RELEVANT EXPERIENCE

Senior Computer Specialist

University of Washington | Seattle, WA | 2010 - Present

Provides Information Technology (IT) and Information Management (IM) infrastructure for a large, rapidly growing department of over 400 clinicians, researchers and staff at 7 hospitals and research sites within the University of Washington School of Medicine. Responsible for delivering outstanding IT systems support, project management, technical expertise and systems administration while providing excellent customer service and relationship building in a demanding, fast-paced and politically sensitive academic healthcare environment.

Network Systems Administrator II

ZymoGenetics, INC. | Seattle, WA | 2006 - 2009

Supported 350+ users, 900+ workstations, 125+ physical and virtual servers, and 65+ printers across a multi-platform architecture. Implemented system enhancements that improved performance and system reliability. Created systems processes and standard operating procedures (SOP) to meet FDA requirements while ensuring compliance with internal procedures. Collaborated with vendors to implement network systems projects.

Network Administrator

MDS Pharma Services/SkeleTech, INC. | Bothell, WA | 1999 - 2006

Designed and delivered end-user training sessions as well as provided outstanding customer support to staff and upper management. Configured and maintained a stable operation of critical in-house networks, servers, individual workstations, printers, telecommunication systems, network user accounts, and software for approximately 40+ employees. Collaborated with vendors and external consultants to resolve network problems as needed.

Quality Assurance/Munitions Systems Specialist - MSGT - Retired

USAF Air National Guard | Portland, OR | 1992 - 2012

Served as the Office of Primary Responsibility (OPR) for wing maintenance policy, advising supervisors and employees on both general policy and specific maintenance matters. Evaluated results and determined appropriate and effective methods for presentation to higher-level management. Administered, evaluated, and integrated comprehensive quality assurance, maintenance standardization, and inspection programs for all areas of the maintenance organization.

EDUCATION

Nucamp Coding Bootcamp

Full Stack Web Development Computer Software Engineering

City University

Master of Arts in Teaching

University of Washington Bachelor of Arts in Psychology

SKILLS

Front-End Skills

HTML5 CSS Bootstrap React React Native

Back-End Skills

Git NodeJS Express MongoDB