

Getting to Know CoolTShirts – Campaigns and Sources

CoolTShirts is using 8 unique campaigns with 6 sources. A campaign is the method in which CoolTShirts is driving visitors to their site. The source is where the campaign is originating from. The campaign mix includes articles, email, social and search.

Campaign	Source
getting-to-know-cool- tshirts	nytimes
weekly-newsletter	email
ten-crazy-cool-tshirts- facts	buzzfeed
retargetting-campaign	email
retargetting-ad	facebook
interview-with-cool- tshirts-founder	medium
paid-search	google
cool-tshirts-search	google

Site Pages

Landing Page

Shopping Cart

Checkout

Purchase

SELECT COUNT(DISTINCT utm_campaign)
FROM page_visits;

SELECT COUNT(DISTINCT utm_source)
FROM page_visits;

SELECT DISTINCT
utm_campaign, utm_source
FROM page_visits;

SELECT DISTINCT page_name FROM page_visits;

User Journey - First Touch

Articles about CoolTShirts have been most successful at driving first touch visits to the CoolTShirts site, accounting for 91% of all first touches. The Interview with the CoolTShirts founder and Getting to Know CoolTShirts NY Times piece were most successful at driving first touches.

Campaign	Source	Number of First Touches
interview-with-cool-tshirts- founder	Medium	622
getting-to-know-cool-tshirts	NY Times	612
ten-crazy-cool-tshirts-facts	Buzzfeed	576
cool-tshirts-search	Google	169
TOTALS		1,979

```
WITH first touch AS (
  SELECT user id,
     MIN(timestamp) as first touch at
  FROM page visits
  GROUP BY user id),
ft_attr AS (SELECT ft.user_id,
  ft.first touch at,
  pv.utm source,
  pv.utm campaign
FROM first touch ft
JOIN page visits pv
  ON ft.user id = pv.user id
  AND ft.first touch at = pv.timestamp
SELECT ft attr.utm source,
       ft attr.utm campaign,
       COUNT(*)
FROM ft attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

User Journey - Last Touch

The weekly newsletter and Facebook retargeting campaign were most successful at driving users back to the website.

Source	Campaign	Number of Last Touches
email	weekly-newsletter	447
facebook	retargeting-ad	443
email	retargeting-campaign	245
nytimes	getting-to-know-cool-tshirts	232
buzzfeed	ten-crazy-cool-tshirts-facts	190
medium	interview-with-cool-tshirts-founder	184
google	paid-search	178
google	cool-tshirts-search	60
TOTALS		1,979

```
WITH last touch AS (
     SELECT user_id,
        MAX(timestamp) as
last touch at
     FROM page_visits
     GROUP BY user id),
It_attr AS (SELECT lt.user_id,
     It.last touch at,
     pv.utm source,
     pv.utm_campaign
FROM last_touch lt
JOIN page visits pv
     ON lt.user_id = pv.user_id
     AND lt.last_touch_at = pv.timestamp
SELECT It attr.utm source,
       It attr.utm campaign,
       COUNT(*)
FROM lt_attr
GROUP BY 1, 2
ORDER BY 3 DESC;
```

User Journey - Visitor Purchases

361 website visitors have made purchases (visited the purchases page).

SELECT COUNT(DISTINCT user_id)
FROM page_visits
WHERE page_name = '4 - purchase';

User Journey - Last Touch Purchase Page

The weekly newsletter and Facebook retargeting campaign were most successful at driving last touch purchases. Email was the top campaign source for all last touch purchases (47%) followed by Facebook (32%).

Source	Campaign	Number of Last Touches
email	weekly-newsletter	115
facebook	retargeting-ad	113
email	retargeting-campaign	54
google	paid-search	52
buzzfeed	ten-crazy-cool-tshirts-facts	9
nytimes	getting-to-know-cool-tshirts	9
medium	interview-with-cool-tshirts-founder	7
google	cool-tshirts-search	2
TOTALS		361

```
WITH last touch AS (
    SELECT user id,
       MAX(timestamp) as last touch at
    FROM page visits
    WHERE page name = '4 - purchase'
    GROUP BY user id),
It attr AS (SELECT It.user id,
    It.last touch at,
     pv.utm source,
    pv.utm campaign
FROM last touch lt
JOIN page visits pv
     ON lt.user id = pv.user id
    AND lt.last touch at = pv.timestamp
SELECT It attr.utm source,
       It attr.utm campaign,
       COUNT(*)
FROM It attr
GROUP BY 1, 2
ORDER BY 3 DESC:
```

User Site Flow

361 website visitors have made purchases (visited the purchases page), resulting in an 18% conversion rate based on users who started on the landing page and completed a purchase.



SELECT DISTINCT page_name,
COUNT(*) AS 'Page Visits',
ROUND (COUNT(*) * 100.0/
(SELECT COUNT(*) FROM
page_visits)) AS 'Page Visits Percent'
FROM page_visits
GROUP BY page_name;

Page Name	Page Visits	Page Visits Percent
Landing Page	2,000	35.0 %
Shopping Cart	1,900	33.0 %
Checkout	1,431	25.0 %
Purchase	361	6.0 %

First-Touch and Last-Touch Analysis

Articles discussing CoolTShirts from online news and news curation sites is the best approach to drive users to the website.

Weekly email and retargeting campaigns have been most successful and bringing users back to the website, followed by retargeting on Facebook. Retargeting as a tactic across email and Facebook did drive the majority of Last Touch visits to the site (36%).

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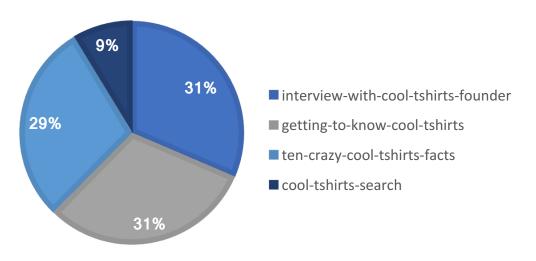
Campaign Optimization

CoolTShirts should continue to support a multi-channel approach. Investing in the *Interview with CoolTShirts*Founder, Getting to Know CoolTShirts and Ten Crazy

CoolTShirts Facts campaigns will continue to drive people to the site (top of funnel). The Weekly Newsletter (email) and Facebook retargeting ad campaigns will re-engage users and ultimately drive the most purchases.



FIRST TOUCH VISITS



LAST TOUCH VISITS

