updated

need to view with more dummy data

User Image

Barney

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All TypesAll CatagorieSort

Users#	User ID	Complaints	Location	Media
8	Ali	Electricity Problem	03325424112	<div>?</div>

Messages

1. Admin to view & reply messages (with, without media)
 2. Inbox style : Most recent (reply or new message) on top
 3. A USER can send 1/3 types of messages at a time. The type of message will be the subject of that specific message.
If a USER sends a Complaint today and a Enquiry tomorrow, it forms part of the same thread. Admin will not see multiple messages from a single USER.
 4. Fields: User ID/Message/Media/Date
 5. In expand view...View full message and reply.
 6. No need for Change Status. USER will get notification when there is a new message or reply
 8. ADMIN can sort by type of message.
 9. When sending media, must be displayed properly on App
-

User Image

Barney

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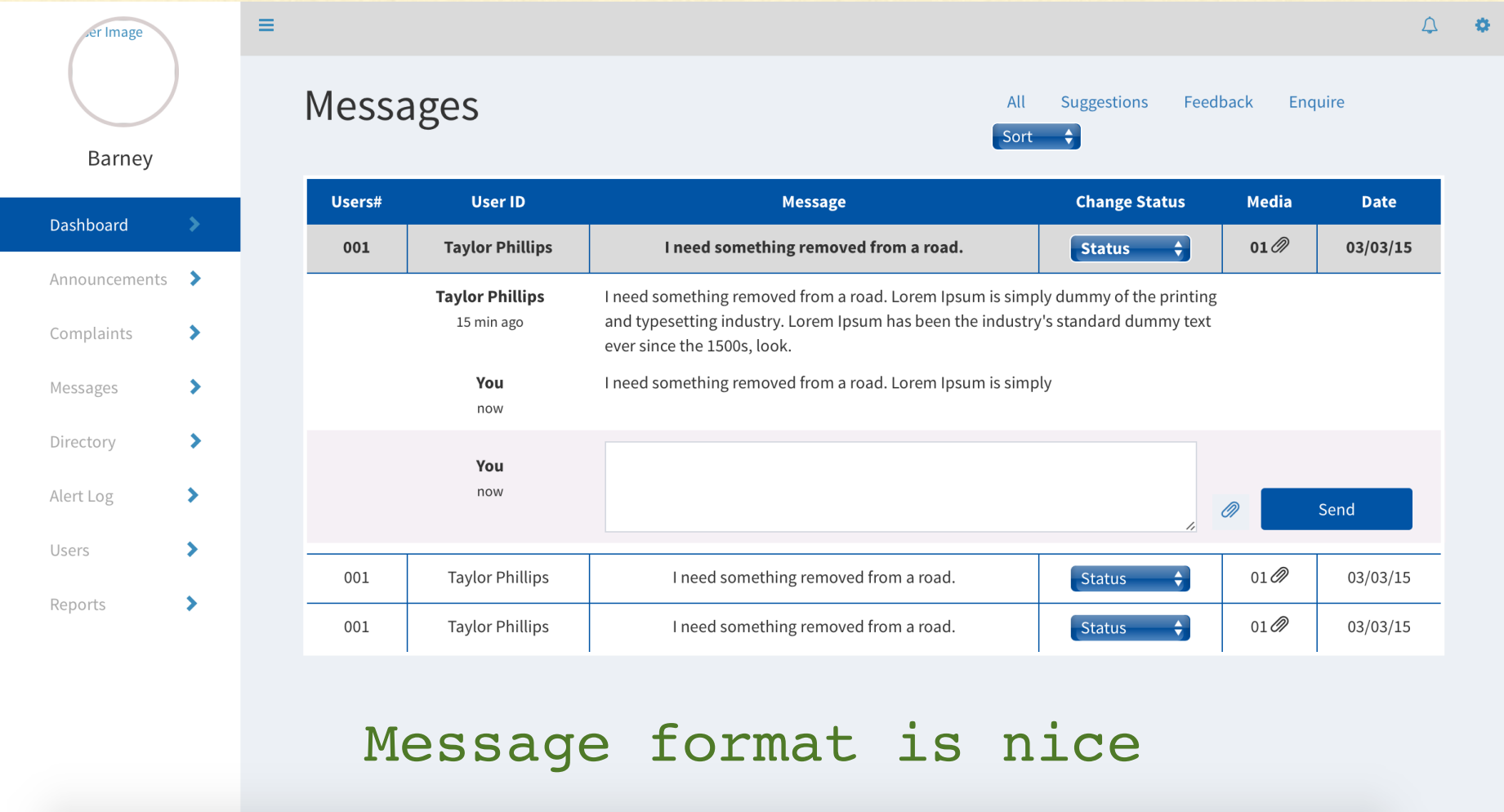
Messages

AllSuggestionsFeedbackEnquire

Sort

Users#	User ID	Message	Change Status	Media	Date
001	Taylor Phillips	I need something removed from a road.	Status	01	03/03/15
001	Taylor Phillips	I need something removed from a road.	Status	01	03/03/15
001	Taylor Phillips	I need something removed from a road.	Status	01	03/03/15

looks like a spreadsheet.



Change the design to be like an inbox. Looks like a spreadsheet now

Is there a indication for new/unread messages?

Directory

Function : 1.Admin to Select Categories to be Displayed
(Community Specific)

2. Admin can input Display Pic,Name, Role, Contact Number,
Email

4. Some will only display number or email. Propose a contact icon on App and then, USER is prompted to Call, E-Mail or both depending on what info is provided? Please advise.

5. Please provide design of Directory Screen

Alert Log

1. Admin to view history of Alerts sent out
2. Fields : User ID/Time/Address

Please provide design for Alert Log

USERS

Admin to manage users :

1. View all USERS registered with following info : User ID/
Email/Address/Phone Number
2. Admin to disable access for specific USERS

Please provide design for USERS

Reports

1. Please Advise : Not sure if we need this?

Settings

1. Admin to change associated email id
2. Change password
3. Upload Community Display Pictures
4. Set Community Emergency Contact Numbers
5. Set Profile Pic
6. Anything else?

Please provide design for Reports
