



The Service Lifecycle

ITILv3 Foundations

<http://www.jasondion.com>

The Service Lifecycle

- The ITIL Framework is built around the Service Lifecycle
- Consists of 5 phases
- *Each of which will be discussed in more detail throughout this course...*

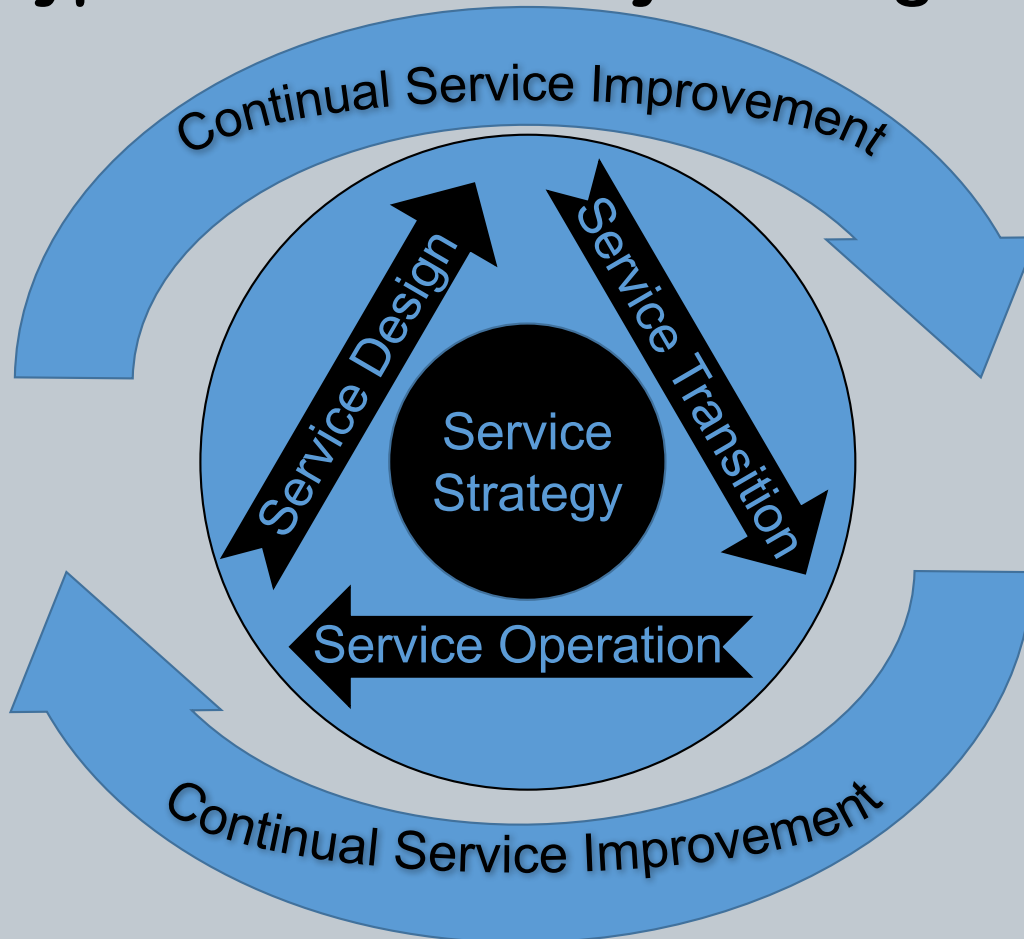


Service Lifecycle

- Service Strategy
- Service Design
- Service Transition
- Service Operation
- Continual Service Improvement



Typical ITILv3 Lifecycle Diagram



ITILv3 Lifecycle With Feedback

