

# Valentina Muller

## Personal Information

Gender: Female

Age: 35

Nationality: Austrian

Location: Graz, Austria

## Education:

Bachelor's degree in Computer Science

Graz University of Technology, Austria

## Experience:

IT Infrastructure Specialist

ART Tech Solutions

- Managed and administered Jira Service Management and Confluence systems for various clients.
- Developed technical implementation concepts and workflows to meet client requirements.
- Provided technical support and troubleshooting for Jira and Confluence platforms.

February 2019 – Present (5 years)

## Skills:

- Proficient in Jira Service Management and Confluence administration
- Experience with scripting languages such as JavaScript and SQL
- Strong analytical and problem-solving skills
- Excellent communication and teamwork abilities

## Languages:

German: Native

English: Intermediate