



Zones Class

Access information about Chatter Answers zones in your organization. Zones organize questions into logical groups, with each zone having its own focus and unique questions.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

Namespace

[ConnectApi](#)

Zones Methods

These methods are for `Zones`. All methods are static.

All methods in this class require Chatter and are subject to the per user, per namespace, per hour rate limit.

- [getZone\(`communityId`, `zoneId`\)](#)
Get a zone.
- [getZones\(`communityId`\)](#)
Get a list of zones.
- [getZones\(`communityId`, `pageParam`, `pageSize`\)](#)
Get a page of zones.
- [searchInZone\(`communityId`, `zoneId`, `q`, `filter`\)](#)
Search articles or questions in a zone.
- [searchInZone\(`communityId`, `zoneId`, `q`, `filter`, `pageParam`, `pageSize`\)](#)
Search a page of articles or questions in a zone.
- [searchInZone\(`communityId`, `zoneId`, `q`, `filter`, `language`\)](#)
Search articles or questions in a zone, and specify the language of the results.

[getZone\(`communityId`, `zoneId`\)](#)

Get a zone.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).



Signature

```
public static ConnectApi.Zone getZone(String communityId, String zoneId)
```

Parameters

communityId

Type: String

ID for an Experience Cloud site, internal, or null.

zoneId

Type: String

The ID of a zone.

Return Value

Type: [ConnectApi.Zone](#)

getZones(communityId)

Get a list of zones.

Note

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API Version

29.0

Requires Chatter

Yes

Signature

```
public static ConnectApi.ZonePage getZones(String communityId)
```

Parameters

communityId

Type: String

ID for an Experience Cloud site, internal, or null.

Return Value

Type: [ConnectApi.ZonePage](#)

getZones(communityId, pageParam, pageSize)

Get a page of zones.

Note



API Version

29.0

Requires Chatter

Yes

Signature

```
public static ConnectApi.Zone getZones(String communityId, Integer pageParam, Integer pageSize)
```

Parameters

communityId

Type: [String](#)

ID for an Experience Cloud site, `internal`, or `null`.

pageParam

Type: [Integer](#)

Number of the page you want returned. Starts at 0. If you pass in `null` or 0, the first page is returned.

pageSize

Type: [Integer](#)

Specifies the number of items per page. Valid values are from 1 through 100. If you pass in `null`, the default size is 25.

Return Value

Type: [ConnectApi.ZonePage](#)

searchInZone(communityId, zoneId, q, filter)

Search articles or questions in a zone.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

API Version

29.0

Available to Guest Users

37.0

Requires Chatter

Yes

Signature

**communityId**Type: [String](#)

ID for an Experience Cloud site, internal, or null.

zoneIdType: [String](#)

ID of a zone.

qType: [String](#)

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filterType: [ConnectApi.ZoneSearchResultType](#)

A [ZoneSearchResultType](#) enum value. One of the following:

- [Article](#)—Search results contain only articles.
- [Question](#)—Search results contain only questions.

Return ValueType: [ConnectApi.ZoneSearchPage](#)**Usage**

To test code that uses this method, use the matching set test method (prefix the method name with `setTest`). Use the set test method with the same parameters or the code throws an exception.

See Also

- [setTestSearchInZone\(communitiyId, zoneId, q, filter, result\)](#)
- [Apex Developer Guide: Testing ConnectApi Code](#)

searchInZone(communitiyId, zoneId, q, filter, pageParam, pageSize)

Search a page of articles or questions in a zone.

**Note**

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

API Version

29.0

Available to Guest Users

37.0

Requires Chatter



`q, ConnectApi.ZoneSearchResultType filter, String pageParam, Integer pageSize)`

Parameters

communityId

Type: [String](#)

ID for an Experience Cloud site, `internal`, or `null`.

zoneId

Type: [String](#)

ID of a zone.

q

Type: [String](#)

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filter

Type: [ConnectApi.ZoneSearchResultType](#)

A `ZoneSearchResultType` enum value. One of the following:

- `Article`—Search results contain only articles.
- `Question`—Search results contain only questions.

pageParam

Type: [String](#)

Specifies the page token to use to view a page of information. Page tokens are returned as part of the response class, such as `currentPageToken` or `nextPageToken`. If you pass in `null`, the first page is returned.

pageSize

Type: [Integer](#)

Specifies the number of items per page. Valid values are from 1 through 100. If you pass in `null`, the default size is 25.

Return Value

Type: [ConnectApi.ZoneSearchPage](#)

Usage

To test code that uses this method, use the matching set test method (prefix the method name with `setTest`). Use the set test method with the same parameters or the code throws an exception.

See Also

- [setTestSearchInZone\(communityId, zoneId, q, filter, pageParam, pageSize, result\)](#)
- [Apex Developer Guide: Testing ConnectApi Code](#)

searchInZone(communityId, zoneId, q, filter, language)

Search articles or questions in a zone, and specify the language of the results.



