

### Introduction

- Toronto is the provincial capital of Ontario and the most populous city in Canada: according to World Population Review, it had an estimated population of just over 2.8 million in 2016, which makes it the 4<sup>th</sup> most populous city in North America<sup>1</sup>.
- It is also one of the most multicultural and multiracial cities in the world, since 51.1% of the resident of the city proper belonged to a visible minority group<sup>2</sup>.
- The heterogeneity of the population can be seen as an opportunity for foreign entrepreneurs wanting to open a restaurant in this city, given the high population and the potential high demand of ethnic food consumption.



 $<sup>^{1}</sup>$  World population review, Toronto Population: http://worldpopulationreview.com/world-cities/toronto-population/

<sup>&</sup>lt;sup>2</sup> CBC, Census 2016: More than half of Torontonians identify a visible minorities: https://www.cbc.ca/news/canada/toronto/census-visible-minorities-1.4371018

### **Business Case**

- For this study, let's assume that Vincenzo, an Italian entrepreneur, tells us he is interested in opening an Italian restaurant in Toronto. Despite he is confident of his entrepreneurial ability, Vincenzo asks us to analyse the supply and demand in the restaurant industry of the city, and if we can suggest him which neighbourhoods are the best to open an Italian restaurant.
- According to CMA database<sup>3</sup> Italians represent 8.3% of the population in Toronto: a huge Italian community could represent a good customer base but this potentially implies an existing supply of Italian restaurants, meaning a though concurrency for our client.



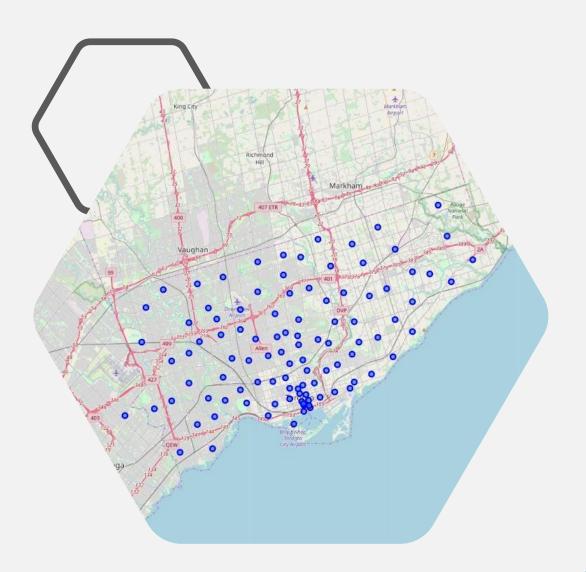
### **Data**

- For this study we firstly need to get information about the boroughs and neighbourhoods of Toronto, that we will scrape from this Wikipedia Page.
- We will obtain the data of the boroughs of Toronto, its neighbourhoods and the respective postal codes.
- We need the latitude and longitude for each neighbourhood of Toronto (<u>Geospatial Data</u>).
- Data of the Venues are obtained by the Foursquare API.
- We will take a list of the Best 10 Italian Restaurants of Toronto according to *Il Gambero Rosso* website.



## Methodology (1/2)

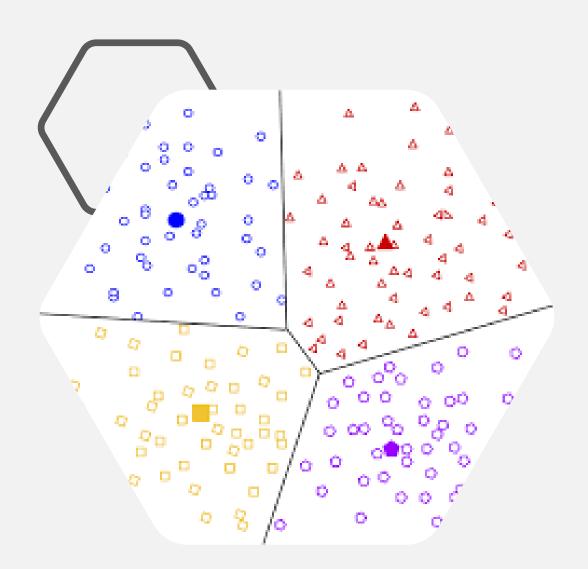
- We scrape the data related to the boroughs and neighbourhoods of Toronto from the Wikipedia Page mentioned in the data section. To do that, we use the BeautifulSoup Python library, which allows to pull data out of HTML an XML files.
- We clean our dataset by excluding all the rows for which the borough is not assigned. To proceed in our data analysis, we also combine into one row the neighbourhoods separated with a comma.
- When the neighbourhood is not assigned, we make it equal to the borough. The data cleaning procedure gives us a dataset composed of 103 observations and 11 unique boroughs.
- The Geospatial Data allows us to have a first graphical representation of the neighbourhoods in Toronto. Using the *Geopy* Library, we are able to represent them in an interactive map.



