

Lena Malkhasian

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(586) 530 - 9773

User Experience Designer and Researcher

Education

Carnegie Mellon University | Pittsburgh, PA

Master of Human-Computer Interaction

August 2014

Relevant Coursework: HCI Project, Small Group Study, Interaction Design Studio, User Centered Research and Evaluation, Morality Play, Methodology of Visualization, Human Factors

University of Michigan | Ann Arbor, MI

Bachelor of Science & Engineering, Computer Science

May 2013

Projects

Eaton Corporation Capstone Project

User Research Lead

January 2014 – August 2014

Leading the team's user research and data synthesis strategy. Conducting research and collaborating in the design process to create the future of Eaton Switchgear.

Animal Rescue League of W. Pennsylvania

Designer and Researcher

January 2014 – May 2014

Researching, designing and prototyping a tool that helps decrease the overwhelming number of cats that go through the shelter and educates the public about spay and neuter programs.

Work Experience

Expedia Inc.

Software Engineer in Test Intern

May 2013 – August 2013

Collaborating with the Local Expert team, and using agile methodologies while developing code for the team's test infrastructure and gaining experience with continuous delivery.

Microsoft Corporation

Software Development Engineer in Test Intern

May 2012 – August 2012

Designing and developing an iOS and Windows 8 solution for mobile bug filing for the SQL Server Mobile Business Intelligence team. Gaining experience collaborating with other developers, managers, and interns on the team.

Kresge Hearing Research Institute

Programmer / IT Specialist

November 2011 – May 2013

Designing mockups for a new KHRI website and communicating with and creating technical solutions for non-technical members of the KHRI team.

Skills

Design

Photoshop

InDesign

Illustrator

Prototyping

Storyboarding

Wireframing

Research

Contextual Inquiry

Affinity Diagrams

Interviews

Surveys

Think Alouds

Heuristic Evaluation

A/B Testing

Languages

HTML/CSS

JavaScript

Related Interests

Sketching

Photography