

# Lena Malkhasian

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## Interaction Designer and User Researcher

### Education

#### **Carnegie Mellon University | Pittsburgh, PA**

Master of Human-Computer Interaction

August 2014

Classes: HCI Project, Small Group Study, Interaction Design Studio, Interaction Design Fundamentals, User Centered Research & Evaluation, Morality Play, Methodology of Visualization, Human Factors

#### **University of Michigan | Ann Arbor, MI**

Bachelor of Science, Computer Science Engineering

May 2013

### Experience

#### **Expedia Inc**

Software Engineer in Test Intern

May 2013 – August 2013

- > Collaborating with the Local Expert team, and using agile methodologies while developing code for the team's test infrastructure and gaining experience with continuous delivery.
- > Working with another intern in the Local Expert Hub team to create an administrator tool for the team's product.

#### **Microsoft Corporation**

Software Development Engineer in Test Intern

May 2012 – August 2012

- > Working under the Business Platform Division on the SQL Server Mobile Business Intelligence team, practicing the agile method of software and being an active member of a scrum team collaborating with developers and program managers.
- > Designing and developing an iOS and Windows 8 solution which allows for filing bugs from a tablet directly.

#### **Music Therapy Game**

January 2012 – April 2012

Kinect Game to Provide Therapy to Autistic Children

- > Designing a game in a team of five for the Kinect for Windows platform from start to finish to gain experience in team management and the software development project cycle.

### Skills

#### **Design**

Adobe Photoshop

Adobe InDesign

Adobe Illustrator

#### **Research**

Contextual Inquiry

Interviews

Surveys

Think Alouds

Heuristic Evaluation

#### **Languages**

HTML/CSS

JavaScript

#### **Related Interests**

Sketching

Photography