## Methodology (2/2)

Once we obtained this data, we analyse each borough:

- For each borough, we create a Dataframe;
- We use the Foursquare API to get the top venues for each neighbourhood of the borough;
- We report the top 5 most common venues of each neighbourhood, along with their frequency;
- We then consider only the neighbourhoods that have "Italian Restaurants" as one of the top 5 venues;
- If the borough analysed contains neighbourhoods with Italian Restaurants in its top 5 venues, we then apply a K-means clustering to the borough by creating 5 clusters for each of them, in order to profile the potential client of the restaurants.



## Results (1/4)

• On a Total of 98 neighbourhoods analysed in the Dataset, 9 of them (approximately 9.20%) have "Italian Restaurants" in the top 5 venues list.

Borough	Analysed Neighbourhoods	Neighbourhoods With Italian Restaurants in the top 5 Venues
Scarborough	15	1
North York	24	1
East York	5	0
East Toronto	5	0
Downtown Toronto	18	5
West Toronto	6	1
Queen's Park	1	1
Mississauga	0	0
Etobicoke	11	0
Central Toronto	9	0
York	4	0
Total	98	9

# Results (2/4)

#### • Scarborough

Clarks Corners, Sullivan, Tam O'Shanter				
Venue	Frequency			
Pizza Place	0.18			
Fast Food Restaurant	0.09			
Chinese Restaurant	0.09			
Italian Restaurant	0.09			
Thai Restaurant	0.09			

#### North York

Bedford Park, Lawrence Manor East				
Venue	Frequency			
Italian Restaurant	0.09			
Coffee Shop	0.09			
Greek Restaurant	0.04			
Butcher	0.04			
Grocery Store	0.04			

#### • West Toronto

Runnymede, Swansea				
Venue	Frequency			
Pizza Place	0.09			
Café	0.09			
Sushi Restaurant	0.06			
Coffee Shop	0.06			
Italian Restaurant	0.06			

#### Queen's Park

Queen's Park	
Venue	Frequency
Coffee Shop	0.24
Park	0.05
Gym	0.05
Art Gallery	0.03
Italian Restaurant	0.03

#### Downtown Toronto

Cabbagetown,St. James Town		
Venue	Frequency	
Restaurant		0.07
Coffee Shop		0.07
Italian Restaurant		0.04
Market		0.04
Pub		0.04
Central Bay Street		
Venue	Frequency	
Coffee Shop		0.14
Italian Restaurant		0.06
Café		0.05
Ice Cream Shop		0.05
Burger Joint		0.04
Design Exchange, Toronto Dominion Centre		
Venue	Frequency	
Coffee Shop		0.14
Café		0.08
Hotel		0.06
Restaurant		0.04
Italian Restaurant		0.04
Harbourfront East, Toronto Islands, Union Station		
Venue	Frequency	
Coffee Shop		0.11
Aquarium		0.05
Hotel		0.05
Café		0.04
Italian Restaurant		0.04
St. James Town		
Venue	Frequency	
Coffee Shop		0.07
Restaurant		0.05
Café		0.05
Hotel		0.05
Italian Restaurant		0.04

## Results (3/4)

#### **Clusters Analysis**

• Given the scarcity of the neighbourhoods with Italian restaurants in the top 5 venues, the Cluster analysis has reported consistent results only for Downtown Toronto and Scarborough

