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Developers   🔍 👤

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getFormattedThreadingToken(recordId) ☰

getFormattedThreadingToken(record

Returns an email threading token that's formatted with the correct prefix and suffix. This tok
be embedded in an outbound email body, email subject, or both the body and subject. Whe
users reply to the email, threading tokens can be used to attach responses to a record, such
Case record in Email-to-Case.

Signature

```
public static Id getFormattedThreadingToken(Id recordId)
```

Parameters

recordId

Type:Id

The record ID associated with the threading token.

Return Value

Type: String

The returned value is a formatted string that includes a prefix and suffix, for example:

```
thread::pp5XPGfmNf2hRZdRCWnrohc::
```

Usage

When sending emails in Apex, use the returned string to match emails to a record, such as a
record, that's associated with the email thread. Embed the formatted token in the body or su
of outgoing emails. To find the corresponding record ID in incoming emails, use
EmailMessages.getRecordIdFromEmail(subject, textBody, htmlBody).

If there is no existing token, `getFormattedThreadingToken` may perform a Data Manipulation
Language (DML) operation to generate one.

Example

In this sample, we send an email with a threading token so that the email and any response
associated with the related case.

```
// Get your Record ID. Here, we're using a dummy Case ID.
ID caseId = Id.valueOf('500xx000000bpkTAAQ');

// Get the formatted threading token.
String formattedToken = EmailMessages.getFormattedThreadingToken(caseId);

// Create a SingleEmailMessage object.
```

```
// Append the threading token to the Email body (text or html), subject,
// or both body and subject.
email.setPlainTextBody('Test Email Notification text body' + '\n\n' + formattedTok
email.setHtmlBody('Test Email Notification html body' + '<br><br>' + formattedToke
email.setSubject('Test Notification ' + '[ ' + formattedToken + ' ]');
// ........... more fields ...........

// Send out the email.
Messaging.sendEmail(new Messaging.SingleEmailMessage[]{email});
```

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