Lena Malkhasian

User Experience Designer and Researcher

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(586) 530 - 9773

EDUCATION

Carnegie Mellon University | Pittsburgh, PA
Master of Human-Computer Interaction
August 2014
Relevant Coursework: HCI Project, Small Group Study, Interaction Design Studio, User Centered Research and Evaluation, Morality Play, Methodology of Visualization, Human Factors

University of Michigan | Ann Arbor, MI
Bachelor of Science & Engineering, Computer Science
May 2013

PROJECTS

Eaton Corporation Capstone Project
User Research Lead
January 2014 – August 2014
Leading the team's user research and data synthesis strategy. Conducting research and collaborating in the design process to create the future of Eaton Switchgear.

Animal Rescue League of W. Pennsylvania
Designer and Researcher
January 2014 – May 2014
Researching, designing and prototyping a tool that helps decrease the overwhelming number of cats that go through the shelter and educates the public about spay and neuter programs.

WORK EXPERIENCE

Expedia Inc.
Software Engineer in Test Intern
May 2013 – August 2013
Collaborated with the Local Expert team, and used agile methodologies while developing code for the team's test infrastructure and gained experience with continuous delivery.

Microsoft Corporation
Software Development Engineer in Test Intern
May 2012 – August 2012
Designed and developed an iOS and Windows 8 solution for mobile bug filing for the SQL Server Mobile Business Intelligence team. Gained experience collaborating with other developers, managers, and interns on the team.

Kresge Hearing Research Institute
Programmer / IT Specialist
November 2011 – May 2013
Designed mockups for a new KHRI website and communicating with and created technical solutions for non-technical members of the KHRI team.

SKILLS

Design
Photoshop
InDesign
Illustrator
Prototyping
Storyboarding
Wireframing

Research
Contextual Inquiry
Affinity Diagrams
Interviews
Surveys
Think Alouds
Heuristic Evaluation
A/B Testing

Languages
HTML/CSS
JavaScript

Related Interests
Sketching
Photography