

# Sibora Troshani

## Personal Information

Gender: Female

Age: 29

Nationality: Kosovo

Location: Graz, Austria

## Summary:

Motivated SAP consultant with a background in logistics processes. Graduated with a degree in business administration. Strong analytical skills and experience in SAP SD module. Eager to further develop skills in SAP customization and S/4 HANA.

## Education:

Master's degree in Business Administration

University of Graz, Graz

Bachelor's degree in Business Administration

University of Prishtina, Kosovo

## Experience:

SAP Support Specialist

Bands Logistics Company

- Provided 2nd and 3rd level support for SAP SD module, resolving issues, and optimizing processes.
- Collaborated with internal customers to understand requirements and provide solutions.

September 2020 – Present (3 years)

Remote (Graz)

Sales Assistant

K&O Retail Store

- Assisted customers with inquiries and purchases, gaining strong customer service skills.

June 2018 – June 2020 (2 years)

Prishtina, Kosovo

## Languages:

English: Fluent

German: Fluent

Albanian: Native