Butcher	Breakfast Spot	Café	Pizza Place	Bakery	Italian Restaurant	et Pub	Marke	Restaurant	0 Coffee Shop		1 Downtown Toronto
Pub	Hotel	Fast Food Restaurant	Gastropub	Café	Restaurant	ar Sushi Restaurant	Gay Ba	Japanese Restaurant	0 Coffee Shop		2 Downtown Toronto
Gym / Fitness Center	Breakfast Spot	Restaurant	Mexican Restaurant	Theater	Bakery	lé Pub	Caf	Park	0 Coffee Shop		3 Downtown Toronto
Italian Restaurant	Ice Cream Shop	Diner	Restaurant	Middle Eastern Restaurant	Café	p Fast Food Restaurant	Cosmetics Sho	Clothing Store	0 Coffee Shop		4 Downtown Toronto
Gastroput	Beer Bar	Breakfast Spot	Cosmetics Shop	Cocktail Bar	Italian Restaurant	lé Restaurant	Caf	Hotel	0 Coffee Shop		5 Downtown Toronto
Italian Restauran	Café	Steakhouse	Beer Bar	Farmers Market	Seafood Restaurant	p Bakery	Cheese Sho	Cocktail Bar	0 Coffee Shop		6 Downtown Toronto
Middle Eastern Restauran	Sushi Restaurant	Indian Restaurant	Chinese Restaurant	Burger Joint	Sandwich Place	p Café	Ice Cream Sho	Italian Restaurant	0 Coffee Shop		7 Downtown Toronto
Hote	American Restaurant	Cosmetics Shop	Asian Restaurant	Burger Joint	Thai Restaurant	e Bar	Steakhous	Café	0 Coffee Shop		8 Downtown Toronto
Bakery	Scenic Lookout	Pizza Place	Brewery	Sporting Goods Shop	Italian Restaurant	n Café	Aquariur	Hotel	0 Coffee Shop		9 Downtown Toronto
American Restaurant	Bakery	Gym	Bar	Gastropub	Italian Restaurant	el Restaurant	Hote	Café	0 Coffee Shop		10 Downtown Toronto
Steakhouse	Gastropub	Seafood Restaurant	Deli / Bodega	Bakery	American Restaurant	fé Restaurant	Caf	Hotel	0 Coffee Shop		11 Downtown Toronto
Breakfast Spot	Art Gallery	Fast Food Restaurant	Cocktail Bar	Hotel	Seafood Restaurant	é Beer Bar	Caf	Restaurant	0 Coffee Shop		15 Downtown Toronto
American Restaurant	Deli / Bodega	Seafood Restaurant	Bar	Asian Restaurant	Steakhouse	el Restaurant	Hote	Café	0 Coffee Shop		16 Downtown Toronto
th Most Common Venue	th Most Common Venue 1	th Most Common Venue 91	h Most Common Venue 8	h Most Common Venue 7t	h Most Common Venue 6tl	4th Most Common Venue 51	Most Common Venue	nd Most Common Venue 3rd	1st Most Common Venue 2r	er Labelstwo	Borough Cluster La
Fast Food Restaurant	Fried Chicken Joint	Mexican Restaurant	Spa	Rental Car Location	Pizza Place	Electronics Store	Medical Center	Breakfast Spot	Intersection	1.0	2 Scarborough
Fast Food Restaurant	Fried Chicken Joint	Furniture / Home Store	General Entertainment	Grocery Store	Hakka Restaurant	History Museum	Korean Restaurant	Insurance Office	Coffee Shop	1.0	3 Scarborough
History Museum	Department Store	Vietnamese Restaurant	Caribbean Restaurant	Fried Chicken Joint	Hakka Restaurant	Bank	Bakery	Athletics & Sports	Thai Restaurant	1.0	1 Scarborough
Furniture / Home Store	General Entertainment	Grocery Store	Hakka Restaurant	History Museum	Vietnamese Restaurant	Department Store	Discount Store	Playground	Coffee Shop	1.0	Scarborough
Electronics Store	Discount Store	Fast Food Restaurant	Bus Station	Park	Soccer Field	Metro Station	Intersection	Bakery	Bus Line	1.0	7 Scarborough
Furniture / Home Store	Grocery Store	Hakka Restaurant	History Museum	Coffee Shop	Vietnamese Restaurant	College Stadium	Café	General Entertainment	Skating Rink	1.0	9 Scarborough
Grocery Store	Hakka Restaurant	Discount Store	Bar	Chinese Restaurant	Light Rail Station	Latin American Restaurant	Pet Store	Vietnamese Restaurant	Indian Restaurant	1.0	) Scarborough
General Entertainment	Grocery Store	Hakka Restaurant	College Stadium	Vietnamese Restaurant	Breakfast Spot	Sandwich Place	Bakery	Auto Garage	Middle Eastern Restaurant	1.0	1 Scarborough
Fried Chicken Joint	General Entertainment	Grocery Store	Hakka Restaurant	Coffee Shop	Vietnamese Restaurant	Lounge	Breakfast Spot	Furniture / Home Store	Skating Rink	1.0	Scarborough
	0.000 (0.0	511 S	Fried Chicken Joint	Bank	Shopping Mall	Italian Restaurant	Thai Restaurant	Fast Food Restaurant	Pizza Place	1.0	Scarborough
Noodle House	Pharmacy	Chinese Restaurant	rned Chicken Joint	Delin	anopping men						

- Downtown Toronto is very attractive for the restaurant sector, since the most attractive venues are represented by cafés and ethnic restaurants. A typical customer of this borough has a very diversified taste in terms of restaurants. Vincenzo should be very aware of the tough concurrency.
- The cluster analysis for Scarborough shows us that the clients of this borough have more diversified interests w.r.t the ones of Downtown Toronto. On a comparative analysis, we see a lower number of restaurants in the top most common venues, meaning lower concurrency for Vincenzo.

