

Dublin, Ireland  
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# Frank Pierce

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## Education

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Dublin, Ireland

Dublin City University

Sep 2016 | Jun 2021

- BSc in Enterprise Computing.

## Employment

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Graduate Analyst Tester

FNZ

June 2021 – February 2022

- Liaised with client to define features, aligned with core FNZ platform functionality, and developed corresponding User Stories
- Developed test cases for TDD (Test Driven Development) and collaborated with developers to build components.
- Performed manual testing of components alongside system integration and regression testing.
- Used Jira to document test cases, record defects and record test case execution.

Technical Support Intern

Coupa Software

March 2020 – October 2020

- Headed entire case channel and accomplished increased customer satisfaction while improving average response time.
- Identified technical issues and worked closely with the wider engineering team to design and implement solutions.
- Trained replacement upon leaving and drafted templates to improve efficiency.

Retail Manager

Carrolls

March 2018 – May 2021

- Managed and trained a team of over 20 employees and delegated responsibility to internal teams allowing for increased responsibility of team members.
- Successfully exceeded KPI targets including average spend and customer footfall leading to winning Store of the Year.

## Projects

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- **Spotlist** (<https://github.com/lleeeaaannn/spotlist>) A Full-Stack Progressive Web Application which transforms concert setlists into Spotify Playlists within the user's account. Built upon the React framework with a Node backend developed with Express.js and hosted on an AWS EC2 Instance.
- **Stockle** (<https://github.com/lleeeaaannn/stockle>) A Wordle-like game built with vanilla Javascript which uses stock tickers instead of words. Stockle has over 500 weekly users and is designed to replicate all of Wordle's core functionality.
- **Optioncent** (<https://github.com/lleeeaaannn/optioncent>) A web application which delivers stock option prices as a percentage of their underlying asset's value providing traders an objective and data focused perspective on their investment strategies. Optioncent is a client-side React application which calls the Tradier API and performs custom calculations. Styled with Tailwind.

## Technical Skills

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- Languages: Javascript, Typescript, HTML, CSS, Ruby
- Frameworks & Libraries: React, Express.js, Node.js, Tailwind
- Tools: Git, GitHub, Webpack, Jira, Command Line, AWS (EC2, S3, API Gateway)