

1. IT Infrastructure Specialist (f/m/d) for Jira Service Management

Location: Graz, AT

Company: AVL List GmbH

Job Function: IT & Software

Contract Type: Permanent

Posting Date: Feb 7, 2024

Job ID: 35520

YOUR RESPONSIBILITIES:

- Set-up and administration of Jira service management and assets (cloud)
- Collection and evaluation of technical requirements together with customers/suppliers
- Development of technical implementation concepts based on the technical requirements
- Administration and further development of Confluence and Jira (user-defined fields, workflows and plug-ins) in close cooperation with key users (on premise and cloud)
- Monitoring, maintenance and further development of interfaces to other applications
- Support for the migration of existing server instances to the cloud
- Technical contact person for internal customers and external suppliers
- Quality assurance incl. monitoring and reporting

YOUR PROFILE:

- Completed technical education (Secondary Technical College, University of Applied Sciences, University) in the fields of computer science, telematics or a comparable qualification
- Several years of professional experience in the administration of Jira, Confluence and ITSM
- Experience in scripting and data processing (Jira Automation, REST, JavaScript, XML, SQL and ScriptRunner)
- Experience with data exchange between IT systems is an advantage
- Analytical and cross-system thinking skills, as well as the ability to recognize and describe technical interrelationships
- Independent and goal-oriented way of working
- Communicative and team-oriented personality
- Good knowledge of German and English, both written and spoken

WE OFFER:

- Homeoffice

- Flexitime Regulation
- Canteen
- Award-winning Training Programs
- Health Management
- Parental Leave Management (Maternity/Paternity Protection & Educational Leave)

Annual Remuneration: Due to the Austrian Equal Treatment Act we are obligated to state the annual gross remuneration (full-time) for this position as a basis for negotiation: €49,000.00. The Employee will be classified according to the Collective Agreement for Employees of Industry (Collective Bargaining Agreement of the Automotive Industry). We will, in any case, offer market-conforming payment taking qualifications and professional experience into account.

<https://jobs.avl.com/job/Graz-IT-Infrastructure-Specialist-%28fmd%29-for-Jira-Service-Management/937984001/>