



HeadlessUserDiscoveryHandler Interface

Use this interface to create a headless user discovery handler that you implement during headless login, passwordless login, and forgot password flows.

Namespace

[Auth](#)

Usage

Develop headless authorization flows where users log in to an off-platform app with an identifier other than their username, such as an email address, phone number, or order number. When a user enters the identifier in your headless app, your app sends the identifying information to the Salesforce endpoint. Salesforce then passes the identifying information to your implementation of the `Auth.HeadlessUserDiscoveryHandler` interface. The handler finds the user's account and identifies the associated email address or phone number.

Headless user discovery supports these use cases.

- Headless login with any identifier and a password. For example, a user goes to your headless app and enters their order number and password to log in.
- Headless login with any identifier and a one-time password (OTP). For example, a user goes to your app and enters just their order number. Your Apex handler finds the user's account based on the order number. Salesforce sends an OTP to the verified email address that is associated with the account. To log in, the user enters the OTP.
- Headless password reset with any identifier. For example, a user goes to your app and enters their phone number. Your Apex handler finds the user account and Salesforce sends a verification code to the user's verified phone number. To verify their identity for password reset, the user enters the OTP and can then set a new password.

Headless user discovery is supported for Headless Identity API flows and OAuth 2.0 for First-Party Applications flows. For more information about supported flows and implementation details, see [Headless Login Without a Username](#).

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HeadlessUserDiscoveryHandler Methods

The following are methods for `HeadlessUserDiscoveryHandler`.

- **`discoverUserFromLoginHint(networkId, loginHint, verificationAction, customDataJson, requestAttributes)`**
Finds a user's Salesforce account based on user information, such as their email address, phone number, or other data, that's passed to a Salesforce endpoint during headless login, passwordless login, and forgot password flows.

`discoverUserFromLoginHint(networkId, loginHint, verificationAction, customDataJson, requestAttributes)`



```
public Auth.HeadlessUserDiscoveryResponse discoverUserFromLoginHint(Id networkId, String loginHint, Auth.VerificationAction verificationAction, String customDataJson, Map<String,String> requestAttributes)
```

Parameters

networkId

Type: [Id](#)

The ID of the Experience Cloud site where your headless app sends requests.

loginHint

Type: [String](#)

Information about the user that Salesforce can use to find their associated account, such as email address or phone number.

verificationAction

Type: [Auth.VerificationAction](#)

The verification method that's used to log the user in, either email or SMS.

customDataJson

Type: [String](#)

Custom user data, such as first name, that you collect when the user logs in to your headless app.

requestAttributes

Type: [Map<String,String>](#)

Information about the login request that's based on the user's browser state when accessing the login page. `requestAttributes` passes in the `CommunityUrl`, `IpAddress`, `UserAgent`, `Platform`, `Application`, `City`, `Country`, and `Subdivision` values. The `City`, `Country`, and `Subdivision` values are derived from IP geolocation.

Return Value

Type: [Auth.HeadlessUserDiscoveryResponse](#)

If the handler finds a user, it returns a user ID. If not, it returns an error message.

HeadlessUserDiscoveryHandler Example Implementation

Here's an example implementation of the `Auth.HeadlessUserDiscoveryHandler` interface. This example supports login with email and login with SMS.

The `discoverUserFromLoginHint` method uses custom logic to search for a user account with a verified email address or phone number that matches the data passed in the login hint. As a security best practice, Salesforce always recommends writing code to determine if the user's email address or phone number is verified.

