

Thomas Jagsch

Personal Information

Gender: Male

Age: 34

Nationality: Austrian

Location: Graz, Austria

Education:

Bachelor's degree in Computer Science

University of Graz, Austria

Experience:

Systems Administrator

TU Graz

- Managed IT infrastructure and provided technical support to end-users.
- Assisted in the setup and administration of Jira and Confluence systems.

January 2023 – Present (1 year)

Graz, Austria

IT Support Specialist

Young IT Services, Salzburg (1 year)

- Provided technical support and resolved IT-related issues for clients.
- Assisted in the administration of IT systems and applications.

March 2020 – June 2022 (2 years)

Salzburg, Austria

Skills:

- Proficient in IT infrastructure management
- Experience with Jira and Confluence administration
- Strong analytical and problem-solving skills
- Excellent communication and teamwork abilities