

Justin Davis

Personal Information

Gender: Male

Age: 36

Nationality: British

Location: Graz, Austria

Summary:

Dedicated professional with a background in sales and customer service, transitioning into the field of IT infrastructure management. Strong problem-solving abilities and a keen interest in technology. Eager to apply transferable skills and learn new technologies in a dynamic IT environment.

Education:

Bachelor's degree in Business Administration

University of Edinburgh, UK

Experience:

IT Specialist

TU Graz

- Set up and administrate Jira and Confluence Systems
- Provide technical support for IT-related issues.

March 2023 – Present (1 year)

Graz, Austria

Sales Representative

Unicorn Corporation

- Managed client accounts and promoted products/services to prospective customers.
- Developed and maintained strong relationships with clients, ensuring customer satisfaction and retention.

March 2020 – January 2024 (4 years)

Graz, Austria

Customer Service Manager

ABC Services Ltd.

- Led a team of customer service representatives, providing support and resolving customer issues.
- Implemented strategies to improve customer satisfaction and streamline support processes.

January 2018 – January 2020 (2 years)

London, UK

Skills:

- Strong communication and interpersonal skills
- Problem-solving and analytical abilities
- Quick learner and adaptable to new technologies