Kejsi Müller

Personal Information

Gender: Female
Age: 28
Nationality: Austrian
Location: Graz, Austria

Education:

Bachelor's degree in Psychology
University of Vienna, Austria

Experience:

Customer Success Manager
Divine Software Solutions
- Managed relationships with key clients to ensure satisfaction and retention.
- Identified upsell opportunities and worked closely with the sales team to drive revenue growth.

January 2021 – Present (3 years)
Vienna, Austria

Market Research Analyst
Dajti Consulting Group
- Conducted market research and analysis to identify trends and opportunities in the industry.
- Prepared reports and presentations to communicate findings to clients and stakeholders.

June 2018 – January 2021 (2.5 years)
Vienna, Austria

Skills:

- Strong communication and interpersonal skills developed through client-facing roles
- Analytical mindset and ability to interpret data to inform decision-making
- Proven ability to build and maintain relationships with clients and stakeholders
- Fluent in German and English