## Results (4/4)

#### Top 10 Restaurants in Toronto Analysis

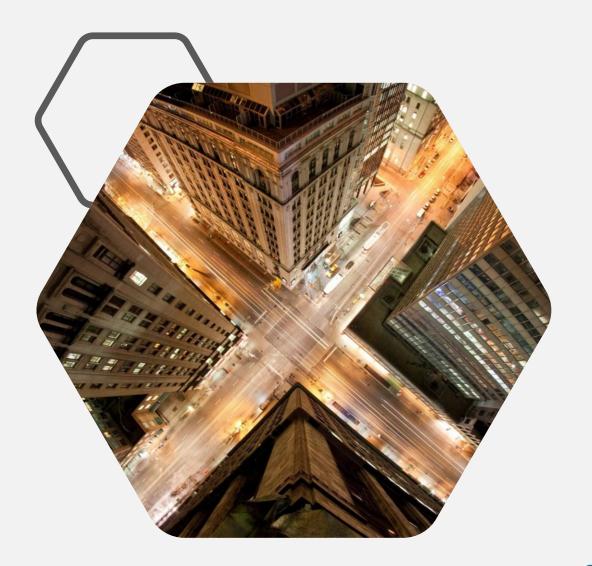
Name	Number of Tips	Comments
Famiglia Baldassarre	1	In addition to selling fresh pasta for take home, Baldassarre also offers lunch Tuesday-Friday using their pasta and gelato.
Giulietta	4	So good! The service was impeccable, great spritz cocktail menu and the food is outstanding. Try the Fennel salade, tartare and truffle braised goat.
Il covo	2	Fresh, creative food & a brilliant wine program to match. Presentation top notch and the service perfection. Make a reso. Aim for 3-5 dishes per person. The beef in liquorice, clams with lemonquat
Terroni Bar Centrale	34	love the vibe on the main floor. Great light streaming in. A very Italian feel. Must try the spicy tuna tartar and any and all pastas. To see more pics have a look at my instagram @Joannasable
Speducci Mercato	3	They have wild boar salami and a range of deli choices.
Pizzeria Defina	25	This place ticks all the right boxes, friendly staff, great food, good vibes and good atmosphere. Sure to go again soon and take friends with 😭
Pizza e Pazzi	31	Making Every Sunday Family Special !**Join us for Sunday Lunch 3 Course set menu !**Sundays are for relaxing, so let us do the cooking !
La bettola di Terroni	36	Consistently great food. The classic fungi salad is a must and always a pizza. The rest can change. Do go, a Toronto institution
Ardo Restaurant	8	Had the achiugge (grilled anchovies on crostini) and ARDO salsiccia (perfect tomatoes and amount of spice). Extremely attentive and friendly service.  Owner/chef and waiters were exceptional.
L'unità	14	Amazing food and service. It has a really friendly atmosphere but can get loud with the hum of conversation. Great caesar salad and amazing pork loin with seasonal veggies. Nice wine list

 According to the table, customers love to have a good wine list, they search for a friendly service, top food presentation and Italian specialities like pasta, pizza and dishes with Italian names.



### Discussion

- Data limitations: all the data of the venues come from the Foursquare API, therefore some important data on existing venues could be lost during the data collection.
- This missing data could have a strong impact on the definition of both the top 5 venues for each neighbourhood as well as in defining the clusters.
- Further studies could consider the same problem presented in this report and download data from more data provider, in order to have more reliable results.
- It also should be interesting to have a full access of the tips for each analysed venue, in order to have a better idea of what makes unique the top restaurants in Toronto.



### **Conclusions**

- In order to provide Vincenzo a potential location for his restaurant, we analysed the demand and supply of Italian restaurants in the city, by considering the distribution of Italian Restaurants across the boroughs of Toronto.
- Scarborough, North York, Downtown Toronto, West Toronto, Queen's Park are the best Boroughs to open his restaurant.
- We restrict the potential location to 9 neighbourhoods.
- The cluster analysis give us reliable results only for Downtown Toronto and Scarborough. Downtown Toronto is a popular borough for ethnic restaurants meaning a high level of competition for Vincenzo, while customer in Scarborough have more diversified interests.
- The analysis of the 10 best Italian restaurants in Toronto suggest that Vincenzo should offer a good wine list, a friendly service, top food presentation and Italian specialities like pasta, pizza and dishes with Italian Names.



