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QuestionAndAnswers Class ☰

QuestionAndAnswers Class

Access question and answers suggestions.

Namespace

ConnectApi

- **QuestionAndAnswers Methods**
  These methods are for `QuestionAndAnswers`. All methods are static.

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All methods in this class require Chatter and are subject to the per user, per namespace, per hour rate limit.

- **getSuggestions(communityId, q, subjectId, includeArticles, maxResults)**
  Get question and answers suggestions.

- **setTestGetSuggestions(communityId, q, subjectId, includeArticles, maxResults, result)**
  Register a `ConnectApi.QuestionAndAnswersSuggestions` object to be returned when `getSuggestions` is called with matching parameters in a test context. Use the method with the same parameters or the code throws an exception.

- **updateQuestionAndAnswers(communityId, feedElementId, questionAndAnswersCapability)**
  Choose or change the best answer for a question.

getSuggestions(communityId, q, subjectId, includeArticles, maxResults)

Get question and answers suggestions.

API Version

32.0

Requires Chatter

Yes

Signature

```
public static ConnectApi.QuestionAndAnswersSuggestions getSuggestions(String communityId,
String q, String subjectId, Boolean includeArticles, Integer maxResults)
```

Parameters

communityId

Type: String

ID for an Experience Cloud site, `internal`, or `null`.

q

subjectId

Type: String

Specify a subject ID to search only questions on that object. If the ID is a topic or a user, the ID is ignored.

includeArticles

Type: Boolean

Specify `true` to include knowledge articles in the search results. To return only questions, specify `false`.

maxResults

Type: Integer

The maximum number of results to return for each type of item. Possible values are 1–10. The default value is 5.

Return Value

Type: ConnectApi.QuestionAndAnswersSuggestions

Usage

To test code that uses this method, use the matching set test method (prefix the method name with `setTest`). Use the set test method with the same parameters or the code throws an exception.

See Also

- setTestGetSuggestions(communityId, q, subjectId, includeArticles, maxResults, result)
- *Apex Developer Guide*: Testing ConnectApi Code

setTestGetSuggestions(communityId, q, subjectId, includeArticles, maxResults, result)

Register a `ConnectApi.QuestionAndAnswersSuggestions` object to be returned when `getSuggestions` is called with matching parameters in a test context. Use the method with the same parameters or the code throws an exception.

API Version

32.0

Signature

```
public static Void setTestGetSuggestions(String communityId, String q, String subjectId,
Boolean includeArticles, Integer maxResults, ConnectApi.QuestionAndAnswersSuggestions result)
```

Parameters

communityId

Type: String

ID for an Experience Cloud site, `internal`, or `null`.

q

Type: String

Required and can't be `null`. Specifies the string to search. The search string must contain at least two characters, not including wildcards. See Wildcards.

ignored.

includeArticles

Type: Boolean

Specify `true` to include knowledge articles in the search results. To return only questions, specify `false`.

maxResults

Type: Integer

The maximum number of results to return for each type of item. Possible values are 1–10. The default value is 5.

result

Type: ConnectApi.QuestionAndAnswersSuggestions

Object containing test data.

Return Value

Type: Void

See Also

- getSuggestions(communityId, q, subjectId, includeArticles, maxResults)
- *Apex Developer Guide*: Testing ConnectApi Code

updateQuestionAndAnswers(communityId, feedElementId, questionAndAnswersCapability)

Choose or change the best answer for a question.

API Version

32.0

Requires Chatter

Yes

Signature

```
public static ConnectApi.QuestionAndAnswersCapability updateQuestionAndAnswers(String
communityId, String feedElementId, ConnectApi.QuestionAndAnswersCapabilityInput
questionAndAnswersCapability)
```

Parameters

communityId

Type: String

ID for an Experience Cloud site, `internal`, or `null`.

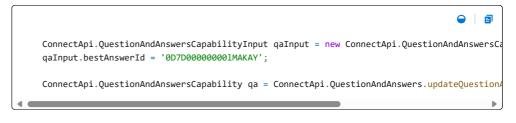### *feedElementId*

Type: String

ID of the feed element.

questionAndAnswersCapability

Type: ConnectApi.QuestionAndAnswersCapabilityInput

If the feed element doesn't support this capability, the return value is `ConnectApi.NotFoundException`.

Example

```
ConnectApi.QuestionAndAnswersCapabilityInput qaInput = new ConnectApi.QuestionAndAnswersCa
qaInput.bestAnswerId = '0D7D000000001MAKAY';

ConnectApi.QuestionAndAnswersCapability qa = ConnectApi.QuestionAndAnswers.updateQuestionA
```

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