findSimilar(yourQuestion)

Answers Class

Represents zone answers.

Namespace

System

Usage

Answers is a feature that enables users to ask questions and have zone members post replies. Members can then vote on the helpfulness of each reply, and the person who asked the question can mark one reply as the best answer.

For more information on answers, see "Answers Overview" in the Salesforce online help.

Example

The following example finds questions in an internal zone that have similar titles as a new question:

```
public class FindSimilarQuestionController {

    public static void test() {
    // Instantiate a new question
    Question question = new Question ();

    // Specify a title for the new question
    question.title = 'How much vacation time do full-time employees get?';

    // Specify the communityID (INTERNAL_COMMUNITY) in which to find similar questions.
    Community community = [ SELECT Id FROM Community WHERE Name = 'INTERNAL_COMMUNITY' ];

    question.communityId = community.id;

    ID[] results = Answers.findSimilar(question);
    }
}
```

The following example marks a reply as the best reply:

```
ID questionId = [SELECT Id FROM Question WHERE Title = 'Testing setBestReplyId' LIMIT 1].I
ID replyID = [SELECT Id FROM Reply WHERE QuestionId = :questionId LIMIT 1].Id;
Answers.setBestReply(questionId,replyId);
```

Answers Methods

The following are methods for `Answers`. All methods are static.

- **findSimilar(yourQuestion)**
  Returns a list of similar questions based on the title of the specified question.

findSimilar(yourQuestion)

Returns a list of similar questions based on the title of the specified question.

Signature

```
public static ID[] findSimilar(Question yourQuestion)
```

Parameters

yourQuestion

Type: Question

Return Value

Type: ID[]

Usage

Each `findSimilar` call counts against the SOSL statements governor limit allowed for the process.

setBestReply(questionId, replyId)

Sets the specified reply for the specified question as the best reply. Because a question can have multiple replies, setting the best reply helps users quickly identify the reply that contains the most helpful information.

Signature

```
public static Void setBestReply(String questionId, String replyId)
```

Parameters

questionId

Type: String

replyId

Type: String

Return Value

Type: Void

DID THIS ARTICLE SOLVE YOUR ISSUE?
Let us know so we can improve!

Share your feedback

---

salesforce

DEVELOPER CENTERS

Heroku

POPULAR RESOURCES

Documentation

COMMUNITY

Trailblazer Community

Einstein

Podcasts

Salesforce Architects

Quip

AppExchange

Privacy Information   Terms of Service   Legal   Use of Cookies   Trust   Cookie Preferences

Your Privacy Choices   Responsible Disclosure   Contact