For users logging in with email, the custom logic first checks whether the email address passed in the login hint is in a valid format. Then, to look for a verified Salesforce email address that matches the email address passed in the login hint, it queries the [TwoFactorMethodsInfo](#) object. If successful, it returns an instance of `Auth.HeadlessUserDiscoveryResponse` with the user ID. If something goes wrong, it returns an instance of `Auth.HeadlessUserDiscoveryResponse` with an error message. In this example, it returns error messages when the email address format is invalid, the email address isn't verified, there's no user with that email address, or there are multiple users with that email address.



```

/*
 * Headless User Discovery Handler
 */
global class MyHeadlessUserDiscoveryHandler implements Auth.HeadlessUserDiscoveryHandler {

    /**
     * This method handles the logic to determine the user account based on the login hint
     */
    global Auth.HeadlessUserDiscoveryResponse discoverUserFromLoginHint(Id networkId,
        Auth.VerificationAction verificationAction, String customDataJson, Map<String, String> customData) {
        if (verificationAction == Auth.VerificationAction.EMAIL) {
            return doLookupByVerifiedEmail(loginHint, verificationAction);
        } else if (verificationAction == Auth.VerificationAction.SMS) {
            return doLookupByVerifiedMobile(loginHint, verificationAction);
        } else {
            return new Auth.HeadlessUserDiscoveryResponse(null, 'Unsupported Auth.VerificationAction: ' + verificationAction);
        }
    }

    private Auth.HeadlessUserDiscoveryResponse doLookupByVerifiedEmail(String loginHint) {
        if (String.isBlank(loginHint) || !isValidEmail(loginHint)) {
            return new Auth.HeadlessUserDiscoveryResponse(null, 'Invalid email sent as login hint');
        }
        // Search for an user account by email
        List<User> users = [SELECT Id FROM User WHERE Email = :loginHint AND IsActive = true];
        if (!users.isEmpty() && users.size() == 1) {
            Id userId = users[0].Id;
            // Check if the user has a verified email
            List<TwoFactorMethodsInfo> verifiedInfo = [SELECT HasUserVerifiedEmailAddress FROM TwoFactorMethodsInfo WHERE UserId = :userId];
            if (!verifiedInfo.isEmpty() && verifiedInfo[0].HasUserVerifiedEmailAddress == true) {
                // Prepare and return HeadlessUserDiscoveryResponse with userId
                return new Auth.HeadlessUserDiscoveryResponse(new Set<Id>{userId}, null);
            } else {
                // Return HeadlessUserDiscoveryResponse with error message
                return new Auth.HeadlessUserDiscoveryResponse(null, 'Email ' + loginHint + ' does not have a verified email');
            }
        } else {
            if (users.isEmpty()) {
                return new Auth.HeadlessUserDiscoveryResponse(null, 'No user identified for email: ' + loginHint);
            } else {
                return new Auth.HeadlessUserDiscoveryResponse(null, 'Multiple users identified for email: ' + loginHint);
            }
        }
    }

    private Auth.HeadlessUserDiscoveryResponse doLookupByVerifiedMobile(String loginHint) {
        String formattedSms = !String.isBlank(loginHint) ? getFormattedSms(loginHint) : loginHint;
        if (String.isBlank(formattedSms)) {
            return new Auth.HeadlessUserDiscoveryResponse(null, 'Invalid phone number sent as login hint');
        }
        // Search for an user account by phone
        List<User> users = [SELECT Id FROM User WHERE MobilePhone = :loginHint AND IsActive = true];
        if (!users.isEmpty() && users.size() == 1) {
            Id userId = users[0].Id;
            // Check if the user has a verified phone
            List<TwoFactorMethodsInfo> verifiedInfo = [SELECT HasUserVerifiedMobileNumber FROM TwoFactorMethodsInfo WHERE UserId = :userId];
            if (!verifiedInfo.isEmpty() && verifiedInfo[0].HasUserVerifiedMobileNumber == true) {
                // Prepare and return HeadlessUserDiscoveryResponse with userId
                return new Auth.HeadlessUserDiscoveryResponse(new Set<Id>{userId}, null);
            } else {
                // Return HeadlessUserDiscoveryResponse with error message
                return new Auth.HeadlessUserDiscoveryResponse(null, 'Phone ' + loginHint + ' does not have a verified phone');
            }
        } else {
            if (users.isEmpty()) {
                return new Auth.HeadlessUserDiscoveryResponse(null, 'No user identified for phone: ' + loginHint);
            } else {
                return new Auth.HeadlessUserDiscoveryResponse(null, 'Multiple users identified for phone: ' + loginHint);
            }
        }
    }
}

```



```
Pattern EmailPattern = Pattern.compile(emailRegex);
Matcher EmailMatcher = EmailPattern.matcher(identifier);
if (EmailMatcher.matches()) { return true; }
else { return false; }
}

private String getFormattedSms(String identifier) {
    // Accept SMS input formats with 1 or 2 digits country code, 3 digits area code
    // You can customize the SMS regex to allow different formats
    String smsRegex = '^(\+?\d{1,2}?\s-)?(\(\d{3}\)\s-)?\d{3}[\s-]?';
    Pattern smsPattern = Pattern.compile(smsRegex);
    Matcher smsMatcher = SmsPattern.matcher(identifier);
    if (smsMatcher.matches()) {
        try {
            // Format user input into the verified SMS format '+xx xxxxxxxxx' before
            // Append US country code +1 by default if no country code is provided
            String countryCode = smsMatcher.group(1) == null ? '+1' : smsMatcher.group(1);
            return System.UserManagement.formatPhoneNumber(countryCode, smsMatcher.group(2));
        } catch (System.InvalidParameterException e) {
            return null;
        }
    } else { return null; }
}
```

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