Lena Malkhasian
User Experience Designer

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(586) 530 · 9773

EDUCATION

CARNEGIE MELLON UNIVERSITY
Pittsburgh, PA
Aug 2014

Master of Human-Computer Interaction
Relevant Coursework: HCI Project, Small Group Study, Interaction Design Studio, User Centered Research and Evaluation, Methodology of Visualization, Human Factors

UNIV of MICHIGAN
Ann Arbor, MI
May 2013

Bachelor of Science & Engineering
Computer Science

PROJECTS

ANIMAL RESCUE LEAGUE
Jan · May 2014

User Experience Designer
Conducting user research, creating visions and storyboards. Designing and creating prototypes for a tool that helps decrease the number of cats that the shelter intakes. Creating a service blueprint for the solution.

EATON CORPORATION CAPSTONE
Jan · Aug 2014

User Research Lead
Leading the team's user research and data synthesis strategy. Conducting research and designing the future of Eaton Switchgear.

WORK EXPERIENCE

EXPEDIA INC
May · Aug 2013

Software Engineer in Test Intern
Collaborated with the Local Expert team, and used agile methodologies while developing code for the team's test infrastructure and gained experience with continuous delivery.

MICROSOFT CORPORATION
May · Aug 2012

Software Development Engineer in Test Intern
Designed and developed an iOS and Windows 8 solution for mobile bug filing for the SQL Server Mobile Business Intelligence team. Gained experience collaborating with other developers, managers, and interns on the team.

KRESGE HEARING RESEARCH INSTITUTE
2011 · 2013

Programmer / IT Specialist
Designed mockups for a new KHRI website and communicated with and created technical solutions for non·technical members of KHRI.

SKILLS

Design
Prototyping
Wireframing
Storyboarding

Research
Research Planning
Contextual Inquiry
Affinity Diagrams
Interviews
Surveys
Think Alouds
Heuristic Evaluation
A/B Testing

TOOLS

Design
Photoshop
InDesign
Illustrator

Programming
HTML/CSS
JavaScript

Prototyping
Balsamiq
Axure

RELATED INTERESTS

Sketching
Photography