

## **Minutes of Meeting with Matt Burdess, Ambulatory Care Manager: 18/07/2019**

Attended: Matt Burdess, Libby Topp, Llew Mills

Libby Topp and Llew Mills met with the manager of ambulatory care Matt Burdess to discuss ways in which Research and Clinical staff could work more closely together.

This meeting was the first in an ongoing series scheduled by LT and LM, attempting to initiate a process for streamlining the collaboration of clinical staff and researchers in the research process.

LT explained why we had asked to speak to MB.

- (1) Broadly, because we wanted to improve the way clinical research was conducted, via more consultation with clinicians and consumers at all steps of the research process, including (i) the research questions, (ii) the design of the study (i.e. its impact upon clinician's routine practice), (iii) the ethical parameters of the study.
- (2) More specifically because in our meeting with Dr Apo Demirkol he had suggested that the clinical leadership groups might be good places to find people who are aware of the more recurring system-wide issues that interested clinicians and might be the subject of a research study.

After some confusion about our purpose (confusion that itself reflects the fact that traditionally, researchers have asked clinicians for assistance with recruitment, rather than asking them to genuinely partner in the research process), Matt was pleased at this idea and offered many helpful suggestions for finding forums where clinical staff might identify ongoing issues. His main suggestion was that LT and LM attend the weekly Multidisciplinary Team (MDT) meetings – meeting where staff from across the whole Langton centre (Doctors, Nurses, Counsellors, Managers) meet to discuss complex clients – to see whether any issues arose more than once.

Addendum: LT and LM's attendance at the MDT meetings.

After attending three MDT meetings LT and LM realised that the focus of these meetings was on individual clients and that while recurring issues were observed (e.g. non-attendance) that this might not be the most efficient way to gather this sort of information. Decided to schedule a meeting with Dr Apo Demirkol.