Note



API Version

36.0

Available to Guest Users

37.0

Requires Chatter

Yes

Signature

```
public static ConnectApi.ZoneSearchPage searchInZone(String communityId, String zoneId, String q, ConnectApi.ZoneSearchResultType filter, String language)
```

Parameters

communityId

Type: [String](#)

ID for an Experience Cloud site, internal, or null.

zoneId

Type: [String](#)

ID of a zone.

q

Type: [String](#)

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filter

Type: [ConnectApi.ZoneSearchResultType](#)

- **Article**—Search results contain only articles.
- **Question**—Search results contain only questions.

language

Type: [String](#)

The language of the articles or questions. The value must be a Salesforce supported locale code.

Return Value

Type: [ConnectApi.ZoneSearchPage](#)

Usage

To test code that uses this method, use the matching set test method (prefix the method name with `setTest`). Use the set test method with the same parameters or the code throws an exception.

See Also

- [setTestSearchInZone\(communityId, zoneId, q, filter, language, result\)](#)



Code.

setTestSearchInZone(*communityId*, *zoneId*, *q*, *filter*, *result*)

Register a `ConnectApi.ZoneSearchPage` object to be returned when `searchInZone(communityId, zoneId, q, filter)` is called in a test context. Use the method with the same parameters or you receive an exception.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

API Version

29.0

Signature

```
public static Void setTestSearchInZone(String communityId, String zoneId, String q,
ConnectApi.ZoneSearchResultType filter, ConnectApi.ZoneSearchPage result)
```

Parameters

communityId

Type: String

Use either the ID for an Experience Cloud site, `internal`, or `null`.

zoneId

Type: String

The ID of a zone.

q

Type: String

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filter

Type: `ConnectApi.ZoneSearchResultType`

A `ZoneSearchResultType` enum value. One of the following:

- `Article`—Search results contain only articles.
- `Question`—Search results contain only questions.

result

Type: `ConnectApi.ZoneSearchPage`

The object containing test data.

Return Value

Type: Void

See Also



setTestSearchInZone(*communityId*, *zoneId*, *q*, *filter*, *pageParam*, *pageSize*, *result*)

Register a `ConnectApi.ZoneSearchPage` object to be returned when `searchInZone(communityId, zoneId, q, filter, pageParam, pageSize)` is called in a test context. Use the method with the same parameters or you receive an exception.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

API Version

29.0

Signature

```
public static Void setTestSearchInZone(String communityId, String zoneId, String q,
ConnectApi.ZoneSearchResultType filter, String pageParam, Integer pageSize,
ConnectApi.ZoneSearchPage result)
```

Parameters

communityId

Type: [String](#)

Use either the ID for an Experience Cloud site, `internal`, or `null`.

zoneId

Type: [String](#)

The ID of a zone.

q

Type: [String](#)

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filter

Type: [ConnectApi.ZoneSearchResultType](#)

A `ZoneSearchResultType` enum value. One of the following:

- `Article`—Search results contain only articles.
- `Question`—Search results contain only questions.

pageParam

Type: [String](#)

Specifies the page token to be used to view a page of information. Page tokens are returned as part of the response class, such as `currentPageToken` or `nextPageToken`. If you pass in `null`, the first page is returned.

pageSize

Type: [Integer](#)



Type: [ConnectApi.ZoneSearchPage](#)

The object containing test data.

Return Value

Type: Void

See Also

- [searchInZone\(communityId, zoneId, q, filter, pageParam, pageSize\)](#)
- [Apex Developer Guide: Testing ConnectApi Code](#)

setTestSearchInZone(communityId, zoneId, q, filter, language, result)

Register a `ConnectApi.ZoneSearchPage` object to be returned when `searchInZone(communityId, zoneId, q, filter, language)` is called in a test context. Use the method with the same parameters or you receive an exception.

Note

With the Spring '18 release, Salesforce no longer supports Chatter Answers. Users of Chatter Answers can post, answer, comment, or view existing Chatter Answers data, but support and updates are scheduled to end. We recommend transitioning to Chatter Questions. For more information, see [End of Support for Chatter Answers in Spring '18](#).

API Version

36.0

Signature

```
public static Void setTestSearchInZone(String communityId, String zoneId, String q,
ConnectApi.ZoneSearchResultType filter, String language, ConnectApi.ZoneSearchPage result)
```

Parameters

communityId

Type: String

Use either the ID for an Experience Cloud site, `internal`, or `null`.

zoneId

Type: String

The ID of a zone.

q

Type: String

Specifies the string to search. The search string must contain at least two characters, not including wildcards. See [Wildcards](#).

filter

Type: [ConnectApi.ZoneSearchResultType](#)

- `Article`—Search results contain only articles.
- `Question`—Search results contain only questions.



in an `Apex.page`, the default value is the language of the page. Otherwise, the default value is the user's locale.

result

Type: `ConnectApi.ZoneSearchPage`

The object containing test data.

Return Value

Type: Void

See Also

- [searchInZone](#)(communityId, zoneId, q, filter, language)
- [Apex Developer Guide: Testing ConnectApi Code](#)

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