



SocialEngagement Class

Manage information about social accounts or fan pages for social networks.

Namespace

[ConnectApi](#)

SocialEngagement Methods

These methods are for `SocialEngagement`. All methods are static.

- [deleteSocialPost\(socialPostId, socialAccountId\)](#)
Delete a social post from its social network.
- [followSocialPersona\(socialPersonaId, socialAccountId\)](#)
Follow a social persona in its social network.
- [followSocialPostPersona\(socialPostId, socialAccountId\)](#)
Follow a social persona on a social post in its social network.
- [getIntents\(socialPostId\)](#)
Get available intents for a social post.
- [getManagedSocialAccount\(id\)](#)
Get a managed social account that is in the org and assigned to the user.
- [getManagedSocialAccounts\(\)](#)
Gets a list of managed social accounts that are in the org and assigned to the user.
- [getManagedSocialAccounts\(socialNetwork\)](#)
Get a list of managed social accounts that are in the org and assigned to the user.
- [getRelationship\(id, socialPersonaId\)](#)
Get the follow relationship between a managed social account and a social persona.
- [hideSocialPost\(socialPostId, socialAccountId\)](#)
Hide a social post in its social network.
- [likeSocialPost\(socialPostId, socialAccountId\)](#)
Like a social post in its social network.
- [massApprove\(massApproval\)](#)
Approve or reject the publishing of a large number of social posts.
- [recallApproval\(socialPostId\)](#)
Recall an approval request to publish a social post.
- [unfollowSocialPersona\(socialPersonaId, socialAccountId\)](#)
Stop following a social persona in its social network.
- [unfollowSocialPostPersona\(socialPostId, socialAccountId\)](#)
Stop following a social persona of a social post in its social network.
- [unhideSocialPost\(socialPostId, socialAccountId\)](#)
Unhide a social post in its social network.
- [unlikeSocialPost\(socialPostId, socialAccountId\)](#)
Unlike a social post in its social network.

[deleteSocialPost\(socialPostId, socialAccountId\)](#)

Delete a social post from its social network.

**API Version**

46.0

Requires Chatter

No

Signature

```
public static ConnectApi.DeleteSocialPostIntent deleteSocialPost(String socialPostId, String socialAccountId)
```

Parameters***socialPostId***Type: [String](#)

ID of the social post to delete.

socialAccountIdType: [String](#)

ID of the social account that deletes the post.

Return ValueType: [ConnectApi.DeleteSocialPostIntent](#)**followSocialPersona(socialPersonId, socialAccountId)**

Follow a social persona in its social network.

API Version

45.0

Requires Chatter

No

Signature

```
public static ConnectApi.FollowSocialPersonaIntent followSocialPersona(String socialPersonId, String socialAccountId)
```

Parameters***socialPersonId***Type: [String](#)

ID of the social persona to follow.

socialAccountIdType: [String](#)

ID of the social account that follows the social persona.

Return ValueType: [ConnectApi.FollowSocialPersonaIntent](#)



45.0

Requires Chatter

No

Signature

```
public static ConnectApi.FollowSocialPersonaIntent followSocialPostPersona(String socialPostId,  
String socialAccountId)
```

Parameters***socialPostId***Type: [String](#)

ID of the social post authored by the social persona to follow.

socialAccountIdType: [String](#)

ID of the social account that follows the social persona.

Return ValueType: [ConnectApi.FollowSocialPersonaIntent](#)**getIntents(socialPostId)**

Get available intents for a social post.

API Version

45.0

Requires Chatter

No

Signature

```
public static ConnectApi.SocialPostIntents getIntents(String socialPostId)
```

Parameters***socialPostId***Type: [String](#)

ID of a social post.

Return ValueType: [ConnectApi.SocialPostIntents](#)**getManagedSocialAccount(id)**

Get a managed social account that is in the org and assigned to the user.

API Version

44.0



```
public static ConnectApi.ManagedSocialAccount getManagedSocialAccount(String id)
```

Parameters

id

Type: [String](#)

Description: Internal SFDC ID for this managed social account.

Return Value

Type: [ConnectApi.ManagedSocialAccount](#)

getManagedSocialAccounts()

Gets a list of managed social accounts that are in the org and assigned to the user.

