

# Ahmed Ben Salah

## Personal Information

Gender: Male

Age: 30

Nationality: Moroccan

Location: Casablanca, Morocco

## Summary:

Experienced IT professional with a background in system administration and technical support. Proficient in IT infrastructure management and troubleshooting. Seeking an opportunity to relocate to Graz, Austria, and contribute to the IT team at AVL List GmbH.

## Education:

Bachelor's degree in Computer Science

University Hassan II, Casablanca, Morocco

## Experience:

System Administrator

Casablanca IT Solution

- Managed IT infrastructure, including servers, networks, and security systems.
- Provided technical support to end-users and resolved IT-related issues in a timely manner.

January 2020 – Present (4 years)

Casablanca, Morocco

Technical Support Specialist

Mind Tech Services

- Assisted clients with hardware and software troubleshooting and provided solutions to technical problems.
- Installed, configured, and maintained IT systems and applications.

June 2017 – December 2019 (1 year, 6 months)

Casablanca, Morocco

## Skills:

- Proficient in IT infrastructure management
- Strong troubleshooting and problem-solving abilities
- Excellent communication and interpersonal skills
- Fluent in Arabic, French, and English