API Version

44.0

Requires Chatter

No

Signature

```
public static ConnectApi.ManagedSocialAccounts getManagedSocialAccounts()
```

Return Value

Type: [ConnectApi.ManagedSocialAccounts](#)

getManagedSocialAccounts(socialNetwork)

Get a list of managed social accounts that are in the org and assigned to the user.

API Version

44.0

Requires Chatter

No

Signature

```
public static ConnectApi.ManagedSocialAccounts  
getManagedSocialAccounts(ConnectApi.SocialNetworkProvider socialNetwork)
```

Parameters

socialNetwork

Type: [ConnectApi.SocialNetworkProvider](#)

Description: Filters results based on the social network. Values are:

- Facebook
- GooglePlus
- Instagram
- InstagramBusiness
- KakaoTalk



- Other
- Pinterest
- QQ
- Rypple
- SinaWeibo
- SMS
- Snapchat
- Telegram
- Twitter
- VKontakte
- WeChat
- WhatsApp
- YouTube

Return Value

Type: [ConnectApi.ManagedSocialAccounts](#)

getRelationship(id, socialPersonaId)

Get the follow relationship between a managed social account and a social persona.

API Version

46.0

Requires Chatter

No

Signature

```
public static ConnectApi.SocialAccountRelationship getRelationship(String id, String socialPersonaId)
```

Parameters

id

Type: [String](#)

ID of the managed social account.

socialPersonaId

Type: [String](#)

ID of the social persona.

Return Value

Type: [ConnectApi.SocialAccountRelationship](#)

hideSocialPost(socialPostId, socialAccountId)

Hide a social post in its social network.

API Version

46.0



```
public static ConnectApi.HideSocialPostIntent hideSocialPost(String socialPostId, String socialAccountId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post to hide.

socialAccountId

Type: [String](#)

ID of the social account that hides the post.

Return Value

Type: [ConnectApi.HideSocialPostIntent](#)

likeSocialPost(socialPostId, socialAccountId)

Like a social post in its social network.

API Version

46.0

Requires Chatter

No

Signature

```
public static ConnectApi.LikeSocialPostIntent likeSocialPost(String socialPostId, String socialAccountId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post to like.

socialAccountId

Type: [String](#)

ID of the social account that likes the post.

Return Value

Type: [ConnectApi.LikeSocialPostIntent](#)

massApprove(massApproval)

Approve or reject the publishing of a large number of social posts.

API Version

46.0

Requires Chatter

No



Parameters

massApproval

Type: [ConnectApi.SocialPostMassApprovalInput](#)

A [ConnectApi.SocialPostMassApprovalInput](#) body that includes a list of social post IDs and the action to approve or reject publishing them.

Return Value

Type: [ConnectApi.SocialPostMassApprovalOutput](#)

recallApproval(socialPostId)

Recall an approval request to publish a social post.

API Version

46.0

Requires Chatter

No

Signature

```
public static Void recallApproval(String socialPostId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post.

Return Value

Type: Void

unfollowSocialPersona(socialPersonaId, socialAccountId)

Stop following a social persona in its social network.

API Version

45.0

Requires Chatter

No

Signature

```
public static Void unfollowSocialPersona(String socialPersonaId, String socialAccountId)
```

Parameters

socialPersonaId

Type: [String](#)

ID of the social persona to stop following.

socialAccountId

Type: [String](#)



unfollowSocialPostPersona(socialPostId, socialAccountId)

Stop following a social persona of a social post in its social network.

API Version

45.0

Requires Chatter

No

Signature

```
public static Void unfollowSocialPostPersona(String socialPostId, String socialAccountId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post authored by the social persona to stop following.

socialAccountId

Type: [String](#)

ID of the social account that stops following the social persona.

Return Value

Type: Void

unhideSocialPost(socialPostId, socialAccountId)

Unhide a social post in its social network.

API Version

46.0

Requires Chatter

No

Signature

```
public static Void unhideSocialPost(String socialPostId, String socialAccountId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post to unhide.

socialAccountId

Type: [String](#)

ID of the social account that unhides the post.

Return Value

Type: Void



46.0

Requires Chatter

No

Signature

```
public static Void unlikeSocialPost(String socialPostId, String socialAccountId)
```

Parameters

socialPostId

Type: [String](#)

ID of the social post to unlike.

socialAccountId

Type: [String](#)

ID of the social account that unlikes the post.

Return Value

Type: Void

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